



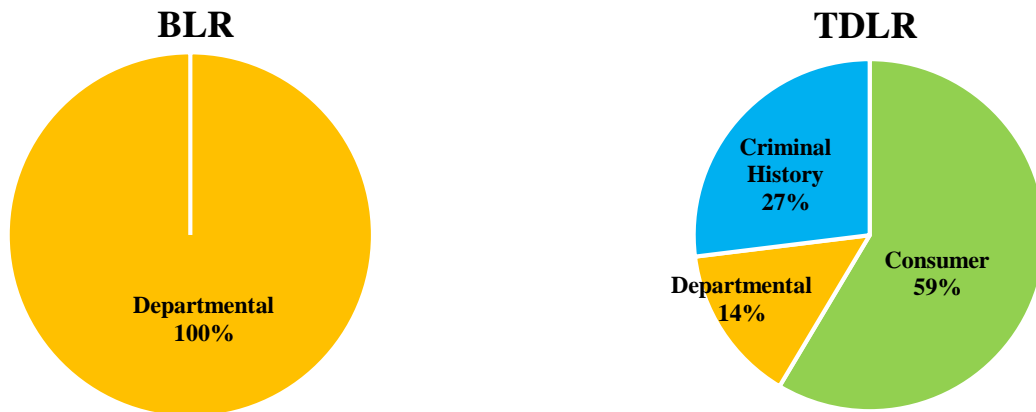
TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Boilers and Boiler Safety (BLR)

Key Statistics	BLR Fiscal Year 2020	TDLR Fiscal Year 2020
Number of Licensees	53,864	823,189
Complaints Received	4	32,683
Cases Opened	2	10,465
Cases Closed	2	9,763
Average Time to Close (days)	482.50	157.58
% of Cases Resolved Within 6 Months	50.00%	68.64%
% of Cases Resulting in Disciplinary Action	50.00%	13.48%
Open Cases Pending at End of Fiscal Year	6	5,850
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	0	140
Number of Contested Cases Heard at SOAH	0	63
Formal Case Outcomes	BLR Fiscal Year 2020	TDLR Fiscal Year 2020
Commission Orders	0	28
Default Orders	0	339
Agreed Orders	1	853
Average Penalty Assessed on Orders	\$33,750.00	\$2,199.86
Total Penalties Assessed	\$33,750.00	\$2,360,451.00
Licenses Revoked (Disciplinary)	0	62
Licenses Suspended (Disciplinary)	0	3
Licenses Denied/Suspended/Revoked (Criminal History)	0	240
Cases Heard in District Court	0	2
Informal Case Actions	BLR Fiscal Year 2020	TDLR Fiscal Year 2020
Consumer Restitution	\$0.00	\$183,910.04
Warning Letters	0	1,615
Other Informal Resolutions	1	6,749
Cease & Desist Orders	0	46

Source of Cases Opened Fiscal Year 2020





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Enforcement Division

BLR Alleged Violations at Opening

Fiscal Year 2020	
Alleged Violation at Opening	Count
Failed to file extension within 30 days of expiration	1
Failed to prepare for inspection	1
Operated without certificate	1
Operated unregistered boiler	1

BLR Violations Resulting in Disciplinary Action

Fiscal Year 2020	
Violation Resulting in Disciplinary Action	Count
Failed to file extension within 30 days of expiration	1
Operated without certificate	1