

11-Apr		PTP	BETTER	Your Preferred Communication Is Email. However, You Do Not Answer Emails Promptly At All.
10-Apr		PTP	BETTER	Respond More Fully To Questions Submitted Online - Answers Are Often Too Vague To Be Helpful.
10-Apr		PTP	BETTER	Answer Call Much Quicker, Sitting On Hold For 30 Minutes Is Way Too Long!!!! Also, If You Had Your Phones Divided Up By Sections It Would Help, Press 1 For Barbers, 2 For Electricians, 3 For Tax Professionals, And Had Person Dealing Strictly With That Aspect, They Would Be More Knowledgeable If They Only Assisted In That One Area.
9-Apr		PTP	BETTER	Customer Service Is Unable To Answer Questions Related To Property Tax Professionals. The Website Is Difficult To Navigate And Find Information.
4-Apr		PTP	BETTER	The Renewal Process Is Diffucult Because Each Employee In Our Office Has A Different Date. It Would Be Easier If All Renewals Were Due On A Specific Date Each Year, Such As January 1St Or June 1St.
3-Apr		PTP	BETTER	1. Better Organization Of The Website. It Is Difficult To Locate The Core Eduction And Continuing Education Pages. 2. We Have Had Problems Getting Responses To Emails And Via The Phone. 3. The Current Renewal Process Does Not Work Well For A Large Organization. We Would Prefer To Have Same Date Renewal For Everyone In The Organization. This Would Allow For A Single Payment And Application. 4. The Core Courses And Examinations Screen, Under Level Ii Course 1, Should Be Broken Into 101 And 102. Course 32 Should Be Moved From Level Iv To Level Iii. 5. Provide A Summary Of The Continuing Education For The Last 24 Months. The Current Screen Combines All Continuing Education Courses Taken Over The Career Of The Individual. 6. The Continuing Education Provider List Confuses Many Registrants. They Confuse The Expiration Date With The Course Offering Date. 7. Each Time A Course Is Renewed (Hcad Is A Provider), A New Course Number Is Given. For Example, Appraisal Of Real Property Course Number Has Changed From 6929 To 8172. 8. Explanations Of Renewal Process Have Been Confusing.
3-Apr		PTP	BETTER	The Website For The Tax Professional Could Improve By Putting Everything Under One Tab For This Industry With A List.
2-Apr		PTP	BETTER	Have Those Who Serve The Property Tax Professionals Become Intimately Acquainted With The Texas Property Tax Code In Its Provisions And Requirements. Especially In Addressing Questions Of Property Values. Recognize The Difference Between Registrants Who Work In A 'For Profit' Business And Those Who Service In Government Employment.
30-Mar		PTP	BETTER	Better Communication Regarding An Individuals Current Continuing Education Requirements Provide More Flexibility Regarding CE And CErtification. Classes Are Not Offered All The Time, And For Some Of Us It Is Very Difficult To To Travel At Specific Times.
29-Mar		PTP	BETTER	Help People Understand The Process Of Continuing Education. Send Out Notifications Of Expiring Licenses

29-Mar		PTP	BETTER	Wording Re Continuing Education Courses Was Somewhat Confusing To Me And I Had To Call To Get Clarification.
29-Mar		PTP	BETTER	I Feel That The CE Look Up Procedure On Your Website Is Hard To Navigate So You Might Consider Redoing That.
29-Mar		PTP	BETTER	Help With What Requirements Are Need For Keeping License.
28-Mar		PTP	BETTER	Website - Too Many Links That Direct You To Too Many Areas.Continuing Education Is Important But It Shouldn't Be So Difficult To Keep Up With, Especially When We're On A Two Year Revolving Schedule And Can't Repeat Courses.
28-Mar		PTP	BETTER	If You Could Get More Employees To Help The Process Go Faster I Think It Would Be Appreciated When A Complaint Is Filed On Anyones Licence.
28-Mar		PTP	BETTER	We Need Better Communication. The Website Gives Us Wrong Information And If You Call And Ask The Clerks Are So Wishy Washy.
28-Mar		PTP	BETTER	It Is Next To Impossible To Get To The Propert Person On The Phone. I Have Also Been Told Several Times That A Supervisor Would Call Me Back But They Did Not. Your Web Site Is Difficult To Navigate.
