



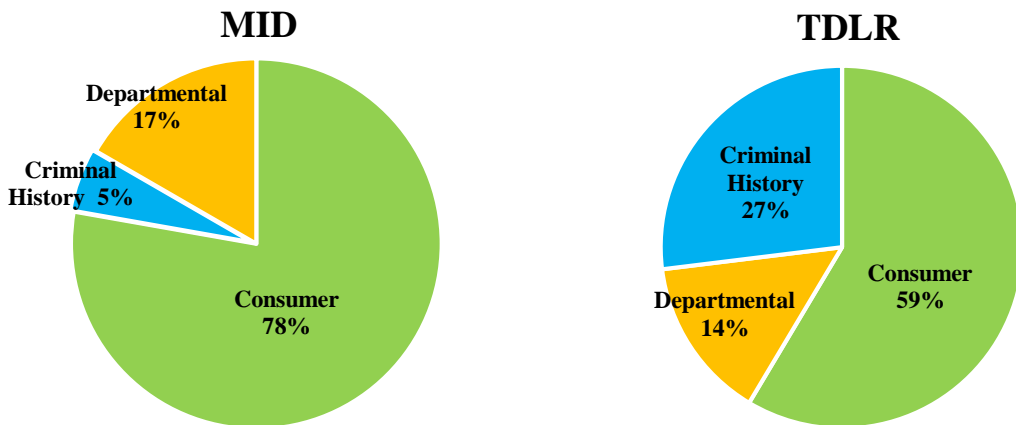
TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Midwives (MID)

Key Statistics	MID Fiscal Year 2020	TDLR Fiscal Year 2020
Number of Licensees	325	823,189
Complaints Received	42	32,683
Cases Opened	18	10,465
Cases Closed	13	9,763
Average Time to Close (days)	240.23	157.58
% of Cases Resolved Within 6 Months	53.85%	68.64%
% of Cases Resulting in Disciplinary Action	23.08%	13.48%
Open Cases Pending at End of Fiscal Year	13	5,850
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	2	140
Number of Contested Cases Heard at SOAH	1	63
Formal Case Outcomes	MID Fiscal Year 2020	TDLR Fiscal Year 2020
Commission Orders	0	28
Default Orders	0	339
Agreed Orders	3	853
Average Penalty Assessed on Orders	\$1,458.33	\$2,199.86
Total Penalties Assessed	\$4,375.00	\$2,360,451.00
Licenses Revoked (Disciplinary)	0	62
Licenses Suspended (Disciplinary)	0	3
Licenses Denied/Suspended/Revoked (Criminal History)	0	240
Cases Heard in District Court	0	2
Informal Case Actions	MID Fiscal Year 2020	TDLR Fiscal Year 2020
Consumer Restitution	\$0.00	\$183,910.04
Warning Letters	0	1,615
Other Informal Resolutions	10	6,749
Cease & Desist Orders	1	46

Source of Cases Opened Fiscal Year 2020





TEXAS DEPARTMENT OF LICENSING AND REGULATION
Enforcement Division

MID Alleged Violations at Opening

Fiscal Year 2020	
Alleged Violation at Opening	Count
Lack of personal or professional character	9
Failed to assess	4
Unlicensed	3
Lacks honesty, trustworthiness and integrity	2
Failed to submit records/investigation	2
No, incomplete or wrong protocols	2
Criminal History	1
Failed to provide information to client	1
Unsafe or unclean environment	1

MID Violations Resulting in Disciplinary Action

Fiscal Year 2020	
Violation Resulting in Disciplinary Action	Count
No, incomplete or wrong protocols	2
Referral violation	1
Transfer violation	1
Unlicensed	1