

COMPLIANCE DIVISION REPORT

Cosmetology Advisory Board Meeting

September 18, 2017

- Elizabeth Perez, Marinela La Fleur and David Gonzales participated in the PSI Cosmetology and Barber examination reviews on June 13-17, 2017 and on July 11-14, 2017. All reviews have been held in Austin.
- Compliance attended the TIVA Summer Conference – July 17-20, at the Omni Las Colinas in Irving. Elizabeth Perez, Marinela La Fleur, David Gonzales, Enforcement, Education and Examination, Field Operations and Customer Service all have contributed at some point with our outreach efforts at the shows. We answer industry related questions; provide information on license renewals, and provide any other assistance asked of us. Facebook and Twitter have also been used to let the industry know we were there and increase our interaction with participants.
- Elizabeth Perez and Marinela La Fleur are leading the Bar/Cos Implementation Team which worked on implementing the law changes after the 85th Legislative Session.

Upcoming Trade Shows

- Elizabeth Perez, Marinela La Fleur and will be attending the Armstrong McCall World's Fair – October 1-2, at the San Antonio Convention Center.
- Elizabeth Perez and Marinela La Fleur will be attending the 73rd NBCL- Texas State Association & Beauty Culturist's League, October 8-9, at the Holiday Inn Plaza in Beaumont.

Compliance Efforts/Statistics

- Elizabeth and Marinela continue to assist Enforcement, Field Operations staff, and Customer Service with questions that arise during investigations, inspections, as well as addressing daily industry inquiries and emails.

ADVISORY BOARD ON COSMETOLOGY

September 18, 2017

RECENT ACCOMPLISHMENTS AND CURRENT PROJECTS

Legislative Updates

SB 2065 - Deregulates statewide regulation of hair shampooing and conditioning and clarifies that the practice of threading does not require a barber, cosmetologist, or specialty license.

HB 2552 – Relating to measures to address and deter certain criminal or other unlawful activity, including trafficking of persons, sexual offenses, prostitution, and activity that may constitute a public nuisance; increasing criminal penalties; creating a criminal offense.

HB 2738 – Allows barber and cosmetology schools to count instruction hours based on clock hours or credit hours.

HB 2739 – Provides greater flexibility and lower operational costs for barber and cosmetology schools and related facilities by revising, among other requirements, applicable facility square footage, equipment, and inspection requirements.

EDUCATION & SCHOOL SERVICES

Cosmetology Curriculum Improvement Process

Processing improvements were needed to increase the efficiency of the division. We have streamlined the curriculum review process which has decreased the amount of time for schools to receive curriculum approval. This new process has also enabled the division to collect the necessary data to be able to provide school curriculum information for performance measures and we are working towards having this information available for the public in the near future.

Regency Closing

In September 2016, Regency Beauty Institute closed 11 beauty schools in the state which displaced 572 students. TDLR staff have been working diligently since September to provide refunds to eligible students from the tuition protection account. We have sent the final notifications to eligible students to have refunds issued and the necessary funds are available. This was a long battle, but because of the team effort between divisions, the process has been evaluated and improvements have been implemented for any possible future school closures.

- Career Point College – Closes, October 16, 2016
- Cosmetology Career Institute – Closes, December 10, 2016

Total E-Mail Answered by Staff
(as of July 31, 2017)

MONTH	FY2017	FY 2016	FY 2015
September	1,158	1,389	
October	1,263	1,060	
November	744	996	
December	653	760	
January	955	1,060	
February	974	1,047	
March	1,463	994	
April	981	966	
May	1,140	1,061	
June	1,747	911	
July	804	767	835
TOTAL	11,882	11,011	835

Continuing Education

Record Fees

➤ CE Completion Fees Totals Invoiced for fiscal year	\$1,265,825.00
<u>Total Payments Received for fiscal year</u>	<u>\$1,140,710.00</u>
Current Balance Due (as of July 31, 2017)	\$ 125,115.00

Examination Updates

The Examination Support Staff met with the Cosmetology Exam Review Committee July 10-13, 2017 to review poorly performing items and add to the item bank.