28-Mar		PTP	BETTER	Response Time
27-Mar		PTP	BETTER	Improve The Website: It Is Often Difficult To Find What I Am Looking For On The Site. Records Of CE Data, And Core Courses That People Have Taken Are Many Times Outdated And/Or Inaccurate. CEs That Are Old Appear On The Record, And There Is Nothing To Separate Old CE S From Active Ones That We Are Counting Towards Renewal. Make Renewing Easier: We Have Over 50 Registrants At Our Tax Office, Who's Renewals We Handle. We Do Not Have The Capability To Pay By Credit Card, So We Wait For Renewal Notices To Be Sent To Us. We Haven't Received Notices For Several Registrants Who Have Come Up For Renewal So Far This Year. If The Notices Could Be Printed Online, It Would Help Us Get Get Our People Renewed More Timely, And With Less Stress. Long Wait Time For Phone Calls
27-Mar		PTP	BETTER	Have Information On Line Correct
27-Mar		PTP	BETTER	Updates On Education. For Continuing Education Provide A Breakdown Of How Many Hours Are Still Needed And How Many Have Been Completed Based On Recertification Deadlines.
27-Mar		PTP	BETTER	Do A Better Job Of Allowing More Test Materials Like A Readers Digest Version On The Tax Code Rtc And Rta Tests And Less Math Problems Or Have Less Qustions Overall To All People More Time To Answer The Questions On The Test.
27-Mar		PTP	BETTER	Really Don't Know
27-Mar		PTP	BETTER	List The Classes That We Have Taken And What Classes Or CEU's We Still Need. The Website Is Hard To Read And When We Call We Are On Hold For Very Long Time. They Say They Will Call Back But Never Do.
27-Mar		PTP	BETTER	Customer Service Reponses Could Be Faster And More Informative

27-Mar		PTP	BETTER	In County Government, We Must Present A Purchase Order Before The Accounting Department Will Pay An Invoice. I Had To Pay For My License Renewal With My Own, Personal Credit Card And Then Submit The Payment For Reimbursement. I Would Prefer That I Submit My Renewal Application With Purchase Order To Accounts Payable Who In Turn Will Pay For The License Renewal.
26-Mar		PTP	BETTER	When Viewing Online For CEU Status The Page Should Give You A Running Total At All Times. Currently The Total Includes Out Dated Courses.
26-Mar		PTP	BETTER	Credit For Other Training That Will Make Us A More Rounded Employee. Budgets Are Tight And We Must Spend Our Resources Wisely. Most Employees Wear Multiple Hats Therefore Taking Higher Training Outside Of Property Tax Shoud Count At Least As Miscelaneous Education. If You Are A Bookkeeper And Take A Class That Counts For Cpa's Then It Should Be Able To Apply For Rpa Or Rta. Ex: If Attending A Quickbooks Training It Should Apply. If Attending A How To Handle Difficult People Seminar It Should Apply To Rpa/Rta/Rtc. More Diversificationis Needed.
26-Mar		PTP	BETTER	Answer Emails With Requested Info.
26-Mar		PTP	BETTER	Allow For Us To Renew Multiple Licensees At One Time On A Monthly Basis.
26-Mar		PTP	BETTER	This Is Such A Large Organization. Felt Like It Was Better With Btpe, Because That Was The Only Organization There Was For Tax Professionals And They New What Was What.
26-Mar		PTP	BETTER	So Far, Our Office Has Received Only 3/4 Of The Paper Renewal Notices. The Other 1/4 Never Reach Us, And We Are Having To Manually Fill Out A Form. Records From The Btpe To TDLR Conversion Are Still Not Correct On The Website. Totals On The CE Status Page Of The Website Should Allow For A Two Year Look Back Rather Than The Full Registrant's History, Which May Span 10, 20, 30 Years. Course Expiration Notices To Course Providers Do Not Make Sense. For Example, They Will Say We Must Stop Teaching A Course When It Has Be Renewed By The Comptroller For All Course Providers.
26-Mar		PTP	BETTER	More Attention To The Needs Of The Property Tax Members And A Lot Less Of The "Police State" Type Of Actions And Mentality.
26-Mar		PTP	BETTER	Not Sure If Appraiser Classes Count As Cpe's For Assessor Collectors. While The Classes And Hours Are Defined, Not Sure Which Ones Count.
26-Mar		PTP	BETTER	Your Process Is New To Our Profeesion And It Would Be A Tremendous Help To Know That We Have All The Required CEUs For Renewal. I Personally Don't Always Know If A Particular Seminar Or Meeting Qualifies As Some Of The Required Fields.
26-Mar		PTP	BETTER	Someone Needs To Be The Staff Expert In Property Tax And Appraisal. If CE Has To Come From An Approved Provider, TDLR Needs To Send Email Notices Of Courses Being Offered And Which Ones Are Mandatory Such As The Ethics Course. Communication From TDLR Is Inadequate Compared To The Previous Oversight Agency.

26-Mar		PTP	BETTER	Communications With Registrants. It Takes Two+ Weeks To Here Back On An Email.
26-Mar		PTP	BETTER	Communicate Whether CEU's Have Been Met Or What Education Is Needed To Met The Requirements Each Year.
