

Date	SOURCE	QUESTION	Feedback
9-Apr	AB	BETTER	Online Filing Of Psu Forms Would Be Great.
9-Apr	AB	BETTER	When Doing AB Data Searches, It Would Be Nice If You Could Search By Zip Code
5-Apr	AB	BETTER	Being An RAS For The Past 14 Years I Have Noticed A Change In Attitude Over The Past Four Years, Not For The Good Either Of A Few Of The Accessibility Specialist That Answer Questions On The Tech Info Email, This Does Not Concern All, But There A Few That Answer Questions With A Less Than Professional Attitude. Better Training For The Accessibility Specialist On Tech Info In The AB Department Should Be Provided, Mainly Concerning Attitude And Professionalism Towards RAS's In The Field That Have Questions. Questions Are Occasionally Answered With Flippant, Borderline Smartass Comments Tagged At The Beginning Or End Of The Answers. Such As, "As An RAS You Should Know This" Believe Me, For Those That Have Been In This Business For Any Length Of Time, The RAS's In The Field Know A Substantial Amount Of Information Concerning Accessibility And Construction, and Some Are Even Licensed Architects And Engineers. Occasionally, A Building Owner Or Design Professional Will Ask A Question And Would Prefer To Hear The Answer From The Top, RAS's Will Provide The Question To AB Department On Behalf Of The Building Owner, Not That An RAS Doesn't Know The Answer, But That The Building Owner Wants To Hear It
1-Apr	AB	BETTER	Not Aware Of Anything.
28-Mar	AB	BETTER	I Can Not Think Of A Thing. There Has Been So Much Improvement In The Last Year Or So.
27-Mar	AB	BETTER	Better Communication With RAS's In Regard To AB Forms. I Have Yet To See A TDLR Notice Informing Me That A Form Has Been Revised (I Have To Visit The Website Regularly). They Will Be Changing Soon, And I Hope That The Entire RAS Population Will Be Informed When That Happens.
27-Mar	AB	BETTER	Need More Writable Pdfs For The Required RAS Forms, Especially The Project Status Updates
26-Mar	AB	BETTER	Make Continuing Ed More Available And Not So Expensive.
26-Mar	AB	BETTER	Same As Item 5
26-Mar	AB	BETTER	Get The Problems With The RAS Renewal Process Straightened Out And Get All Of The Employees On The Same Page When It Comes To How The Process Is Supposed To Work...
26-Mar	AB	BETTER	Enforcement Of Codes, Inspections, And Projects Outside City Limits Being Developed Without Professional Guidance.

26-Mar	AB	BETTER	1. Cutting Down On The Amount Of Paperwork Between Us (RAS's) And TDLR. 2. Allow RAS's To Pay For Their License Renewal On-Line With A Credit Card Like Your Other Licenses. 3. Provide Better Training Directly To Previously Licensed RAS's Specific To Interpretations Of The Architectural Barriers Law. We Feel That TAS Academy Is Too General And Is Understood That There Is So Much Information To Cover In 3 Days. The Information I Am Speaking Of Is In Areas That Do Not Have A Clear Interpretation.
26-Mar	AB	BETTER	Offer More "Prepackaged "Online, Training Sessions Those Examples To Illustrate Or Clarify A Particular Point.
26-Mar	AB	BETTER	Electronic Automation.
26-Mar	AB	BETTER	All Other Forms To Be Submitted Must Be Printed And Completed By Hand/Typed And Mailed To Ab. This Should All Be Online/Electronic. It Would Save Time And Money For Everyone In The Process. All Paperwork Would Be Accessible To Both AB And The RAS For The File Maintenance. Paperwork Shuffling Is Very Burdensome For All Parties.
26-Mar	AB	BETTER	There Are A Number Of Incompetent - Or At Least Poorly Trained - And Even Unethical Registered Accessibility Specialists. There Needs To Be A Much More Aggressive Campaign To Identify RAS's Who Are Doing An Especially Poor Job. We All Make Mistakes, But I'M Seeing Some Truly Stunning Applications Of The Standards.
26-Mar	AB	BETTER	Updating The Data Base And Correcting The Mistakes We Find And Report.
26-Mar	AB	BETTER	The Business Registration Is Free But Requires The Firms To Remind Themselves Annually. Perhaps A Reminder Along With The Email License?
26-Mar	AB	BETTER	On-Line Access To Forms And Filing For RAS.
5-Apr	AB	BETTER	You Could Try To Do More To Protect The Licensee From Fraudulent Abuses By The Public. Most Of The Enforcement Seems To Be Inward Rather Than Outward. I Realize That You Have A Captive Audience And That We (Licensee) Are Our Own Police In The Field, But A Little More Support Always Helps.
23-Mar	AB	BETTER	Slightly Less Large Late Fees Would Be Good
9-Apr	AB	CHANGE	I Would Like To See A RAS Rule Which Allows The RAS To Destroy The Plan Review Construction Drawings Submitted After An Inspection Has Been Performed, Or If The File Is Being Forwarded To TDLR Because No Inspection Was Performed, But The Building Was Constructed. The Construction Documents Can Take Up Way To Much Room, And Don't Fit Into A Letter Size File Anyway.

