

Licensing Division

Advisory Board of Athletic Trainers – November 2, 2020

Personnel Updates

We want to assure you that we have continued to process license applications since the City of Austin issued its “Stay at Home-Work Safe” order on March 23. Most of us are working safely at home under TDLR’s “Work at Home” initiative and the Licensing division continues to issue licenses.

Protecting the sensitive information on those application is of utmost importance so we do not take applications home. When we receive paper applications, we scan them in to a secure, shared directory and we pull each one and process it remotely just as if we were in the office working with paper. There is not change to how we process applications filed online, other than the roof we’re sitting under to do the work.

A few staff members report to the office every day to take care of duties that cannot be performed at home like scanning the incoming applications and mailing the output such as licenses and renewal letters. We have been affected by illness and quarantine, but only on a limited scale and everyone has recovered.

Statistics

ATHLETIC TRAINERS

	TOTAL FY 2020	September FY 2021
New Licenses Issued	285	42
Renewed Licenses Issued	1704	93
Online Renewals	1403	88
% Renewed Online	82%	95%
Total Population	4,056	4,103

TEMPORARY ATHLETIC TRAINERS

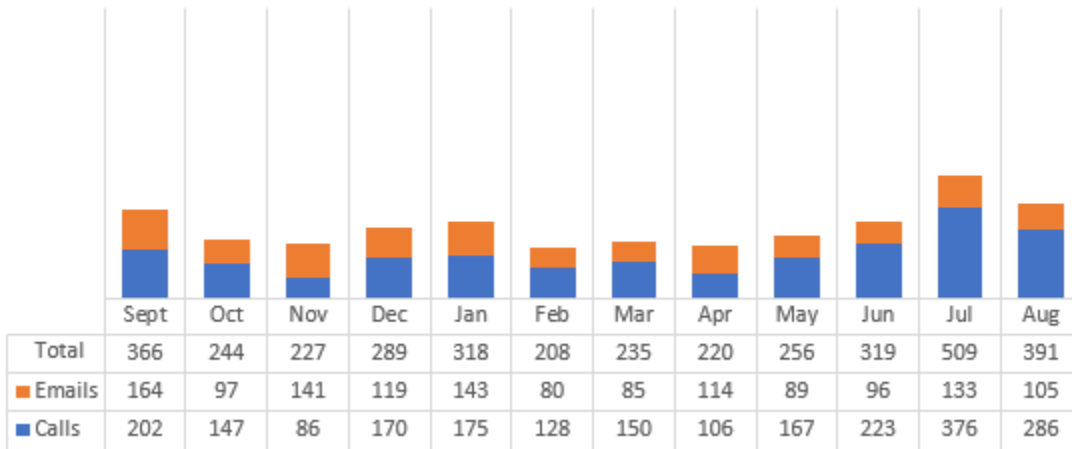
	TOTAL FY 2020	September FY 2021
New Licenses Issued	12	4

Customer Service

Staff Report for Athletic Trainers – November 2, 2020

Statistics

**ATHLETIC TRAINERS
CUSTOMER SERVICE CONTACTS
FISCAL YEAR 2020**



Education and Examination Division

Staff Report for Athletic Trainers— November 2, 2020

Statistics

ATHLETIC TRAINERS CURRICULUM APPROVAL
(AS OF SEPTEMBER 30TH, 2020)

FY 2021	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
CURRICULUM APPROVAL ISSUED	0	-	-	0	-	-	-	-	-	-	-	-	-	-	-	-	0
FY 2020	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
CURRICULUM APPROVAL ISSUED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

ATHLETIC TRAINERS PSI EXAMINATION
(AS OF SEPTEMBER 30TH, 2020)

FY 2021	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Pass	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
Fail	0	-	-	0	-	-	-	-	-	-	-	-	-	-	-	-	0
Total	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
Rate	100.0%	-	-	100.0%	-	-	-	-	-	-	-	-	-	-	-	-	100.0%
FY 2020	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Pass	1	1	11	13	12	1	4	17	0	0	0	0	1	6	1	8	38
Fail	2	2	12	16	7	3	4	14	1	0	0	1	3	8	3	14	45
Total	3	3	23	29	19	4	8	31	1	0	0	1	4	14	4	22	83
Rate	33.3%	33.3%	47.8%	44.8%	63.2%	25.0%	50.0%	54.8%	0.0%	0.0%	0.0%	0.0%	25.0%	42.9%	25.0%	36.4%	45.8%