TIVA Summer Conference

The Education Liaison, Rebecca Armas and representatives from PSI attended the TIVA 2017 Summer Professional Development Conference on July 21, 2017 in Dallas, where PSI did a presentation.

COSMETOLOGY STATISTICS AND TRENDS

COSMETOLOGY EXAMINATION STATISTICS
(As of JULY 31, 2017)

2017	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Pass	2,314	2,428	2,156	6,898	2,045	2,079	2,133	6,257	2,753	2,909	3,170	8,832	2,658	2,428	0	5,086	27,073
Fail	1,019	1,049	878	2,946	767	884	946	2,597	1,228	1,265	1,423	3,916	1,232	1,134	0	2,366	11,825
Total	3,333	3,477	3,034	9,844	2,812	2,963	3,079	854	3,981	4,174	4,593	12,748	3,890	3,562	0	7,452	38,898
Rate	69.4%	69.8%	71.1%	70.1%	72.7%	70.2%	69.3%	70.7%	69.2%	69.7%	69.0%	69.3%	68.3%	68.2%	0.0%	68.3%	69.6%

2016	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Pass	2,429	2,452	2,110	6,991	1,982	1,856	2,148	5,986	2,495	2,858	3,234	8,587	2,891	2,479	2,950	8,320	29,884
Fail	1,150	1,176	1,023	3,349	846	838	1,029	2,713	1,239	1,224	1,310	3,773	1,405	1,151	1,297	3,853	13,688
Total	3,579	3,628	3,133	10,340	2,828	2,694	3,177	8,699	3,734	4,082	4,544	12,360	4,296	3,630	4,247	12,173	43,572
Rate	67.9%	67.6%	67.3%	67.6%	70.1%	68.9%	67.6%	68.8%	66.8%	70.0%	71.2%	69.5%	67.3%	68.3%	69.5%	68.3%	68.6%

2015	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Pass	2,574	2,354	2,055	6,983	2,152	1,864	1,968	5,984	2,552	2,723	3,041	8,316	2,802	2,650	2,507	7,959	20,926
Fail	1,162	1,018	878	3,058	892	885	885	2,662	1,050	1,315	1,460	3,825	1,269	1,158	1,144	3,571	13,116
Total	3,736	3,372	2,933	10,041	3,044	2,749	2,853	8,646	3,602	4,038	4,501	12,141	4,071	3,808	3,651	11,530	42,358
Rate	68.9%	69.8%	70.1%	69.5%	70.7%	67.8%	69.0%	69.2%	70.8%	67.4%	67.6%	68.6%	68.8%	69.6%	68.7%	69.0%	69.0%

COSMETOLOGY INSPECTION STATISTICS

(As of JULY 31, 2017)

2017	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
North	6	0	0	6	16	22	22	60	26	27	23	76	22	15	0	37	179
South	29	31	23	83	14	23	25	62	21	11	13	45	13	1	0	14	204
East	30	22	26	78	9	23	20	52	31	26	31	88	17	11	0	28	246
West	25	29	25	79	7	29	26	62	25	14	32	71	16	9	0	25	237
Initial	0	1	0	1	1	0	4	5	4	1	0	5	1	0	0	1	12
Total	90	83	74	247	47	97	97	241	107	79	99	285	69	36	0	105	878

2016	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
North	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
South	0	0	0	0	0	0	0	0	0	0	1	1	0	0	1	1	2
East	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	2
West	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Initial	0	0	0	0	0	0	4	4	0	0	3	3	0	0	3	3	10
Total	0	0	0	0	0	0	4	4	0	0	4	4	0	1	5	6	14

COSMETOLOGY CONTINUING EDUCATION STATISTICS

(As of July 31, 2017)

2017	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Course Approvals Issued	26	7	17	50	7	14	25	46	14	26	20	60	28	6	0	34	190
Total Courses (end of month)	241	238	235	235	229	224	230	230	218	216	217	217	215	209	0	209	209

