



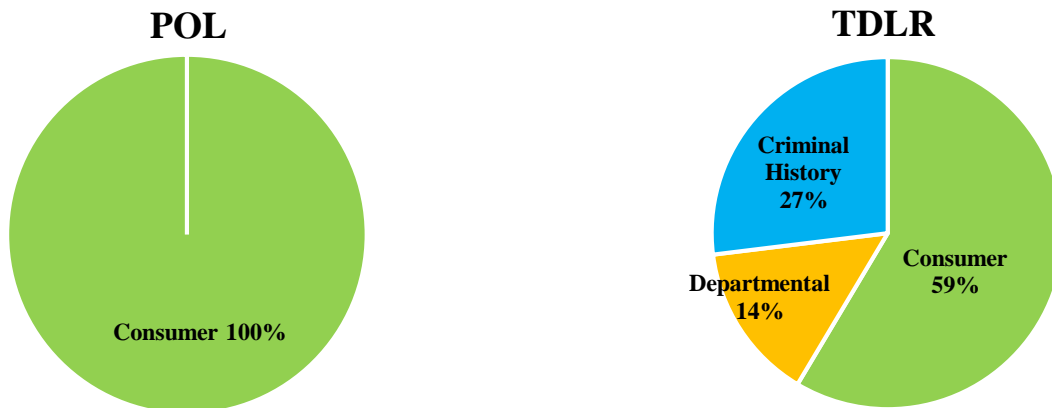
TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Polygraph Examiners (POL)

Key Statistics	POL Fiscal Year 2020	TDLR Fiscal Year 2020
Number of Licensees	257	823,189
Complaints Received	6	32,683
Cases Opened	4	10,465
Cases Closed	12	9,763
Average Time to Close (days)	395.33	157.58
% of Cases Resolved Within 6 Months	0.00%	68.64%
% of Cases Resulting in Disciplinary Action	0.00%	13.48%
Open Cases Pending at End of Fiscal Year	5	5,850
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	0	140
Number of Contested Cases Heard at SOAH	0	63
Formal Case Outcomes	POL Fiscal Year 2020	TDLR Fiscal Year 2020
Commission Orders	0	28
Default Orders	0	339
Agreed Orders	0	853
Average Penalty Assessed on Orders	\$0.00	\$2,199.86
Total Penalties Assessed	\$0.00	\$2,360,451.00
Licenses Revoked (Disciplinary)	0	62
Licenses Suspended (Disciplinary)	0	3
Licenses Denied/Suspended/Revoked (Criminal History)	0	240
Cases Heard in District Court	0	2
Informal Case Actions	POL Fiscal Year 2020	TDLR Fiscal Year 2020
Consumer Restitution	0.00%	\$183,910.04
Warning Letters	0	1,615
Other Informal Resolutions	12	6,749
Cease & Desist Orders	0	46

Source of Cases Opened Fiscal Year 2020





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POL Alleged Violations at Opening

Fiscal Year 2020	
Alleged Violation at Opening	Count
Exams- False report	3
Exams-improper procedures	2
Exams-improper questions	1
Unlicensed activity-examiner	1

POL Violations Resulting in Disciplinary Action

Fiscal Year 2020	
Violation Resulting in Disciplinary Action	Count
There were no violations resulting in Disciplinary Action for Fiscal Year 2020 for the POL program	N/A