

Comment - If you were king or queen for a day, what changes would you make to TDLR rules, laws or processes?
3 people here out of 300,000 licensees - call the building inspectors and make sure they know you're doing these types of meetings
Advisory board paid travel
Control over unregistered plan review services
Pay employees higher salaries
TDLR needs to go digital - electronically submit information - go paperless
Graph that shows how much money is needed to cover the cost of inspectors.
Take away ability to legislate exemptions to licensing requirements.
More licenses on HVAC - one licensed person for one company. Similar to electrician licensing.
50% of required Continuing Education could come from other than approved providers
ACR Maintenance people and property management people should be registered with TDLR and required to have continuing education
Control over the rates for permit from city to city - consistent
Active working RAS on the Advisory Board
Allow ACR contractors to switch the breaker on existing boxes
Bubble wrap for duct insulation
Educate the Hispanic community on how to file a complaint and they can file a complaint against licensees
Enforcement regarding the rules in effect are not being properly enforced
Flippers should be required to be licensed and must use licensed people to install equipment and access a penalty against people who don't follow rules
Management companies and apartment complexes need to require licensed work
Map on the ELC web page to show reciprocity with other states (all licensees)
One place for consumers to check on quality HVAC equipment (problems with general ACR work)
Protect tenants from landlords that don't do code compliant work
Require Licenses on house flippers
TDLR should do more sting operations for programs and prosecute people who are working without a license
TDLR should refer for criminal action people that are falsifying state forms that say corrections are completed
TDLR would work with RAS to develop new rules and procedures regarding the review and inspection process
When calling, would like to get the same answer all the time (would like to get an answer)
More authority under ACR contractor licenses - run your own gas pipes and run your own power to the equipment
Re-establish the great Republic of Texas
Require CE providers to submit to TDLR the location and times of the classes 30 days before the classes are held - be consistent within the department
Stop the on-line sales of the ACR equipment - no warranty on-line and hard to access warranty
Interagency education across the board for all license types would be good
Reimburse advisory board member travel
Fully equipped interactive distance meeting facility so people don't have to come to Austin
More money!
Core value approach should be taken for all of our license types, especially the health related ones
Redefine athletic trainer industry - entire scope
Allow for an alternate to be identified as the primary supervisor but it doesn't count against the alternate's number of persons they can supervise
Amend the statute to allow a licensed assistant to be supervised or work under a licensed O&P or physician
Everything electronic, no more paper
Federal and state studies of licensing and how much it costs for people to get into middle income jobs, looking at delicensing, deregulation
Include fingerprint of O&P licensees as well as owners of facilities
Make board/committee comply with the statutes. "The Department shall approve at least 5 hours of specific courses each year." The intent was to shift these hours to the areas
Make pathologists and audiologists two separate statutes
O&P needs a licensed assistant that is either an associate or bachelors degree which will in turn stimulate the growth of educational courses
Request that TDLR ask AG if hearing instrument fitters based on Walmart case have to be licensed
Require manual audiometer to be used in examinations, need to update to using digital during examination process
Tele supervision is beneficial in some home health settings; should be allowed to do with some stipulations
What the State refers to the licensee as, the licensee should be able to refer to themselves as, too
Medical Device Act of 1966 has exemptions tied to FDA rule. Magistrate ruled that non-waivable provisions are preempted, thus the requirement to be tested in the sound room.
Statutory change that allows an O&P to perform a level of common-sense customer service that does not move into the fabrication of device.
Supervision requirements for SLPA are very restrictive; example - have to provide direct supervision of one hour per week, doesn't allow for much flexibility; hours should be
Auctioneer Recovery Fund cases - TDLR to be the attorney for the Complainant - Statutory Change
Have more knowledge of what goes on in Executive Session
Regulate internet auctions
Work with Auctioneer Associations
CE implemented for Barbers.
Stop making criminals out of barbers. Expedite CH check prior to enrollment.
(From School) Allow a schools to observe administration of PSI practical exam. PSI offers this - Publish this event.
(From School) Issues finding instructor subs - Need ability to find guest instructors so students can continue getting hrs. while an instructor is out. List of people willing to sub for a
(From School) Public schools and Community Colleges - No inspections week after spring break, week after school starts, last week of school (difficult with young students)
(From School) Training for Career and Technology Directors during the summer/mid-winter (annual summer meetings) (Career Technology Association of Texas) - TDLR to attend.
Add on website penalty matrix for cos/bar (make link easier to find)
Be able to verify student download of current rulebook (database record)

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Book plain-talked.
Instructor should be responsible for violations not the school. Individuals should be held accountable.
Need an apprentice program for cos
Students need to be responsible for sanitation instead of school being penalized for violations
COS book- index with consecutive page numbers for the entire book, not broken down by section
Cosmetology instructor pass rate - need new source documents for instructor courses. Currently relying on one single source (one person) and one bibliography. Entire test needs
When student books are ordered come in timely matter and come to the school instead of student.
