

6-Apr		LSC	BETTER	Keep Doing What You Are Doing. Always Look To Improve And Make It Better.
4-Apr		LSC	BETTER	You Continue To Send Me Notifications Which I Do Not Need....I Have Asked To Be Delisted For These Notifications To No Avail. Please Discontinue To Send Me TDLR Notifications. Please Unsubscribe Me. Thanks
1-Apr		LSC	BETTER	Not Sure
#####		LSC	BETTER	Easier Method For Sending Paperwork To Other States For Non-Resident Licenses In Other States.
#####		LSC	BETTER	I Have No Complaints Or Suggestions.
#####		LSC	BETTER	Just Keep Doing What You Are Doing, And Strive For Greater Efficiency!
#####		LSC	BETTER	Everything Has Been Handled In A Professional Manner
#####		LSC	BETTER	My Experience Was Great
#####		LSC	BETTER	Continue To Improve The Overall User Friendliness.
#####		LSC	BETTER	Send An Email To Licensee As Soon As The License Has Been Processed.
#####		LSC	BETTER	To Lessen The Cost Of Your Licensing.
#####		LSC	BETTER	Easy To Understand
#####		LSC	BETTER	Can't Think Of Anything
#####		LSC	BETTER	I Have Not Used Your Service So Can Not Say.
#####		LSC	BETTER	I Did Not Receive A Notice About My License Expiring. It Would Be Nice To Be Notified Within A Month Of It's Expiration Date.
#####		LSC	BETTER	Reduce Cost Of License To Sell Legal Shield Services.
#####		LSC	BETTER	Not A Thing!
#####		LSC	BETTER	Buy More Than One Year Or Have An Auto Pay Method With A Special Rate.
#####		LSC	BETTER	Nothing Comes To Mind
#####		LSC	BETTER	You Are At The Top Of The Bell Curve!
#####		LSC	BETTER	Nothing
#####		LSC	BETTER	Really Don't Know Lowering Those Rates Was Huge Thank You
#####		LSC	BETTER	I Don't Know
#####		LSC	BETTER	In My Limited Experience (Simply Renewing Every Year), I Can't Think Of Anything That You Could Do Better.
#####		LSC	BETTER	I Have Such Limited Need For Contact, It Is Hard To Say. I Give You An "A" In Every Department, So Far
#####		LSC	BETTER	A Longer Licensing Period Would Be Appreciated, However Our Biggest Complaint Is That This License Is Processed By Your Department Instead Of The Tdi. Some (Most) Other States That Issue A Similar License Consider It A Separate Line Of Authority Attached To A Producer's Insurance License And Subject To Some Form Of Continuing Education.

#####		LSC	BETTER	You Are Doing Good
#####		LSC	BETTER	Perhaps, Set Up An "Application Received On" & "Application Still Pending Approval" Prompt On The Status Search, Instead Of Just Application Not Found. Comforts The Applicant That The License Was Requested And The State Is Aware And Working On It:)
#####		LSC	BETTER	Do Not Have Any Recommendations At This Time.
#####		LSC	BETTER	Simplify Your Web Site. I Was Charged With Two Renewal Fees.
#####		LSC	BETTER	Nothing, I Think It Works Great.
#####		LSC	BETTER	We Have Had Some Confusion With The Legal Service Contract Company Renewal Form. At The Bottom Of The Form It Has Documents That Need To Be Submitted With The Form. #1. Is The Audited Financial Statements, Our Company's Afs Are Rarely Available For Delivery On March 1St. (Addressing In Question #7 Below) And #2 Is A CErTified Statement, Made By An Actuary, Describing The Company's Reserves, If Any. Our Company Did Not Have Any Reserves, So We Did Not Include The Statement. We Then Received Word The TDLR Requesting The Information.
#####		LSC	BETTER	Not A Thing
#####		LSC	BETTER	I Have Not Been A Licencee Long Enough To Give Input
#####		LSC	BETTER	Can't Think Of Anything
#####		LSC	BETTER	Keep It Simple
#####		LSC	BETTER	There Is Always Room For Improvement. Website Could Be Streamlined -- There Is So Much Information On The Site. I Think It Could Be Visually Improved.
#####		LSC	BETTER	I Am Pleased With Your Program As It Is
#####		LSC	BETTER	You Are Doing A Good Job.
6-Apr		LSC	CHANGE	No Answer.
4-Apr		LSC	CHANGE	You Continue To Send Me Notifications Which I Do Not Need....I Have Asked To Be Delisted For These Notifications To No Avail. Please Discontinue To Send Me TDLR Notifications. Please Unsubscribe Me. Thanks
1-Apr		LSC	CHANGE	Not Sure
#####		LSC	CHANGE	Nothing I Can Think Of.
#####		LSC	CHANGE	I Would Like The Option Of Multi Year Licensing, Either 2 Years Or Longer, As Long As There Is No Material Change In Qualifications.
#####		LSC	CHANGE	I Really Can't Think Of Anything At This Time.
#####		LSC	CHANGE	None At This Time
#####		LSC	CHANGE	No License Required
#####		LSC	CHANGE	Multible Year License
#####		LSC	CHANGE	Not Require A License For Prepaid Legal/Legalshield Associates.

