



# TEXAS DEPARTMENT OF LICENSING AND REGULATION

*Licensing Division*

P.O. Box 12157 - Austin, Texas 78711-2157 - (512) 463-6599 - (800) 803-9202 - fax (512) 475-2871

Web site: [www.tdlr.texas.gov](http://www.tdlr.texas.gov)

JANUARY 17 2014

**DAVID CANTU**  
**USAA REALTY COMPANY**  
**11044 RESEARCH BLVD STE D110**  
**AUSTIN TX 78759-5341**

ELBI Number: 830  
Inspection Date: 12/12/13

Decal Number: 19547

Re: Request For Information for Certificate of Compliance for an Elevator, Escalator, or Related Equipment for STRATUM EXECUTIVE CENTER - BUI

The Department received the Report of Inspection referenced above on JANUARY 15 2014. However, the report is incomplete.

The following information is required to continue processing the report:

- \* The payment submitted was insufficient. The fee to process a report of inspection and receive a certificate of compliance is \$20. The report must be submitted within 90 days of the date of inspection. The late fee(s) are \$10 for every 30 day period that the report of inspection is late. The amount required to continue processing your report is \$ 20.00.

You must return a copy of this letter with the Report of Inspection completed with all required information and attachments by FEBRUARY 16 2014. Failure to resolve this matter may result in this case being forwarded to the Enforcement Division of TDLR, where administrative penalties of up to \$5000 per violation, per day, may be assessed. If you have questions, please contact the Department by email at [customer.service@license.state.tx.us](mailto:customer.service@license.state.tx.us) or by phone at 512-463-6599 or 800-803-9202.

Thank you,

Licensing Division

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*Mike Arismendez - Chair*