TEXAS DEPARTMENT OF LICENSING & REGULATION

LICENSING DIVISION

Staff Report for the Barbering & Cosmetology Advisory Board
June 16, 2025

Statistics

Barbering & Cosmetology Statistics
Sept 1, 2024- Apr 30, 2025

	Licenses Issued				Populations	
Licensed Practitioners	**New Licenses Issued**	**% New Licenses Issued Online**	**Renewal Licenses Issued**	**% Renewed Online**	**FY 2025 TOTAL POPULATION**	**FY 2024 TOTAL POPULATION**
Class A Barber Licensees	2,148	48.6%	6804	94.0%	25,687	23,839
Cosmetology Operator	5,110	92.5%	51,505	96.0%	174,239	171,757
All Specialty Licenses	8,012	N/A	30,300	N/A	115,284	110,550
All Student Permits	39,668	93.0%	not renewable		40,517	41,421
Overall Practitioners	**54,938**	**92.6%**	**88,609**	**96.7%**	**355,727**	**347,567**

Licensed Establishments	**New Licenses Issued**	**% New Licenses Issued Online**	**Renewal Licenses Issued**	**% Renewed Online**	**FY 2025 TOTAL POPULATION**	**FY 2024 TOTAL POPULATION**
Full Service Establishments	2,843	N/A	0	N/A	29,409	28,768
Specialty Establishments (includes mini & mobile)	4,483	N/A	5,731	N/A	28,185	28,547
Overall Establishments	**7,326**	**85.7%**	**5,731**	**84.6%**	**57,594**	**57,315**

*Schools reported by Education & Examination Division

	FY 2025 TOTAL POPULATION	**FY 2024 TOTAL POPULATION**
TOTAL PRACTITIONERS	355,727	347,567
TOTAL ESTABLISHMENTS	57,594	57,315
TOTAL INDUSTRY POPULATION	**413,321**	**404,882**

Team Emails Received

Months	**FY 2025**	**FY 2024**	**% Change**
Sept	**2,514**	1,329	89.16%
Oct	**2,374**	1,569	51.31%
Nov	**2,205**	1,747	26.22%
Dec	**1,825**	1,683	8.44%
Jan	**2,759**	2,066	33.54%
Feb	**2,663**	2,116	25.85%
Mar	**2,920**	2,229	31.00%
Apr	**2,855**	2,267	25.94%
Totals	**20,115**	**15,006**	**34.05%**

Class A Barber

Online Applications

Month	# Applied Online
⊟2024	479
⊞Sep	53
⊞Oct	156
⊞Nov	136
⊞Dec	134
⊟2025	631
⊞Jan	138
⊞Feb	128
⊞Mar	180
⊞Apr	185
Grand Total	1110

Current Projects

- Information regarding the new continuing education requirements, for practitioner licenses expiring on or after September 1, 2025, was posted to the Barbering and Cosmetology online renewal screen, beginning June 1, 2025.

- Licensing is working to get information regarding the current *Barbers & Cosmetologists Laws & Rules* book posted online. The goal of this project is to bring more awareness to the requirements regarding the book. We are also in the process of researching issues regarding receipt of the book by students and license holders. We will provide an update when more information is available.

Education and Examination Division

Staff Report for Barbering and Cosmetology – June 16, 2025

Statistics

Barbering and Cosmetology

Curriculum Statistics

(As of April 30, 2025)

2025	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Total New Curriculum Approvals Issued	24	46	51	**121**	71	53	52	**176**	70	53	-	**123**	-	-	-	**-**	**420**
2024	**SEP**	**OCT**	**NOV**	**Q1**	**DEC**	**JAN**	**FEB**	**Q2**	**MAR**	**APR**	**MAY**	**Q3**	**JUN**	**JUL**	**AUG**	**Q4**	**TOT**
Total New Curriculum Approvals Issued	37	74	44	**155**	26	46	41	**113**	70	100	63	**233**	32	29	22	**83**	**584**

Cosmetology Continuing Education Statistics

(As of April 30, 2025)

