

9-Apr		PTC	BETTER	- 24 Month Look Back Still Confusing To Licensees
9-Apr		PTC	BETTER	- Can't See All Of A Person's Record In One Place (Multiple Screens/Locations)
9-Apr		PTC	BETTER	- Highlight Courses Still Valid
9-Apr		PTC	BETTER	- Statewide Meetings With Taao, Taca, Comptroller & TDLR
9-Apr		PTC	BETTER	- Website Reflect Look Back/History Of Required Courses
9-Apr		PTC	BETTER	(They Have Long Purchase Process Need Renewal Immediately)
9-Apr		PTC	BETTER	(We Can't Generate Them Manually)
9-Apr		PTC	BETTER	Better Distribution Of Information About Courses
9-Apr		PTC	BETTER	Call Hold Times Too Long
9-Apr		PTC	BETTER	Communication Regarding Chief Appraiser Institute Approval
9-Apr		PTC	BETTER	Coordinate With Comptroller To Better Explain What Counts As CE Or Course Credit
9-Apr		PTC	BETTER	Credit Card Shopping Cart (Pay For Multiple Licenses At One Time)
9-Apr		PTC	BETTER	Define Difference Between Chief Appraiser Training And Appraiser Training
9-Apr		PTC	BETTER	Develop Submittal Form For Course Information Submitted To TDLR
9-Apr		PTC	BETTER	Difficulty Getting All Renewal Notices
9-Apr		PTC	BETTER	Email Renewal Notices/Applications
9-Apr		PTC	BETTER	Enhance Faqs (CE)
9-Apr		PTC	BETTER	Fillable Pdfs For Renewals
9-Apr		PTC	BETTER	Like Tulip Dashboard - CE Info, 2 Year Look Back
9-Apr		PTC	BETTER	Put Date On Leg Update Course
9-Apr		PTC	BETTER	Rpa-Level 4 Exam Too Hard
9-Apr		PTC	BETTER	Send Renewal Notices Out Earlier
9-Apr		PTC	BETTER	Shorten Hold Time
9-Apr		PTC	BETTER	Subject Matter Experts Within TDLR Call Center, Not Understanding Ptp Issues
9-Apr		PTC	BETTER	The Website Needs To Be More User-Friendly For Those That Don't Have The Time To Click On Several Options Before Locating What They Want--Such As Completed Course Hours.

5-Apr		PTC	BETTER	1. Allow Courses Other Than The Approved List Related To Our Jobs To Count Toward Continuing Education. Examples: Computer Class On Excel Spreadsheets, Typing Class, Internet Navigation. 2. Provide Required Courses Online For Those Who Need Continuing Education Only And Are Already Certified. I Just Spent \$600 Of Our Schools Money On Travel And Hotel To Take Tax Assessments & Collections In Austin. The Instructor Read From The Book. I Could Have Done This Online. The Legislature Reduced Our State Funding For This Biennium By 1.1 Million Dollars. We Need To Save All The Money We Can. 3. Respond To Emails. 4. Provide & Update A List Of Contact Names And Phone Numbers For Property Tax. 5. Respond To Phone Calls. 5. Redesign The Web Page To More Clearly Show Where We Stand On CE Hours In Relation To Our Registration Deadline.
2-Apr		PTC	BETTER	Get Someone With Property Tax Experience To Head The Department That Regulates Us. Have A Department Just For Property Tax Matters Only And That Understands Our Profession.
#####		PTC	BETTER	Work More Collectively With The Representation Of Appraisal Districts. The Continuing Education, "Check The CE Courses You Have Completed", Listing Is Difficult To Follow. 1. Finding Those Words That Are Hidden In The Middle Of A Paragraph Is Not Good And Should Be Posted At The Top As A Link For People That Are Just Revisiting The Website. 2. Then Once In The List, The "Course Total Hours" Is Very Difficult To Understand. Would Like To See Two Separate Listings...1. Current Course Total Hours _____ (Per Type Of Requirement) For Renewal; 2. Prior Certification Course Total Hours _____ (Per Type Of Requirement).