Do not accept reciprocity from other countries or other states - school MUST be taken in Texas
Focus group for cosmetology licensing - lowering the hours (reciprocity).
Give the COS schools the ability to test students out and or grade the students like any other academic class - The schools should be able to determine whether the students get
If they change schools should get new copy free - get latest book.
Ability to have barber license allow you to take cosmetology program to become an instructor
Add distance learning component
Align TDLR distance learning with individual school, community college, or state requirement for distance learning
Allow barber program to be taught in cosmetology school, dual license
Allow community colleges to allow distance learning; TDLR should not require a subsequent approval if it is approved at the college level
Allow makeup courses to allow for students to have peer to peer instruction, for example: have students determine how they would build and set up a salon; possible
Allow students to go into the classroom that is not directly connected
Allow to use the same lab for barber and cosmetology at schools
Consistency and interpretation from inspector to inspector
Expectation for PSI to come up with mock test for instructor program
Find archived version of education summit, more information on what the process is; took away approval of our curriculum but didn't let schools know to reapply
Grandfather the credit to clock hour scenario back to September 2015; agency mission is to provide fair and efficient licensing, serve citizens of Texas with transparency and
If going from credit hours back to clock hours, if I have already done it, don't make me do it again
Influx of graduates during May, June and July may require temporary testing sites
Look at current limitations TDLR has on distance learning; include a range
Makeup hours for distance learning to be 100% online with special topics and activities to observe
Massage therapists are concerned about continuing education; cost could be prohibitive; maybe look at a structure of one fee
Massage therapists required to take national test (25 textbooks cited in bibliography). Consider broadening the scope of the questions.
Need to grandfather credit to clock hour ratio back to September 2015
Once approved for credit hours, if there are no changes, do not require them to resubmit application
Inspect salons twice a year -
Requiring school to give partial credit
TDLR needs to factor in any new rule changes for cosmetology schools to coincide with their schedules
TDLR utilize a provision in statute that allows for you to contract with third party to perform enforcement or inspection services; criteria qualification, PSI proctor examination
We jammed the community colleges into a clock hour world and didn't do our due diligence of how this affected them
Look at whether ex-student is getting unemployment benefits as a proxy
Lucy Garcia - Make sure every industry that required labor law educates students (employees miss-classified as independent contractors should be employees - not paying
Make barber and cosmetology an 1800 hour program, make it more add-on, example: 1200-hour for hair only, 300-hour for manicuring, esthetician. Allowing for different
MASSAGE - Massage spas are not legitimate. Offering Cosmo services they are not licensed to do. Advertising falsely.
Massage therapists - Core of every rule and statutory provision should be consumer protection. Example of rule that says classroom must be separated from lab. This impacts
Massage therapists - Dual licensing is needed between cosmetology and massage schools
Seniors in program graduate in May; let's make it where they can stay in classrooms beyond graduation date (to end of May) to get their required clock hours for examination
Page 37-R - COS book - 1500 hours or equivalent credit hours - need clarification
Allow school to enter PSI facilities to observe testing
Allow students to complete application form with money order for immediate enrollment and begin class THAT day, prior to TDLR processing application
Amend law to punish owners AND unlicensed person for practicing; prolong receipt of license
Change law to allow individuals to get credit towards their AC contractor license, if they do related work (OTJ experience) for a municipality.
Change law to allow individuals to get credit towards their journeyman license, if they do related work (OTJ experience) for a municipality.
Change ratio of instructors/students. 1 instructor to 15 students for high school only.
Change ratio of instructors/students. 1 instructor to 30 students.
Come back in 2 months because it may start more ideas during this session, if we're able to see what was said in other sessions.
Have law/rules book in Spanish
Increase sanctions for salons/barber shops for hiring unlicensed persons
PSI - All questions on exam came out of Part I, not both Part I and Part II
License threaders and threading services
Modify state exam for those with mental health challenges. Alternate exam for special needs students. Only 50 questions in plain talk.
Only licensed Cosmo inspectors should inspect Cosmo salons/schools
Put map of jobs in Texas for industry jobs. Include average wages.
Require test in order to qualify for out of country reciprocity
PSI written examination - there are problems with how it is written, the master barber instructor book is better
Wage standards are needed for licensees to help municipalities gauge how much their employees should be paid.
Rule 83.72(J2) - time-clock errors rule does not provide for student error to clock-in or out. Only provides for one error. Expand rule to take in account student failures to log-

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Rule 83.72(J3) - If student leaves for lunch - needs to clock in/out. Change rule so that students may not eat while on time clock. Students who are clocked out may eat in bldg. if a School that is time-clock entity - if students forget to clock-in or not, should not complain to TDLR to keep credit for hours they didn't actually do.