2016	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Course Approvals Issued	13	10	20	43	13	11	21	45	38	19	18	75	31	23	18	72	235
Total Courses (end of month)	246	245	256	256	265	256	258	258	259	263	247	247	253	235	228	228	228

2015	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Course Approvals Issued	21	12	9	42	3	19	21	43	39	23	28	90	22	35	25	82	257
Total Courses (end of month)	212	216	220	220	215	217	213	213	229	235	245	245	247	256	262	262	262

COSMETOLOGY EXAMINATION STATISTICS BY LICENSE TYPE
(As of July 31, 2017)

LICENSE TYPE	PASS	FAIL	TOTAL	RATE
SEPTEMBER - - OCTOBER – NOVEMBER 1 ST QUARTER				
OPERATOR WRITTEN	1,661	1,487	3,148	52.76%
OPERATOR PRACTICAL	1,693	184	1,877	90.20%
MANICURIST WRITTEN	1,074	659	1,733	61.97%
MANICURIST PRACTICAL	998	119	1,117	89.35%
ESTHETICIAN WRITTEN	613	326	939	65.28%
ESTHETICIAN PRACTICAL	613	7	620	98.87%
MANICURIST-ESTHETICIAN WRITTEN	7	9	16	43.75%
MANICURIST-ESTHETICIAN PRACTICAL	9	2	11	81.82%
EYE LASH WRITTEN	42	16	58	72.41%
EYE LASH PRACTICAL	40	3	43	93.02%
HAIR WEAVING WRITTEN	7	1	8	87.50%
HAIR WEAVING PRACTICAL	6	2	8	75.00%
WIG WRITTEN	0	0	0	0%
WIG PRACTICAL	0	0	0	0%
INSTRUCTOR WRITTEN	77	116	193	39.90%
INSTRUCTOR PRACTICAL	58	15	73	79.45%
TOTAL	6,898	2,946	9,844	70.07%

LICENSE TYPE	PASS	FAIL	TOTAL	RATE
DECEMBER – JANUARY – FEBRUARY 2 ND QUARTER				
OPERATOR WRITTEN	1,483	1,361	2,844	52.14%
OPERATOR PRACTICAL	1,404	143	1,547	90.76%
MANICURIST WRITTEN	980	547	1,527	64.18%
MANICURIST PRACTICAL	980	59	1,039	94.32%
ESTHETICIAN WRITTEN	578	327	905	63.87%
ESTHETICIAN PRACTICAL	555	12	657	97.88%
MANICURIST-ESTHETICIAN WRITTEN	7	7	14	50.00%
MANICURIST-ESTHETICIAN PRACTICAL	6	1	7	85.71%
EYE LASH WRITTEN	58	16	74	78.38%
EYE LASH PRACTICAL	53	0	53	100.00%
HAIR WEAVING WRITTEN	8	2	10	80.00%
HAIR WEAVING PRACTICAL	9	2	11	81.82%
WIG WRITTEN	0	0	0	0%
WIG PRACTICAL	0	0	0	0%
INSTRUCTOR WRITTEN	69	111	180	38.33%
INSTRUCTOR PRACTICAL	67	9	76	88.16%
TOTAL	6,257	2,597	8,854	70.67%

LICENSE TYPE	PASS	FAIL	TOTAL	RATE
MARCH – APRIL – MAY 3RD QUARTER				
OPERATOR WRITTEN	2,978	2,347	5,325	55.92%
OPERATOR PRACTICAL	2,270	144	2,414	94.03%
MANICURIST WRITTEN	955	718	1,673	57.08%
MANICURIST PRACTICAL	1,037	71	1,108	93.59%
ESTHETICIAN WRITTEN	706	501	1,207	58.49%
ESTHETICIAN PRACTICAL	652	15	667	97.75%
MANICURIST-ESTHETICIAN WRITTEN	8	5	13	61.54%
MANICURIST-ESTHETICIAN PRACTICAL	6	0	6	100.00%
EYE LASH WRITTEN	41	16	57	71.93%
EYE LASH PRACTICAL	38	1	39	97.44%
HAIR WEAVING WRITTEN	6	3	9	66.67%
HAIR WEAVING PRACTICAL	6	1	7	85.71%
WIG WRITTEN	0	0	0	0%
WIG PRACTICAL	0	0	0	0%
INSTRUCTOR WRITTEN	64	84	148	43.24%
INSTRUCTOR PRACTICAL	65	10	75	86.67%
TOTAL	8,832	3,916	12,748	69.28%