#####		PTC	BETTER	When I Had A Question Regarding The Licensing Process, I Was On Hold For Over 20 Minutes. It Would Be Great If You Could Implement A Phone System That Took A Message And Called People Back Instead Of Having Them Hold.
#####		PTC	BETTER	Bring Some Of The Meetings To Local Areas And Cities Instead Of Everything Happening In Austin. A Lot Of People Who Work In This Field Are Not Able To Leave Their Districts To Attend Your Meetings In Austin.
#####		PTC	BETTER	Responses
#####		PTC	BETTER	Not Really A TDLR Issue But Having To Renew Each Year Is Probably A Good Idea For Licensees Who Have Less Than 10 Years Of Experience But The Requirement Should Be Relaxed To A 2 Year Cycle For Those With Longer Experience And No Record Of Complaint.
#####		PTC	BETTER	Stay Abreast Of All Legislative Activity As It Applies To Property Taxes In The State Of Texas
#####		PTC	BETTER	Return Phone Calls !!! Or Emails. Keep Information Updated On Website, Employees Need To Know Business They Are Speaking About.
#####		PTC	BETTER	Test Is Too Hard...
#####		PTC	BETTER	More Regulation For Home Builder Sales People. Stricter Guidelines For Steering Toward A Particular Realty By Home Builders.
#####		PTC	BETTER	Have More Than One Location To Take Your Classes At.

#####		PTC	BETTER	Reaching A Real Person To Talk To Was Easier In The Past
#####		PTC	BETTER	More Diversity On Board
#####		PTC	BETTER	Do Not Like The Two Year Recertification Cycle. I Think It Wqould Be Much Less Administrative And Individual Headaches To Cycle On A 4 Yr Plan.
#####		PTC	BETTER	Investigate And Follow Through On Comlaints
#####		PTC	BETTER	Explain To Brokers, Managers, And Agents That In Advertising, They Must Follow The Rules. I See Too Many Ads, Constantly, That Fail To Identify The Agent/Company Or Just With The Words Agen Or Broker In The Ad. This Is Misleading. I Know What The Rules Require Us To Do, But Brokers/Managers Seem To Care Less.
#####		PTC	BETTER	Make It Easier To Find Out CEU Information. We Had A Much Better System Before TDLR Took It Over. Now You Have To Talk To A Computer Or Talk To A Person Who Has No Idea What They Are Talking About.
#####		PTC	BETTER	Make Appraisal Districts More Responsive To Consultants.
#####		PTC	BETTER	Work At Creating/Allowing More On-Line Training Options For Receiving CE's.
#####		PTC	BETTER	Improve The Website To Include The The CE's Taken And Needed For Each CEtrification Period. Send An Email To Each Registrant Three Months Prior To CERtification Renewal Deadline.
#####		PTC	BETTER	The CE Program For Tax Professionals Has Been A Disaster. I Have Had Everything I Needed For Renewal For The More Than 2 Years, But You Guys Would Not Take The Information. Was In The Middle Of One Course When You Guys Totally Change The Course And The CE Requirements. Ended Up Finding Out In January That I Need 5 CE Credits To Renew (Even Though I Had Over 120 CE Credits Over The Past 3 Years). Been In The Business For 35 Years And I Am Thinking That TDLR Could Have Stayed With The CE Credit System Used For The Last 35 Years.
#####		PTC	BETTER	Communicate The Licensing & Continuing Education Requirement Better. Read And Listen To Communications From The Customer Instead Of Being Adversarial. Have A Dedicated Desk To Tax Consultants.
#####		PTC	BETTER	Email Responds Returned Within Reasonable Time And By A Knowledgeable Person
#####		PTC	BETTER	Organize The Information On The Website Better So The Information You're Looking For Can Be Found Simpler And Quicker. Streamline The Renewal Process So For All Licensees' Can Renew And Pay At The Website. Increase The Renewal Dates To At Least 2 Years For Most Licenses. Reduce The Renewal Fees For The Property Tax Consultants. Its Higher Than My Auctioneer And Trec Real Estate License Fee Combined.