Schools to issue a citation to students forgetting to sign-in or out
State board review guide is needed - (similar to the way districts release STAAR test questions fro previous years)
Strengthen rules with respect to sanitation and sterilization - no optional sterilization
Structured 4-year apprenticeship program should be required for all electricians.
TDLR needs to ensure that its rules do not force community colleges to be non-compliant with accreditation and other entities. Community colleges at a minimum should be in
Time clock entity - if student is doing something incorrectly while an inspection is being conducted - student should be penalized
Being able to process payments quicker for examination schedules
Change/plain talk CS rules to conduct better weigh ins.
Don't allow multiple events, in the same city, in the same weekend.
Empower inspectors to use better common sense when enforcing rules.
Hold licensees responsible for what their duties are (fighters/promotors/seconds) - They must realize that Texas rules/laws are different from other states - We need to amend
Trade in contract inspector badge for TDLR inspector; allow experience as contract inspector to be used to get hired with state
Initiate creative public/private partnerships for marketing in breeder program - lots of organizations would want to help
More interagency education and interaction - police, vets, animal control officers, etc. - how many of those don't know there is a breeder program
Enhancing relationships with the groups that don't like us because we're "the state"
I'd give department staff whatever they need to do their job
Public education in breeder program
Legislators need to come to our meetings so they can see what we're doing and why it's important
Does the vet association have a publication that you can use to educate?
Vet association conferences are always looking for speakers and booths
I expected to put in more work as an advisory board member
You need to ask for help more often from the advisory boards - I can do things but I don't know what you need - how can we help you?
Combine eyelash ext. and esthetician
Investor - Need link for investors to learn more about the COS/BAR industry.
Mandatory 60 hours cross-training between BAR/COS, within 1st year on the floor. Cosmos should be able to use razors. (within 83.120 & 82.120)
CIB comparison is needed showing changes that are made from previous CIB. ANY change...substantive, grammatical, spelling, wording. Email changes.
Clarify wording in rule 83.111(b) to state proper cleaning & disinfection. Remove the word clean and change to disinfect or put "clean then disinfect".
Create law for credit conversion hours
Enforce rules regarding classes that are held outside of a licensed facility if students are being charged. Unlicensed activity.
Greater consistency with greater evaluation from location to location. Students are gaining/losing points for same things.
Have inspectors let the schools know before they come. Scheduled appointments should be conducted.
Have manicurist do their written test at 400 hours and practical ay 600 hours
Law/Rule book pages do not align with table of contents.
More flexibility needed, with regard to calendar to be submitted by schools. (Curricula) More flexibility on structure of curricula.
PSI needs more people to answer phones when scheduling tests. Wait times are too long.
Put all CIBs on one page. Instead of separate links for each one, need 1 link for all of them.
Send CIB updates to ALL licensed instructors.
TDLR needs to work with TEA and high schools. Need to match concerning curriculum.
TDLR should create law/rule to have verifiable work experience for instructors at a school.
TDLR should make sure inspector is only going ONLY by standardized checklist. No more/no less.
The CE requirements need to be moved from the age of 65 to 60.
There should be a manicurist on the advisory board.
There should be an internship requirement for the operators license type with hours requirements that can be monitored by TDLR.
When Spanish students request written test in Spanish, test is given in English. PSI must follow student request.
When student takes practical test, we need to know what services are incorrect. Need more details on the failed grade report.
We do not need to have a medical dictionary, because there is Google now and no one opens the medical dictionary.
Use social media to find out about illegal events and investigate these events to hold all parties connected to event accountable - suspension or fine
Allow fillable PDFs for forms.
Continuing Education have updated current information and take away the option of driving safety and first aid classes and can be on-line
Keep water safety training in law due to boating endorsements on drivers licenses
Remove water safety training from law.
The student experience and outcome be the first concern and not a logistical or financial issue with the school
When reviewing POI that TDLR look at the national standards before trying to cut down or revising the POI (currently meets the national standards)
Driver training - a core value for any law or rule change should be based on student driver and safety
Eliminate all the micro-managing of the driver education and safety rules for contracts, advertising rules, hours of operation, refunds, recordkeeping, reporting, etc., and
Annual license renewals for the instructors for the background check and to makes sure they have met all of their CE requirements.
Consumer safety first when rules or law get changed.
Create a footpath on how to deliver an IDC course online other than just Region IV
Create a license with all of the endorsements on one card and have all of those endorsements fall on the same day.
Create a program that analyzes crash statistics for all of the driving safety and driver education courses.
Create a relationship with TXDOT to mirror and get information out to students.

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Create future studies on the industry of what is and isn't working.
Extend license renewal to every three years.
Meet the national standards of 10 and 10
Move completely away from the time day standard and move to a performance standard. One size does not fit all and the performance of the student's driving needs to be the
Move completely away from the time day standard and move to a performance standard. One size does not fit all and the performance of the student's driving needs to be the
People should be licensed and fingerprinted annually, because this industry is dealing with children
Refund the money to the people that paid the original fee if the fee is lowered.
