

9-Apr	AUC	BETTER	Improve Csr Training (Do Not Give Out Information Without Checking)
9-Apr	AUC	BETTER	Make License Status Request More Visible ("Good Guy" Letter)
9-Apr	AUC	BETTER	Need Better Smes
9-Apr	AUC	BETTER	Page Navigation - If You Go To The Bottom Of The Page You Have To Go Back To The Top To Go To The Next Page
9-Apr	AUC	BETTER	Resolve Complaints Faster
6-Apr	AUC	BETTER	Speed Up Waiting Time We Receive Documents In The Mail. Education Of Auctioneers Using TDLR Staff. Would Like To See An Informative Article In Every Newsletter Given The Opportunity, This Would Benefit Everyone. The Self Storage Association Does An Excellent Job Using Their Newsletter {Magazine} To Answer Questions From Their Members.
5-Apr	AUC	BETTER	
30-Mar	AUC	BETTER	Trying To Figure Out What The Advantage Of An Associate Is, If After 2 Years Of Training He Still Has To Go Take The 80 Hours Of Classroom Training Doesn't Seem Right Enforcement Will Plague The TDLR System Unless You Are Able To Transfer Some Of The Power Of Observations And Reporting To Volunteer Field Agents That Will Help You Police The Underground Activities That Occur Weekly In Our Industry.
28-Mar	AUC	BETTER	
27-Mar	AUC	BETTER	End C.E. Program. It Only Benefits The People Being Paid To Give It.
27-Mar	AUC	BETTER	N/A
27-Mar	AUC	BETTER	Nothing That I Can Think Of.
27-Mar	AUC	BETTER	More Choices In CE's
27-Mar	AUC	BETTER	Investigation Of Violators Spend Your Time Investigating People You Get Complaints About In Other Industries As You Sure Don't Get Any Complaints About Auctioneers.
27-Mar	AUC	BETTER	
26-Mar	AUC	BETTER	Why Are We Letting Realtors Set Rules For Auctioneers? The One Area That I Think You Could Do Better On Is I Know That You Have A Limited Number Of Investigators Who Do Their Job Very Well But They Have To Investigate All TDLR Licensed Occupations And That Is A Big Task. TDLR Usually Finds Out About The Infractions After The Fact. Why Not Figure Out Some Way To Give Limited Power To Those Of In The Occupation That We Are In Split Texas Up Into Regions And By Limited Power I Mean Writing A Citation Or Warning. I Just Think If You Could Deputize For Lack Of A Better Word Some Of Us In Our Occupations You Would Have A Lot Less Infractions. Just A Thought. I Believe You Need To Review Your Process For Out Of State Auctioneers To Be Able To Acquire A Tx License. Particularly The Part About License By Reciprocity.
26-Mar	AUC	BETTER	

26-Mar	AUC	BETTER	Have More Inspectors For Violations In The Auction Field That Is Willing To Do Something.
26-Mar	AUC	BETTER	Have Your Auction Investigators Check More Thoroughly
			If There Is One Thing That Really Need Clarification That Would Be Farm Exempt Sales Tax Issues? There Is Too Much Left To Interpretation And Of Course The Customer Is Going To Say He Doesn't Owe It. We Also Need To Better Understand When It Is Ok For Us To Sell An Automobile And When It Isn't, We Know We Can't Sell A Dealers Unit But Some Of The Other Rumors Are Unclear. I Think Most Want To Obey The Law If They Can Only
26-Mar	AUC	BETTER	Understand What The Law Is.
26-Mar	AUC	BETTER	As Stated Above, Hope You Can Get More Help
			While Serving In The Advisory Category, I See A Group Of Highly Dedicated Workers Who Care About Texas And Texans. Your Mission Statement And Other Official Statements Are Very Representative Of Who You Are. Maybe You Can Add Unofficial Floating Title Along The Lines Of "TDLR Serves Small Businesses That Serve Texas." Then You Can Make
26-Mar	AUC	BETTER	Minor Changes Every Month Or So.