FY2025	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Total New course Approvals Issued	36	28	24	**88**	12	5	27	44	40	4	-	**44**	-	-	-	-	176
Total Course Count (end of month)	246	263	267	**267**	259	258	273	**273**	297	277	-	**277**	-	-	-	**-**	**277**
FY2024	**SEP**	**OCT**	**NOV**	**Q1**	**DEC**	**JAN**	**FEB**	**Q2**	**MAR**	**APR**	**MAY**	**Q3**	**JUN**	**JUL**	**AUG**	**Q4**	**TOT**
Total New course Approvals Issued	24	12	20	56	22	3	21	46	17	39	28	84	16	13	26	55	241
Total Course Count (end of month)	208	200	216	**216**	213	192	193	**193**	184	241	250	**250**	237	226	229	**229**	**229**

Barbering and Cosmetology

Examination Statistics by License Type

(As of April 30, 2025)

SEPT – OCT – NOV				1ST QUARTER
LICENSE TYPE	**PASS**	**FAIL**	**TOTAL**	**RATE**
CLASS A BARBER WRITTEN	756	1,300	2,056	36.77%
CLASS A BARBER PRACTICAL	674	48	722	93.35%
OPERATOR WRITTEN	1,534	1,807	3,341	45.91%
OPERATOR PRACTICAL	1,694	201	1,895	89.39%
MANICURIST WRITTEN	1,329	720	2,049	64.86%
MANICURIST PRACTICAL	1,195	231	1,426	83.80%
ESTHETICIAN WRITTEN	1,233	722	1,955	63.07%
ESTHETICIAN PRACTICAL	1,309	22	1,331	98.35%
MANI/ESTH WRITTEN	52	43	95	54.74%
MANI/ESTH PRACTICAL	18	9	27	66.67%
EYE LASH WRITTEN	252	216	468	53.85%
EYE LASH PRACTICAL	249	3	252	98.81%
HAIR WEAVING WRITTEN	3	2	5	60.00%
HAIR WEAVING PRACTICAL	5	0	5	100.00%
TOTAL	**10,303**	**5,324**	**15,627**	**65.93%**

DEC – JAN – FEB				2ND QUARTER
LICENSE TYPE	**PASS**	**FAIL**	**TOTAL**	**RATE**
CLASS A BARBER WRITTEN	412	757	1,169	35.24%
CLASS A BARBER PRACTICAL	376	49	425	88.47%
OPERATOR WRITTEN	1,513	1,442	2,955	51.20%
OPERATOR PRACTICAL	1,048	149	1,197	87.55%
MANICURIST WRITTEN	1,106	502	1,608	68.78%
MANICURIST PRACTICAL	809	164	973	83.14%
ESTHETICIAN WRITTEN	791	471	1,262	62.68%
ESTHETICIAN PRACTICAL	772	11	783	98.60%
MANI/ESTH WRITTEN	44	35	79	55.70%
MANI/ESTH PRACTICAL	48	7	55	87.27%
EYE LASH WRITTEN	163	102	265	61.51%
EYE LASH PRACTICAL	138	3	141	97.87%
HAIR WEAVING WRITTEN	5	6	11	45.45%
HAIR WEAVING PRACTICAL	1	0	1	100.00%
TOTAL	**7,226**	**3,698**	**10,924**	**66.14%**

MAR-APR-MAY				3RD QUARTER
LICENSE TYPE	**PASS**	**FAIL**	**TOTAL**	**RATE**
CLASS A BARBER WRITTEN	608	995	1,603	37.93%
CLASS A BARBER PRACTICAL	490	55	545	89.91%
OPERATOR WRITTEN	2,758	2,878	5,636	48.94%
OPERATOR PRACTICAL	1,993	210	2,203	90.47%
MANICURIST WRITTEN	1,186	583	1,769	67.04%
MANICURIST PRACTICAL	1,241	294	1,535	80.85%
ESTHETICIAN WRITTEN	904	540	1,444	62.60%
ESTHETICIAN PRACTICAL	976	17	993	98.29%
MANI/ESTH WRITTEN	47	67	114	41.23%
MANI/ESTH PRACTICAL	41	6	47	87.23%
EYE LASH WRITTEN	179	115	294	60.88%
EYE LASH PRACTICAL	142	7	149	95.30%
HAIR WEAVING WRITTEN	4	4	8	50.00%
HAIR WEAVING PRACTICAL	4	0	4	100.00%
TOTAL	**10,573**	**5,771**	**16,344**	**64.69%**