Remove the 7 and 7 hours of observation and add a 5 behind the wheel lessons at 2 hours each. Change the business model. Texas is one of only 4 states that are doing it the way
Renew license every other year
Retain the 7 and 7 and the 1 hour limit per day of behind the wheel.
Retain the 7 and 7
The 7 and 7 should be retained, but there should be a form or set of activities for the observer to perform.
The observation should be mandatory with a minimum.
The observation should not be mandatory. It should be optional.
The observation should not be mandatory.
There should a background check once a year and not an annual renewal with fingerprint.
There should be at least a 7 and 7, but the driving time with parents and child from 30mto 50 hours.
With increasing speeds in Texas it is necessary to keep the 7 and 7
In all industries, how many times do violators need to be slapped on the hand before we put a spear in them? Penalties should be increased to suspension or revocation.
URL being used by competitor companies, TDLR should use their authority to shut them down, fine them, penalize them.
Reduce all the categories and types of instructor licenses to one license – a Basic Driver Education Instructor License. This license would make the holder of the license eligible to
Establish a standardized written test that applicants for a Basic Driver Education Instructor License must pass to be eligible to obtain the license and require that these applicants
Allow new driver education courses (including driver safety, alcohol, etc.) to be submitted with realistic review fees more in tune with the actual costs of reviewing the course –
If some of the rules and procedures and processes are tied to the Program of Organized Instruction ((POI) due to an interpretation of “curriculum” references in statute, then I
That in any rule, law or process change in Driver Education and Safety, that the student
Training remains for each license type - DES
In order to get licensed - take current 100 question test - within 90 days need to take an 8 hr. course (currently given after a year). Every year after the 1st 8 hr. training needs to
At least an annual requirement for Advisory Boards meetings
License Appraisal Review Board - (members are not licensed)
Increase TDLR staff size
License Certified Tax Assessors/Collectors
More interesting training (more meat/substance in the training)
Multiple licenses remain, drivers ed, driver safety remain and not combined
Specialized inspectors
Remains 1 hour per day behind the wheel - instruction for the team course - remain
Seven hours observation and 7 hours behind the wheel - or increase to the national standard of 10/10 hours
TDLR provide self-driving TESLA
Information needs to be protected for PIDs. Maybe need encryption of information.
More money put in state coffers to fund hiring more inspectors.
Private contributions to pay for more inspectors.
TDLR needs more inspectors. There are not enough surveyors to go around.
No more exemption to State Electrician Licensing Law
Uniform adoption of NEC across state. Jurisdictions overrule.
Communities should be able to make decisions on their own with help from the state - some commonalities to regulation like Uber
All city electrical inspectors should have to inspect to the same requirements all over the state
Home building industry and general contractors are unregulated and lean over into commercial work often
Keeping us informed with emails
Small town electrical inspectors quality suffers
You need electrical inspection authority so that you can hire inspectors
If local municipalities are to adopt rules, should adopt all rules. In statute - need one state-wide code. Modifications to NEC.
Advisory board needs to provide 30 day meeting notice requirement.
Improved coordination of enforcement between state and municipal inspecting. Improved cooperation and communication.
Legislative study to identify how many inspectors are needed for industry, municipality, & state.
Mandate that any electrician must be supervised by a master electrician. For example maintenance electricians.
Press counties to authorize inspections on ALL electrical, plumbing, mechanical.
One state wide code - best practice (Georgia, Colorado, etc.) Business friendly.
Quality of electrical inspectors across the state - require training and make sure they uphold the same requirements
When there is a discrepancy bet. City and TDLR - need mediation. TDLR code/law should overrule.
No uniform state wide building code. Over 1,468 potential different codes in Texas.
Change the way inspection reports are processed - require inspector to file form and pay fees (electronically). Best practice in other states.
North Central TX Council of Governments has standard recommended building codes - easier to work there.
Initial license fee should be cheap - \$20 and have renewals bear the bigger burden of running the program
Less clicking in VR with your mouse - you can't tab

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Not all insurance companies will pay for midwifery care - blue cross blue shield - pay standard for insurance reimbursement is based on doctor agreements
Programmatic structure to functional structure - move to TDLR will enable consistency and remove some silos
DREAMING OUT LOUD
Surveys are needed so that providers can get feedback on course material and instructors
Require providers to utilize feedback and apply changes to their courses
Bring state requirements in line with other federal government regulatory provisions
Allow for exemptions of state regulation if federally inspected and accredited
EVERYTHING online
Midwifery training required in obstetric programs
Dispensers - 3 different licenses is too complex - 2 training licenses can be combined with requirements combined - temporary license and training permit - easier for agency and
Continuing Education Providers should not be required to pay yearly fee to register courses
Extend the Hearing Aid trial period from 30 days to 45 days like other states
Do away with requirement for surveys at the end of CE courses (all of them)
Continuing Education classes outside the State of Texas and get credit for training at national conventions.