LICENSE TYPE	PASS	FAIL	TOTAL	RATE
JUNE – JULY – AUGUST 4TH QUARTER				
OPERATOR WRITTEN	1,284	1,242	2,526	50.83%
OPERATOR PRACTICAL	1,450	115	1,565	92.65%
MANICURIST WRITTEN	696	535	1,231	56.54%
MANICURIST PRACTICAL	602	44	646	93.19%
ESTHETICIAN WRITTEN	445	316	761	58.48%
ESTHETICIAN PRACTICAL	423	17	440	96.14%
MANICURIST-ESTHETICIAN WRITTEN	5	2	7	71.43%
MANICURIST-ESTHETICIAN PRACTICAL	4	1	5	80.00%
EYE LASH WRITTEN	28	15	43	65.12%
EYE LASH PRACTICAL	36	3	39	92.31%
HAIR WEAVING WRITTEN	6	3	9	66.67%
HAIR WEAVING PRACTICAL	3	0	3	100.00%
WIG WRITTEN	0	0	0	0.00%
WIG PRACTICAL	0	0	0	0.00%
INSTRUCTOR WRITTEN	58	71	129	44.96%
INSTRUCTOR PRACTICAL	46	2	48	95.83%
TOTAL	5,086	2,366	7,452	68.25%

ADVISORY BOARD ON COSMETOLOGY

Enforcement Division Staff Report

September 18, 2017

Case Highlights

Case No. COS201700095

- ❖ On March 6, 2017, the Executive Director granted a default order against Derma LLC (Respondent), the owner of Derma Technique Day Spa.
- ❖ This order found Respondent liable for several severe violations discovered by our Inspectors, specifically:
 - ◆ Violations of Health and Safety Protocols
 - In every active foot spa, the whirlpool jets were found caked with debris.
 - According to Respondent's spa logs, no foot spa had been cleaned or disinfected in over six months.
 - Electric drills, buffer blocks, and sanding blocks were found stored away still covered with skin and nail particulates.
 - ◆ Violations of Licensure Requirements
 - When a salon changes owners, all business license issued to that salon become void.
 - ◆ So to help new owners not immediately violate the law by operating a 'new' and now unlicensed business, the law grants new owners 30 days to acquire a new establishment license.
 - But in this case, Respondent erroneously assumed a new license was unnecessary, since the 'old' business license remained effective post-sale.
 - ◆ Instead, our Inspectors found that Respondent had operated Derma Technique Day Spa without a license for more than three years.

Case No. COS20170008313

- ❖ On December 16, 2016, the Executive Director granted a default order against Leo Lee (Respondent) d/b/a T's Spa Nails and Tan.
- ❖ This order found Respondent failed to comply with two separate orders of the Executive Director, specifically:
 - ◆ Case No. COS2009012369D - On February 2, 2011, the Executive Director signed a default order that assessed Respondent a \$3,000 penalty.
 - Respondent paid \$2,055 but left \$945 unpaid.
 - ◆ Case No. COS2009012369D - On March 8, 2011, the Executive Director signed a default order that assessed Respondent a \$500 penalty.
 - Respondent paid nothing.
- ❖ Perhaps unsurprisingly, Respondent didn't respond to the Department's most recent requests to comply with these prior orders.
 - ◆ Thus, when the Executive Director signed this default order, it revoked Respondent's salon license.
 - ◆ Until Respondent satisfies his obligations, he'll remain unlicensed – not just within cosmetology, but within any profession that TDLR regulates.

