TDLR
• DRIVER EDUCATION AND SAFETY UPDATES
  2018
Legislation: HB 1786

- Parent taught driver education transfer from DPS to TDLR
- Driver and traffic safety education transfer from TEA to TDLR
- Signed into law: June 19, 2015
- TDLR met with TEA directors: June 23, 2015
- TDLR met with DPS: June 25, 2015
- TDLR perform onsite evaluation: July 13-31, 2015
- Transfer parent taught packet orders: July 31, 2015
- TDLR began the DES program: Sept 1, 2015
- Advisory Committee appointed: Oct 14, 2015
- Advisory Committee first meeting: Nov 19, 2015
- TDLR has held 9 committee meetings and 1 summit for DES
### 85th Legislative Changes

**SB848/HB912**
**Electronic Issuance**
Allows for the electronic issuance of driving safety certificates. Also allows a parent to designate an instructor for parent taught driver education.

Rules adopted by TDLR to allow electronic issuance.

**SB30**
**Community Safety Act**
The CSA creates curriculum/training to be taught to drivers and police alike – standardizing methods for proper behavior during police interaction.

Rules adopted by TDLR to include the training in the DES curriculum. The Video concurrently is being created.

**SB1051**
**Deaf/Hard of Hearing**
TDLR is tasked with the creation of a Deaf/Hard of hearing driver course creation in American Sign Language (ASL).

Rules adopted by TDLR to include an ASL course for Texas students.

TDLR will create the nation’s first driver education course in ASL.

**HB1372**
**Child Safety Seat**

Curriculum must include information relating to the proper use of child passenger safety seat systems in driver education and driving safety courses.

Rules adopted and POI are being updated to include this information.

• These legislative changes to Driver Education and Safety will impact curriculum, procedures or other standards.
These items have been, or are changing, based on community feedback and involvement.

- Removed statement of assurances
- Allow TOR to stamp records
- Created “what to expect for inspections” document
- Removed notary requirements on applications
- Instructor no longer required to send in app to CP then CP to TDLR
- Online certificate purchasing
- Continuing Education FAQs for DE/DS instructors added
- IDC courses no longer need to notify TDLR of class dates
- Established a transfer policy for out-of-state and in-state transfers
- Renewal notices now sent to instructors
These changes have been made to assist schools, instructors, and students:

- DES Search tool on website has been updated
- Created a Driver Education School checklist
- Streamlined rules and removed over 10,000 words
- Background checks for instructors
- Created a customer service team specifically for the DES industry
- Created a Driver Training and Traffic Safety Advisory Board Committee
- Revised the Parent Taught Program Guide and removed the Affidavit for DPS
- Created online purchasing for the Parent Taught Program Guide
- Created FAQ’s for the Parent Taught Program
- Lower surety bond to $10,000
School Inspections

TDLR began school inspections in July 2017 and has completed 341 inspections as of March 28, 2018.
**Driver Training Stats: 9-1-15 thru 3-28-18**

**Schools Licensed**

- **343** New
- **1,547** Renewals

**Instructors Licensed**

- **911** New
- **3,209** Renewals

Total number of curriculum reviewed and approved = 73
**Driver Training Stats:** 9-1-15 thru 3-28-18

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<tr>
<td>Cases Opened</td>
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<tr>
<td>Cases Closed</td>
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<tr>
<td>Disciplinary Actions</td>
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Customer Service

Driver Training Stats: 9-1-15 thru 3-1-18

- Phone calls: 57,893
- Emails answered: 13,870

Contact Methods:
- Phone
- Email
- Social Media
- Phone call back feature
Parent Taught Stats: 9-1-16 thru 3-28-18

Total Orders Processed: 228,214

Online Orders: 202,514

Packets Emailed: 191,645

Packets Mailed: 36,569

Avg. process time (ordered via USPS): 3 Business Days

Avg. process time (ordered online): 1 Business Day