Dispensers - CE providers licensed, but every course that they give has to be approved course by course - the provider license should give them authority to make sure their
Midwives need a training license - student or assistant - apprentices can practice but they're not regulated or controlled and have no standing
Midwives who need to transfer a client aren't listened to when they need to transfer to a hospital or physician - not treated with respect
Regulation has been complaint driven - we need to be more proactive and talk about good things that are going on and share best practices - partner with associations to get that
Midwives need prescriptive privileges for breast pumps, hemorrhagic, antibiotics, rhogam, vitamin K, erythromycin & physical therapy
Apprentice license would be first so that current assistants could come in and work as they are now
Need clarification of when prescription is needed to perform profession. Evaluation, measurement, or fitting & delivery. At what point in this process is prescription needed?
Consistency & transparency on how fines are assessed. How are fines negotiated?
Hire a PR firm to promote positive aspects of what TDLR is doing.
Partition health care industries from other TDLR regulated industries.
We take ownership of our programs that we run - I introduce myself and am accessible to industry
2 regulatory agencies - TDLR and TREC with RSCs and SCPS and the overlap of those 2 regulatory programs - TDI needs to be in that discussion too
PTC - exemptions for attorneys and TREC licensees - overlapping jurisdiction - who regulates them - consumers are being bounced back and forth because there's not clear
Remove ambiguities and give some predictability - people don't know who they should be regulated by - brighten the lines
Fix the customer service problem with hold times and education and giving out consistent information
Would like the ability to include key job replacement in the definition of a service contract.
Development of extended service contract market is expanding and overlapping other things in the house
Consistency & transparency on how fines are assessed. How are fines negotiated?
If complaint is submitted, a receipt of transaction and update on status would be great.
If TDLR is not available to answer a question immediately, need response within 24 hours. DSHS currently takes too long. (Ex. Licensee called and left message, and 3 weeks later
Information needs to be protected for PIDs. Maybe need encryption of information. Remain current with technology to protect PID and confidential information.
Need people to answer health care industries specifically. Need specialization in this industry in each division.
Reciprocity of licensure with other states is needed. Substantial equivalency.
Specialize customer service.
TDLR should answer questions about interpretations of laws/rules.
There needs to be a staffing ratio just like the healthcare industry has and the school or business should be accountable for the staffing ratio.
Update rules online when rules are amended. No notice is currently provided, or is not highlighted. Include a reference to the rule change when they are amended. Compliance
Supervisory statements online for speech
Educate Legislature of the importance of Incident Management assists the state with public safety and traffic congestion
Eliminate penalties and requirements that are not customer facing ex: have tolerance allowance for lettering.
Review the statute rule provisions so that penalty for violation is paid by the violator (ex: Tow truck operator doesn't fill out tow ticket correctly, the penalty should be on
Streamline statute to remove property owner provisions (ex: Property owner should be responsible for sign. And parking lot stripe.)
TDLR to inform Legislature of the value of towing (sales tax collections, donate vehicles, employment)
Better information to share with law enforcement for consent and non-consent tows
Advisory board should be towers only
Better communication between inspector and prosecutor in resolving case investigation
Do away with TDLR, rules are good but we are so regulated. People that don't follow the rules get away with it over and over.
If inspector finds a violation, give licensee a time period to correct the problem and then do a re-inspection. Should be consistent from region to region.
Made to feel like the bad guy by prosecutor
More coverage and investigators in Panhandle area that are specific to programs
Submitted complaints by fax but received no confirmation from Intake, never heard anything
Those of us that are licensed are proud of our profession, but feel like enforcement focuses on us instead of unlicensed individuals. We turn in information on illegal activity, but
Work closer with prosecutor to reduce fines rather than having to hire an attorney and having the process drawn out
Tow Times article --- TDLR took a year and a half to shut down illegal tow company
Create 8-hour hands on training for Towers to be eligible for licensing.
Create an 8-hour course with TCOLE to go over these industries. LEOs are required to take 40 hours of continuing education every 2 years, and would therefore seek this course to
Drivers need to be penalized for requiring consumer to sign tow form during non-consent tows.
Add a fee for credit card processing.
Add environmental fee.

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Coordinate with other agencies to make requirements consistent regarding tow/VSF. Regulations cannot impede business operations.
Create liaison with law enforcement to train them.
Define/clarify the difference between a salvage yard and UAPR licensee.
Do away with VSF 11. Insurance companies are stealing cars. Only vehicle owner may pick up vehicle.
Get all towing and storage requirements together.
Hold drivers accountable for violations they commit, not just the company.
Inspector/Investigator needs to be able to put a note in the inspection system, if they are made aware of potential violations.
Inspector/Investigator only inspects 1 UAPR, out of multiple. TDLR needs to be able to stop at any business on the list or not.
