



Licensing Division

Staff Report for Behavior Analyst Advisory Board May 5, 2026

Statistics

Behavior Analysts

	TOTAL FY 2024	TOTAL FY 2025	1 st Quarter FY 2026	2 nd Quarter FY 2026
New Licenses Issued	1,175	1,485	422	445
Renewed Licenses Issued	2,136	1,610	424	483
Online Renewals	2,133	1,609	423	483
% Renewed Online	99%	99%	99%	100%
Total Population	5,190	6,410	6,750	7,132

Assistant Behavior Analysts

	TOTAL FY 2024	TOTAL FY 2025	1 st Quarter FY 2026	2 nd Quarter FY 2026
New Licenses Issued	54	89	29	18
Renewed Licenses Issued	44	39	7	7
Online Renewals	42	39	7	7
% Renewed Online	95%	100%	100%	100%
Total Population	185	228	246	255

Current Projects

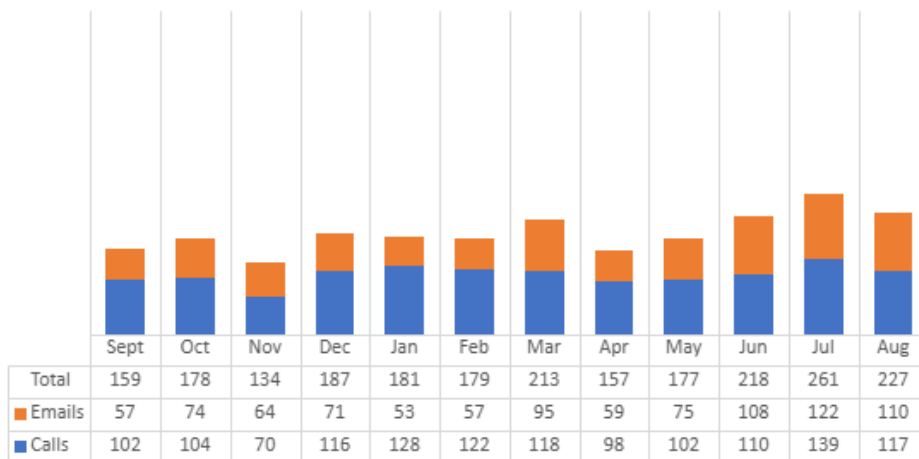
TDLR is currently involved in a project to develop a new licensing system, called TDLR Core. TDLR Core will replace our current online licensing system and will allow the submission of applications and renewals, self-service options such as updating information like phone number, email, and mailing address, and uploading of documents online. The Behavior Analysts program will transition to TDLR Core in one of the early stages of the project. Program websites will provide updates as each program is moved to the new system. You may also subscribe to our emails, if you have not already done so, to receive notifications.

Customer Service Division

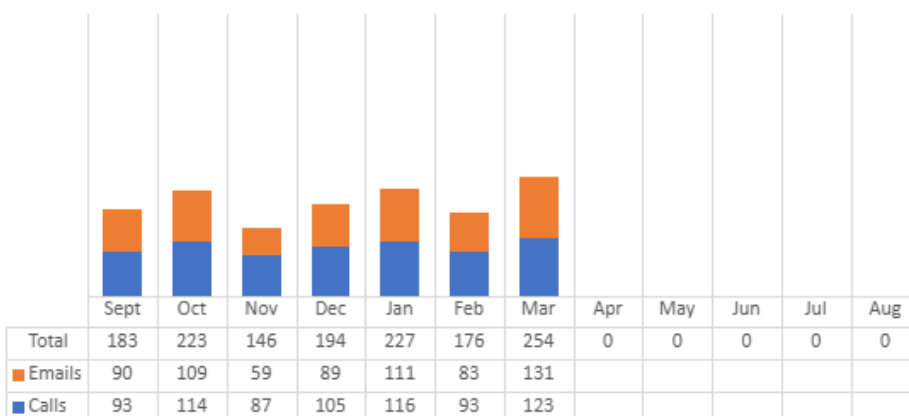
Staff Report for the Behavior Analyst Advisory Board Meeting May 5, 2026

Statistics

LICENSED BEHAVIOR ANALYSTS
CUSTOMER SERVICE CONTACTS FISCAL YEAR 2025



LICENSED BEHAVIOR ANALYSTS
CUSTOMER SERVICE CONTACTS
FISCAL YEAR 2026



Enforcement Division

Staff Report for the Behavior Analyst Advisory Board

May 5, 2026

Statistics:

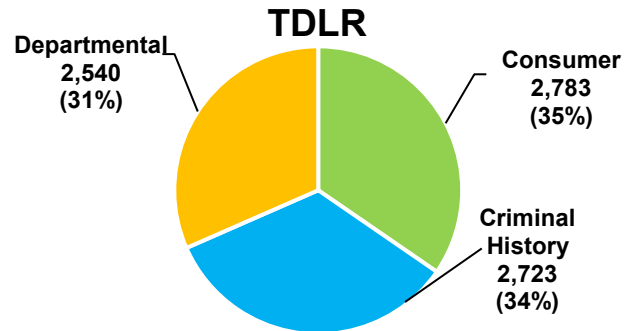
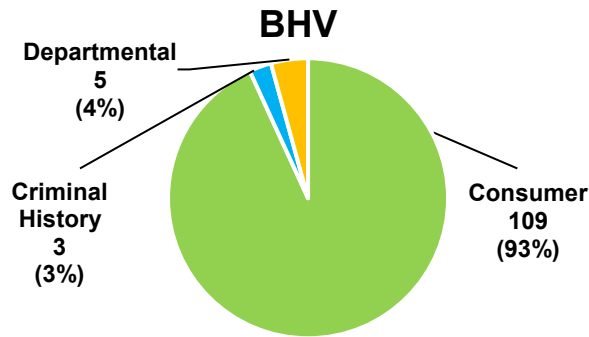
Shown below are the notable statistics for the Behavior Analyst (BHV) program and all TDLR programs combined through the month of **March** for both **Fiscal Year 2025 (FY 2025)** and **Fiscal Year 2026 (FY 2026)**:

Performance Measures	FY 2025		FY 2026	
	BHV	TDLR	BHV	TDLR
Number of complaints opened	40	7,378	117	8,046
Number of complaints closed	22	7,325	24	6,439
Average time for closing complaint (days)	211.27	201.91	293.04	222.30
Percent of complaints closed within 6 months (%)	59.09%	64.34%	54.17%	63.89%
Percent of complaints resulting in disciplinary action (%)	0.00%	13.92%	16.67%	12.52%

Criminal History Review (CHR)	FY 2025		FY 2026	
	BHV	TDLR	BHV	TDLR
Applications (new & renewal) with a criminal history reviewed by Enforcement	114	64,066	123	68,486
Cases opened due to CHR	4	2,669	3	2,723
Licenses denied/revoked after CHR	0	113	0	119
Percent of denied/revoked after CHR (%)	0.00%	0.18%	0.00%	0.17%
Restricted license granted	0	3	0	4
Criminal History Evaluation Letter (CHEL) requests received	1	1,002	0	838
<i>CHELs issued – Eligible</i>	1	638	0	544
<i>CHELs issued – Ineligible</i>	0	246	0	282
<i>CHELs pending</i>	0	118	0	12

Complaints Received by Source	FY 2025		FY 2026	
	BHV	TDLR	BHV	TDLR
Consumer	50	6,524	172	8,348
Departmental (TDLR-all divisions)	6	2,440	5	2,520
Total	56	8,964	177	10,868

Cases Opened by Source through March of Fiscal Year 2026



Caseloads in Enforcement	FY 2025		FY 2026	
	BHV	TDLR	BHV	TDLR
Beginning of Fiscal Year	31	7,433	68	7,651
Number of complaints opened	40	7,378	117	8,046
Number of complaints closed	22	7,325	24	6,439

Orders Issued	FY 2025		FY 2026	
	BHV	TDLR	BHV	TDLR
Agreed Orders	0	579	4	482
Commission Orders	0	9	0	21
Default Orders	0	382	0	245
Emergency Order Affirmed	0	0	0	4
Denial by Operation of Law	0	3	0	1
Denial of Application by Prior Agreement	0	0	0	0
Recovery Fund Order	0	0	0	0
Revocation by Operation of Law	0	47	0	52
Revocation by Prior Agreement	0	0	0	1
Suspension by Operation of Law	0	0	0	0
Cease & Desist Orders	0	13	0	3
Vacated Orders	0	8	0	7
Emergency Orders	0	28	0	30
Total	0	1,069	4	846

Penalties & Consumer Remedies	FY 2025		FY 2026	
	BHV	TDLR	BHV	TDLR
Penalties Assessed	\$0	\$2,934,475	\$17,500	\$2,068,400
Penalties Collected	\$0	\$1,086,984	\$13,450	\$810,680
Average Penalty Assessed	\$0	\$3,025	\$8,750	\$3,542
Restitution	\$0	\$547,900	\$0	\$283,091

Licenses with Disciplinary Sanctions	FY 2025		FY 2026	
	BHV	TDLR	BHV	TDLR
Revoked	0	82	0	127
Suspended	0	7	0	18
Total	0	89	0	145

