

**Driver Training & Traffic Safety Meeting
Driver Training & Safety Licensing Report,
September 25, 2019**

Driver Education Instructors	FY 17	FY 18	FY 19
New Licenses Issued	240	253	394
Renewed Licenses Issued	1,616	1,841	1,747
Total Population	1,973	2,018	2,141

To Date
16
208
2,141

Driver Safety Instructors	FY 17	FY 18	FY 19
New Licenses Issued	66	56	38
Renewed Licenses Issued	787	694	625
Total Population	809	715	673

To Date
5
51
673

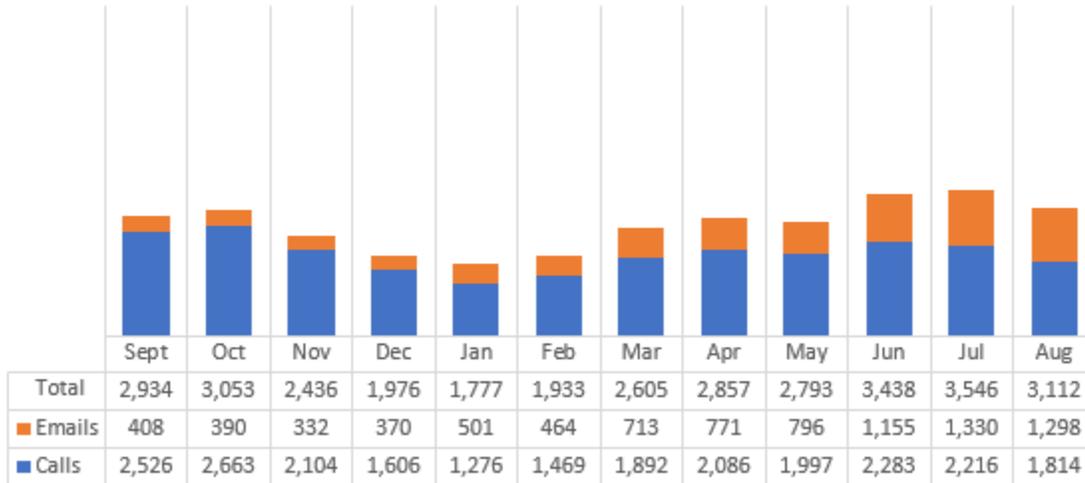
Drug & Alcohol Awareness Instructors	FY 17	FY 18	FY 19
New Licenses Issued	6	10	3
Renewed Licenses Issued	57	64	42
Total Population	147	132	111

To Date
0
1
111

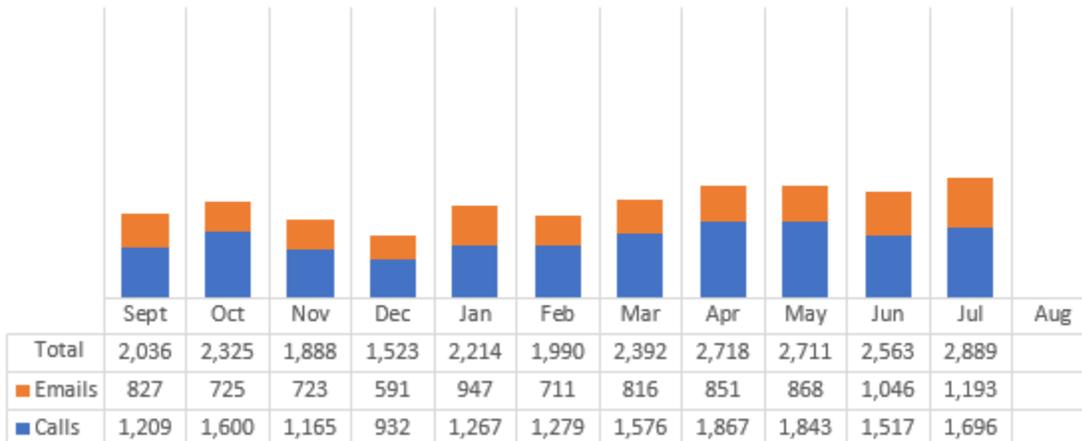
Specialized Driving Safety Instructors	FY 17	FY 18	FY 19
New Licenses Issued	0	0	0
Renewed Licenses Issued	11	9	11
Total Population	11	9	11