26-Mar	AUC	BETTER	They Can't Be Everywhere
26-Mar	AUC	BETTER	Investigate More Auctioneers Who Are Not Abiding By The Rules.
			Have An Inspector Just Spend 15 Minutes Every Monday Looking In The Austin American Statesman For Auction Ads That Do Not Have The Required Info Posted On Them. There Is
26-Mar	AUC	BETTER	At Least One Several Times A Month.
			The Continuing Education Needs To Be Expanded To Include Other Facets. Being An Auctioneer, I Have To Keep Up With Seminars From Real Estate, Self Storage, And Insurance Changes. It Would Be Nice To Have Credit For Those Available To Auctioneers As Well. I Do Not Think It Would Have To Be Reviewed As Another Course Since It Is Already
26-Mar	AUC	BETTER	Credit Through The Other Licensed Seminar Providers.
26-Mar	AUC	BETTER	From The Outside Looking In Everything Appears To Be Ok
23-Mar	AUC	BETTER	Wished Updates Were A Little More Detailed
9-Apr	AUC	CHANGE	Regulate Online Auctions
6-Apr	AUC	CHANGE	I Do Believe The Laws Pertaining To Auctioneers Are A Bit Harsh.
			Make The Auction House Owner Accountable. Presently The Auctioneer Has Total And Only Liability When A Customer Is Wronged. I Would Like To See A Separate License For The Auction House. Under Present Procedure The Auction House Owner/Operator Walks Away
5-Apr	AUC	CHANGE	Scott Free While The Auctioneer Must Carry All The Liability.

30-Mar	AUC	CHANGE	<p>Make It Mandatory That Estate Sale Companies Go Through The Educational Process, Continuing Ed, Licensing, Etc That The Auctioneers Go Through. Too Many Companies Are Taking Business From The Auctioneers And Aren't Licensed, Bonded, Don't Collect Taxes For The State, and Don't Perform Inventories For Their Clients And Ruin The Name "Estate Sales" For Auctioneers.</p>
30-Mar	AUC	CHANGE	<p>I Think After An Associate Serves 2 Years Working They Ought To Be Able To Take The State Test And If They Pass They Should Be Licensed, Also I Would Send My Wife To School But She Never Finished High School Although She Has Been In Business For Many Years And Held Contracts With The State Of Texas Doing Construction Work In 23 Counties For The Department Of Human Services</p>
29-Mar	AUC	CHANGE	<p>I Would Like To See After A Period Of Time The CE Rules Relaxed, Much Like The Chl Is Now Doing. Say Once You Have Held A License For 10 Years, The CE Requirements Change To Once Every 2 Or 3 Renewals.</p>
28-Mar	AUC	CHANGE	<p>Pool So That The Grey Areas Are Removed As To How The Sales Can And Cannot Be Conducted. Storage Company Regional Managers Should Be Required To Hold A State Of Texas Auctioneer License And Comply To The Rules, Regs, And Laws Of Our Great State. Many Members Of The Tssa Storage Membership Do Not Comply With The Chapter 59 Sale Laws Texas Auctioneer License Standards And Actually Violate State Laws At Their Sales. They Do Not Always State The Terms And Conditions And When They Do They Violate Their Own Terms They Announce And There Is No Accountability. I.e. Regional Manager Says We Can't Sell This One It's Too Good To Sale, But The Month Before They Sold Out \$30,000 Worth Of Construction Tools And Equipment For Less Than A \$1000.00. These People Shouldn't Be Able To Use Their Personal Opinion. They Must Be Accountable To Sell Them Off When They Are Up For Auction. If The Due Diligence Was Done Then There Should Be Little Recourse. It Impacts Everyone At The Sale Because Some Of Us Drive Hundreds Of Miles Based On The Advertisements And Court Reviews. The Only Reason It Should Not Be Sold Is If The Defaulter Has Paid In Full And Ahead To Settle The Debt The Day Before The Scheduled Sale. It Cost My Company Thousands Of Dollars Every Time The Sale Is Stopped</p> <p>Create A Standard Curriculum For The Required Continuing Education For Auctioneers, Specifically The Legal Requirements Covering The Statutes And Rules. An Example, A Curriculum Like The Texas Re Mandatory Continuing Education. Trec Requires 3 Hours Legal And 3 Hours Ethics Mandatory Training. Trec Establishes What Must Be Taught. 2 Hours Legal Continuing Education Training Is Required Each Renewal For Auctioneers. A Standard Curriculum Outline Would Be Helpful. The Remaining 4 Hours Could Be Discretionary. Also, Approval Of A Continuing Education Course Longer Than 1 Year Would Be Helpful.</p>
28-Mar	AUC	CHANGE	

27-Mar	AUC	CHANGE	Same As Above.