#####		PTC	BETTER	Make The Language Clearer For What It Takes To Increase A Licence To A Senior Status After X Number Of Years. It Is Not Clear As To What Classes Or Tests Need To Be Taken.
#####		PTC	BETTER	Qiut Trying To Regulate Everything A Person Does

#####		PTC	BETTER	Education Process For Approving Courses And Instructors Could Be More Transparent And Easier.
#####		PTC	BETTER	There Doesn't Seem To Be A General Understanding Of The CEU Procedure By The TDLR Personnel Regarding Who Creates CEU Courses And Who Administers Those Courses. I Took An Appraisal Institute Course N403G – General Appraiser Income Approach/Part 1 And The Course Was "Administered" By The Appraisal Institute In October 2010. Since The Course Was Not "Administered" By A TDLR Approved Test Facility (Ie. Bob's Testing Service) They Denied That The "Course" Met The Criteria For TDLR Approval. It Is The Course Content That Qualifies For CEUs Not The Administrator. Currently The TDLR Only Has 15 Approved Administrators But No Listing Of The Actual "Courses" That Qualify For CEU Credits. I Was Told That I Shouldn't Worry About The Credit Because I Didn't Need Anymore Credits. I Took The Course And Wanted Credit For Taking The Course And Was Told On Nov 19, 2010 That I Would Be Contacted By A "Supervisor" And That Has Still Not Occurred. I Will Be Happy To Forward The Email Correspondence That I Have Had With TDLR.
#####		PTC	BETTER	Lower The Cost ,And Make It For Three Years.
9-Apr		PTC	CHANGE	Bundle Renewals By Month To Send To Districts W/Multiple Renewals
9-Apr		PTC	CHANGE	Don't Be Grouped With Property Tax Consultants Any More - Separate Pap's Out
9-Apr		PTC	CHANGE	Don't Be Grouped With Property Tax Consultants Any More - Separate Ptp's Out
9-Apr		PTC	CHANGE	Ease Relicensing After Deployment
9-Apr		PTC	CHANGE	How To Deal With Enforcement Issues Related To "Maps" (Legislatively)
9-Apr		PTC	CHANGE	Online Renewals Being Billed To Employer / District
9-Apr		PTC	CHANGE	Possible Conservatorship / Consolidation For Board
9-Apr		PTC	CHANGE	Revisit Bill From Last Session (Dismissal Of Complaints Based On Valuation)
9-Apr		PTC	CHANGE	Sme's In Call CEnter
9-Apr		PTC	CHANGE	Workout Penalty Matrix (Will Help To Know What Fines Will Be - Ptp)
9-Apr		PTC	CHANGE	None
5-Apr		PTC	CHANGE	Offer CE Classes Online. If This Is Not Possible, Change The Course Requirements And CE Hours To Agree With Current Requirements Of 15 Per Year. We Should Be Able To Take One 15 Hour Course Every 2 Years To Meet Your Requirements. This Would Help Reduce Travel Costs. Current Course CE Hours Range From 8 Up To 27 For An Rta.
2-Apr		PTC	CHANGE	Return The Tax Profession Back To The Texas Comptrollers For Review.
1-Apr		PTC	CHANGE	Allow Exemption From License Fee And Continuing Education Credits For Senior Citizen.
#####		PTC	CHANGE	The Informational Emails Are Vague. Typing In Paragraphs Is Sometimes Difficult To Read And Understand What You Are Trying To Say To Us. Maybe Using Bullet Points For Specific Topics Or Even Using Clipart With An Instructional Video Would Help Us Following The Important Parts.

#####		PTC	CHANGE	See Above.
#####		PTC	CHANGE	Re-Vamp Requirements For Appraisers That Work In Appraisal Districts And Have An Associaton Within TDLR That Deals Strickly With This Profession In Order For All Appraisers To Communicate With Each Other Concerning Specific Issues That They Deal With On A Daily Basis.