Look at statute that directly impacts the public. Everything else should not be there.
Network with law enforcement at all levels to pursue violations.
Salvage vehicle dealer may not sell any used parts, without a UAPR license.
Stop bringing up issues (ex. Cargo) after they have been resolved.
TDLR needs to be able to refer complaints to local law enforcement.
TDLR should work with local law enforcement with complaints. This would alleviate some of the burden from TDLR.
TDLR, DMV, law enforcement, counties, tax assessor would play well together and share information.
Tow forms need to be understandable to the consumer.
Utilize local law enforcement to help enforce TOW/VSF violations.
Get release for employer to request information from employee (example medical release)
Develop a workgroup coalition to eliminate unnecessary requirements
Encourage towing and insurance associations to work together on invoicing
Joint application development group for invoicing, identification of vehicle, etc. that need to be reviewed.
Abolish tow regulation
Community College certification ex: Del Mar
Get Wreck Master to conduct CE
If inspections are done, should also conduct training/classes at the same time
Meaningful and practical training
New operators train one another (not effective)
No more CE training
Prefer state administers training program (unbiased)
Rebuild towing program from ground up considering smaller companies
Update CE curriculum
Simplify regulations - cut business provisions and plain talk the rules
State standard for developmental trainers - include years of experience of trainer. Classroom about rules and new laws.
Wreck Master Training - model after their classes
Change law to where VSFs are to only be open during regular business hours.
Create inspection checklist (like VSF) to execute storage lien.
Create tracking method to see where applications are in processing phase.
Electronic submissions of documents will be expected more. TDLR currently requires original submissions of documents. Law/rule change.
Get rid of "big brother" system. Violations for lettering being just shy of 2", or fence is just under 6', are too dogmatic.
Have a TDLR App that allows you to download licenses, certificates, complete renewals, etc.
Inspection checklist for UAPRs needed
Possibly remove business requirements from law. Let a business be a business.
Would like to have a duplicate license emailed or be able to retrieve it online.
Adjust requirement for VSF to accept credit cards from different credit card companies (AMEX fees), no compensation for credit disputes
Eliminate business process rules for common mistakes
If not capable of accepting payment all charges cease on that day
More online options for WWD CEs.
Plugging report takes too long to complete. Would be great if fields would auto populate. Don't want to do plugging report on temporary well injection.
Asking for TDLR to request in LAR \$2 million in the form of grants (engine overhauls, paint jobs, avionics upgrades, telemetry), personnel training (hard to keep good people), flare
Increases rainfalls but State takes control of water. State needs to pay for this.
Matching grant money from state
Mountains of data
Ground water district (Evergreen) - several municipalities operate. Regulation of aquaphors are fragmented - places that do not have conservation plan in place. Consistent
Funding is a challenge with municipalities (would be taken care of by #3)
Have lobbied themselves before Legislature, but assistance from agency will help (would be taken care of by #3)
Give the weather mod and breeder programs \$4 million each
Need Bomar back on the road to education and put on programs
Better coordination between TDLR and groundwater districts in weather mod
Also need to work on building relationships with river authorities
Credit hour program, don't let schools be tied to 1500 hours; focus on task, not time (law change)
Clarify absences for credit hour courses
Change to credit hours would benefit both community colleges and public schools, as long as there is uniformity
Bring back practical applications as a TDLR requirement, then make it mandatory and break it down by task

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Inspections should include practical applications
Maintain clock hours for barber school
Better alignment from general BAR/COS curriculum into specialty courses
Required equipment, such as air brush for manicure and heat lamp, no longer industry relevant. (Heat lamps are expensive and not used anymore)
Law change to require COS to have high school diploma or GED
Law change to require completion of the entire school curriculum
Health issue, academic standards issue; students shouldn't sit for the exam until they complete full curriculum
Do not allow students with 1500 hours in SHEARS to automatically be eligible to take test. Get rid of automatic notice to test unless the student has completed the full curriculum.
Clarify and highlight in the rule book the criminal history process and the criminal conviction guidelines
To be eligible for instructor or specialty instructor license - require two years of experience instead of one, 83.20(f)(5)(B)
Identify sign size variance and sign letter variance
Minor infractions - should be able to correct without punishment
Should be able to call TDLR for on-call courtesy inspection without threat of punishment
Data plate - correctable offense the first time instead of being enforceable the first time
Remove data plate requirement
Remove sign requirement for private property non-consent tow
Tow trucks should be exempted from FMCSA (Federal Motor Carrier Safety Act) inspections
Allow probationer drug testing to be used for tow drug testing
Remove requirement of having to send abandonment notice to law enforcement
Hours of release should be 8:00am-5:00pm after first twenty-four hours
License granted to person with lengthy criminal background, person shouldn't have been licensed
Should be some way TDLR can help with insurance regulations so companies can get paid
Should not have to provide insurance information for every minor damage claim so vehicle owner can file a claim for every little scratch that was there before
Concerns about fees and compensation from insurance companies for hazardous work; was told by TDLR "that's the cost of doing business"
Transactional fee for non-consent private property towing; property owner pays for the tow, tow company then requires compensation from the vehicle owner
For law enforcement out of state vehicle towed, provide identification and contact information for lien holder
DWI - law enforcement keeps driver license, so allow driver accused of DWI to use receipt from law enforcement to pick up vehicle
Allow paperless tow tickets using software such as Tow Books
Update law to expand consent tows to include delivery of IM tows; including transfer of previous IM vehicles to body shop as consent tow
Non-business hour request to release vehicle; if owner doesn't have all required paperwork the first time, they must return during normal business hours
1st priority should be report of unlicensed people.