#####		LSC	CHANGE	Notification Of Licensee Approval By Email.
#####		LSC	CHANGE	Change The Licensing Fee To A Lower Cost And/Or Make The Renewal Every Two To Five Years.
#####		LSC	CHANGE	Simplify License Consolidate License Into Fewer
#####		LSC	CHANGE	Since I Am Not From Texas, I Am Not Familiar With All The Processes In Your Department.
#####		LSC	CHANGE	I Cannot Think Of Anything
#####		LSC	CHANGE	It Would Be Very Helpful To Be Able To Renew The Licence For Three To Five Yrs Instead Of An Annual Renewal.
#####		LSC	CHANGE	Cost To Become Licensed ... Or Make Texas A Non-License State For Legal Shield.
#####		LSC	CHANGE	I Can't Think Of Anything At All.
#####		LSC	CHANGE	I Would Change This From A 1 Year To A 2 Or 3 Year Renewal Cycle.
#####		LSC	CHANGE	None
#####		LSC	CHANGE	Do At Least A 2 Or 3 Year License Renewal Process
#####		LSC	CHANGE	I Have No Complaints
#####		LSC	CHANGE	Perhaps Re-Examine The Need For Licenses (At All) For Independent Legal Contract Sales.
#####		LSC	CHANGE	So Far, So Good
#####		LSC	CHANGE	See Above: This License Is Processed By Your Department Instead Of The Tdi. Some (Most) Other States That Issue A Similar License Consider It A Separate Line Of Authority Attached To A Producer's Insurance License And Subject To Some Form Of Continuing Education.
#####		LSC	CHANGE	None
#####		LSC	CHANGE	I Am Pleased With The Current TDLR Process. I Have A Respect For The Follow Up To TDLR's Licensing. It Is Consistant, Respectfully, And Inviting. It Shows You Care.
#####		LSC	CHANGE	N/A
#####		LSC	CHANGE	Renew License Every Two Years
#####		LSC	CHANGE	N/A
#####		LSC	CHANGE	We Would Change The Due Date Of The Legal Service Contract Company Renewal To April 1St Rather Than March 1St. As Stated Above, Our Afs Are Rarely Ready For Delivery On March 1St, And In The Past Couple Of Years, Our License Has Expired Because Of The Due Date. We Have Always Sent A Cover Letter Stating That We Would Send Them As Soon As They Become Available Which Is Usually Around April 1St.
#####		LSC	CHANGE	Make The License Last Longer.
#####		LSC	CHANGE	I Have Not Been A Licencee Long Enough To Give Input
#####		LSC	CHANGE	Na
#####		LSC	CHANGE	I Can't Think Of Any Thing.
#####		LSC	CHANGE	None

