



TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Dyslexia Therapy (DYS)

Key Statistics	DYS Fiscal Year 2020	TDLR Fiscal Year 2020
Number of Licensees	994	823,189
Complaints Received	10	32,683
Cases Opened	0	10,465
Cases Closed	0	9,763
Average Time to Close (days)	0	157.58
% of Cases Resolved Within 6 Months	0.0%	68.64%
% of Cases Resulting in Disciplinary Action	0.0%	13.48%
Open Cases Pending at End of Fiscal Year	0	5,850
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	0	140
Number of Contested Cases Heard at SOAH	0	63
Formal Case Outcomes	DYS Fiscal Year 2020	TDLR Fiscal Year 2020
Commission Orders	0	28
Default Orders	0	339
Agreed Orders	0	853
Average Penalty Assessed on Orders	\$0.00	\$2,199.86
Total Penalties Assessed	\$0.00	\$2,360,451.00
Licenses Revoked (Disciplinary)	0	62
Licenses Suspended (Disciplinary)	0	3
Licenses Denied/Suspended/Revoked (Criminal History)	0	240
Cases Heard in District Court	0	2
Informal Case Actions	DYS Fiscal Year 2020	TDLR Fiscal Year 2020
Consumer Restitution	\$0.00	\$183,910.04
Warning Letters	0	1,615
Other Informal Resolutions	0	6,749
Cease & Desist Orders	0	46

Source of Cases Opened Fiscal Year 2020