Need to have apprentice program for student out of school. Not prepared for salon work.
TDLR would administer apprentice program. Salon owner should be able to sign off on hours.
Grant matching from legislature.
Would like general revenue funding for weather mod programs (new programs should take precedence) ex: exceptional items
Remove requirement for instructors required to get operator license in order to get instructor license
Need 3yrs of proof of practical experience for instructors (some instructors have never worked in a salon)
TDLR needs to monitor the reporting of student hours (48hr) weekly better
TDLR Tow Advisory Board should be strictly be industry people not insurance, law enforcement, or retired tow operators as well as representation through-out state including
Condense the rules - make easier, streamlined for industry to understand. Plain talk.
Heavy duty tow operators need proper hands-on training.
Change law to restrict releasing vehicles between hours of 12am-6am for safety purposes to owners (hours up to the discretion of the VSF). Dangerous.
Change law so that tow operator license does not have to disclose full name - dangerous. Ex: First Name and TDLR number. Should not have the name of the person authorizing
Unlicensed laws show be a felony - stops illegal contracting (across all TDLR licensees)
Require BLR installer license or mechanical contractor to install boilers
HVAC to change out a gas stop without calling a plumber. TDLR to work with state plumbing examiners board.
Levels of technician licenses ex: master, journeyman, apprentice
Licensing for high pressure boiler installers and reporting of each installation (plumbers can do low pressure)
Add a new level for apprentice (ex: construction electrician or apprentice supervisor for experienced techs that cannot take the journeyman's test)
Requirement for 2 hrs. of CE Ethics every 2 years too much. Tough for people to travel to the sites.
Requirement for 2 hrs. of CE Ethics every year. Make available online.
A license assistant should only be required to have 2hrs a week of direct supervision despite the number of supervisors
HVAC reciprocity for CE taken out of state
HVAC get rid of license types and endorsements (class a/b)
Multi-year licenses
8 hrs. of CE should not be online (not regulated). Classroom option is better and ensures proper licensee is present.
On line CE providers should be required to make all material available for download
Change boiler law to require CSD-1 (Controls and Safety Devices) safety controls
Requirements for OSHA 10 training and confined space training (model after Tx State Board of Plumbing Examiners)
Construction industry programs should be a separate agency
New license - electrical inspector and license HVAC inspector
Allow licensees to submit an early renewal as much a three months notice
DES - Owner would like to go into system to see if his instructor is licensed

Comment - If you were king or queen for a day, what changes would you make to TDLR rules, laws or processes?
DES - Priority in DES is saving lives
Parent taught needs to show proof that the drive times were completed (hours)
PTDE courses - no proof that they completed the drive
Have parents submit their driving logs to PTDE
Ok for instructors to drive 8 to 10 hours per day
See instructors drive two hours any time (currently drive 1 hour) or would like to see an observation hour substituted for a drive time hour
Get rid of concurrent and block
DES - Keep 1 hour a day drive time
Remove the current refund policy
Mismatch drive times with home drive times (be able to add drive times to PTDE)
Match the national safety standards (10 hrs. with an instructor -increase behind the wheel hours with the instructor to 10 hrs.)
TDLR come inspect a new school within 60 to 90 days
TDLR to come out and train on new rules
Notification of compliance visits
Teacher of record evaluate the school they are signing off for once a year
Never get rid of DET (Teacher of Record)
For certified teachers require only 6 hours to be a DET - keep the 9 hours for non-certified people
PTP - preparation exams given by TAAO and TAAD are not the same material as the level exams given by TDLR with PSI
PTP - Material in level exams are not covered in the prep classes
PTP - In level 3 and level 4 exams failure rate exceed 50 percent
DES - On instructor license wants to be able to renew for everything, i.e. 1 license with different endorsements
DES - Have background checks for parent taught
Regular inspections every other year for driver schools
Education on property taxes at high school or college levels
Streamline regulation
Policies should be clear and able to be easily interpreted by other people.
TDLR should create a webchat or app where the people in the industry can talk to specialized agents that can give them specific and accurate information.