Case No. COS20170017458

- ❖ On April 28, 2017, the Executive Director signed an agreed order that finalized the settlement agreement between the Department and Juana Sandoval (Respondent) d/b/a Clio Professionals Beauty School.
 - As part of this negotiated settlement, Respondent admitted to failing to properly account for the credit hours granted to seven of its students.
 - Respondent agreed to resolve these seven violations by paying an administrative penalty of \$3,150.

Case No. COS20160026792

- ❖ On June 5, 2017, the Executive Director signed an agreed order that finalized the settlement agreement between the Department and Amkade Enterprises LLC (Respondent) d/b/a New Topnails Salon.
 - As part of this negotiated settlement, Respondent admitted that one of its employees, a licensed manicurist, provided cosmetology services (specifically, esthetician services) that were outside the scope of her specialty license.
- ❖ The violations alleged in this case are Respondent's second violations of the Department's law and rules.
 - As prior violations increase the penalties sought in subsequent actions, Respondent agreed to resolve these violations by paying an administrative penalty of \$1,025.

Case No. COS20170017371

- ❖ On July 25, 2017, the Executive Director signed an agreed order that finalized the settlement agreement between the Department and Kevin Thanh Nguyen (Respondent) d/b/a A&A Nails.
 - As part of this negotiated settlement, Respondent admitted he employed two (2) unlicensed persons to perform cosmetology at his salon, and also admitted to two separate instances of failing to cooperate with the Department Inspector during the inspection.
 - Respondent agreed to resolve these violations by paying an administrative penalty of \$3,000.

Key Statistics for Fiscal Year 2017

Shown below are key statistics for the Cosmetology program and for all TDLR programs combined through April of Fiscal Year 2017.

<u>Statistic</u>	<u>COS</u>	<u>TDLR</u>
• Number of cases opened:	3,179	11,235
• Number of cases resolved:	3,068	11,351
• Number of Agreed Orders:	870	2,197
• Total amount of penalties assessed:	\$1,001,675	\$4,880,479
• Total amount of penalties collected:	\$747,040	\$2,470,808

Cosmetology Advisory Board Meeting

Field Operations Division Report



The Face of TDLR

September 18, 2017

Cosmetology Most Common Violations Found During Inspections

3rd Quarter, Fiscal Year 2017

1. Failed to post salon license with a current photograph in public view or post individual licenses and booth rental (independent contractor) licenses at the licensee's work station or in a notebook. – Tex. Occupations Code Section 1602.401; 16 Tex. Admin. Code 83.70(e, f). Individual licenses and booth rental (independent contractor) licenses may be posted at the licensee's work station in the public view or be made available in a notebook at the salon reception desk. A current photograph of the licensee approximately 1^{1/2} inches by 1^{1/2} inches shall be attached to the front of the license, certificate, or permit.

2. Failure to have rest room on or near premises without stored chemicals. - 16 Tex. Admin. Code Ch. 83.114(e). Every establishment shall provide at least one restroom located on or near the premises of the establishment. For public safety, chemical supplies shall not be stored in the restroom.

3. Establishment, furniture, equipment, and/or fixtures are unclean or are not in good repair. - 16 Tex. Admin. Code Ch. 83.114(a). Establishments shall keep the floors, walls, ceilings, shelves, furniture, furnishings, and fixtures clean and in good repair. Any cracks, holes, or other similar disrepair not readily accessible for cleaning shall be repaired or filled in to create a smooth, washable surface.

4. Failure to display Notification of Public Interest Information and Participation. - Tex. Occupations Code Section 1603.151(2). Salons must notify consumers and service recipients of the name, mailing address, and telephone number of the department for the purpose of directing complaints to the department regarding barbering and cosmetology on a sign prominently displayed in the place of business.

5. Salon failed to maintain a list of all booth renters (independent contractors). - 16 Tex. Admin Code Ch.83.71(c). Salons may lease space to an independent contractor who holds a booth rental (independent contractor) license. The lessor to an independent contractor must maintain a list of all renters that includes the name of renter and the cosmetology license number of the renter. The lessor must supply the department inspector with a list of renters upon request.