26-Mar		PTP	BETTER	Expand You Ethics To Include Private Assessors
26-Mar		PTP	BETTER	Get More Info Out On Ag And Wildlife Programs
26-Mar		PTP	BETTER	Organize The Website So Information Is Easier To Find. Correct Errors In Ptp Records.
26-Mar		PTP	BETTER	Website Needs Major Improvements. We Are Required To Have A CERTain Number Of CE Hours And CERTain Courses Every Two Years. We Need The Ability To See What We Have Taken And How Many Hours (In Each Category & Overall Total) Since Our Last Registration Date, Not Just Since We First Registered. This Would Be Very Beneficial!
26-Mar		PTP	BETTER	Go Back To 5 Years For CEU Renewals
26-Mar		PTP	BETTER	Offer Webinars For CEU's Then A Test At The End So As To Avoid Travel Cost
26-Mar		PTP	BETTER	Improve Your Website. Make It Easier To Navigate And Find Information. Information Seems To Be Somewhat Ambiguous When Explaining How To Achieve And Maintain Licenses Or Designations. For Instance, It States That Registrants With Registered Professional Appraiser Designations Must Complete Continuing Education Requirements Before Renewal (Renewal Is Annually), But Continuing Education Requirements Are On A Two Year Rotation. It Would Help To Explain More Clearly What Is Required.
26-Mar		PTP	BETTER	Train The People Answering The Phone. I Generally Have To Go Several Management Levels Up Before I Get A Person Who Can Correctly Answer Or Find The Answer I Am Looking For. Also, Have Them Listen To The Question Before Just Quoting From A Manual What They Think We Are Asking.
26-Mar		PTP	BETTER	Better Way Of Being Able To Call Up Your Id Number, And Reminding Us Ahead Of Time When We Have To Register And Renew License.
26-Mar		PTP	BETTER	Response Time
26-Mar		PTP	BETTER	Communications - There Needs To Be A Follow Up When Sending Notice Via Email Of An Investigation Or Other Related Matters. There Should Be A Phone Call Or A Written Notice Sent Regarding The Action. Registrations - Appraisal Districts And Tax Offices Register All There Required Staff. Most Entities Require An Invoice To Pay For The Registrations, Which Is Done By Check Not A Credit Card.

26-Mar		PTP	BETTER	Rule On Taxpayer Complaints Quicker. Dispose Of Frivolous Complaints Quickly. Rule Changes Made In Course Required That Affect A New Licensees Progress From A Level Ii To Level Iii. (I Do Realize That The Comptroller Office May Have Something To Do With This) I'M Referring To The Requirement To Have Uspap And Ethic Before You Can Take The Level Iii Exam When Not To Long Ago It Was For The Level Iv. Get The Letter Out Sooner To Licensees That Need To Re-Register. Several In Our Office, Including Myself Either Never Received The Notice Or Received It A Few Days Before They Had To Re-Register. When I Spoke With A Representative Of Your Office About My Re-Registration She Was To Email The Form I Never Received It. Put A Blank Form On Your Website For Licensees To Print And Use (Any Form That You Require Us To Use). Update Your Webcast Of TDLR Committee Meetings To Another Software. Unable To Watch With What You Currently Use.
26-Mar		PTP	BETTER	Everything, #1 Is To Learn Or Have Your People Learn What The Hell We Do In The Appraisal Business
26-Mar		PTP	BETTER	Realize That Our Profession Needs Specialized Rules And More Reasonable Enforcement
26-Mar		PTP	BETTER	The Website Is Not Very Easy To Use. Specifically, It Is Not Organized In A Very Intuitive Manner. It Takes A Significant Amount Of Time To Find Things. Overall, The Website "Looks" Decent, But The Functions Are Still Very Basic Once You Leave The Home Page. I Would Recommend A "How Do I" Or "I Want To.." Section, That Lays Out Steps And Processes Like The Trec Website (Http://Www.Trec.State.Tx.Us/). Have A "Technologically Challenged Individual" Help Design The Page So It's Simple And Intuitive.
26-Mar		PTP	BETTER	Customer Service Representatives Needs To Be Better Informed Regarding Property Tax Professional Licenses
26-Mar		PTP	BETTER	I Believe You Are Spread Too Thin. All Of The Employees And Especially Customer Service / Call Center Can Not Be Expected To Know The Details Of Each Program. As The Growth Of A Medium Size Company To A Large One, The Changes You Are Experiencing Must Be Addressed. I Believe You Need To Be More Targeted In Your Approach To Each License
26-Mar		PTP	BETTER	Yes
26-Mar		PTP	BETTER	Please Help The Call Center To Be Informed Of Any Changes Regarding Property Tax Professionals. Have The Ptp Documents, License Renewals, Provider Renewals, Legislative Changes And General Information Digitally Scanned So The Customer Service Representative Can Actually See The Document The Caller Is Referring To Over The Phone.