The reciprocity license verification process is very slow. TDLR should upgrade to some kind of electronic verification.
The reciprocity license verification process is very slow. TDLR should upgrade to some kind of electronic verification. Repeated.
TDLR needs to look into using electronic signatures and subscribing to a service such as DocuSign.
TDLR needs to create an APP for licensees to find out various types of information.
TDLR should create apps with push notifications
TDLR should create apps for license renewals and "push here to renew to your last credit card."
Create app to do online renewals and apps
Get rid of CE, because the loophole is in the internet.
Get rid of the whirlpool, spa cleaning and disinfecting records format.
Students should be required to have at least 200 hours of training in a real salon, but also get credit for it. It should count towards there required 1500 hours.
Students should be required to have at least 200 hours of training in a real salon, but also get credit for it. It should count towards there required 1500 hours. Repeated. "It would
Change field trip hours from 50 to 75. **Change that percentage for all industries - per Ray**
Get rid of the 300 hour requirement to become a barber instructor.
Add another 150 hours to the 300 hour requirement cross over program to become a barber instructor
Combine cosmetology and barber instructor requirements together pertaining to the cross over.
Combine cosmetology and barber program in its entirety.
Eliminate the requirement for Barber and Cosmetology education to be in separate buildings.
Allow all of the beauty services schools to work more closely together under the same roof.
Barber and Cosmetology education should be in separate buildings.
TDLR should supply a uniform module for credit hour schools for all to abide.
Do away with CE.
MASSAGE - There should be more required hours in education to obtain a license. At least 125 hours for anatomy and Physiology; Kinesiology- 125 hours; Pathology 65-70 hours.
Stop validating out of state and out of country hours and just provide a limit of 750 hours maximum.
Reduce the amount of square footage required for specialty schools.
Hire more field operation inspectors specifically for cosmetology salons.
Hire more non-local proctors or switch the proctors around that don't know the students in El Paso to prevent Bias.
Raters that work for PSI should not be employed at any school.
Raters that work for PSI should not be employed at any school. Repeated.
Continue to validate out of state and out of country hours and just provide a limit of 750 hours maximum, but add 100 hours of sanitation and infection control.
Continue to validate out of country hours and just provide a limit of 750 hours maximum, but add 100 hours of sanitation and infection control, but leave out of state alone.
Refresher course for cosmetology.
Nail salon inspections need to be more thorough.
Have more strategic plan meetings more frequently.
Have strategic plan meetings annually.
Keep laws and rules book updated regularly. Aa new laws and rule book every six months.
If a nail salon is in violation multiple times, they should be required to have a surveillance camera set up in their shop for a minimum of six months. More than 3 violations is

Comment - If you were king or queen for a day, what changes would you make to TDLR rules, laws or processes?
Get rid of rule book and have online access to the rule book that is constantly updated in real time.
An app for the rule book.
Updating the rule book every six months is unreasonable. Just update the rulebook every two years and don't publicize the changes until the new rule book has come out.
Create an app
Create an app to get forms and new information from PSI
Create an app to sign to take a TDLR exam
Create an app to download student permit number
Have more facilities to take the practical exam in El Paso.
Move practical exam site to a central location
There should be 3 practical exam sites Central, East and West.
Make the exam sites larger to facilitate more students.
Create an app that allows the public to see the school violations
Create an app with push notifications
Exam sites should be cleaned and prepped at all times
Create an app that rates the salons
Create an app that rates the schools
Have a universal clock system that students can clock in from their phones to login their hours and it show the location where they are.
Create webchat for salons to call in and get information for different life scenarios.
MASSAGE - Students should be able to take some courses online, but the hands on portion needs to be continued to be required physically in a class room. Law needs to state
There should be no reciprocity. Everyone should have to take a test no matter where they are from.
Everybody that applies for the barbering or cosmetology course should have a SSN.
New styles and methods are coming out every two to three years. We need to look at not only what's happening in the next 5 years, but also within the next 2 to 3 hours.
Require all drivers in Texas to take a 4 hour recertification class every 6 years.
Require all drivers in Texas to take a 4 hour recertification class every 6 years. Repeated.
Require all drivers in Texas to take a 4 hour recertification class every renewal.
Require all drivers in Texas to take a 4 hour adult driver education course every 6 years.
Do away with online courses
Require all drivers in Texas to take a 6 hour adult driver education course every 6 years at a brick and mortar school, because people that are taking online courses when getting
Parents of teenagers going through the teen course should have to go through a 2 hour training course on the laws required for their kids to get their license. The training would
Parents should be required to do 30 hours of parent driving while the driver education school is doing their 7/7.
32 hour classroom instruction must be done in a brick and mortar school and not online for parent taught.
They can operate a self driving car after 5 years of training.
A free app that gives information changes, amendments laws, renewals push notification, minutes
A FREE app that gives information changes, amendments laws, renewals push notification, minutes.