

Licensing

Staff Report for the Licensed Breeders Advisory Committee
September 1, 2023

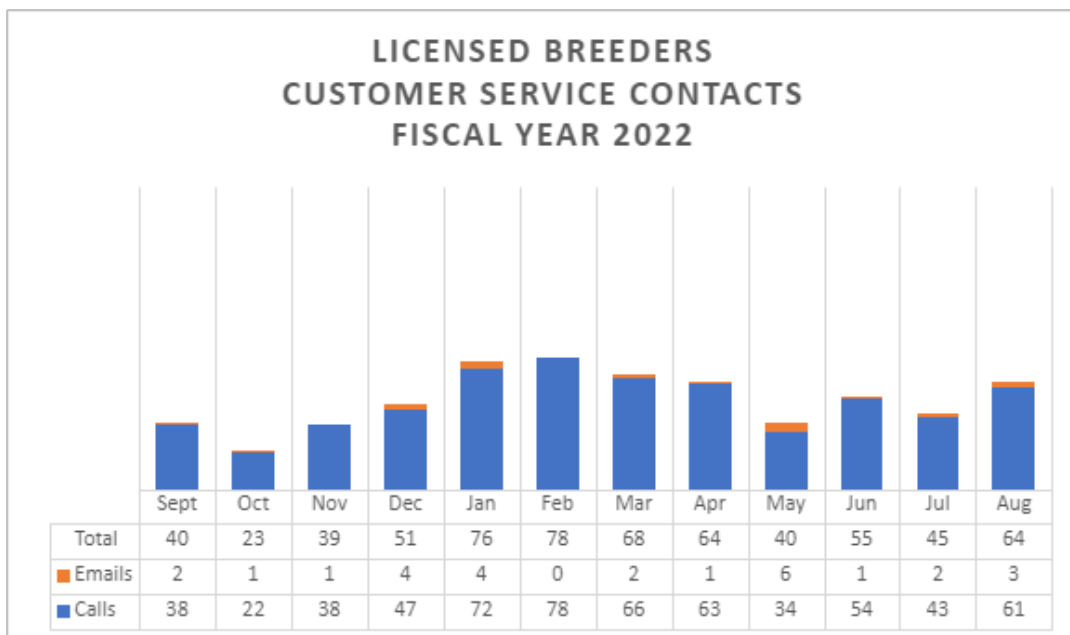
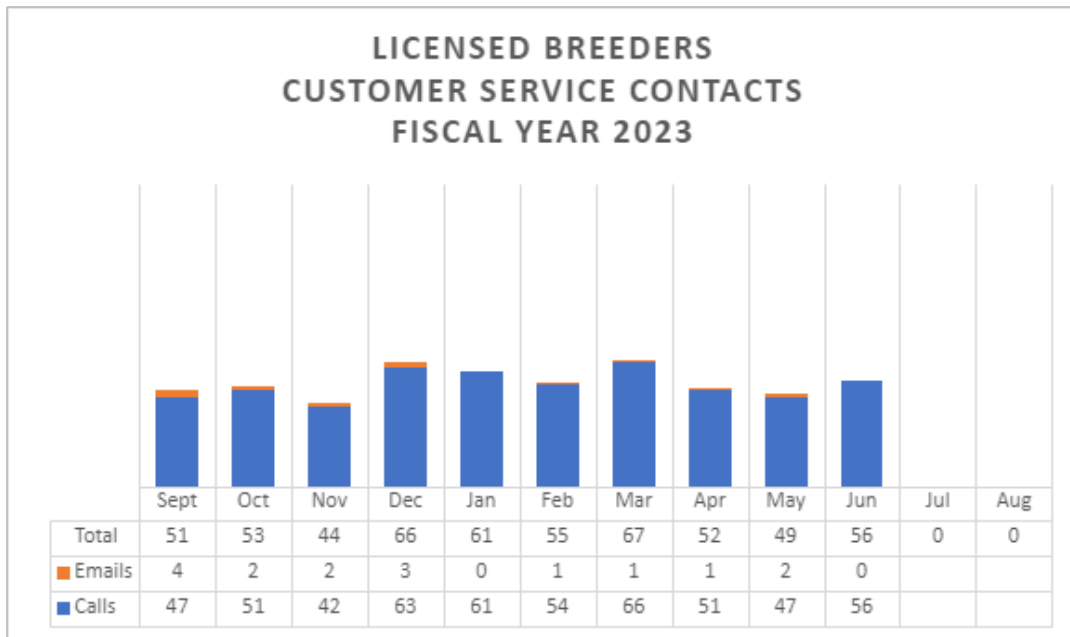
Statistics