26-Mar		PTP	BETTER	Simplify
23-Mar		PTP	BETTER	I Hate When I Call And Ask A Question No One Can Help Me. I Can't Get Any Help On How Many CEU's I Need. The List Is Very Confusing I Think We Need A History File And Once We Recertify That CEU's That Can Be Counted Moved So We Are Not So Confused.

3-Apr		PTP	BETTER	It Would Be Helpful To Have A System That Allows Us To See Courses Completed As Well As Needed With Date Due.
11-Apr		PTP	CHANGE	Not All Appraisal Districts Have Company Credit Cards. Have A Form Online That Can Be Completed And Printed To Be Mailed With A Company Check. One Check Could Cover Several Renewals Of Employees. As It Is Now, Our District Has To Reimburse Each Employee Separately For Renewal Fees.
10-Apr		PTP	CHANGE	Requirement To CErtify Every 5 Years Rather Than 2 Years.
10-Apr		PTP	CHANGE	Need To Have A Better Direct Line To Whom You Need To Speak With. Your Phone Service Is Terrible, I Have Had To Wait Everytime I Have Called For 30 Minutes Or More.
9-Apr		PTP	CHANGE	Requiring Online Electronic Renewal.
4-Apr		PTP	CHANGE	I Would Make The Website More User Friendly. It Is Sometimes Difficult To Determine Where To Find The Information You Are Searching For.
3-Apr		PTP	CHANGE	The Current Renewal Process Does Not Work Well For A Large Organization. We Would Prefer To Have Same Date Renewal For Everyone In The Organization. This Would Allow For A Single Payment And Application.
3-Apr		PTP	CHANGE	When I Took Over This Position Of Tax Assessor Collector, One Of My Goal Was For Everyone In The Office Would Be CErtified. With The Change Of From The Number Of Years For Renewal Of Your CErtification Plus Budget Restraints It Has Caused A Great Burden Trying To Make Sure Everyone Gets The Necessary CE Per Year And There Is Enough People In The Office To Handle The Day To Day Operations. The Five Year Bench Mark Was Great Because Employees Had Staggered Years For Re-CErtification Which Gave Us Additional Time To Make Sure Everyone Had Enough CEs. This Annual Renewal Of Either 30 Hours Or 10 Hours With This Overlapping Of CE Creates A Nightmare Of Trying To Keep Track Of Which CEs Will Be Credited For What Year And To Make Sure Everyone Has The Correct Number And The Right Courses For Renewal. I Think We Should Have At Least Two Years For Each Person To Have The Correct Number Of CEs And The Ethics And Laws And Rules Updates Without Any Overlapping.
2-Apr		PTP	CHANGE	Minimize Consideration Of Complaints Against Property Tax Professionals From 'Chronic' Complainers And Neighborhoods.
2-Apr		PTP	CHANGE	Get Someone In Your Office That Know The Appraisal For District And Counties That You Just Took Over
30-Mar		PTP	CHANGE	I Don't Know If It Has Been Decided Or Updated, But At One Point I Saw A Draft Fee Schedule For Property Tax Professionals. Those Are Way Out Of Line For The Average Appraiser. If An Appraiser Messes Up Someone Else Is Not Harmed Like A Electrician, Or Other Professional.
29-Mar		PTP	CHANGE	Make The Wait Time For Answering Phone Call Questions Shorter

29-Mar		PTP	CHANGE	The 2-Yr Renewal Creates Problems In Our Small Office As We Were Able To Spread Out Classes And Alternate For Conferences But Now All Are Pursuing More Or Less At Same Times.
29-Mar		PTP	CHANGE	It Would Probably Be Renewing Your License No Sooner Than 30 Days Before The Expiration Date. I Would Prefer To Renew Mine And My Employees Licenses In January Of Each Year.
28-Mar		PTP	CHANGE	How Can One Department Expect To Competently Oversee Such A Diverse Group As Cosmetologists, Electricians, And Property Tax Professionals?
28-Mar		PTP	CHANGE	If A Person Wants To File A Complaint On A Licensee They Must Put Up A Filing Fee (Ex. \$500).If The Complaint Is Found To Be Legitimat, The Licensee Has To Refunt To The Complainant. If The Licensee Is Exonerated The Filing Fee Is Relinquished To The TDLR To Help Offset The Costs Of An Unnecessary Investigation
28-Mar		PTP	CHANGE	To Give Back The Texas Assessor-Collectors To The Board Of Tax Professional Examiners.