To Date
0
0
11

**DRIVER EDUCATION AND SAFETY
CUSTOMER SERVICE CONTACTS
FISCAL YEAR 2018**



**DRIVER EDUCATION AND SAFETY
CUSTOMER SERVICE CONTACTS
FISCAL YEAR 2019**



Driver Training and Traffic Safety
Advisory Committee

Enforcement Division Staff Report

September 25, 2019

Case Highlights:

- An Agreed Order was entered July 24, 2019, in which Respondent accepted an administrative penalty of \$200 for operating a school that provided driving safety courses while Respondent's driver education school license was expired. Respondent renewed the license and has paid the penalty in full.
- A Default Order was issued July 8, 2019, in which Respondent closed a licensed driving school without notifying the Department, failed to make all records available for review and failed to refund student tuition and fees. An administrative penalty of \$550 was assessed but has not been paid.
- An Agreed Order was entered July 24, 2019, in which Respondent accepted an administrative penalty of \$225 for issuing DE964 certificates of another school to students. Respondent has paid the penalty in full.
- An Agreed Order was entered May 20, 2019, in which Respondent accepted an administrative penalty of \$750 for three instances of employing an unlicensed person as an instructor. Respondent has paid the penalty in full.
- An Agreed Order was entered August 20, 2019 in which Respondent accepted an administrative penalty of \$100 for failure to renew school licenses. Respondent has paid the penalty in full.

Key Statistics

Shown below are key statistics for the DES program and for all TDLR programs combined through July of Fiscal Year 2019.

<u>Statistic</u>	<u>DES</u>	<u>TDLR</u>
• Number of cases opened:	132	10,037
• Number of cases resolved:	130	9,325
• Number of Final Orders:	12	1,698
• Total amount of penalties assessed:	\$4,675.00	\$2,953,750.00
• Total amount of penalties collected:	\$3,025.00	\$1,555,995.00

Shown below are key statistics for the DES program and for all TDLR programs combined through Fiscal Year 2018.

<u>Statistic</u>	<u>DES</u>	<u>TDLR</u>
• Number of cases opened:	113	10,585
• Number of cases resolved:	86	9,833
• Number of Final Orders:	12	2,037
• Total amount of penalties assessed:	\$39,400	\$3,209,055.00
• Total amount of penalties collected:	\$0	\$1,528,594.50

DRIVER TRAINING & TRAFFIC ADVISORY COMMITTEE

SEPTEMBER 25TH, 2019

DRIVER EDUCATION AND SAFETY UPDATES

86TH LEGISLATIVE BILL IMPLEMENTATION

- HB 105
- HB 2048
- HB 2847

BILL UPDATES FROM 85TH LEGISLATURE

- SB 1051 – THE ACCOMMODATION OF A DEAF OR HARD OF HEARING STUDENT IN DRIVER EDUCATION: We have completed our reviews of the initial scripts and storyboards for all 12 Modules. FocusEduVation, the chosen vendor has begun the filming process, and has submitted Modules 1-8 for review of the videos.
- SB 30 – INSTRUCTIONS ON INTERACTION BETWEEN PEACE OFFICERS AND CIVILIANS: The video, “Flashing Lights”, and accompanying PowerPoint have been completed and available for download on our website since November 2018. All schools were to have the information incorporated into their curriculum as of February 1, 2019.

DES PROJECT UPDATES

- **POI/COI UPDATES AND CREATION** - The Program of Organized Instruction (POI) for the Teen and Adult course has been updated to reflect upcoming rule changes. Additionally, DES staff has created POIs and Course of Organized Instruction (COI) for all DES programs (*Driving Safety courses, DADAP, Under-25 Driving Safety, Adult only Driver Education*) to standardize how to find and create courses for all interested parties. Currently POI/COI do not exist for these programs and you must research through rules to find necessary components to creating a course.
- **PUBLIC INTERACTION/COMMUNITY OUTREACH** – E&E staff has concluded all but 1 conference with TMCEC and TCCA wherein we built new relationships with and educated courts on laws and rule updates to programs that impact their day-to-day operations. Over 1140 judges and 1300 court administrators/clerks have attended these conferences held in conjunction with TMCEC/TCCA.
- E&E staff also concluded speaking at Education Service Center’s Continuing Education classes for DES instructors across the state. These efforts reach hundreds of DES instructors speaking toward compliance, law changes and building communication and teamwork within the industry.