Fiscal Year	New	New % Online	Renewals	Renewed % Online	Population
2022	9	N/A	124	N/A	142
2023 (Qtr 1)	2	N/A	34	N/A	138
2023(Qtr 2)	4	N/A	21	N/A	131
2023 (Qtr 3)	4	N/A	39	N/A	133

Customer Service

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Statistics



Enforcement Division

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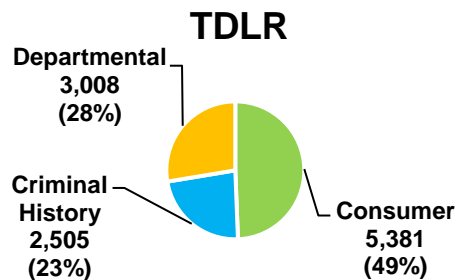
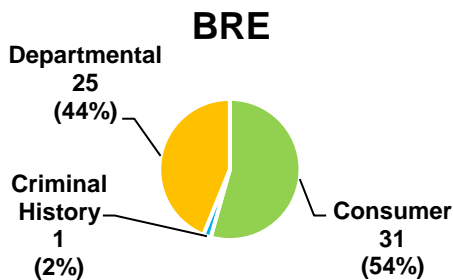
Statistics:

Shown below are the Complaints Received, Enforcement Performance Measures and key statistics for the Licensed Breeder (BRE) program and for all TDLR programs combined through **June 30th of Fiscal Year 2023**:

Complaints Received Break Down	BRE	TDLR
Consumer complaints	198	11,634
Departmental initiated complaints	25	2,961
Criminal History Records Reviewed for licensure	5	72,441
Total Complaints Received	228	87,036

Key Statistic	BRE	TDLR
Cases opened	57	10,894
Cases closed	68	9,502
Average time to close (days)	392.93	215.39
% of cases resolved within 6 months	4.41%	55.26%
% of cases resulting in disciplinary action	2.94%	11.80%
Cases pending at end of June	77	7,938

Source of cases opened through June 30th of Fiscal Year 2023



Case Outcomes	BRE	TDLR
Commission Orders	0	9
Default Orders	0	389
Agreed Orders	4	656
Penalties Assessed	\$5,050.00	\$2,309,570.00
Penalties Collected	\$2,050.00	\$1,064,476.00
Licenses Revoked (Disciplinary)	0	51
Licenses Suspended	0	4
Licenses Denied/Revoked (Criminal History)	0	118
Cease & Desist Orders	0	6
Informally Resolved	64	8,381

**Top BRE Alleged Violations at Opening through
June 30th of Fiscal Year 2023**

Violation:	Count
Unlicensed breeder	27
Primary enclosure built wrong or not maintained	12
Failed to have animal examined yearly	9
No routine or preventative healthcare	9
Failed to properly clean primary enclosure	7
Failed to submit annual inventory	7
Failed to provide basic grooming	6
Expired breeder license	6
No or incomplete, wrong protocol, or records	4
Insufficient or no ventilation	3
Food or water receptacle violation	3
Failed to collect or remove waste	3

**BRE Violations Resulting in Disciplinary Action
through June 30th of Fiscal Year 2023**

Violation:	Count
No or incomplete, wrong protocol, or records	1
Unlicensed breeder	1

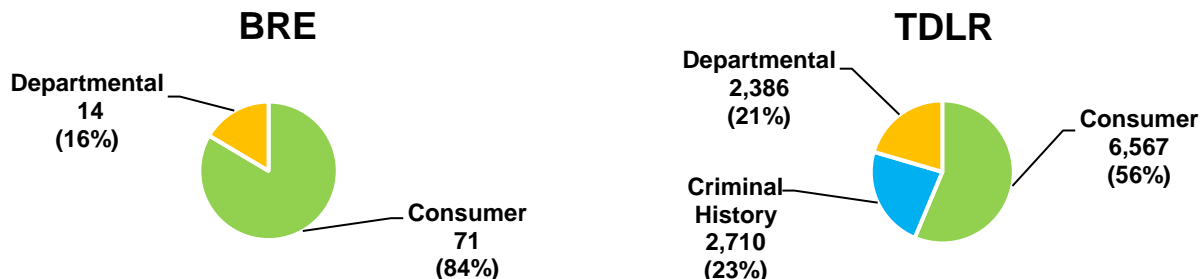
Statistics for Fiscal Year 2022:

Shown below are the Complaints Received, Enforcement Performance Measures and key statistics for the Licensed Breeder (BRE) program and for all TDLR programs combined for **Fiscal Year 2022**:

Complaints Received Break Down	BRE	TDLR
Consumer complaints	186	14,098
Departmental initiated complaints	14	2,368
Criminal History Records Reviewed for licensure	2	48,488
Total Complaints Received	202	64,954