#####		LSC	CHANGE	Options For 1 Year, 3 Year Or 5 Year Licenses.
23-Mar		LSC	CHANGE	I Would Like To See A One Stop Site To Track Ongoing Education Requirements, It Seems Now That There Are So Manysites That It Makes It Hard To Track. When Completing Continuing Education Such As Insurance License Requirementsif There Was A Way To Send Electronic Completions To A Site That Would Track The Hours And The Needed Hours Tocomplete Each Year Along With The License Renewal Dates. This Would Make It Easy For The State To Checkcompliance And The Person Holding The License To Comply. Requirements Do Change And If A List Was Available Tocomplete And When Each Was Finished The Site Would Show Completion Date.I Feel Updates Are Needed And The State Might Consider Requirements With Less Hours Required For Folks That Haveheld A License For Five Years Or More Or Some Graduated Schedule Such As After Five Years Maybe 30 Hours Ofeducation CE Required Every Three Years.If The One Stop Site Tracked The CE On An Ongoing Bases It Could Be That The Renewal Could Be Extended To Four Orfive Year Schedules Much Like The State Driver's License Are Now That Might Could Save Money At The State Agencylevel.I Am For Anything That Would Make The Process Easier And Less Expensive
6-Apr		LSC	NEXT	All These Changes Will Have A Positive Impact On Our Industry. Our Service Is A Service That Everyone Need.
4-Apr		LSC	NEXT	You Continue To Send Me Notifications Which I Do Not Need....I Have Asked To Be Delisted For These Notifications To No Avail. Please Discontinue To Send Me TDLR Notifications. Please Unsubscribe Me. Thanks
1-Apr		LSC	NEXT	Decrease In Disposable Income
#####		LSC	NEXT	Increase In Population Decrease In Disposable Income Volatility Of Stock Market.
#####		LSC	NEXT	Increase In Licenses, Decreas In Income, Drop In Unemployment Rate.
#####		LSC	NEXT	1. Decrease In Disposable Income (A Negative) 2. Increase In Population (A Positive) 3. Increase In Competition (A Negative & A Positive)
#####		LSC	NEXT	Disposable Income, Employment, Unemployment, Effects Of Legislation On Small Business, Restrictions Of The Free Enterprise System.
#####		LSC	NEXT	None At This Time
#####		LSC	NEXT	Increase Population
#####		LSC	NEXT	Increase In Population
#####		LSC	NEXT	Increase In Population, Decrease In Disposable Income, Increase In Unemployment.
#####		LSC	NEXT	Increase In Sales Reps To Meet The Growing Population And Need For Legal Services.
#####		LSC	NEXT	N/A
#####		LSC	NEXT	^ Population V Income ^ Regulation + Laws
#####		LSC	NEXT	Increase In Licensees
#####		LSC	NEXT	My Industry Has Been Thriving - I Just Have Not Taked Advantage Of It.
#####		LSC	NEXT	Economy Continuing To Get Worse, Taxing Of Small Businesses, Countries Confidence In Our Leaders Weakening

#####	LSC	NEXT	Decrease In Disposable Income. So Many People Are Hurting Due To The Economy And Need Affordable Legal Assistance (E.G., Foreclosure, Divorce, Probate, Etc.)
#####	LSC	NEXT	Increase In Population, Decrease In Disposable Income, And Increases In Licensees.
#####	LSC	NEXT	None, We Make Our Business By Having A Great Attitude And Working Hard!!
#####	LSC	NEXT	Aging Of Population
#####	LSC	NEXT	Economic Growth...
#####	LSC	NEXT	Probably An Increase.
#####	LSC	NEXT	Really Don't Have 3 But Increasing Those Fees Would Not Be Good
#####	LSC	NEXT	Don't Know
#####	LSC	NEXT	It's Tragic To Have To Say This, But Absolutely Everything Depends Upon Whether Obama Is Re-Elected, And What Dictatorial Measures He Will Decree In Every Aspect Of Business & Life.
#####	LSC	NEXT	Increases In Licenses And Fees Is Always A Detriment. I Anticipate A Lessening Of Discretionary Income, And That May Decrease Standard Of Living. Texas Is Doing Well To Resist National Trends, And I Applaud That, Very Much.
#####	LSC	NEXT	Product Awareness. Increase In Legal And Identity Theft Issues. New Small Business Starts.
#####	LSC	NEXT	1. Rise In Popularity Of Voluntary Employee Benefits, Which Will Include Prepaid Legal 2. More Employers Decreasing Or Dropping Their Benefits' Plans 3. Employees Given The Opportunity To "Shop" Their Own Benefits, And Not Being Held To Their Employers Choices.
#####	LSC	NEXT	None
#####	LSC	NEXT	Marketing And Advertisement, And Perhaps An Increase In Licensees.
#####	LSC	NEXT	1.) Growth Of Business In Texas 2.) Continued Debt Crisis For Families In Texas 3.) Baby Boomers Entering Retirement; But, Still Having To Work To Make Retirement Affordable
#####	LSC	NEXT	Increase Disposable Income Will Help, Along With Increase In Population And A More Secure, Stable Economy, More People Working
#####	LSC	NEXT	1. Continued High Foreclosures, 2. Decrease In Disposable Income, 3. Continued Increase In Gas Prices
#####	LSC	NEXT	N/A
#####	LSC	NEXT	Decrease In Disposable Income. Increase In Frivolous Law Suits And Litigation. Increase In Regulation.
#####	LSC	NEXT	I Have Not Been A Licensee Long Enough To Give Input
#####	LSC	NEXT	Increase In Population, Increase In Licensees And Decrease In Disposable Income
#####	LSC	NEXT	Increased Regulation, Increase Of Taxes And Business Laws.
#####	LSC	NEXT	Unsure
#####	LSC	NEXT	People's Awareness Of Our Product And The Benefits That It Has For Them.
#####	LSC	NEXT	Decrease In Disposable Income, Increase In Licensees, Increase In Fees