PERSONNEL UPDATES

The updates to personnel changes will be provided during the meeting.

STATISTICS AND TRENDS

STATISTICS BY PROGRAM (FOR FY 2019 AND 2018)

DRIVING SAFETY COURSE PROVIDER		
	FY19	FY18
NEW	16	8
RENEWAL	66	62
TOTAL	82	59
PARENT TAUGHT COURSE		
	FY19	FY18
NEW	1	5
RENEWAL	0	0
TOTAL	1	5
DRIVING SAFETY SCHOOL		
	FY19	FY18
NEW	22	41
RENEWAL	421	403
TOTAL	443	419
DRUG & ALCOHOL DRIVING AWARENESS		
	FY19	FY18
NEW	2	5
RENEWAL	12	14
TOTAL	14	13
DRIVING EDUCATION SCHOOL		
	FY19	FY18
NEW	36	48
RENEWAL	414	363
TOTAL	450	405

**DES E-MAILS ANSWERED BY STAFF
(AS OF AUGUST 31ST, 2018)**

MONTH	FY 2019	FY 2018	FY2017
SEPTEMBER	93	73	66
OCTOBER	197	71	39
NOVEMBER	262	140	42
Q1	552	284	147
DECEMBER	154	113	26
JANUARY	349*	157	58
FEBRUARY	224*	139	102
Q2	727*	409	186
MARCH	167	151	202
APRIL	208*	111	79
MAY	156	177	127
Q3	531	439	408
JUNE	139	165	90
JULY	168	107	174
AUGUST	121	199	108
Q4	428	471	372
TOTAL	2,238	1,603	1,113

*January, February and April saw an increase in emails for the DES team due to the implementation of HB 912 and SB 848 requiring the new uniform driving safety course completion certificates. This will allow schools to electronically send Driving Safety course completion certificates to students.

Drivers Education and Safety Advisory Committee Meeting

Field Inspections Division Report



The Face of TDLR

September 25, 2019

RECENT ACCOMPLISHMENTS

Field Inspections is working with the Education and Examination Division to ensure Driver Education and Safety schools are compliant SB.30, The Community Safety Education Act, requiring the video, "Flashing Lights" to be incorporated their curriculum by February 1, 2019. Field Inspections is verifying that the requirements of SB30 are incorporated into the curriculum during periodic and initial inspections

PERSONNEL UPDATES

North Region Manager, Joe Carrasco, resigned, effective May 2019. Ronald Gericke accepted a promotion from Inspector to the North Region Manager in June 2019. Thank you to Joe for all the hard work and congratulations to Ron!

As of January 2019, we welcomed six Field Inspectors to our division. Don Morefield began in the Dallas/Fort Worth area in January. Jorge Vega began in the San Antonio area in March. And over the summer we welcomed Tom Singleton and Donna Johnson in June in Houston. In the Dallas/Fort Worth area we welcomed Thuy Kepner in July and Sandy Luker in August.

As part of the new organizational chart, Field Inspections expanded from three to four regions, adding a Central Region Manager and Liaison. We also added a new designation of Inspector VI. Field Inspections interviewed for the Central Region Manager and the Central Region Liaison positions and will announce the selections soon. We will interview for eight Field Inspector VI positions located across the four regions in mid-September.

FIELD INSPECTIONS STATISTICS

Driver Education and Safety Schools

Driver Education & Safety Schools			
	FY 2019		FY 2018
SEPT	31		34
OCT	20		41
NOV	9		53
QTR 1	60		128
DEC	7		13
JAN	26		17
FEB	33		8
QTR 2	66		38
MAR	20		8
APR	10		18
MAY	13		5
QTR 3	43		31
JUNE	19		15
JUL	62		102
AUG			86
QTR 4	81		203
Year to Date/ Year End	250		400

DES Inspections transferred to Field Inspections March 1, 2018.