9-Apr	AB	CHANGE	When Doing AB Data Searches, It Would Be Nice If You Could Search By Zip Code
5-Apr	AB	CHANGE	Notification Of Updated Forms Or Changes To Information. A Simple Email To Licensed Individuals Stating That A Change Has Been Made To A Form Would Be Helpful. Update Of The AB Database To Reflect The Current Status Of A Project. Editable Forms When Changes Are Made To RAS Forms. Project Status Update Form That Can Be Accessed And Information Entered Online Similar To The Registration Form. Reduction In Paperwork Required For Projects, Make More Forms Online Style Forms.
1-Apr	AB	CHANGE	Not Enough Experience With TDLR To Have An Opinion.
28-Mar	AB	CHANGE	I Would Like To Suggest Raising The Fee For A Variance Application. Too Many Bozos Think That Is The Cure All For What I May Consider "Deficient Competence".
27-Mar	AB	CHANGE	Please Get Rid Of The Request For Inspection Form Requirement. It's Hard Enough To Get Fees And Schedule Some Projects Without Adding Paperwork, Too.
27-Mar	AB	CHANGE	Curb Ramps Should Be Allowed To Exceed The Max. Slope To Match The Rise Of The Curb To Sidewalk In A 6' Run, Only In Existing Areas (Where There Are Some Tall Curbs). The Employee Work Area Needs Very Specific Definitions.
27-Mar	AB	CHANGE	Allow RAS Licensees To Carry Forward Continuing Ed Hours.
26-Mar	AB	CHANGE	Letting Anyone Register A Project Causes Several Problems. Mainly When A Project Is Registered By Someone Other Than A RAS A RAS Is Not Being Contacted By The Owner. They Don't Care Because They Only Want To Get The Project Started. Every City Should Be Required To Have Projects Register, They Don't. The \$ 50,000 Exemption Is Used In Lots Of Projects To Bypass The Registration.
26-Mar	AB	CHANGE	I Believe I Would Prefer For A Professional Architect To Not Have To Sign / Stamp Drawings For Small Residential Projects. As I Am Nearing Retirement Age And Wish To Provide Small Consulting Residential Drawings, I Would Prefer Not To Sign, Thus Eliminating Liability Insurance As The Income Decreases Significantly.
26-Mar	AB	CHANGE	Pay For RAS Renewal Online...
26-Mar	AB	CHANGE	Stricter Enforcement Of Laws

26-Mar	AB	CHANGE	Cutting Down On The Amount Of Paperwork Between Us (RAS's) And TDLR With The Use Of An Animated On-Line Project Status Update System Rather Than Mailing Paper Copies, Which Can Get Lost In The Mail And Also, If Implemented Would Cut Down On The Number Of Man Hours That It Takes For TDLR To Enter In Our Data. A System That Would Give A "Real Time" Snapshot Of The Project's Status.
26-Mar	AB	CHANGE	The Initial Required Course To Obtain A RAS License Is Terrible. It Would Have Been Easier, Faster And Cheaper To Just Read The Manual Myself Than Spend A Couple Of Days In Austin, And Incur Travel, Hotel And Food Expenses.
26-Mar	AB	CHANGE	Electronically Submitted Forms
26-Mar	AB	CHANGE	There Is No Need For A Proof Of Submission Form When You Have A Project Registration Form On File. If The Process Were Online, The RAS Could Simply Indicate On The Electronic File That It Has Been Submitted For Review. No Paperwork Necessary. If Not Checked, Then The Project Was Simply Filed And Not Submitted. Again, Paperwork Is The Issue.
26-Mar	AB	CHANGE	I'M Not At All Pleased With The Continuing Education Program. The Quality Of The Training By Non-State Personnel Could Use A Lot Of Improvement Whereas The Number Of Hours Required Could Be Less If The Training Were Competent. Some Have Been Excellent But Some Of The Other Courses Are Not.
26-Mar	AB	CHANGE	To Be Able To Register Multiple Projects With One Payment
26-Mar	AB	CHANGE	Architect's Need To Be Required For All Work Over \$5,000.00 Throughout Texas.
26-Mar	AB	CHANGE	RAS Of Record-Type License For Those Of Us Who Operate Businesses With Multiple RAS's.
5-Apr	AB	CHANGE	As An Architect, The Biggest Barrier For Our Profession Is That The Rule That Establishes The Threshold For The Size Of A Project Requiring An Architect At 20,000 Sf. In Most Communities The Bulk Of The Construction Activity Occurs Under This Building Size.
9-Apr	AB	NEXT	Decrease In Past Construction / Design Projects. New Projects Being Constructed And Designed Are Out Of My Primary Field. And Increase Of Non-Working Professionals.
9-Apr	AB	NEXT	Increase In Licenses, Rise In Construction, Decrease In Construction
5-Apr	AB	NEXT	Rise In Construction Rise In Population
1-Apr	AB	NEXT	Rise In Construction, Increase In Population, Increase In Bank Loans