JUN-JUL-AUG				4TH QUARTER
LICENSE TYPE	**PASS**	**FAIL**	**TOTAL**	**RATE**
CLASS A BARBER WRITTEN	-	-	-	-
CLASS A BARBER PRACTICAL	-	-	-	-
OPERATOR WRITTEN	-	-	-	-
OPERATOR PRACTICAL	-	-	-	-
MANICURIST WRITTEN	-	-	-	-
MANICURIST PRACTICAL	-	-	-	-
ESTHETICIAN WRITTEN	-	-	-	-
ESTHETICIAN PRACTICAL	-	-	-	-
MANI/ESTH WRITTEN	-	-	-	-
MANI/ESTH PRACTICAL	-	-	-	-
EYE LASH WRITTEN	-	-	-	-
EYE LASH PRACTICAL	-	-	-	-
HAIR WEAVING WRITTEN	-	-	-	-
HAIR WEAVING PRACTICAL	-	-	-	-
TOTAL	**-**	**-**	**-**	**-**

Exam Updates:

- PSI facilitated an Examination Review Committee (ERC) with TDLR and the Barber Subject Matter Experts (SMEs) on March 18, 19, and 20, 2025.
- The purpose of this meeting was to review and reference the entire Class A Barber item pool (excluding laws and rules) against the new Milady and Pivot Point Barber reference books.
- During the review, the SMEs:
    - Reviewed 402 existing items
    - Edited 52 items
    - Deleted 52 items
    - Wrote and approved 4 new items
- The Class A Barber examination is scheduled to be republished on September 1, 2025.
- The Barbers and Cosmetologists will meet again June 24–27, 2025.

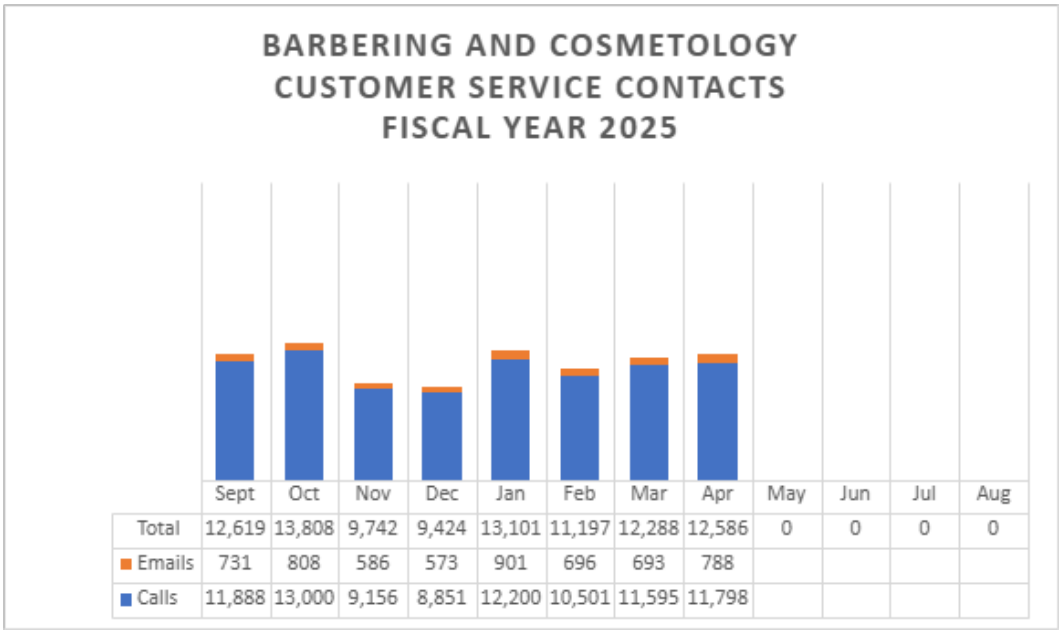
Updates:

- All SHEARS programming resulting from HB1560 has concluded.
- OATS continues to support schools through monthly SHEARS Live Sessions, helping resolve post-merge programming issues and guide users through system functions. We currently host three English sessions and one Spanish session each month.
- E&E has entered the final implementation phase of HB1560, focusing on Class A Barber Continuing Education (CE) courses. Starting September 1, 2025, barbers will follow the same CE requirements as cosmetologists. We are collaborating with IT on necessary system updates and preparing communications for both CE providers and licensees.
- Email Processing Summary – Fiscal Year 2025 (September 2024 – April 30, 2025)
    - From September 1, 2024, through April 30, 2025, staff processed a total of 6,076 emails related to the Barber and Cosmetology programs.
    - This only includes emails for the Barber and Cosmetology programs, it does not cover emails from any other programs.