27-Mar	AUC	CHANGE	Discontinue Continuing Education Requirements For Auctioneer License. It Is A Joke.
27-Mar	AUC	CHANGE	Get Rid Of The Continuing Education Requirement.
27-Mar	AUC	CHANGE	Unknown
			Auctioneers Would Not Be Licensed In The State Of Texas, As Is Done In Half The Nation. All TDLR Is Doing Is Playing Into Another Union Like Organization To Try To Control And Make Money Off A Particular Industry, I.e.: The National Auctioneer Assoc. Which Tries To Force All Auctioneers To Join There Assoc.
27-Mar	AUC	CHANGE	I Don't Think It Right That I Have To Have A Lic Go To School Once A Year , Pay My Fees, Collect Sales Tax And Send The Money To The Comptroller, When You Let These People Hold The Estates Sales Without A Lic. They Go In Tag Everything Then Open The House Up For A Sale. They Charge A Fee Of About 30 To 40 %, They May Or May Not Charge The Sales Tax. They Are Not Bonded, So The People There Working For May Get Their Money Or May Not. The People They Work For Have No Recourse If They Get Cheated. You Really Need To Check This Out; You Are Missing Out On The Lic Fees And The Sales Tax. Thank You
27-Mar	AUC	CHANGE	You
26-Mar	AUC	CHANGE	Allow A Two Year License Period, Instead Of Just One.
			Auctioneers Do Not Interfere & Try To 'run' Realtors Business- 1St. The Realtors Want To Tell Us Auctioneers What We Can Not Sell At Auction Without A Real-Estate Brokers Lic. {They Are Got That Done} - What Is Next? - Then Possibly An Auctioneer Won't Be Able To Sell Autos Without A Auto Dealer Lic. - It Could Just Go On & On Like That, A Lic. Auctioneer Should Be Able To Sell Anything At Auction - No Limitations! Realtors, Auto Dealers Etc. Have Their Business, Let Us Auctioneers Have Ours - Without All Of The Limitations On What We May Sell At Auction - Auctions Are Our Business!
26-Mar	AUC	CHANGE	See # 6 Above Also If Auctioneers Have To Be Licensed. Why If You Have An On Line Auction Business Do You Not Have To Be Licensed. If You Are Doing On Line Only Auctions You Should Be Licensed As Well And Most Are Not.
26-Mar	AUC	CHANGE	Sec. 1802.059. Licensing By Reciprocity I Would Be Happy To Explain My Thoughts To Some One In Administration Via A Phone Call. Mike Williams 816-797-5450
26-Mar	AUC	CHANGE	Having To Keep Records For So Many Years.
26-Mar	AUC	CHANGE	Probably None
			As Mentioned, A Much Better And Clearer Understanding Of Those Fringe Areas. Then, Those Who Cheat Need To Be Easily To Identify.
