

**Driver Training & Traffic Safety Meeting
Driver Training & Safety Licensing Report,
August 29, 2018**

Driver Education Instructors	FY 16	FY 17	FY 18
New Licenses Issued	258	240	213
Renewed Licenses Issued	1,608	1,616	1,696
Total Population	1,933	1,973	1,963

To Date
66
389
1,963

Driver Safety Instructors	FY 16	FY 17	FY 18
New Licenses Issued	137	66	44
Renewed Licenses Issued	745	787	654
Total Population	914	809	714

To Date
9
110
714

Drug & Alcohol Awareness Instructors	FY 16	FY 17	FY 18
New Licenses Issued	30	6	10
Renewed Licenses Issued	208	57	55
Total Population	163	147	129

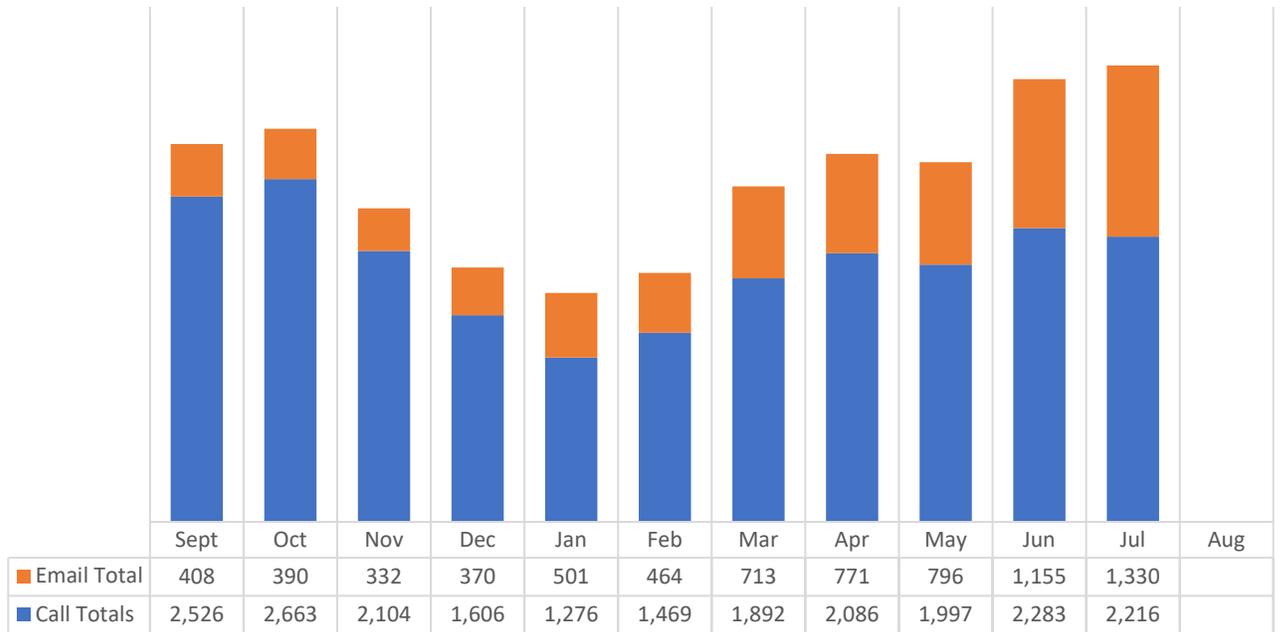
To Date
1
9
129

Specialized Driving Safety Instructors	FY 16	FY 17	FY 18
New Licenses Issued	0	0	0
Renewed Licenses Issued	13	11	9
Total Population	13	11	9

To Date
0
0
9

Statistics

DRIVER EDUCATION AND SAFETY CUSTOMER SERVICE CONTACTS FISCAL YEAR 2018



Driver Training and Traffic Safety
Advisory Committee

Enforcement Division Staff Report
August 29, 2018

Current Projects

- On July 20, the Commission approved the penalty matrix for the Driver Training and Traffic Safety program as recommended by the Driver Training and Traffic Safety Advisory Committee on May 9. The matrix was published with the Texas Register on August 10, and on the Department’s website shortly thereafter.

Case Highlights

DES20170012227

On May 17, 2018, a Default Order was entered against Blue Max Inc. d/b/a Academy-1 Driving School and A-ABC Driving School assessing an administrative penalty of \$39,400. The Department cited Blue Max Inc. for 384 violations for failing to refund course tuition to students within 30 days after the driving schools closed and for 2 violations for failing to notify the Department at least five business days before the anticipated school closures of Academy-1 Driving School and A-ABC Driving School.

Key Statistics – Fiscal Year 2018

Shown below are key statistics for the DES program and for all TDLR programs combined through June of Fiscal Year 2018.