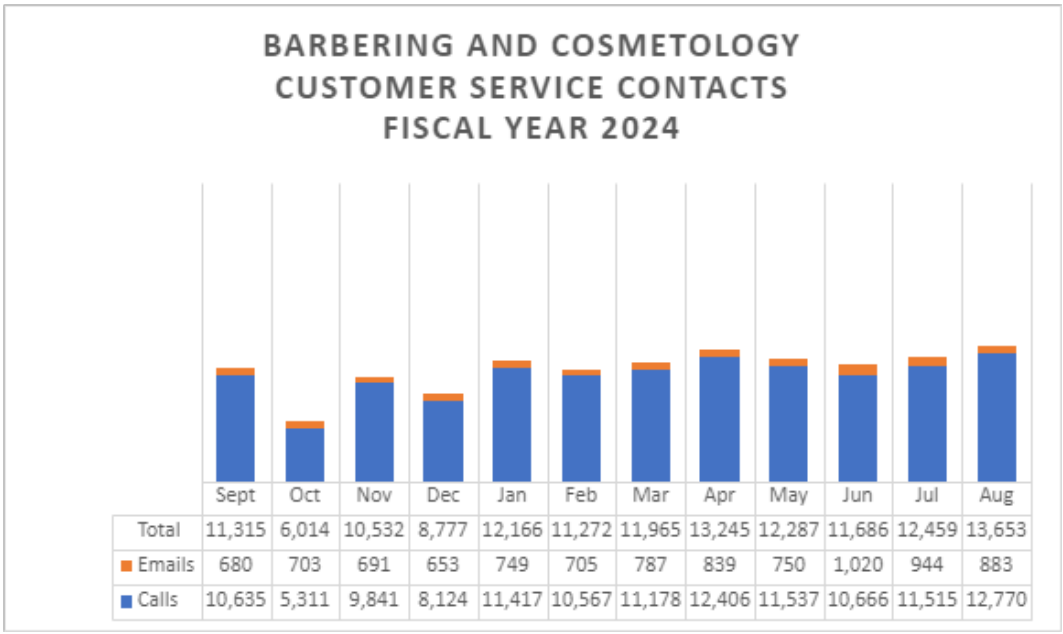
Customer Service

Staff Report for the Barbering and Cosmetology Advisory Board
June 16, 2025

Statistics



	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Total	12,619	13,808	9,742	9,424	13,101	11,197	12,288	12,586	0	0	0	0
Emails	731	808	586	573	901	696	693	788				
Calls	11,888	13,000	9,156	8,851	12,200	10,501	11,595	11,798				



	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Total	11,315	6,014	10,532	8,777	12,166	11,272	11,965	13,245	12,287	11,686	12,459	13,653
Emails	680	703	691	653	749	705	787	839	750	1,020	944	883
Calls	10,635	5,311	9,841	8,124	11,417	10,567	11,178	12,406	11,537	10,666	11,515	12,770

Enforcement Division

Staff Report for the Barbering and Cosmetology Advisory Board
June 16, 2025

Statistics:

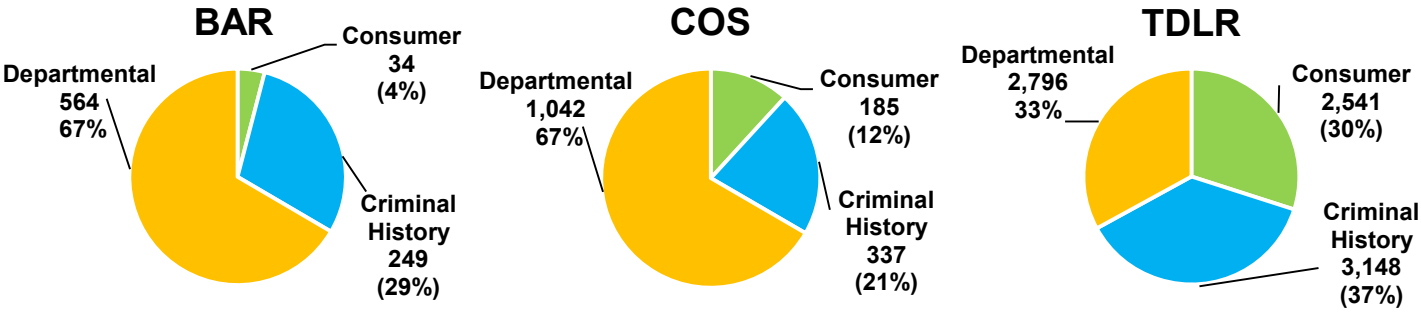
Shown below are the notable statistics for the Board of Barbering (BAR) and the Cosmetology (COS) programs and all TDLR programs through the month of April for both **Fiscal Year 2024 (FY 2024)** and **Fiscal Year 2025 (FY 2025)**:

	FY 2024			FY 2025		
Performance Measures	**BAR**	**COS**	**TDLR**	**BAR**	**COS**	**TDLR**
Number of complaints opened	571	1,528	8,265	847	1,564	8,485
Number of complaints closed	724	2,328	8,820	777	1,446	8,381
Average time for closing complaint (days)	185.46	207.06	197.55	103.80	130.99	204.23
Percent of complaints closed within 6-months (%)	58.56%	49.70%	57.28%	81.47%	77.52%	64.15%
Percent of complaints resulting in disciplinary action (%)	7.32%	5.50%	8.34%	15.06%	16.94%	13.95%

	FY 2024			FY 2025		
Criminal History Review	**BAR**	**COS**	**TDLR**	**BAR**	**COS**	**TDLR**
Applications (new & renewal) with a criminal history reviewed by Enforcement	2,308	8,027	66,792	2,489	8,387	73,916
Cases opened due to CHR	155	235	2,249	249	337	3,148
Licenses denied/revoked after CHR	7	11	96	21	15	138
Percent of denied/revoked after CHR *(%)*	0.30%	0.14%	0.14%	0.84%	0.18%	0.19%
Restricted license granted	0	0	3	0	0	3
Criminal History Evaluation Letter (CHEL) requests received	95	115	669	163	251	1,168
CHELs issued – Eligible	*82*	*107*	*484*	*122*	*205*	*767*
CHELs issued – Ineligible	*11*	*4*	*149*	*32*	*31*	*297*
CHELs pending	*2*	*4*	*36*	*9*	*15*	*104*

	FY 2024			FY 2025		
Complaints Received by Source	**BAR**	**COS**	**TDLR**	**BAR**	**COS**	**TDLR**
Consumer	528	2,005	9,363	493	1,611	7,596
Departmental (TDLR-all divisions)	308	826	2,295	547	1,012	2,723
Total	**836**	**2,831**	**11,658**	**1,040**	**2,623**	**10,319**

Cases Opened by Source for Fiscal Year 2025



	FY 2024			FY 2025		
Caseloads in Enforcement	**BAR**	**COS**	**TDLR**	**BAR**	**COS**	**TDLR**
Beginning of FY	470	1,832	8,304	257	721	7,433
Complaints Opened	571	1,528	8,265	847	1,564	8,485
Complaints Closed	724	2,328	8,820	777	1,446	8,381

	FY 2024			FY 2025		
Orders Issued	**BAR**	**COS**	**TDLR**	**BAR**	**COS**	**TDLR**
Agreed Orders	21	74	384	54	151	653
Commission Orders	1	2	12	2	1	12
Default Orders	26	43	282	52	84	439
Denial by Operation of Law	0	1	2	0	0	5
Revocation by Operation of Law	5	8	57	12	9	59
Suspension by Operation of Law	0	0	0	0	0	0
Cease & Desist Orders	0	0	2	1	0	16
Recovery Fund Order	0	0	0	0	0	1
Vacated Order	0	3	8	0	0	8
Emergency Order	0	1	1	0	0	36
Total	**53**	**132**	**748**	**121**	**245**	**1,229**