28-Mar		PTP	CHANGE	The Failure Rate On The Level 3 And Level 4 Rpa Test Has Exploded.I Have Spoken To People Who Are Behind The Test And They Say It Is Because It Is On A Computer And The Questions Come At You In A Random Order.This Is What I Call Texas *****.A Falure Rate Does Not Go From 10% To 35% Just Because The Order Of The Questions Is Different.Texas "Pick On The Weak, Cater To The Powerful".
27-Mar		PTP	CHANGE	Once A Person Has Completed All Course And Exam Requirements, They Should Be CErtified Regardless If They Completed It Within 2 Years Or 3 For Rta.
27-Mar		PTP	CHANGE	Being Accurate With Information On Line
27-Mar		PTP	CHANGE	Allow Classes For Property Tax Professional License To Count Towards Licensing For Property Tax Consultant. The Classes Necessary For The Property Tax Consultant License Are The Same Classes But Scaled Down From The Property Tax Professional License. Additionally, I Think That At The Very Least A College Degree Should Be Required For This Position. There Are Students In This Class That Have No Real Estate Or Property Tax Background At All.
27-Mar		PTP	CHANGE	If A Person Was Registerd Under Ptbe And Was Suspended And Then Renistated Under TDLR If They Have Been In Hte Profession More Then 5 Years They Should Be Immeaditly Renistated At He Level They Were At Prior To The Suspension.
27-Mar		PTP	CHANGE	Nothing
27-Mar		PTP	CHANGE	Change Back To 4 Years Instead Of Two. As We Have A Very Small Office It Is Very Hard For Everyone To Get CErtified And Actually Get Your Work Done.
27-Mar		PTP	CHANGE	Complaints Being Handled With Specificity To Complaint Instead Of Blanket Rules. State Law Does Not Allow Complaints To Be Handled With Boiler Plate Solutions Within Our Industry.
27-Mar		PTP	CHANGE	None
26-Mar		PTP	CHANGE	Have More Repeat Classes

26-Mar		PTP	CHANGE	More Competent Human Contact For Unusual Circumstances.
26-Mar		PTP	CHANGE	Renewal Registration Form On Forms Section Of Website.
26-Mar		PTP	CHANGE	The Rules And Ethics For Property Tax Professionals Should Determined By The Industry It Represents.
26-Mar		PTP	CHANGE	The Maps Program For Property Tax Professionals Is Going Way Overboard. You Can't Do Your Work That You Are Required To Do For Working On Maps Stuff. Been In The Appraisal Business For 26 Years And It Is Just Getting Rediculous At The Paper Work That Has To Be Done For Maps.
26-Mar		PTP	CHANGE	The Renewal Process Is Not Set Up In A Way That Works County Government. For Example, We Received A Message Asking Us To Not Write On Our Applications. Our Purchasing Office Is Required To Write A Purchase Order Number On The Top Of The Applications And This Was Prompting Your Office To Reject Them. If You Don't Want Us To Write A Specific Area Of The Form, Please Shade Out That Area Of The Form.
26-Mar		PTP	CHANGE	That The Elected Tax Assessors/Collectors And Their Staff Members Report To The State Comptroller, Property Tax Division, Rather Than Reporting To TDLR.
26-Mar		PTP	CHANGE	Easier To Get Cpe's For Seminars By Providers Not Listed On Website.
26-Mar		PTP	CHANGE	Having To Actually Work In My Field To Keep My License Current.
26-Mar		PTP	CHANGE	The Communication Process. Absolutely Terrible.
26-Mar		PTP	CHANGE	Requirement To Carry Registration Cards
26-Mar		PTP	CHANGE	Increase The Education For CEU's That Will Appeal To Those That Hold A License
26-Mar		PTP	CHANGE	Make Texas A Disclosure State
26-Mar		PTP	CHANGE	Some Of The Services That Needed Attention, Such As Billing For Renewals, Have Been Changed. The Process Of Communication Has Also Changed For The Better As Our Representative Usually Contacts. For Assistance.
26-Mar		PTP	CHANGE	Every Thing Is Ok
26-Mar		PTP	CHANGE	Nothing
26-Mar		PTP	CHANGE	Allow License Holders To Retain Registered Professional Appraiser (Rpa) Designation When Leaving Employment Of Appraisal District. While Not Employed By Appraisal District, Require Licensees To Continue To Meet Continuing Education And Renewal Requirements, And Continue To Claim Designation While Not Employed With Appraisal District. This Would Allow TDLR To Continue To Generate Revenue Off These Licensees, And Allow Licensees To Return To Work With Appraisal District At A Later Date With Rpa Designation.
26-Mar		PTP	CHANGE	Education Requirments. The Way The Education Process Is Now Is So Hard To Understand, I Had To Have 3 People At TDLR Research My Questions And Comments Before They Could Confirm That I Was Reading And Interpreting The Process Correctly. Nothing That Affects Our Jobs So Critically Should Be So Vague To Understand.