Key Statistic	BRE	TDLR
Cases opened	85	11,663
Cases closed	61	11,754
Average time to close (days)	383.82	215.79
% of cases resolved within 6 months	45.90%	57.64%
% of cases resulting in disciplinary action	3.28%	10.81%
Cases pending at the end of Fiscal Year 2022	88	6,540

Source of cases opened for Fiscal Year 2022



Case Outcomes	BRE	TDLR
Commission Orders	0	27
Default Orders	0	384
Agreed Orders	2	749
Penalties Assessed	\$2,000.00	\$2,588,310.00
Penalties Collected	\$2,000.00	\$1,322,419.50
Licenses Revoked (Disciplinary)	0	50
Licenses Suspended	0	4
Licenses Denied/Revoked (Criminal History)	0	182
Cease & Desist Orders	0	17
Informally Resolved	59	10,486

BRE Alleged Violations at Opening for Fiscal Year 2022

Alleged Violation:	Count
Unlicensed breeder	66
Failed to submit annual inventory	6
Primary enclosure built wrong or not maintained	6
Expired breeder license	6
No routine or preventative healthcare	4
No, incomplete, wrong protocol, or records	2
Failed to clean under primary enclosure	2
Failed to have animal examined yearly	2
Required information not on contract	1
Failed to assist or allow inspection	1
Failed to properly clean primary enclosure	1
Failed to provide basic grooming	1

BRE Violations Resulting in Disciplinary Action for Fiscal Year 2022

Violation:	Count
Failed to collect or remove waste	1
No routine or preventative healthcare	1

Case Highlights

- Young Van Roekel

On January 6, 2022, an Agreed Order was entered against Young Souk Van Roekel d/b/a Young Van Roekel that assessed an administrative penalty of \$500. The Department cited Young Van Roekel for failing to remove excreta from primary enclosures daily.

- Select Dachshunds LLC

On February 27, 2023, an Agreed Order was entered against Select Dachshunds LLC that assessed an administrative penalty of \$550. The Department cited Select Dachshunds LLC for failing to maintain a separate record for each animal in the breeder's facility documenting the animal's care.

Compliance Division

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Personnel Update

- Since the last meeting of the Licensed Breeder Advisory Board (Sept. 2020) Russ Taulli Has Retired, I, LaTasha Poland, have taken over as the Program specialist for the Licensed Breeder program. I have been with TDLR for 16 Years, 8 in the Customer Service Division and the last 8 in the Compliance Division.
- On October 1, 2022, the Compliance Division reorganized programs and created three programmatic sections: Consumer Protection, Health and Wellness, and Building Safety. The Licensed Breeder program was placed in the Consumer Protection section, which is managed by the Consumer Protection Section Manager, Chris Russey.

Public Outreach

- LaTasha Poland, as the Compliance Division's program specialist for the Licensed Breeder program, frequently answers phone calls and emails regarding the program. Inquiries are usually about the Breeder rules or statute, responsibilities of breeders or needing to be licensed.
- The Compliance Division is open to opportunities for public outreach (conventions, conferences, association meetings, etc.) related to the Licensed Breeder Program.
- Compliance will attend the TACA Conference in San Marcos, November 13 – 15.
- We invite the advisory board and industry members to please let us know when an opportunity arises. Send an email to latasha.poland@tdlr.texas.gov.

FIELD INSPECTIONS DIVISION

Staff Report for the Licensed Breeders Advisory Committee September 1, 2023

Statistics

The statistics below compare division performance for FY 2023 year-to-date with performance for the same time during FY 2022, September 1st – July 31st.

Licensed Breeders (Year to Date)		
	FY 2022	FY 2023
September	16	8
October	32	11
November	13	9
Quarter 1	61	28
December	7	22
January	6	12
February	4	11
Quarter 2	17	45
March	16	8
April	10	27
May	2	19
Quarter 3	28	54
June	4	3
July	2	8
August	13	In Progress
Quarter 4	19	
Year-to-Date/Year End	125	127 <i>As of July 31st</i>

Current Projects

South Region Field Manager, Fernando Reyes and Senior Inspector James McEachern are currently assisting with the implementation of SB876.

In July 2022, TDLR’s Field Inspections division began production use in the field of a new system that allows inspectors to track their inspections electronically. This new method, which we’re calling “eInspections,” will allow us to better serve licensees, increase our efficiency, and standardize the data we collect for each inspection. As of November 2022, Field Inspections has fully transitioned to using “eInspections”.

Outreach

South Region Field Manager, Fernando Reyes and Senior Inspector James McEachern will be attending the TACA annual conference in November. Field staff will be available for the Q&A portion of the conference.