#####		PTC	CHANGE	Education Format
#####		PTC	CHANGE	Have A Longer Renewal Cycle For Seasoned Professionals.
#####		PTC	CHANGE	Perhaps, Lower The Fee And Make It Applicable Every Two Years Instead Of Anually.
#####		PTC	CHANGE	Give Me My J-Card.....
#####		PTC	CHANGE	Make Our Licenses Good For Two Years Rather Than One.
#####		PTC	CHANGE	None
#####		PTC	CHANGE	Allow Us To Renew Our Licenses For A 2 Or 3 Year Period, Please. That Would Be Much Better Than Having To Go Through The Renewal/Payment/Etc Every Year.
#####		PTC	CHANGE	Renew Lic Every Five Years
#####		PTC	CHANGE	Recertification Cycle Too Invasive
#####		PTC	CHANGE	Make The Rules Even, That Is, If A County Has Less Than 200,000 People (As I Remember), The Rules Are Not The Same. Lawyers Do Not Have That In Practicing Law, As I Remember. The Laws Are Universal In Our System, City/County/State Or National.
#####		PTC	CHANGE	Allow Employers To Pay For Renewals Of Their Employees At One Time. The Online Renewal Process Works Well But Since I Pay For My Employees It Would Help If I Could Make One Payment At The Beginning Of The Year With The Understanding That Their Renewal Or Reclassification Would Fall On Their Anniversary Date.
#####		PTC	CHANGE	Change The Way You Do Recertification Information.
#####		PTC	CHANGE	Do Away With Repeat Training Requirements. Some Trainings, Once In A Life Time Is Enough But We Have To Endure The Same Training With No Changes Every Two Years.
#####		PTC	CHANGE	Again, I Would Go Back To The Old CE System That Gave Credit For CE's Obtain In Other Fields. Seems Insane To Me That The State, Aicpa And Federal Government Can Recognize A CE Credit But TDLR Cannot Unless They Are On The List. By The Way, I Found Out When Reviewing The List That Many Organization Listed Do Not Offer CE Credits Or Almost None Of Their Offerings Have Been Approved. If You Were To Show Only The Approve Organization Offering CE Credits By Month, You Would Have Had A List That Only Include Two Or Three In January And February This Year.
#####		PTC	CHANGE	Have A Live Person With A Clue Answer The Phones For Tax Consultants.
#####		PTC	CHANGE	See # 6
#####		PTC	CHANGE	Less Rules

#####		PTC	CHANGE	I Think County Assessors Should Be Licensed Under The Talcb. It Makes More Sense For The Talcb To Be Licensing All Appraisers.
#####		PTC	CHANGE	Train Personnel Regarding The CEU Process And List Courses That Qualify For The CEU Process.
#####		PTC	CHANGE	Bi-Annual Continuing Education Requirements Instead Of Annual.
4-Apr		PTC	CHANGE	Give It Back To The Btpe
#####		PTC	CHANGE	No, Cost To Any Publication By Any College.A&M.
9-Apr		PTC	NEXT	Appraiser Beginning Elected Position
9-Apr		PTC	NEXT	As Economy Improves, More Staff Turnovers
9-Apr		PTC	NEXT	Change Uspap Refresher Course From 7 Hours To 3 Hours
9-Apr		PTC	NEXT	College Degree Or Rpa Requirements To Be Chief Appraiser
9-Apr		PTC	NEXT	Increase In Market And An Increase In Complaints
9-Apr		PTC	NEXT	More Openness Of Appraisers To The Public
9-Apr		PTC	NEXT	New/Less Experienced Staff
9-Apr		PTC	NEXT	Online Protests Required By 2013 (If District Has A Website)
9-Apr		PTC	NEXT	Others May Follow Our Example Of Not Charging Convenience Fees For Online Transactions
9-Apr		PTC	NEXT	Rta - Continue To Provide More Services In Digital Formats
9-Apr		PTC	NEXT	TDLR Will Have Shopping Cart For Multiple Transactions / Credit Card Payments
9-Apr		PTC	NEXT	A Rise In Commercial Construction, Increase In Disposable Income And Growing Business Will Positively Impact My Business.