26-Mar		PTP	CHANGE	Our License Does Not Need To Be Included With Cosmetology, Or Plumbers, We Need To Be Seperated.
26-Mar		PTP	CHANGE	Sent A Second Notice For Information Requested Before Action On A Charge.
26-Mar		PTP	CHANGE	Process. Things Take To Long To Resolve Such As Taxpayer Complaints, Service. Notifications To Re-Register
26-Mar		PTP	CHANGE	Counstomer Service And Response Time. Stop This Every 2 Year Middle Of The Year Renewal *****.What Evr Year It Is Make It Year Ending For Everyone. It'sd Insane Keeping Up Ewith Your Ever Changing Rules And The Lack Of Knowledge You Have At TDLR. How No One Wantsc To Discuss It And Refer You To Someone Else.
26-Mar		PTP	CHANGE	2 Year Renewal Of License
26-Mar		PTP	CHANGE	Email Notification For Expiring Registrations With A Link To Go Straight To The Renewal
26-Mar		PTP	CHANGE	The Process Of License Renewal. Everyone In The Same Office Should Be Able To Renew At The Same Time. It Is Bad Enough We Are Now Renewing With CE Credits Annually, But Everyone Is On A Different Schedule.
26-Mar		PTP	CHANGE	For Property Tax Professionals And Property Tax Consultants - Plan Events -Notices, Meetings Etc During The Slow Time In The Fall - Not During The Busiest Time From Jan -
26-Mar		PTP	CHANGE	Get CEus Online, This Would Save Appraisal Districts And Taxpayers Money By Not Having Travel And Hotel Expenses.
26-Mar		PTP	CHANGE	Instead Of Having A TDLR Id Number, Provider Number, CE Provider Number, Course Numbers And Organization Number ...Would It Be Possible To Have Only One Number Associated With Correspondence And Renewals? Thank You For Your Consideration.
26-Mar		PTP	CHANGE	Too Many Changes In Re Certification Requirements. It Is Not Always Clear What Is Necessary To Retain Certification. Requirements For Re Certification Are Not Always Available In The Category Required.
3-Apr		PTP	CHANGE	I Was Told Two Different Things By TDLR.
11-Apr		PTP	NEXT	Legislation Is Top Of The List. New Construction Increasing. Population Growth.
10-Apr		PTP	NEXT	Increase In Population, Rise In Construction
10-Apr		PTP	NEXT	Increase In Licensees Will Create More Records For TDLR To Keep Up With, Legislative Action Will Directly Impact Licensing Requirements, & Increased Requirements Will Impact The Amount Of Time & Money Needed To Keep Licenses Current.
10-Apr		PTP	NEXT	Decrease In Disposable Income
4-Apr		PTP	NEXT	1. Economy 2. Population Of Our County Compared To The Size Of Our Staff To Supply Services 3. Legislation And Rules Put Into Place That Change The Course Of Our Business
3-Apr		PTP	NEXT	Legislation Real Estate Market Recovery
3-Apr		PTP	NEXT	The Economic Of The Nation And State Will Impact What Occurs In The Tax Industry Along With Laws And Rules Changes

2-Apr		PTP	NEXT	The Property Tax Professional Industry Will Have To Increase In Proportion To The Overall Population. Technology Will Allow Some Greater Efficiencies.
30-Mar		PTP	NEXT	Legislative, Legislative, Legislative
29-Mar		PTP	NEXT	Population, Income, Construction
29-Mar		PTP	NEXT	Increase Need For More People In My Field Due To The Retirement Of a lot Of Individuals, A Need For More Webinars For CE's.
28-Mar		PTP	NEXT	State Legislature, Increase In Population, Rise In Construction
28-Mar		PTP	NEXT	Increase In Population, Rise In Construction
28-Mar		PTP	NEXT	Because Texas Is A Non Disclosure State Owners Of Residential Property Will Pay Taxes Based On About 95% Of Their Property Value, While Commercial Owners Pay About 70% Its Hard To Get The Values Right When You Never Have Any Sales.See Above Quote.
27-Mar		PTP	NEXT	Property Values, Unemployment, Cost Of Living
27-Mar		PTP	NEXT	Increase In Population, Rise In Construction, Texas Legislature
27-Mar		PTP	NEXT	It Will Simply Mean Office Growth Or Office Decrease Depending On The Local Economy.
27-Mar		PTP	NEXT	Possibility Of Air Force Base Closure Or Downsizing. We Have Been Lucky So Far. An Increase In Industry Would Be Very Beneficial To Our School. Construction Of More Homes Would Bring In More Population Which Would Bring In More Enrollment For Our School Which Means More Money For The School.