**ATHLETIC TRAINERS PSI EXAMINATION TYPE
(AS OF SEPTEMBER 30TH, 2020)**

FY2020					FY2021				
1ST QUARTER: SEPTEMBER – OCTOBER - NOVEMBER					1ST QUARTER: SEPTEMBER – OCTOBER - NOVEMBER				
EXAMINATION TYPE	PASS	FAIL	TOTAL	RATE	EXAMINATION TYPE	PASS	FAIL	TOTAL	RATE
WRITTEN	16	22	38	42.11%	WRITTEN	1	0	1	100.0%
PRACTICAL	0	0	0	0.0%	PRACTICAL	0	0	0	0.00%
TOTAL	16	22	38	42.11%	TOTAL	1	0	1	100.0%
2ND QUARTER: DECEMBER-JANUARY-FEBRUARY					2ND QUARTER: DECEMBER-JANUARY-FEBRUARY				
EXAMINATION TYPE	PASS	FAIL	TOTAL	RATE	EXAMINATION TYPE	PASS	FAIL	TOTAL	RATE
WRITTEN	8	9	17	47.06%	WRITTEN	-	-	-	00.0%
PRACTICAL	9	5	14	64.29%	PRACTICAL	-	-	-	00.0%
TOTAL	17	14	31	54.84%	TOTAL	-	-	-	00.0%
3RD QUARTER: MARCH-APRIL-MAY					3RD QUARTER: MARCH-APRIL-MAY				
EXAMINATION TYPE	PASS	FAIL	TOTAL	RATE	EXAMINATION TYPE	PASS	FAIL	TOTAL	RATE
WRITTEN	0	1	1	0.00%	WRITTEN	-	-	-	00.0%
PRACTICAL	0	0	0	0.00%	PRACTICAL	-	-	-	00.0%
TOTAL	0	1	1	0.00%	TOTAL	-	-	-	00.0%
4TH QUARTER: JUNE-JULY-AUGUST					4TH QUARTER: JUNE-JULY-AUGUST				
EXAMINATION TYPE	PASS	FAIL	TOTAL	RATE	EXAMINATION TYPE	PASS	FAIL	TOTAL	RATE
WRITTEN	3	10	13	23.08%	WRITTEN	-	-	-	00.0%
PRACTICAL	5	4	9	55.56%	PRACTICAL	-	-	-	00.0%
TOTAL	8	14	22	36.36%	TOTAL	-	-	-	00.0%

**ATHLETIC TRAINERS JURISPRUDENCE EXAMINATION
(AS OF SEPTEMBER 30TH, 2020)**

FY 2021	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
COMPLETED	38	-	-	38	-	-	-	-	-	-	-	-	-	-	-	-	38
FY 2020	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
COMPLETED	25	25	12	62	17	19	13	49	24	17	28	69	38	95	53	186	364

Rule Implementation

- The exam content rule was updated to reflect what the Subject Matter Experts had listed in the Candidate Information Bulletin so no changes to our exam were needed.
- Reminder that HB 2059 training requirements began September 1, 2020. All Athletic Trainers must complete a Health and Human Services Commission Approved human trafficking prevention training course to renew your license. An email notification was sent out on August 20, 2020.
- TDLR has created a dedicated webpage, **Human Trafficking Prevention Training for Health Care Practitioners**, where you can find more information on the training requirement, including Frequently Asked Questions (FAQs) and instructions on how to register for TRAIN Texas so you can take the free course

COVID-19 Updates

- Exam sites were closed in March and re-opened in May with limited capacity. We worked with PSI to open additional written available at their 3rd party sites. That gave us additional 14 sites bringing a total of 37 exam sites where the written exam is administered.
- The Make-up for the April postponed exam was administered on July 12, 2020. The next practical exam administration is scheduled for December 6, 2020 with a deadline date of November 23, 2020. We encourage Candidates to review the Candidate Information Bulletin for any testing information. The link to the bulletin can be found on the TDLR Athletic Trainer Exam page.
- We are currently working with PSI to provide additional capacity at our written sites while still following State guidelines.

Enforcement Division

Staff Report for Athletic Trainers Advisory Board

November 2, 2020

Personnel Updates:

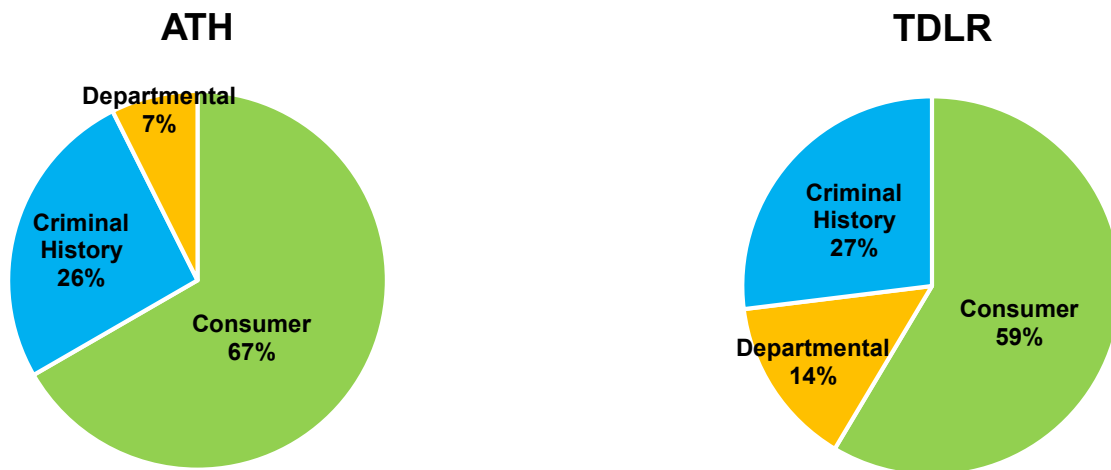
- On February 15, Debbie Hawkins was promoted to Legal Assistant Supervisor. Debbie has worked for TDLR for 8 years as a Legal Assistant in the Enforcement Division.
- On March 1, John Medlock was promoted to Chief Prosecutor. John has worked for TDLR for 7 years, previously serving as a Prosecutor and Senior Prosecutor in the Enforcement Division.
- On May 1, Trevor Theilen was promoted to Senior Prosecutor. Trevor has worked for TDLR for 9 years as a Prosecutor in the Enforcement Division.
- On August 31, Investigations Manager Gregg Dodson retired after 22 years of service with TDLR. Gregg oversaw the Investigations Section within the Enforcement Division, which includes 42 investigators. This position is currently posted on the Department's website, and we hope to conduct interviews soon.
- On August 31, Prosecution Legal Assistant Manager Daryl Kunze retired after 18 years of service with TDLR. Daryl oversaw the Prosecution Legal Assistant Section within the Enforcement Division, which includes 33 legal assistants and administrative assistants.
- On August 31, Senior Investigator Esmer Arguijo retired after 21 years of service with TDLR. Esmer conducted investigations of cases in the building and mechanical, water well, and property tax programs.
- On October 1, Jackie Revilla was promoted to Prosecution Legal Assistant Manager, to fill the vacancy created by Daryl Kunze's retirement. Jackie has worked for TDLR for 18 years, previously serving as a Legal Assistant Supervisor in the Enforcement Division.

Statistics:

Shown below are the Enforcement Performance Measures and key statistics for the Athletic Trainer (ATH) program and for all TDLR programs combined for **Fiscal Year 2020**:

Performance Measure	ATH	TDLR
Cases opened	27	10,465
Cases closed	14	9,763
Average time to close (days)	64.43	157.58
% of cases resolved within 6 months	100%	68.64%
% of cases resulting in disciplinary action	7.14%	13.48%
Cases Pending	14	5,850

Source of Cases Opened Fiscal Year 2020



Case Outcomes	ATH	TDLR
Commission Orders	0	28
Default Orders	0	339
Agreed Orders	1	853
Penalties Assessed	\$375.00	\$2,360,451.00
Penalties Collected	\$375.00	\$1,296,792.16
Licenses Revoked (Disciplinary)	0	62
Licenses Suspended	0	3
Licenses Denied/Revoked (Criminal History)	0	240
Cease & Desist Orders	0	46
Informally Resolved	13	8,365

**ATH Alleged Violations at Opening
for Fiscal Year 2020**

Violation:	Count
Unlicensed	13
Criminal Activity	7
Sexual contact/behavior	4
Code of ethics violation	3

**ATH Violations Resulting in Disciplinary Action
for Fiscal Year 2020**

Violation:	Count
Sexual contact/behavior	1

Regulatory Program Management Division

Staff Report for Advisory Board of Athletic Trainers – November 2, 2020

Personnel Updates

The MHP Section currently has two vacancies. Elizabeth “Bebe” Perez resigned effective August 31, 2020 and Marinela La Fleur retired October 31, 2020. They both worked with the barbering, cosmetology and massage therapy programs. We will miss them and wish them well.

Current Projects

Staff have been working with the Standard of Care Workgroup and Office of General Counsel to develop draft rules on telehealth.

Staff have been working to implement House Bill 2059, which requires certain health care practitioners to complete a Health and Human Services Commission (HHSC) approved human trafficking prevention training course to renew their license. This requirement went into effect on September 1, 2020.

Staff have been involved in the development of the new Texas Licensing System. This system will eventually replace the current licensing databases in use by the agency.

Stewart Myrick continues his service with the Texas Division of Emergency Management’s State Operations Center as the TDLR liaison and health professions subject matter expert, in support of the state’s COVID-19 pandemic response. He is fulfilling these duties remotely, in addition to his regular job duties.

Outreach

During the COVID-19 pandemic, RPM staff have not been able to attend conferences due to cancellations, including the Southwest Athletic Trainers’ Association conference and the South Padre Athletic Training Seminar.

If you are aware of any upcoming outreach opportunities that we may be able to attend virtually, please contact Stewart Myrick.