<u>Statistic</u>	<u>DES</u>	<u>TDLR</u>
• Number of cases opened:	89	8,657
• Number of cases resolved:	75	8,056
• Number of Agreed Orders:	0	1,137
• Total amount of penalties assessed:	\$39,400	\$2,800,540
• Total amount of penalties collected:	\$0	\$1,289,681

DRIVER TRAINING & TRAFFIC ADVISORY COMMITTEEAugust 29th, 2018**DRIVER EDUCATION AND SAFETY UPDATES****BILL UPDATES**

SB 1051 – THE ACCOMMODATION OF A DEAF OR HARD OF HEARING STUDENT IN DRIVER EDUCATION: A vendor has been selected for the ASL Driver Education Course, contract agreement pending. Effective date September 1st, 2018.

SB 30 – INSTRUCTIONS ON INTERACTION BETWEEN PEACE OFFICERS AND CIVILIANS: Austin Community College has completed the video to us for viewing. The rules are updated, effective date is September 1st, 2018.

HB 912/ SB 848 (*effective immediately*): EXPANDS THE POOL OF AVAILABLE INDIVIDUALS TO TEACH DRIVERS EDUCATION: Michael Strawn attended the Texas Municipal Courts Education Center Conference (TMCEC) on June 27th, 2018 as the Faculty Speaker. Over 148 court clerks and judges attended the conference. Michael provided information and feedback for the new certificate and validation system.

2018 STAFF DEVELOPMENT WORKSHOPS FOR DRIVER EDUCATION INSTRUCTORS:

Session	Date	Location	Attendance
5	May 2 nd , 2018	Lubbock	16
6	May 16 th , 2018	Austin	15
7	June 20 th , 2018	Houston	71
8	July 11 th , 2018	Richardson	55
9	August 7 th , 2018	Huntsville	38

STATISTICS AND TRENDS

**BY PROGRAM
(APRIL 1ST, 2018 – JULY 31ST, 2018)**

Program	New	Renewal	Total
Course Provider	1	26	27
Parent Taught Course	3	0	3
Driving Safety School	6	142	148
Drug & Alcohol Driving Awareness	3	5	8
Driving Education School	11	135	146

**DES E-MAILS ANSWERED BY STAFF
(AS OF JULY 31ST, 2018)**

MONTH	FY 2018	FY 2017
SEPTEMBER	73	66
OCTOBER	71	39
NOVEMBER	140	42
Q1	284	147
DECEMBER	113	26
JANUARY	157	58
FEBRUARY	139	102
Q2	409	186
MARCH	151	202
APRIL	143	79
MAY	177	127
Q3	471	408
JUNE	165	90
JULY	107	174
AUGUST	-	108
Q4	272	372
TOTAL	1,436	1,113

Driver Training and Traffic Safety Advisory Committee Meeting

Field Inspections Division Report



The Face of TDLR

August 29, 2018

Recent Accomplishments

On June 12 and 13, 2018, the Field Operations Support, Analytics, and Training and Management teams attended classroom and field training for performing inspections at Driver Education and Safety schools. Ford Strawn and Shanisty Villanueva provided a thorough and instructive classroom review of the Driver Education program. And Inspector Dalinda Jew provided one site training at two Driver Education school locations in Austin. We are training additional inspectors for perform these inspections.

Division Personnel Updates

Fernando Reyes was selected on June 1, 2018 as the new South Region Manager.

Congratulations to Ulises Ossio and Juan Muñoz, who were both selected as Liaisons effective August 1, 2018. Liaisons help perform school pre-license inspections and develop and perform inspector training of new inspectors and provide additional training to existing inspectors when updates are made to the 11 programs that require inspections.

We are currently working to fill four Field Inspector positions. One in the Houston area, one in the San Marcos/New Braunfels area, and two in the DFW area. Interviews should be held in the last two weeks of August.

Driver Education School Inspection Statistics

	Driver Education & Safety Schools	
	FY 2018	FY 2017
SEPT	34	2
OCT	41	1
NOV	53	0
QTR 1	128	3
DEC	13	1
JAN	17	0
FEB	8	2
QTR 2	38	3
MAR	8	6
APR	18	3
MAY	5	3
QTR 3	31	12
JUNE	15	5
JUL	102	92
AUG		117
QTR 4	117	214
Year to Date/ Year End	314	232
Highlighted numbers were completed by the E&E division.		



To view online electronic magazine version:

Strategic Plan: [https://issuu.com/tdlr/docs/strat_plan_layout - 6-7-18 complete](https://issuu.com/tdlr/docs/strat_plan_layout_-_6-7-18_complete)

Supplemental Schedules: https://issuu.com/tdlr/docs/supplemental_schedules_complete_6-7