

**Driver Training & Traffic Safety Meeting
Driver Training & Safety Licensing Report,
December 15, 2019**

Driver Education Instructors	FY 17	FY 18	FY 19	FY 20
New Licenses Issued	240	253	394	31
Renewed Licenses Issued	1,616	1,841	1,747	208
Total Population	1,973	2,018	2,141	2,020

To Date
14
109
2,020

Driver Safety Instructors	FY 17	FY 18	FY 19	FY 20
New Licenses Issued	66	56	38	1
Renewed Licenses Issued	787	694	625	55
Total Population	809	715	673	636

To Date
1
55
636

Drug & Alcohol Awareness Instructors	FY 17	FY 18	FY 19	FY 20
New Licenses Issued	6	10	3	0
Renewed Licenses Issued	57	64	42	8
Total Population	147	132	111	113

To Date
0
6
113

Specialized Driving Safety Instructors	FY 17	FY 18	FY 19	FY 20
New Licenses Issued	0	0	0	0
Renewed Licenses Issued	11	9	11	0
Total Population	11	9	11	11

To Date
0
0
11

Driver Training and Traffic Safety
Advisory Committee

Enforcement Division Staff Report
December 18, 2019

Case Highlights:

- An Agreed Order was entered into October 16, 2019, in which Respondent accepted an administrative penalty of \$1,000 for operating a Driver Safety School with a license that expired December 8, 2016. The license was not renewed until April 30, 2020. The School was responsible for issuance of at least 800 certificates. Respondent has paid at least \$500 of the penalty.
- An Agreed Order was entered into September 10, 2019, in which Respondent accepted an administrative penalty of \$875 for operating a Driver Safety School with a license that expired June 16, 2018. Respondent continued to teach classes and has subsequently obtained a license. Respondent has paid at least \$500 of the penalty.
- A Default Order was entered October 2, 2019, when Respondent failed to answer a Notice of Alleged Violation. Respondent made a payment of \$400 to the Department that was dishonored. Pursuant to 16 TEX. ADMIN. CODE §60.82, the Respondent's license was revoked and a penalty of \$50 was assessed in addition to the \$400 dishonored payment.
- An Agreed Order was entered into October 2, 2019, in which Respondent accepted an administrative penalty of \$750 for operating six Driving Safety Schools with licenses that expired December 21, 2018 and were not renewed until January 23, 2019. Respondent has paid at least \$500 of the penalty. Respondent, under a different entity name, entered into a separate Agreed Order for another lapse in licensing. The Respondent accepted an administrative penalty of \$100 for the other Agreed Order. Respondent has paid the penalty.

Key Statistics

Shown below are key statistics for the DES program and for all TDLR programs through October of Fiscal Year 2020.

<u>Statistic</u>	<u>DES</u>	<u>TDLR</u>
• • • Number of cases opened:	29	1,931
• • • Number of cases resolved:	20	1,777
• • • Number of Final Orders:	9	272
• • • Total amount of penalties assessed:	\$2,625	\$485,031
• • • Total amount of penalties collected:	\$1,750	\$252,675

Shown below are key statistics for the DES program and for all TDLR programs combined for Fiscal Year 2019.

<u>Statistic</u>	<u>DES</u>	<u>TDLR</u>
• • • Number of cases opened:	137	10,902
• • • Number of cases resolved:	136	10,113
• • • Number of Final Orders:	14	1,887
• • • Total amount of penalties assessed:	\$5,300	\$3,394,345
• • • Total amount of penalties collected:	\$3,650	\$1,731,554

Shown below are key statistics for the DES program and for all TDLR programs combined for Fiscal Year 2018.