26-Mar	AUC	CHANGE	Require Out Of State Internet "Auctioneers" To Have To Be Licensed And Have Same Rules We Do
26-Mar	AUC	CHANGE	We Do

26-Mar	AUC	CHANGE	<p>Since I Am A Professional Educator And TDLR Adviser, I Am Working On This Project Right Now. The Law (1802) Needs A Couple Of Statements Dropped, Auction Businesses Needs Some Control (Not Just The Bid Caller) And The Role Of The Auctioneer (Bid Caller) Needs A More Descriptive Definition. As A Whole, The Laws (1805) And Rules (67) Are Very Good. The Number Of Vehicles An Auctioneer Can Sell TDLR Should Work Tx Dot To Resolve The Antiquated Laws And Rules. I Had To Turn Down An Business/Estate Auction Last Month Because The Client Wanted To Sell Everything Or Nothing. He Had 17 Company Trucks And Assorted Personal Vehicles As Well As The Contents Of His Home And The Real Estate. He Thought I Was Crazy... Maybe I Am... Everywhere I Turned All I Could Sell Was 4 Vehicles... Everything Else Was Ok...</p>
26-Mar	AUC	CHANGE	
26-Mar	AUC	CHANGE	<p>Just Clarify All Of The Above -- Services, Processes, Laws, Rules.</p> <p>Online Auctions Should Be Regulated. An Auctioneer License Should Be Required To Conduct An Online Auction Of "Other Persons Merchandise Or Property". If Someone Is Selling Their Own Merchandise They Shouldn't Need A License. But If They Are Selling Someone Else's Merchandise, That Person Needs To Be Protected. Currently They Are Not. The Auction Industry Is Changing Drastically And The Auctioneer License Law Is Antiquated. It Needs To Catch Up With The 21St Century And Require An Auctioneer License For Online Auctions.</p>
26-Mar	AUC	CHANGE	<p>My One Law Change Would Be That Anyone In The State Performing Auctions Be Licensed As An Auctioneer. My Contention Is That I Cannot Be A Sheriff, A Lawyer, A Real Estate Agent, Without Training And Credentials. The Worst Of The Violators That Give The Auction Industry A Bad Name Is The Unlicensed Storage Facility Managers. Some Of These Managers Are Lawless And Do Not Follow The Chapter 59 Code. They Are Taking Renters Merchandise And Selling The Good Out Of A Unit, And Auctioning The Rest. The Other Law I Would Change Is The Vehicle And Boat Laws As They Pertain To Auctioneering.</p> <p>I'D Raise The Requirements To Obtain An Auctioneer's License, Including More Continuing Education. I'D Also Like To See The CE Cover More Relevant Topics Instead Of Recycling The Same Ones. There Should Be A Test That's Scored And A Minimum Score Required To Renew The License.</p>
26-Mar	AUC	CHANGE	
23-Mar	AUC	CHANGE	<p>Better Continuing Education</p> <p>Auctioneers Need Contact with You. I Would Like To See An Article Written By A TDLR Staff Member That Would Be Published In Every Taa News Letter .An Example Of A Needed Article From You Is The Wording Of The Opening Statement Requirement. Just In The Dallas/Fort Worth area No Two</p>
28-Mar	AUC	CHANGE	<p>Auctioneers Saying The Same Statement.</p>

9-Apr	AUC	NEXT	As Part Of A Business Liquidation Or Estate - Ability To Sell Vehicles - More Than 4 In A Year
9-Apr	AUC	NEXT	Online Auctions
9-Apr	AUC	NEXT	Professional Estate Sellers (Unregulated)
			Definitely Not Have Laws Be Too Overwhelming, Or Too Strict, Or Too Many Details Because Many Of Us Get Turned Off By The Profession In General If The Laws Are So Broad, We Get Turned Off By The Business As A Whole!
6-Apr	AUC	NEXT	1 Trend Is Electric. Auctioneers Today Are More Professional. They Are Not Conducting Auctions Like Dad Did.
5-Apr	AUC	NEXT	See #7
30-Mar	AUC	NEXT	Increase In Licensees, Online Auctions Drawing More Young People Away From Live Auctions, Online Auctions Being Able To Sell Without A License
30-Mar	AUC	NEXT	Gas Prices. Folks Won't Travel So Far For Auctions.
29-Mar	AUC	NEXT	Economy, Inflation, Economy
29-Mar	AUC	NEXT	I Am One To Hope The Economy Is On An Turn Up And We Will Benefit From The Increase Of Disposable Cash. Our Community Is Growing Again With New Housing And A Neighborhood Approved Next Year. The Fact People Are Downsizing Because They Got Scared With The State Of The Economy Will Continue.