Cases Closed Without Disciplinary Action	FY 2025		FY 2026	
	BHV	TDLR	BHV	TDLR
Insufficient Evidence	9	1,514	7	940
Warning Letter	3	1,836	6	1,103
Complaint Withdrawn	1	49	0	58
Informally Resolved	0	323	0	271
Other (wrong owner, business closed, EAB/ELE compliance, unable to locate, deceased, etc.)	9	2,583	7	3,261
Percent of Cases Closed Without Disciplinary Action (%)	100.00%	86.08%	83.33%	87.48%
Total	22	6,305	20	5,633

**BHV Alleged Violations at Opening
through March of Fiscal Year 2025 and Fiscal Year 2026**

Alleged Violation:	FY 2025	FY 2026
Code of ethics	32	114
Unlicensed activity	6	3
Criminal history	4	3
Failed to pay dishonored check	1	0

**BHV Violations Resulting in Disciplinary Action
through March of Fiscal Year 2025 and Fiscal Year 2026**

Violation:	FY 2025	FY 2026
Code of ethics	0	4

Case Highlights:

- **Respondent: Busu, Cristina**
Case Number: BHV20230010274

On October 6, 2025, the Executive Director signed an Agreed Order that finalized the settlement agreement resolving case number BHV20230010274, opened against Respondent, Cristina Busu. The Respondent accepted liability for violating the rules and laws governing Behavior Analysts by offering or performing behavior analysis outside of Respondent's competence, employing persons not competent to perform specific behavior analysis services, and failed to terminate professional services when it was clear the client was not benefiting from those services. Based on these findings, and to resolve these violations without litigation, Respondent agreed to an administrative penalty of \$7,500, which has been paid.

- **Respondent: Pinto, Carina**
Case Number: BHV20250019574

On August 18, 2025, the Executive Director signed an Emergency Order that suspended Respondent Carina Pinto's Behavior Analyst license for a period of two years. The Department learned that the Respondent, as a mandatory reporter, failed to report a credible allegation of child sexual abuse reported to Respondent by the child's parent. The Respondent agreed to a 5-year probated suspension. As a result, the Department and Respondent entered into a settlement agreement, which was made final by an Agreed Order signed by the Executive Director on September 10, 2025. The Department then dismissed the Emergency Order pending before the State Office of Administrative Hearings.

Compliance Division

Staff Report for the Behavior Analyst Advisory Board

May 5, 2026

Personnel Update

Tedrick Woods, previously with the Texas Workforce Commission, was hired last November to take up the mantle of the Behavior Analyst Program with Erica Rodiguez as his back-up. We are excited to welcome him to the team and look forward to his contributions.

Ana Clark, formerly with the Advisory Board Team, is now the team lead of the health and wellness programs, and Steve Uecker, previously a program specialist with this team was promoted to Manager of the Health and Wellness Team in November of 2024.

Current Projects

The bills that were passed during the 89th Legislative Session are actively in effect and integrated, with only two bills that are directly related to Behavior Analysts. HB 11 requires TDLR to look at, and where possible, implement reciprocity agreements with all 50 states for the professions we license. This represents a multi-year initiative for the agency. SB 571 requires professional licensees to report suspected child, elder, or disabled person abuse within 24 hours to DFPS statewide intake.

TDLR has readopted the Behavior Analyst rules under 16 Texas Administrative Code (TAC) Chapter 121. The official notice was published on March 13, 2026, in the Texas Register (51 TexReg 1720).

On March 24, 2026, TDLR commissioners adopted a set of educational guidelines that any potential organization must adhere to in order to be approved by the Department as a certifying entity. These guidelines are a synthesis of both BACB's and QABA's educational requirements.

You can keep up with the bills that relate to current TDLR programs by visiting [our legislation webpage](#).

Staff are working with our vendor, CGI, and all departments to develop a new licensing system called CORE, which will consolidate many systems into one. Currently, the Behavior Analyst program is undergoing integration.

Staff continue to assist Enforcement, Field Inspections, Licensing, Education & Examination, and Customer Service with questions, as well as addressing daily industry questions and emails.

Outreach

Staff attended the Association of Professional Behavior Analysts (APBA) Conference on March 12–14, 2026, in New Orleans, and the Texas Association for Behavior Analysis (TxABA) in San Antonio, TX, on April 9–11, 2026. Valuable ideas were presented, including a proposal for a collaborative system that would allow states to share resources and learn from one another.

The latest edition of our newsletter, the Health Monitor, was published in March 2026. A link to the newsletter can be found in the News and Updates section of the Behavior Analysts webpage.