6. Failure to keep a record of the date and time of each daily or bi-weekly cleaning. - 16 Tex. Admin. Code Ch. 83.108(e, g, k, l). For whirlpool foot spas, a record shall be made on a department-approved form of the date and time of each cleaning and disinfecting indicating whether the cleaning was a daily or bi-weekly cleaning. This record shall be made at or near the time of cleaning and disinfecting and shall indicate if a spa was not used during any individual work day.

***Download the department-approved Whirlpool Foot Spa Cleaning and Disinfection Record Form.**

7. Salon failed to post the most recent inspection report issued by the department in a conspicuous place clearly visible to the public. - 16 Tex. Admin. Code Ch. 83.71(m) Cosmetology establishments shall display in the establishment, in a conspicuous place clearly visible to the public, a copy of the establishment's most recent inspection report issued by the department.

8. Failure to store clean implements in a clean, dry, debris-free environment or failure to separate clean implements from soiled implements or non-cosmetology supplies. - 16 Tex. Admin Code Ch. 83.102(f). All clean and disinfected implements and materials when not in use shall be stored in a clean, dry, debris-free environment including but not limited to drawers, cases, tool belts, rolling trays, or hung from hooks. They must be stored separate from soiled implements and materials. Ultraviolet electrical sanitizers are permissible for use as a dry storage container. Non-cosmetology related supplies must be stored in separate drawers or locations.

9. Failure to prepare fresh disinfectant daily or more often if solution becomes diluted or soiled. – 16 Tex. Admin. Code Ch. 83.101(a)(3). Disinfectants in which implements are to be immersed shall be prepared fresh daily or more often if solution becomes diluted or soiled.

10. Facility License Required. – Tex. Occupations Code Section 1602.301(a). A person may not operate a beauty shop, beauty culture school, specialty shop, or other place of business in which cosmetology is taught or practiced unless the person holds a license to operate that place of business.

Division Projects

Prevention of Human Trafficking

Jennifer Harless continued working on prevention of human trafficking projects. On July 24, she met with the Department of Labor and Refugee Services of Texas. And, she met with the Department of Labor on July 26, 2017.

Mini Salon Round Ups

Field staff in the East, North and South Regions have completed 58 mini-salon round-ups throughout Texas, completing approximately 2384 inspections this fiscal year so far.

Health and Safety Workgroup Meeting

TDLR staff worked with the Cosmetology Advisory Board Health and Safety Health and Safety Workgroup to clarify in 83.100(7) that all sponges are single use items and cannot be reused. Charisse Hobson will add the text, "All sponges are single-use items and cannot be re-used." to the "after client" videos by 9/1/17.

Outreach

CamTu Tran, East Region Manager continues working with Vietnamese TV in Houston and Dallas and Radio Vietnam 98.7 FMHD2.

Charisse is currently editing the "end of day" and "bi-monthly" whirlpool foot spa cleaning process videos.

Personnel Update

The week of August 7 through August 11 Field Ops performed 26 interviews in three cities. Four field inspectors will start on 9/1/17. Two are in the Houston area, one is in Corpus, and one is in the DFW area. We will post for one additional inspector in the San Angelo area soon.

Inspection Statistics Cosmetology

	Cosmetology Salons		Dual Establishments		Cosmetology Mini-Salons		Dual Mini-Shops		Cosmetology Program Totals	
	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016
SEPT	933	934	158	120	210	32	2	5	1303	1091
OCT	957	694	132	69	29	50	1	8	1119	821
NOV	921	460	116	35	19	29	0	1	1056	525
QTR 1	2811	2088	406	224	258	111	3	14	3478	2437
DEC	933	828	119	90	204	16	10	0	1266	934
JAN	1134	962	168	91	201	36	5	0	1508	1089
FEB	1054	918	134	103	219	111	8	9	1415	1141
QTR 2	3121	2708	421	284	624	163	23	9	4189	3164
MAR	1510	936	194	114	192	194	13	3	1909	1247
APR	931	1091	142	130	289	48	16	0	1378	1269
MAY	1053	1394	159	163	223	214	6	7	1441	1778
QTR 3	3494	3421	495	407	704	456	35	10	4728	4294
JUNE	1225	1376	173	176	329	140	8	9	1735	1701
JUL	1280	1198	185	143	462	45	6	1	1933	1387
AUG	973	780	160	101	1080	84	75	1	2288	966
QTR 4	3478	3354	518	420	1871	269	89	11	5956	4054
Year to Date/ Year End	12,904	11,571	1,840	1,335	3,457	999	150	44	18,351	13,949
†Cosmetology Schools Inspections were transferred to the Education and Examination Division as of September 1, 2015										