5-Apr		PTC	NEXT	Decrease In Disposable Income. Those With Less Disposable Income Will Be Less Likely To Pay Their Taxes On Time.
2-Apr		PTC	NEXT	State Mandates State Mandates State Mandates
#####		PTC	NEXT	Economic Growth In Any Form Will Impact Our Level Of Workload.
#####		PTC	NEXT	Increased Property Taxes/Assessments Increase/Decrease In Net Income Increase In Licensees
#####		PTC	NEXT	Economic Factors In Construction; Limited Budgets In Appraisal Districts; And A Watchful Eye Over Everything That An Appraisal District Does.
#####		PTC	NEXT	Our Industry Is Economically Sensitive. If There Is A Decline In Market Value Of Tangible Assets This Has A Positive Effect On Our Production. Conversely, If There Is An Improving Economy With Appreciation Of Tangible Assets It Can Diminish Our Business Opportunities In Some Areas. Positive Economic Growth Does Present New Investment And Expansion Which Stimulate Consulting Opportunities. So Depending On The Direction Of The Economy Our Focus For Consulting Is Impacted Either Way.
#####		PTC	NEXT	Regulatory And Legislative Changes In Procedures, Growth In Industry, And Environmental Issues.

#####		PTC	NEXT	Increase In Population, Decrease In Disposable Income, School Finance Issues
#####		PTC	NEXT	Increase In Population, Rise In Construction, Market Value And Prices.
#####		PTC	NEXT	No. Im In Maintenance At A Machinery Shop....Wich I Could Pass My Test Before I Pass....Is My Dream
#####		PTC	NEXT	1. Increase In Company Relocations To The State 2. Decrease In The Number Of Realtors 3. Changes In Lending
#####		PTC	NEXT	The Economy Getting Better Or Worse. A Stagnent Market Is A Killer.
#####		PTC	NEXT	None
#####		PTC	NEXT	Law Changes
#####		PTC	NEXT	Increase In Population, Increase In Licensees, Rise In Construction
#####		PTC	NEXT	First, The Appraisal System Needs To Be Pushed Back To The Way It Was. It Is Local, And Appraisers Are Being Paid Less For Their Services. Second, And Probably Most Important, Is The Income/Credit Worthiness Of The Buyers. It Is Getting More And More Difficult, Thus Fewer Will Be Able To Purchase, Even Though The Population Increases, Those That Are Buyers Will Decrease In Proportion To Their Percentage Of Increase In Numbers. Third, I Fully Expect Inflation Will Be The Biggest Threat Within 18 Monhths, Or As Soon As This Election Is Over. Fourth, The Latter Will Affect The Number Of Licensees That Will Remain In The Business. Maybe Trec Can Lower Its Fees For Brokers. When I First Became A Broker, Fees Were Not That High Compared To When I Was An Agent, Jan 70 - May 53.
#####		PTC	NEXT	Decrease In Disposable Income, Market Activity In Real Estate Marktets, Changes To The Property Tax Code
#####		PTC	NEXT	Rise In Population, Rise In Construction Will Impact Growth.
#####		PTC	NEXT	Increase In Population, Decrease In Disposable Income, Rise In Construction
#####		PTC	NEXT	You Have Got To Fix The CE Credits And You Have Got To Get Young People Interested In Coming Into The Professional As The Old Guys Retire
#####		PTC	NEXT	Increase In Population, Decrease In Disposable Income, Immigration Laws
#####		PTC	NEXT	All Of The Above
#####		PTC	NEXT	A Positive Would Be The Increase In Population And Rise In Construction. An Over Abundance Of Licensees Could Be A Negative. All Of These Will Have An Impact On All The Industries I Am Associated With.