<u>Statistic</u>	<u>DES</u>	<u>TDLR</u>
• Number of cases opened:	113	10,585
• Number of cases resolved:	86	9,833
• Number of Final Orders:	12	2,037
• Total amount of penalties assessed:	\$39,400	\$3,209,055.00
• Total amount of penalties collected:	\$0	\$1,528,594.50

DRIVER TRAINING & TRAFFIC ADVISORY COMMITTEE

DECEMBER 18TH, 2019

DRIVER EDUCATION AND SAFETY UPDATES**PERSONNEL UPDATES****BILL UPDATES FROM THE 85TH LEGISLATIVE SESSION**

SB 1051 – THE ACCOMMODATION OF A DEAF OR HARD OF HEARING STUDENT IN DRIVER EDUCATION: We have completed and approved 7 out of the 12 modules, 3 out of the 12 are pending corrections, and we are waiting on the final audio submission for the last 2 modules.

DES PROJECT UPDATES

PUBLIC INTERACTION/COMMUNITY OUTREACH: E&E staff attended the Texas Court Clerks Association (TCCA) Conference in Hurst Texas on September 25th, 2019. Sixty-Six court clerks and 2 judges was in attendance.

STATISTICS AND TRENDS

STATISTICS BY PROGRAM
(AS OF OCTOBER 31ST, 2019)

DRIVING SAFETY COURSE PROVIDER			
	FY2019 - 2020	FY2018-2019	FY2017-2018
NEW	4	18	8
RENEWAL	13	66	62
TOTAL	17	82	59
PARENT TAUGHT COURSE			
	FY2019 - 2020	FY2018-2019	FY2017-2018
NEW	0	2	5
RENEWAL	DOES NOT RENEW		
TOTAL	0	1	5
DRIVING SAFETY SCHOOL			
	FY2019 - 2020	FY2018-2019	FY2017-2018
NEW	3	18	41
RENEWAL	102	338	403
TOTAL	105	443	419
DRUG & ALCOHOL DRIVING AWARENESS			
	FY2019 - 2020	FY2018-2019	FY2017-2018
NEW	0	0	5
RENEWAL	0	10	14
TOTAL	0	14	13
DRIVING EDUCATION SCHOOL			
	FY2019 - 2020	FY2018-2019	FY2017-2018
NEW	8	26	48
RENEWAL	77	364	363
TOTAL	85	450	405

**DES E-MAILS ANSWERED BY STAFF
(AS OF OCTOBER 31ST, 2019)**

MONTH	FY 2020	FY 2019	FY2018
SEPTEMBER	168	93	73
OCTOBER	180	197	71
NOVEMBER	-	262	140
Q1	348	552	284
DECEMBER	-	154	113
JANUARY	-	349*	157
FEBRUARY	-	224*	139
Q2	0	727*	409
MARCH	-	167	151
APRIL	-	208*	111
MAY	-	156	177
Q3	0	531	439
JUNE	-	139	165
JULY	-	168	107
AUGUST	-	121	199
Q4	0	428	471
TOTAL	348	2,238	1,603

(FY 2019 - ***January**, **February** and **April** saw an increase in emails for the DES team due to the implementation of HB 912 and SB 848 requiring the new uniform driving safety course completion certificates. This will allow schools to electronically send Driving Safety course completion certificates to students.)

Drivers Education and Safety Advisory Committee Meeting Field Inspections Division Report

 **The Face of TDLR**
December 18, 2019

PERSONNEL UPDATES

The Field Inspections division has expanded from three to four regions, adding a Central Region. We also added a new designation of Inspector V and interviewed for the positions in mid-September.

Congratulations to Juan Muñoz, who accepted Central Region Manager position and to Angela Sanders who accepted the Central Region Liaison position.

Congratulations to Heather Allen, Tisha Cantu, Lance Caroland, Abraham Delgado, Michael Hanna, Patrick Kane and Jorge Vega, who accepted the new Field Inspections Inspector V positions.

Congratulations to Juliane Crocker Lead Facilitator, who accepted a position as a Management Analyst with the Office of Innovation and Project Management, effective November 15th. We wish you all the best!

STATISTICS

Driver Education Schools

	FY 2020	FY 2019
SEPT	31	31
OCT	22	20
NOV		9
QTR 1	53	60
DEC		7
JAN		26
FEB		33
QTR 2		66
MAR		20
APR		10
MAY		13
QTR 3		43
JUNE		19
JUL		62
AUG		95
QTR 4		176
Year to Date/ Year End	53	345