	FY 2024			FY 2025		
Penalties	**BAR**	**COS**	**TDLR**	**BAR**	**COS**	**TDLR**
Penalties Assessed	$120,175	$250,240	$1,905,315	$253,725	$761,625	$3,471,025
Penalties Collected	$25,400	$127,555	$1,067,983	$81,580	$325,625	$1,165,354
Average Penalty Assessed	$2,503.65	$2,102.86	$2,814.35	$2,487.50	$3,227.22	$3,141.20
Restitution	$0	$2,162	$222,235	$3,013	$3,250	$616,661

	FY 2024			FY 2025		
Licenses with Disciplinary Sanctions	**BAR**	**COS**	**TDLR**	**BAR**	**COS**	**TDLR**
Revoked	2	1	31	17	22	107
Suspended	2	0	4	0	0	7
Total	**4**	**1**	**35**	**17**	**22**	**114**

	FY 2024			FY2025		
Cases Closed Without Disciplinary Action	**BAR**	**COS**	**TDLR**	**BAR**	**COS**	**TDLR**
Insufficient Evidence	72	264	1,682	24	73	1,733
Warning Letter	391	1,485	3,375	394	740	2,026
Complaint Withdrawn	1	9	110	2	5	55
Informally Resolved	9	20	279	13	21	366
Other (wrong owner, business closed, EAB/ELE compliance, unable to locate, deceased, etc.)	198	422	2,638	227	362	3,032
Percent of Cases Closed Without Disciplinary Action (%)	92.68%	94.50%	91.66%	84.94%	83.06%	86.05%
Total	**671**	**2,200**	**8,084**	**660**	**1,201**	**7,212**

Top BAR Alleged Violations at Opening for Fiscal Year 2024 and Fiscal Year 2025

Alleged Violation:	**FY 2024**	**FY 2025**
Criminal history	155	250
Unlicensed practitioner	98	245
Employed an unlicensed person	113	239
Failed to cooperate with the Department	11	25
Expired establishment license	18	24
Unlicensed establishment	41	20
Failed to clean or disinfect	36	18
Expired practitioner license	1	15
Failed to comply with an order	15	14
Failed to clean or disinfect non-metal tools	0	11

Top COS Alleged Violations at Opening for Fiscal Year 2024 and Fiscal Year 2025

Alleged Violation:	**FY 2024**	**FY 2025**
Criminal history	235	338
Employed an unlicensed person	159	181
Unlicensed practitioner	248	179
Failed to avoid cross contamination	0	142
Failed to clean or disinfect	346	139
Failed to clean or disinfect metal tools	0	104
Possessed or used MMA	84	100
Unlicensed establishment	184	75
Failed to clean foot spa at the end of the day	0	66
Failed to sterilize or sanitize manicure or pedicure tools	104	64

Top BAR Violations Resulting in Disciplinary Action for Fiscal Year 2024 and Fiscal Year 2025

Violation:	FY 2024	FY 2025
Employed unlicensed person	18	36
Criminal history	7	21
Failed to cooperate with Department	5	14
Failed to comply with an order	3	8
Unlicensed practitioner	11	7
Submitted incorrect school hours	1	6
Failed to prepare fresh disinfectant	5	4
School attendance	0	3
Failed to timely report student drop	1	3
Incorrectly calculated refund or tuition	1	3
Failed to pay dishonored check	0	3
Expired establishment license	2	3

Top COS Violations Resulting in Disciplinary Action for Fiscal Year 2024 and Fiscal Year 2025

Violation:	FY 2024	FY 2025
Foot spa logs were wrong or incomplete	25	50
Failed to clean or disinfect metal tools	0	38
Employed unlicensed person	14	28
Unlicensed practitioner	22	23
Failed to clean foot spa after client use	0	21
Unlicensed establishment	36	21
Engaged in gross malpractice	4	19
Failed to comply with an order	4	16
Criminal history	11	15
Failed to clean foot spa at the end of the day	0	15

Case Highlights:

- **Trend Barber College Inc d/b/a Trend Barber College**
  (BAR20240019416) | Agreed Order issued March 5, 2025

  On March 5, 2025, the Executive Director signed an Agreed Order that finalized the settlement agreement between the Department and Trend Barber College Inc. As part of the negotiated settlement, Trend Barber College Inc accepted liability for failing to properly account for hours granted to two students. Trend Barber College Inc agreed to pay an administrative penalty of $1,750. Trend Barber College Inc has complied with the order.