28-Mar	AUC	NEXT	Decrease In Disposable Income.
27-Mar	AUC	NEXT	Perhaps Population
27-Mar	AUC	NEXT	Decrease In Disposable Income.
27-Mar	AUC	NEXT	Government Regulations, Disposable Income, Political Climate
27-Mar	AUC	NEXT	Decrease In Disposable Income.
			The Worse The Economy Gets The Better The Auction Industry. A Proven Fact For Centuries. When Anything Fails It Goes On The Auction Block! During The Great Depression, Auctions Were Nearly Every day In Every Town! Now In The State Of Texas With So Many Greedy Auction Houses, Charging Not Only (High Commissions 15-40%) But Also A Huge (Buyers Premium 8-25%), The Public Is Being Gouged Plus Having To Pay Texas Sales Tax Makes Many Not Attend Auctions. Hence There Are Not Nearly As Many Auctions Here As In Non Regulated States With Commission Rates Less Than Half Ours And In Most Cases No Buyers Premium, But Having Many Auctions Every Week. Oklahoma, Ark, And Mo Any One Of Them Have As Many Auctions As This Huge State Each Week, More Competition And Less Restrictions! There Are Probably Less Than 200 Auctioneers In Texas Along With The Naa That Are Controlling This State Agency, In Order To Line Their Own Pockets.
27-Mar	AUC	NEXT	

27-Mar	AUC	NEXT	Economy; Disposable Income Younger Folks Buying More On Line Rather Than Live Auction
27-Mar	AUC	NEXT	Apathy On Part Of Everyone In America!!!!
26-Mar	AUC	NEXT	Really Don't Have A Answer For This Questions
26-Mar	AUC	NEXT	The Economy
26-Mar	AUC	NEXT	All Above!
26-Mar	AUC	NEXT	In The Auction Industry I Think It Will Be Disposable Income And Online Auctions.
26-Mar	AUC	NEXT	. 1. My Ability To Easily Access An Out Of State License. 2. General Financial Stability Of Agriculture 3. The Over-All Quality Of The Licensees Vying For The Type Of Sales I Auction.
26-Mar	AUC	NEXT	1. The Economy, 2. Illegal Auctions, 3. No Lending Available
26-Mar	AUC	NEXT	The Online Auctions Are Taking Their Toll And Will Only Become A Larger Share Of The Market. If Anything Needs Some Regulation, It Is That Industry.
26-Mar	AUC	NEXT	Would Only Guess No Answer
26-Mar	AUC	NEXT	Let's Keep This Simple And Just Say That The Economy And Attitude Is Changing. I Personally See It Rising. I Am Also Seeing Legislators And The General Public Requiring More Accountability For Monies And Growth. Honestly, I Am Impressed With The Directions That The Texas Economy Is Going. For Those Advising TDLR, I Think They Should Take More Responsibility In Notifying The State Of Upcoming Trends In The Respective Areas. For Example, I Think The Auction Business Is Increasing.
26-Mar	AUC	NEXT	Number Of The Population Turning 65 Owning Small Business.
26-Mar	AUC	NEXT	Increase In Population And Decrease In Disposable Income
26-Mar	AUC	NEXT	Decrease Of Disposable Income Fuel Prices Job Availability
26-Mar	AUC	NEXT	Licensed Auctioneers Will Decrease In Number Drastically Over The Next Five Years As Online Auctions Take The Place Of Live Auctions (Since No License Is Currently Required For Online Auctions).
26-Mar	AUC	NEXT	I Am Not Good A Crystal Ball Reading, However The Economy Plays A Big Part As To Whether My Industry Is Busy Or Not. It Seems When The Economy Is Bad, The Auctions Are On The Rise.
26-Mar	AUC	NEXT	1. Internet Auctions Will Continue To Eclipse Live Auctions. 2. The Number Of Part Time Auctioneers Will Increase. 3. Consumers Will Participate In More Online Auctions.