27-Mar		PTP	NEXT	Increase In Population And Decrease Of Budget From Entities.
27-Mar		PTP	NEXT	Legislative Changes
27-Mar		PTP	NEXT	Increase In State Mandates To County Level With No Adequate Funding To Implement.
26-Mar		PTP	NEXT	Increase In Population
26-Mar		PTP	NEXT	Growth And Developmet Will Not Cange A Propety Tax Appraisal But It Will Always Increase Your Workload. A Decrease In Disposable Income Will Effect Government Budgets Wich Will Casuse Employees To Have More Responsibilities. Decreased Disposable Income Will Always Have A Trickle Down Effect On Employees Spendable Income, To Business Downsizing To Pinching Governmnt Services.
26-Mar		PTP	NEXT	Legislative Changes, Comptroller's Role In Appraisal District Operations, And Construction Growth.
26-Mar		PTP	NEXT	N/A
26-Mar		PTP	NEXT	Government, Population Decrease In Our County, Disposable Income.
26-Mar		PTP	NEXT	Increases In Population, Changes In Real Estate Market, Etc.
26-Mar		PTP	NEXT	Property Values And Disposable Income Impact Property Taxes.
26-Mar		PTP	NEXT	Rise In Construction, Market Values Of Property, New Construction
26-Mar		PTP	NEXT	1. Downward Trend In Realestate Market 2. Upwrd Trend In Realestate Market 3. Storm Damage To Property

26-Mar		PTP	NEXT	Increase In Population; Rise In Construction; Legislative Mandates That Unwarranted.
26-Mar		PTP	NEXT	Legislature Will Meet
26-Mar		PTP	NEXT	Increase In Population Decrease In Disposable Income Rise In Construction
26-Mar		PTP	NEXT	Rise In Construction
26-Mar		PTP	NEXT	Increase In Population Construction (Increase Or Decrease)
26-Mar		PTP	NEXT	1) Limited Budgets In Local Government May Result In An Increase In The Number Of Ptps Not Meeting Deadlines 2) Unfunded Mandates That Impact Workload, Making Required CErTification / CE Attainment More Challenging 3) Greater Use Of Technology For Distance Learning, Online Courses
26-Mar		PTP	NEXT	Health Care Reform Decrease In Health Care Reimbursement Increase Cost Of Health Care Services (We Are A Hospital District That Provides Care To Our Indigent In The Community)
26-Mar		PTP	NEXT	Decrease In Property Values While Taxing Entities Are Trying To Maintain Or Increase Revenues.
26-Mar		PTP	NEXT	Unemployment, High Gas Prices...Which Will All Lead To More Crime. We Are Seeing An Swing In Population Moving More North In Our County Due To The Last Devastating Hurricanes.
26-Mar		PTP	NEXT	Growth In The Economy. Housing And Growth In Commercial Areas.
26-Mar		PTP	NEXT	When Construction Of Homes Comes Back To The Volume It Was In 2005-2007 There Will Be A Demand For More Appraisers. This Equates To More Licenses And Possibly More Taxpayer Complaints. You Will Need More Help. You Will Need A Mechanism To Dispose Of Frivolous Complaints Quickly.
26-Mar		PTP	NEXT	N/A
26-Mar		PTP	NEXT	Budgetary Constraints, Arbitrary Complaints And Monetary Penalties
26-Mar		PTP	NEXT	The Public Will Become More Involved In The Process Of Regulating Our Industry.
26-Mar		PTP	NEXT	Population, Economy
26-Mar		PTP	NEXT	Increase In Population, Property Taxes Being Inadequate To Supply School And Social Services, Government Favorability Or Unfavorability Of Use Of Natural Resources (Oil/Gas)
26-Mar		PTP	NEXT	Increase Population
26-Mar		PTP	NEXT	Increase In Population, Decrease In Disposable Income, And Rise In Construction Will Impact Our Industry.
26-Mar		PTP	NEXT	Continuous Decrease I N Economy/ Lack Of Funds To Pay Property Taxes
23-Mar		PTP	NEXT	Population, Rise In Construction
3-Apr		PTP	NEXT	Don't Have Enough Funds To Pay For 4 Employees To Attend Required Courses.
11-Apr		PTP	WELL	Roster Processing For A Secondary Provider Works Very Well.
10-Apr		PTP	WELL	Keeping Track Of Course Credit & CEs
10-Apr		PTP	WELL	Friendly Staff

4-Apr		PTP	WELL	I Like That We Are Able To Use A 24 Month "Look Back" When Renewing Our License Instead Of Making Each 12 Months Worth Of CE's Invalid After Each Renewal.