28-Mar	AB	NEXT	Construction Increases Will Follow Growth In Investor Confidence Which Will Follow A Sustained (But Not Necessary Rapid) Growth In The Over All Economy.
27-Mar	AB	NEXT	Increased Construction Increased Demand For Senior Living
27-Mar	AB	NEXT	Disabled Veterans Seeking Employment Will Drive Home The Need For TAS Compliance, The Fees For Plan Reviews And Inspections Will Have To Be Increased To Offset My Increasing Oh, Hoping For Online One Hour Courses To Stay Current On TAS Requirements
5-Apr	AB	NEXT	1.) The Slow Economic Recovery. 2.) The Slow Economic Recovery. 3.) The Slow Economic Recovery.
26-Mar	AB	NEXT	Rise In Construction Which Has Been Stifled By The Federal Government.
26-Mar	AB	NEXT	Decrease In Disposable Income Getting Interim Financing To Build Cost Of Health Care For Business's
26-Mar	AB	NEXT	Building Cost Increases, I.e. Overall Cost Increase Based On Projects Costs Sometime Client Partnership Is Required For Funding , Thus Postponing Projects
26-Mar	AB	NEXT	Possible Increase In Construction Certain Increase In Regulations Favorable To The Disabled Certain Increase In License Fees To Help Fill The Bottomless Hole Called The State Budget...
26-Mar	AB	NEXT	Inflation, Income, And Increase Of People Practicing Architecture
26-Mar	AB	NEXT	1. Cutting The Architectural Barriers Program. 2. Another Recession. 3. Erasure Of Architectural Barriers Technical Support.
26-Mar	AB	NEXT	1. Increase In The Number Of Retired "Baby Boomers" Will Affect Greater Need For Accessible Properties. 2. Retirement Of Current, Established, Older RAS's. 3. Increase In Specialty Construction Versus General Retail/Office Construction.
26-Mar	AB	NEXT	Revised Standards Rise In Construction Marketing Services
26-Mar	AB	NEXT	Decrease In Income Will Affect The Industry By Reducing The Number Of Projects Being Constructed. This Will Impact The Numbers Of Reviews That RAS Perform, And Will Most Likely Result In A Reduced Number Of Available RAS Throughout The State.
26-Mar	AB	NEXT	The Aging Population Will Drive An Increase In Medical Care Facilities.
26-Mar	AB	NEXT	Owner's Ability To Borrow Money, Then A Rise In Construction And The Federal Government To Get Out Of Our Lives.
26-Mar	AB	NEXT	Increase In Population Increase In Licensees, Decrease In Need For Architect's Seal

26-Mar	AB	NEXT	Rise In Construction, Application Of New Standards, And Possible Legislative Threats To The Architectural Barriers Program
9-Apr	AB	WELL	Tech Info Is Good, And Fairly Quick To Respond.
1-Apr	AB	WELL	Email Notification Of Events, Rules, Changes, Etc.
28-Mar	AB	WELL	Participation In APA Events. Tech info Rapid Responses. Roll Out Of New Guidelines With Preparatory Emails To Give Necessary Insights.
27-Mar	AB	WELL	The Recent Process Of Adopting The New Standards, I Think, Has Gone Very Well Considering All The Factors Involved. The AB Department And Tech info, In Particular, Have Done A Great Job Of Providing Timely Answers To The Myriad Of Questions That I'M Sure Are Flooding Their Inboxes.
27-Mar	AB	WELL	Overall I Have Found The Response From Staff Prompt, Helpful And Accurate.
26-Mar	AB	WELL	Tech Department Is Doing A great Job
26-Mar	AB	WELL	Quick And Helpful When I Have Called In.
26-Mar	AB	WELL	No Problems, Just Prefer Not To Receive Information On Non Architectural Id Related Professions.
26-Mar	AB	WELL	After My Most Recent License Renewal Experience With TDLR, Nothing...
26-Mar	AB	WELL	Communication Of Changes In Codes & Laws
26-Mar	AB	WELL	Working With Our APA/TRASA Organization For Coordination. Having This Relationship Works Well For Both The APA/TRASA And TDLR.
26-Mar	AB	WELL	Clearly Delineated Objectives, Requirements, Etc. Helpful Staff When You Call For Information, Etc.
26-Mar	AB	WELL	Consistency. Communication.
26-Mar	AB	WELL	Project Registration Online Is Working Well. Clients Register Their Projects Online, Print And Forward Paperwork To RAS For The File. Relieves The RAS Of Responsibility Of Registering The Project And Incurring Or Passing Cost On To Owner.
26-Mar	AB	WELL	Great Response To Technical Questions. Fast And Well-Answered (This Is A Big Improvement From A Year Ago).
26-Mar	AB	WELL	Responding Back Via Tech Info
26-Mar	AB	WELL	Registration Of Licensees
26-Mar	AB	WELL	Listening To Your Licensees.
5-Apr	AB	WELL	You Are Doing A Good Job Of Keeping Us Informed About TDLR And State Activities That Directly Affect Licensees.
23-Mar	AB	WELL	Online Renewal Is Great