**Cosmetology Advisory Board
Licensing Statistics
Fiscal Years 2014 to 2017**

License Type	New Licenses Issued	Percent New Licenses Issued	Renewal Licenses Issued	Percent Renewals Issued	FY 2017 TOTAL POPULATION*	FY 2016 TOTAL POPULATION*	FY 2015 TOTAL POPULATION*	FY 2014 TOTAL POPULATION*
		Online		Online				
Operator	4,497	N/A	41,479	94.5%	142,214	139,689	134,625	129,012
Manicure Specialist	2,688	N/A	11,619	97.4%	45,209	43,931	42,150	40,832
Esthetician Specialist	1,633	N/A	4,689	98.9%	20,258	19,763	19,553	19,149
Manicure/Esthetician Specialist	806	N/A	1,560	98.6%	6,559	5,688	4,044	2,179
Hair Weaving Specialists	16	N/A	43	97.7%	164	165	158	158
Wig Specialist	0	N/A	6	100.0%	15	14	15	14
Eyelash Extension Specialist	111	N/A	88	0.0%	724	623	604	487
Operator Instructor	157	N/A	1,606	97.6%	5,509	5,437	5,272	5,055
Manicure Instructor	8	N/A	16	87.5%	72	66	59	61
Esthetician Instructor	14	N/A	58	100.0%	205	193	179	169
Wig Instructor	0	N/A	0	0.0%	2	2	2	2
Manicurist/Esthetician Instructor	2	N/A	2	100.0%	12	10	6	3
Eyelash Extension Instructor	1	N/A	0	0.0%	1	0	0	0
Student Permits	21,590	85.2%	Does Not Renew		24,712	24,756	23,484	23,961
Cosmetology Salon	1,808	78.0%	5,290	97.4%	20,004	19,562	19,573	19,452
Manicure Salon	91	90.1%	151	98.7%	734	752	737	749
Esthetician Salon	255	83.1%	383	99.2%	1,507	1,394	1,230	1,098
Esthetician/Manicure Salon	835	84.8%	1,268	99.4%	5,966	5,677	5,181	4,819
Dual Salon/Shop	695	82.9%	888	97.7%	4,164	3,835	3,417	2,988
Hair Weaving Salon	57	82.9%	9	100.0%	57	73	89	90
Wig Salon	3	66.7%	11	90.9%	37	35	32	31
Eyelash Extension Salon	63	76.2%	29	100.0%	221	174	126	81
Mobile Salons	17	N/A	3	N/A	48	39	28	19
Cosmetology School-Private	7	N/A	141	N/A	201	220	221	225
Cosmetology School-Vocational	14	N/A	129	N/A	180	175	170	169
Cosmetology School-JR College	0	N/A	52	N/A	60	60	60	59
TOTAL INDIVIDUALS	31,523	80.8%	61,197	95.6%	245,776	240,462	235,217	235,603
TOTAL FACILITIES	6,641	85.8%	10,612	94.8%	44,109	42,217	37,002	29,880
TOTAL COSMETOLOGY LICENSEE POPULATION					289,885	282,679	272,219	265,483

TOTAL TDLR LICENSEE POPULATION	721,900	679,280	652,388	629,763
COSMETOLGY PERCENTAGE OF TOTAL TDLR LICENSEE POPULATION	40.2%	41.6%	41.7%	42.2%

*The population number is a snapshot of the number of active licenses on the first day of the month.
The number of licenses issued and renewed is the total activity performed during the fiscal year.