23-Mar	AUC	NEXT	Decrease In Disposable Income
9-Apr	AUC	WELL	Website Is Ok
6-Apr	AUC	WELL	The Website Looks Good. Very Professional.

5-Apr	AUC	WELL	Working Together With Taa As Team
30-Mar	AUC	WELL	Most Everything
29-Mar	AUC	WELL	Email Updates, Quick Response From Staff On Questions.
29-Mar	AUC	WELL	Good Correspondence So Far.
			Case Evaluation And Fact Gathering. Listening In An Open Forum Like The Taa Convention.
28-Mar	AUC	WELL	Implementing Changes To Rules To Make Them More Understandable For Today.
27-Mar	AUC	WELL	Giving Us A Chance To Talk With You.
27-Mar	AUC	WELL	TDLR Processes The License Each Year Promptly.
27-Mar	AUC	WELL	Great, Easy Renewal Process!
27-Mar	AUC	WELL	Regulation Of Licensees
27-Mar	AUC	WELL	From What I Have Seen Just About Everything
			Nothing, Licensing Auctioneers Is A Waste Of Time And Money. TDLR Would Do Well To
			Take Care Of Groups They Get Complaints About And Not To Bother With Groups They
			Don't. The Only Reason That Auctioneers Are Regulated Is Because Of A Few In The State
			That Think They Can Monopolize There Business By Keeping Outsiders Out. Many States,
			One For Instance Is Calif. Who No Longer Regulates Auctioneers As It Was A Waste Of Their
			Time? Oregon Is Another And The List Goes On. The National Auctioneers Assoc, Pushes
			Members To Have Their State Regulated And Try To Force All To Join Them So They Have
			Control Over Everyone. It Is Not Going To Happen, And Trying To Regulate Where There Are
			No Problems Is A Waste Of Time For Any State Especially When It Is Costing Them Huge
27-Mar	AUC	WELL	Sums Of Money That Could Be Spent Elsewhere.
27-Mar	AUC	WELL	Keeping Folks Informed
26-Mar	AUC	WELL	Timely Delivery Of Info
26-Mar	AUC	WELL	Communication, Continuing Ed., Low Costs.
			Current Laws & Regulation Are Fine With Us - As They Are - Except I Feel An Lic. Auctioneer
26-Mar	AUC	WELL	Should Be Able To Sell Real Estate - Without Realtor's Lic.
			I Think For The Most Part You Are Doing Everything Well But As They Say There Is Always
26-Mar	AUC	WELL	Room For Improvement.
26-Mar	AUC	WELL	Informing The License Holders About Changes And Rules
26-Mar	AUC	WELL	Education Programs every Year Is pretty Good.
26-Mar	AUC	WELL	All Seems To Be Good
			For The Most Part I Have No Complaint. The CEC Is A Good Thing, Sometimes I Question
26-Mar	AUC	WELL	The Coverage But I Guess It Takes It All.

			I Have No Complaints Just Wish It Would Be Possible To Get To Know Some Employees Better. From What I Know Ya'll Are Way Overworked And Have Way Too Many Services Under Your Jurisdiction And Not Nearly Enough People.
26-Mar	AUC	WELL	
26-Mar	AUC	WELL	You Seem To Be Very Aware Of Texas Activity And Willing To Serve.
26-Mar	AUC	WELL	For The Most Part Administration Is Great... Christina She Is Savvy And Smart And Has A Great Group
26-Mar	AUC	WELL	Representatives Attend The Auctioneers Association Convention And Keep Us Updated And Informed. They Are Always Helpful And Approachable.
26-Mar	AUC	WELL	Actual License Is More Attractive Now. Recovery Fund Is Managed Well.
26-Mar	AUC	WELL	The Continuing Education Is A Great Tool For Those Who Just Need New Information.
26-Mar	AUC	WELL	I Like Being Able To Renew My License Online. I Also Like That The Fee Has Not Gone Up Too Much.
23-Mar	AUC	WELL	Love The Updates Sent Via Email
28-Mar	AUC	WELL	I Think It Is Wonderful For You To Host This Meeting.