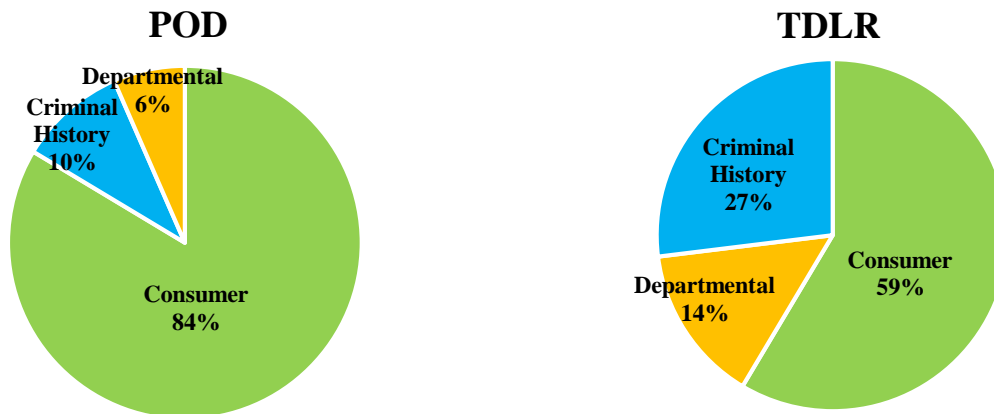# TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Podiatry (POD)

Key Statistics	POD Fiscal Year 2020	TDLR Fiscal Year 2020
Number of Licensees	1,568	823,189
Complaints Received	74	32,683
Cases Opened	61	10,465
Cases Closed	73	9,763
Average Time to Close (days)	351.10	157.58
% of Cases Resolved Within 6 Months	30.14%	68.64%
% of Cases Resulting in Disciplinary Action	6.85%	13.48%
Open Cases Pending at End of Fiscal Year	52	5,850
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	5	140
Number of Contested Cases Heard at SOAH	1	63
Formal Case Outcomes	**POD Fiscal Year 2020**	**TDLR Fiscal Year 2020**
Commission Orders	1	28
Default Orders	0	339
Agreed Orders	8	853
Average Penalty Assessed on Orders	$2,062.50	$2,199.86
Total Penalties Assessed	$12,375.00	$2,360,451.00
Licenses Revoked (Disciplinary)	0	62
Licenses Suspended (Disciplinary)	0	3
Licenses Denied/Suspended/Revoked (Criminal History)	1	240
Cases Heard in District Court	0	2
Informal Case Actions	**POD Fiscal Year 2020**	**TDLR Fiscal Year 2020**
Consumer Restitution	$0.00	$183,910.04
Warning Letters	6	1,615
Other Informal Resolutions	58	6,749
Cease & Desist Orders	0	46

Source of Cases Opened Fiscal Year 2020

POD

Departmental 6%
Criminal History 10%
Consumer 84%

TDLR

Criminal History 27%
Departmental 14%
Consumer 59%

POD Alleged Violations at Opening

Fiscal Year 2020	
Alleged Violation at Opening	**Count**
Gross negligence or malpractice	34
Unprofessional or unethical conduct	17
Criminal History	6
Fraud or deceit in services provided	4
False, misleading or deceptive advertising	2
Continuing Medical Education violation	1
Practicing without a license	1
Sexual misconduct with patient or client	1

POD Violations Resulting in Disciplinary Action

Fiscal Year 2020	
Violation Resulting in Disciplinary Action	**Count**
Fraud or deceit in services provided	3
Unprofessional or unethical conduct	3
Gross negligence or malpractice	2
Lacks honesty, trustworthiness or integrity	1
Criminal History	1