3-Apr		PTP	WELL	TDLR Sends Out Meeting Notices And Updates To The Rules. There Is A Lot Of Information Available Through The Website (It Is Hard To Use And Difficult To Find).
3-Apr		PTP	WELL	There Is Great Communication From The Department To The Licensees Through Emails. You Notices Us When There Is Changes And When Committees Will Be Meeting.
2-Apr		PTP	WELL	Monitoring Training And Registrations And Maintaining Registration Renewal Records.
2-Apr		PTP	WELL	Nothing Our Office Can Not Depend On Your Website To Be Up To Date And Sometimes The Information Is Incorrect And We Have Trouble Scheduling Of Test
29-Mar		PTP	WELL	Phone Support Personnel Are Helpful And Most Are Patient. Email Updates Are Beneficial.
29-Mar		PTP	WELL	I Feel That You Are Doing A Fantastic Job And Posting Our CE's As Soon As We Get Them.
28-Mar		PTP	WELL	Making An Effort To Improve Your Services.
28-Mar		PTP	WELL	The People Who Answer The Phone Are Extremely Friendly Snd Helpful.
28-Mar		PTP	WELL	Nothing
27-Mar		PTP	WELL	Your Email Updates Are Very Informative.
27-Mar		PTP	WELL	Having Our Information On Line
27-Mar		PTP	WELL	Keeping Track Of Individual Registrants And Groups.
27-Mar		PTP	WELL	Keeping Us Informed On What We Need To Get CERTified. I Have Been In The Tax Profession For Almost 14 Years And 1 1/2 Years As Tax Assessor/Collector.
27-Mar		PTP	WELL	Information You Send Through Emails
27-Mar		PTP	WELL	Trying To Work With Registrants
27-Mar		PTP	WELL	Excellent Information Through Website
26-Mar		PTP	WELL	Great Classes And Updates
26-Mar		PTP	WELL	Allowing Us To Renew On Line.
26-Mar		PTP	WELL	Information As To Clsses Taken, Hours Accumulated And To What Specification
26-Mar		PTP	WELL	Posting Class Rosters System.
26-Mar		PTP	WELL	Automated System In Place
26-Mar		PTP	WELL	It Is Hard To Say At This Time, You've Only Been Into The Property Tax Process For 2 Years.
26-Mar		PTP	WELL	I'M Unaware Of Anything Positive That Has Been Done For The Property Tax Professionals Since Falling Under TDLR.
26-Mar		PTP	WELL	Providing Online Information. Providing List Of Continuing Education Providers.
26-Mar		PTP	WELL	The Web Site Keeps Getting Better And More User Friendly.
26-Mar		PTP	WELL	Education Requirements
26-Mar		PTP	WELL	Communications Are Good Except For (See Question #6)
26-Mar		PTP	WELL	Communication

26-Mar		PTP	WELL	Keeping Us Up To Date On Legislative Updates And Job Postings For TDLR
26-Mar		PTP	WELL	Keep Up Informed - I Like That You Email Any Updates And Keep Us Informed. There Have Been Times I Call In To The Office And Your Staff Is Kind And Helpful And Make Sure We Are Satisfied When We Hang Up.
26-Mar		PTP	WELL	Posting CEs And Course Completion To Registrants' Accounts Online.
26-Mar		PTP	WELL	Online Communication Is Great
26-Mar		PTP	WELL	Letting Us Access Our License Information On Line And Also Renewing It On Line.
26-Mar		PTP	WELL	Increasing Difficulty Of Testing For In Gaining Property Tax Consultant License And Registered Professional Appraiser License.
26-Mar		PTP	WELL	Well, The Last Time Having To Deal With TDLR It Only Took Right At A Week To Correct The Error. Rather Than A Month Or More As Before.
26-Mar		PTP	WELL	Communication
26-Mar		PTP	WELL	Sending Meeting Notices
26-Mar		PTP	WELL	Hard To Answer At This Point Since There Are Still So Many Changes Still Going On In The Rules For Our Profession. I Do Like The Inactive Status For Our License And How That Will Work.
26-Mar		PTP	WELL	Nothing That I Know Of
26-Mar		PTP	WELL	Email Notifications
26-Mar		PTP	WELL	Frequent Communications, Updates, Good Use Of Technology For Communications
26-Mar		PTP	WELL	Emails Are Informative And Keep Us In The Loop
26-Mar		PTP	WELL	Juggling All Of The Various Licensing Programs Seems An Overwhelming Job. I Watched The Transition Of Property Tax Professionals And Noticed How Hard You Worked Throughout That Process.
26-Mar		PTP	WELL	Ok
26-Mar		PTP	WELL	The Website.
26-Mar		PTP	WELL	Keeping Licensee's Informed Of Changes.
3-Apr		PTP	WELL	Being Accessible And Easy To Get In Touch With.