- **Dora Truong d/b/a Serenity Nails & Day Spa**
  (COS20250003701) | Agreed Order issued March 5, 2025

  On March 5, 2025, the Executive Director signed an Agreed Order that finalized the settlement agreement between the Department and Dora Truong. As part of the negotiated settlement,

Dora Truong accepted liability for allowing technicians to perform services on clients they had reason to believe had a contagious condition and for failing to properly make and maintain whirlpool foot spa records. Dora Truong agreed to pay an administrative penalty of $4,650. Dora Truong has complied with the order.

COMPLIANCE DIVISION

Staff Report for the Barbering and Cosmetology Advisory Board Meeting
June 16, 2025

Current Projects

- Continuing to support program consolidation efforts.
- Drafting, reviewing, and updating internal standard operating procedures.
- Assisting other divisions with questions that arise during investigations and inspections.
- Responding to daily inquiries received internally and from licensees and customers regarding scope of practice, law and rules, jurisdiction, substantial licensure equivalency, examination, and foreign credential reviews.
- Providing feedback on various bills relating to the Barbering and Cosmetology program.

Outreach

- The International Congress of Esthetics and Spa Show, May 18-19, 2025, Dallas, TX

Upcoming Events

- Texas Industrial Vocational Association (TIVA) Summer Conference, July 13-18, 2025, Corpus Christi, TX

- If you have any upcoming conferences, meetings, or professional association gatherings (virtually or in person) that you would like us to attend, please contact Angela Sanders or Shawn O'Neal.

FIELD INSPECTIONS DIVISION

Staff Report for the Barbering and Cosmetology Advisory Board
Monday, June 16, 2025

Statistics

The statistics below compare division performance for FY 2024 year-to-date with performance for the same time during FY 2025, September 1st – April 30th.

Establishments	FY2024	FY2025
Full-Service Establishments	8,680	6,972
Mini-Establishments	498	2,463
Mobile Establishments	19	65
Esthetician Establishments	452	1,358
Manicurist/Esthetician Establishments	1,808	1,433
Manicurist Establishments	144	178
Hair Weaving Establishments	8	26
Eyelash Extension Establishments	87	233
Grand Total	11,696	12,728

School	FY2024	FY2025
Barbering & Cosmetology	456	343

- Field Inspections has referred approximately 996 Barbering and Cosmetology inspections to Enforcement. The following are the top three (3) Direct to Enforcement violations:

    1. 1603.353(b)/ 83.71(n) - A person holding a license for an establishment may not employ or lease to a person to practice barbering or cosmetology at the establishment unless the person holds a license issued under Subchapter E-1. *(343)*
    2. 83.106(c) - All metal manicure and pedicure tools must be properly cleaned, disinfected and sterilized or sanitized prior to each service in accordance with this chapter regardless of the tool's multiuse for only a single client or for multiple clients. *(97)*
    3. 83.108(c)(1) - At the end of each day, each whirlpool foot spa must be cleaned and disinfected in the following sequential manner. The screen and any other removable parts must be removed, all debris trapped behind the screen must be removed, and the screen and the inlet and any other removable parts must be washed with soap or detergent and water. *(63)*

- The top 3 violation types in FY25
    1. 1603.356 - An establishment shall display a sign approved by or acceptable to the commission or the department concerning services and assistance available to victims of human trafficking. *(1,650)*
    2. 83.114(e) - For public safety, chemical supplies may not be stored in the restroom. *(1,590)*
    3. 83.102(n) - Each establishment and school must keep all products used in the conduct of their business properly labeled incompliance with OSHA requirements. *(1,417)*
- 2,345 violations have been documented as successfully resolved on-site.

Current Projects

Dalinda Jew has announced her retirement after a 17-year career at TDLR.