6-Apr		LSC	WELL	I Appreciate That You Make It Easy To Find What I Need And Get Through The Process With The Least Amount Of Stress.
4-Apr		LSC	WELL	You Continue To Send Me Notifications Which I Do Not Need....I Have Asked To Be Delisted For These Notifications To No Avail. Please Discontinue To Send Me TDLR Notifications. Please Unsubscribe Me. Thanks
1-Apr		LSC	WELL	Not Sure
#####		LSC	WELL	Allowing For Electronic Submission Of Applications And Renewals.
#####		LSC	WELL	You Communicate Very Well With Users. I Feel Well Informed On Issues And Proposed Changes.
#####		LSC	WELL	From What I Can See You Are Doing Everything Well. I Hear From You Once A Year About Renewal, And Sometimes About Law Or Process Changes.
#####		LSC	WELL	Communication.
#####		LSC	WELL	I Have Not Encountered Any Problems Obtaining Services.
#####		LSC	WELL	Everything
#####		LSC	WELL	I Have Not Had Any Problems .
#####		LSC	WELL	You Are Doing Great.
#####		LSC	WELL	Web Design Is Better.
#####		LSC	WELL	Excellent In Reducing Fee, 48 Hrs Approval And New Surveys & Updates.
#####		LSC	WELL	Allowing Us To Market Your State.
#####		LSC	WELL	Web-Site
#####		LSC	WELL	Getting License To Applicant In A Very Timely Manner.
#####		LSC	WELL	I Have Not Taken Advantage Of Using My License Yet. Life Has Gotten In The Way. But, I Plan On Stepping Up My Work And Talking To People In Texas. It Is A Great State.
#####		LSC	WELL	The Process To Gain A Licence Is Fairly Simple And Doesn't Require a lot Of Time, Which Is Very Impotant In Our Already Busy Lives.
#####		LSC	WELL	Allow Online Access To Purchase Or Renew License
#####		LSC	WELL	The Process Time Is Very Fast, With No Complications. The Website Was Very Easily Understood As Well. My Compliments To The Design Team.
#####		LSC	WELL	Like The New Website And The Lower Fee To Sign Up!!!
#####		LSC	WELL	Satisfied
#####		LSC	WELL	All Is Well. I Have Never Had A Problem.
#####		LSC	WELL	Everything
#####		LSC	WELL	Online Registration Big Deal Cannot Believe All States Are Not Doing This
#####		LSC	WELL	The Process

#####		LSC	WELL	Website Renewal Is Exceptionally Quick, Easy, & Efficient -- Very Much Appreciated. Also, Mailing Of Renewal Licenses Is Very Prompt.
#####		LSC	WELL	You Are Communicating Well, And Have It Services That Allow Convenient Renewals. You Are Communicating Your Business -Friendly Attitude, And Willingness To Listen.
#####		LSC	WELL	I Found The Site Very Easy To Use To Apply And To Renew My License. It Was Also Nice That The Fee For The License Was Lowered.
#####		LSC	WELL	Electronic Licensing Is An Improvement.
#####		LSC	WELL	So Far Good
#####		LSC	WELL	I Believe Your System Is User Friendly And Informative.
#####		LSC	WELL	Keeping Licensees Abreast Of Latest, Changes, Infractions Of The Insurance Laws And Updates To Regulations.
#####		LSC	WELL	Speed Of Obtaining License Is Great. Lowered Fee Is Great.
#####		LSC	WELL	Except For Your Confusing Web Site, I Have No Complaints
#####		LSC	WELL	I Love The Website And Being Able To Register On-Line Is Fantastic
#####		LSC	WELL	The Agent Licesing Process Is Wonderful. Our Licensing Department Has Nothing But Good Things To Say About How Everything Works At That Level. We Also Have Had A Great Experience With Your Email System. Emails Are Always Informative And Delivered Efficiently.
#####		LSC	WELL	Yes
#####		LSC	WELL	I Have Not Been A Licencee Long Enough To Give Input
#####		LSC	WELL	Recognizing The Continued Increase In The Need For License And Keeping The Process Simple And Affordable
#####		LSC	WELL	Keeping It Simple
#####		LSC	WELL	The Website Is Great! Quick, Easy.
#####		LSC	WELL	You Keep Things Simple And Accessable
#####		LSC	WELL	Responsive And Good Customer Service