

Licensing Division

Staff Report for the Licensed Breeder Advisory Committee November 30, 2020

Personnel Updates:

The Licensing Division has made the necessary adjustments to ensure work continues since the City of Austin’s Stay at Home – Work Safe order. Although, most licensing staff are working from home, there are staff reporting to the office for various duties including scanning applications to a secure directory for processing. The number of staff reporting to the office is adjusted as business needs change, while maintaining safe social distance.

Statistics

<i>Licensed Breeders</i>	<i>FY '21</i>	<i>FY '20</i>
<i>New Licenses Issued</i>	1	13
<i>Renewals Issued</i>	15	133
<i>Cat Breeders</i>	5	5
<i>Dog Breeders</i>	155	157
<i>Cat & Dog Breeders</i>	2	3
<i>Total Population</i>	160	159

Enforcement Division

Staff Report for the Licensed Breeders Advisory Committee November 30, 2020

Personnel Updates:

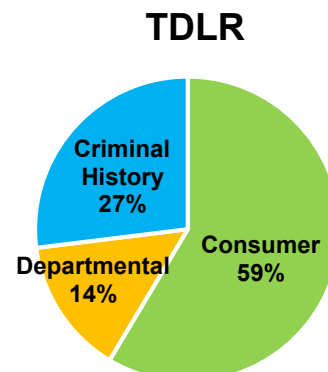
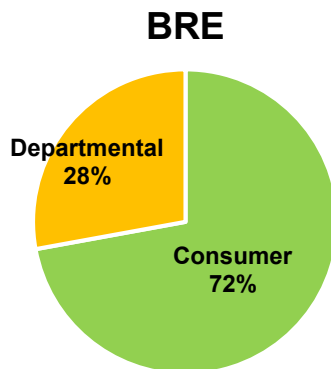
- On October 1, Jackie Revilla was promoted to Prosecution Legal Assistant Manager, where she oversees 33 legal assistants and administrative assistants. Jackie has worked for TDLR for 18 years, previously serving as a Legal Assistant Supervisor in the Enforcement Division.

Statistics:

Shown below are the Enforcement Performance Measures and key statistics for Licensed Breeder (BRE) program and for all TDLR programs combined for **Fiscal Year 2020**:

Performance Measure	BRE	TDLR
Cases opened	61	10,465
Cases closed	61	9,763
Average time to close (days)	362.36	157.58
% of cases resolved within 6 months	6.56%	68.64%
% of cases resulting in disciplinary action	1.64%	13.48%
Cases Pending	50	5,850

**Source of Cases Opened
Fiscal Year 2020**



Case Outcomes	BRE	TDLR
Commission Orders	0	28
Default Orders	1	339
Agreed Orders	0	853
Penalties Assessed	\$11,000.00	\$2,360,451.00
Penalties Collected	\$0.00	\$1,296,792.16
Licenses Revoked (Disciplinary)	1	62
Licenses Suspended	0	3
Licenses Denied/Revoked (Criminal History)	0	240
Cease & Desist Orders	0	46
Informally Resolved	60	8,365

**BRE Alleged Violations at Opening
for Fiscal Year 2020**

Violation:	Count
Unlicensed breeder	33
No routine/preventative healthcare	8
Primary enclosure built wrong or not maintained	7
Expired breeder license	7
Failed to submit annual inventory	5
Failed to have animal examined yearly	5
No/incomplete/wrong protocol/records	5
Primary enclosure insufficient space	3
Failure to collect or remove waste etc.	2
Inadequate rest for breeding female	1
Failed to properly feed animal	1
Failed to properly clean primary enclosure	1

**BRE Violations Resulting in Disciplinary Action
for Fiscal Year 2020**

Violation:	Count
Food or water receptacle violation	2
No routine or preventative healthcare	1
Failed to provide basic grooming	1
Failed to properly clean primary enclosure	1
Failure to collect or remove waste etc.	1
Failed to establish and maintain an effective pest control program	1



REGULATORY PROGRAM MANAGEMENT DIVISION

Staff Report for the Licensed Breeders Advisory Committee

November 30, 2020

Personnel Updates

Russel Taulli and Latasha Poland continue to serve as Program Specialists for the Licensed Breeder Program. Russel and Latasha work under the direct supervision of Stuart Strnad, RPM Business & Consumer Safety Section Manager.

Outreach

Outreach activities have been severely limited due to the Covid-19 pandemic. No outreach efforts or events are scheduled at this time.

FIELD INSPECTIONS DIVISION

Staff Report for the Licensed Breeders Advisory Committee November 30, 2020

Personnel Updates

Our Division Director, Tanya Gauthreaux, retired Effective October 30. Tanya began her career with TDLR 36 years ago as a part-time employee while attending the University of Texas here in Austin. Since then, Tanya has moved up the ranks within the agency. She leaves behind a legacy of great leadership, quiet strength, compassion and a wealth of knowledge within the entire agency. Congratulations!

Inspector Ramon Rodriguez accepted the Inspector V position for the East Region, effective November 1. Congratulations, Ramon!

Statistics

Licensed Breeders

	FY 2021	FY 2020
Sept	6	2
Oct	2	3
Nov	0	5
Q1	8	10
Dec	0	3
Jan	0	6
Feb	0	24
Q2	0	33
Mar	0	11
Apr	0	0
May	0	0
Q3	0	11
Jun	0	2
Jul	0	2
Aug	0	2
Q4	0	6
YTD/Year End	8	60

† TDLR suspended inspections on March 17, 2020 in response to the COVID-19 pandemic and returned to limited on-site inspections May 19, 2020.

Current Projects

Inspections for Dog and Cat Breeder Facilities resumed October 1, 2020. In response to operating under restrictions due to health and safety concerns and having a limited travel budget, procedures for a hybrid virtual inspection have been implemented. This format is a combination of reviewing all required facility documents prior to conducting the onsite inspection. Once the review of documents is complete the inspector will plan the on-site portion of the inspection accordingly.

Office of Strategic Communication

Communication Statistics for the Licensed Breeders Advisory Committee November 30, 2020

Statistics

Over the past 6 months (from May 15, 2020 – November 14, 2020), the Licensed Breeders website had **19,493 views** – an average of 106 per day.

28 percent of those visitors accessed your site from a desktop computer, while 70 percent did so from a smart phone and 2 percent from a tablet.

Top reasons for visiting the site...

1. Apply for a Cat or Dog Breeder License
2. Licensed Breeders Law
3. Licensed Breeder Pre-license Inspection
4. Responsibilities of Licensed Breeders
5. Frequently Asked Questions