#####		PTC	NEXT	Economic Recovery Job Growth Rise In Construction
#####		PTC	NEXT	Construction
#####		PTC	NEXT	Population Increases And Disposable Income Will Have The Biggest Impact.
#####		PTC	NEXT	None Of This Has Anything To Do With The Property Tax Consultant Business.
#####		PTC	NEXT	Rise In Construction.

#####		PTC	NEXT	1. Decrease In Income 2. Increase Cost Of Licensees, 3.Lack Of Income For Survices By Population.
9-Apr		PTC	WELL	Due Process For Enforcement
9-Apr		PTC	WELL	Email / List Serve System Good
9-Apr		PTC	WELL	Established Clear Rules That Are Easier To Follow
9-Apr		PTC	WELL	Exams Are Now Reflecting The Proper Level Of Education
9-Apr		PTC	WELL	Implementation Of Hb 1179 By TDLR
9-Apr		PTC	WELL	Posting Of Agendas, Meeting Information And Archived Audio Files Of TDLR Meetings
9-Apr		PTC	WELL	Ptp Advisory Committee - Good Job Reporting To Commission
9-Apr		PTC	WELL	Retro-Active Clauses Appreciated
9-Apr		PTC	WELL	Work With Associations Through Legislative Process
9-Apr		PTC	WELL	Writing Examinations And Listening To Feedback (Chief Appraisers) Regarding Exams
9-Apr		PTC	WELL	Customer Service Is Good.
5-Apr		PTC	WELL	Keeping Us Informed By Email Distribution. This Survey Is A Good Example.
2-Apr		PTC	WELL	Not Much As Far As To The Property Tax Side Is Concern. You Get No Varying Answer To The Same Question When We Call And Seldom Return Calls When You Say You Will.
#####		PTC	WELL	The Website Is Easy To Use When Trying To Access Our Registration.
#####		PTC	WELL	Average For A State Agency.
#####		PTC	WELL	E-Mails And Bullitens Are Good.
#####		PTC	WELL	Great Improvement In Getting CE Hours Communicated Directly To You Instead Of My Having To Submit Proof. Renewal Process Is Efficient And Easy.
#####		PTC	WELL	Keeping Licensee's Updated On Current Developments Within The Agency.
#####		PTC	WELL	Providing Info And Sharing Same
#####		PTC	WELL	Communication With Licensees/Web/Updated Info With Commission Meetings; 30 Hrs Every Two Years Instead Of 75 In Five Years Provides The Licencsee With A More Evenly Distributed And Attainable Education.
#####		PTC	WELL	Not Returning Phone Calls, Person Answering Phones Being Unable To Answer Questions With Any Authority.
#####		PTC	WELL	Everything....
#####		PTC	WELL	Continuous Education Requirements, Stricter Guidelines
#####		PTC	WELL	Everything Works Pretty Good.
#####		PTC	WELL	Having Classes Available
#####		PTC	WELL	Having Information Available Online
#####		PTC	WELL	Good Communications
#####		PTC	WELL	Facilitating And Mgt Of Renewal Process

#####		PTC	WELL	Your Staff Is Outstanding. They Answer All Questions, And Information They Provide Helps Me To Do A Better Job And Stay Up-To-Date In The Ever Chaning World Of Real Estate.
#####		PTC	WELL	Keeping Me Up To Date With Lates Rules And Regulations.
#####		PTC	WELL	E-Mail Notifications
#####		PTC	WELL	I Really Do Not Know. All I See Is The Things You Are Doing For Tax Professional And That Does Not Seem Like You Are Doing Anything Well.
#####		PTC	WELL	Public Broadcast Of Meetings, Continue Attending Conference And Local Seminars
#####		PTC	WELL	Asking Questions Like These. Getting Information Online.
#####		PTC	WELL	Availibility Of Online Courses.
#####		PTC	WELL	Spending Taxpayers Money With More Govt. Bureaucracy
#####		PTC	WELL	Communication Is A Strength. Use Of Technology To Communicate Is Excellent.
#####		PTC	WELL	Communication.
#####		PTC	WELL	Too High A Cost For State License.1