



# TEXAS DEPARTMENT OF LICENSING AND REGULATION

## Enforcement Division

### Barbering (BAR)

Key Statistics	BAR Fiscal Year 2021	TDLR Fiscal Year 2021
Number of Licensees	36,967	848,268
Complaints Received	1,635	32,655
Cases Opened	638	10,121
Cases Closed	654	9,335
Average Time to Close (days)	152.33	209.86
% of Cases Resolved Within 6 Months	67.89%	60.00%
% of Cases Resulting in Disciplinary Action	22.02%	13.41%
Open Cases Pending at End of Fiscal Year	286	6,627
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	11	134
Number of Contested Cases Heard at SOAH	6	67
Formal Case Outcomes	BAR Fiscal Year 2021	TDLR Fiscal Year 2021
Commission Orders	2	44
Default Orders	72	455
Agreed Orders	52	711
Average Penalty Assessed on Orders	\$1,801.57	\$2,124.56
Total Penalties Assessed	\$228,800.00	\$2,570,716.00
Licenses Revoked (Disciplinary)	7	103
Licenses Suspended (Disciplinary)	0	8
Licenses Denied/Suspended/Revoked (Criminal History)	30	240
Cases Heard in District Court	0	1
Informal Case Actions	BAR Fiscal Year 2021	TDLR Fiscal Year 2021
Consumer Restitution	\$0.00	\$192,825.53
Warning Letters	143	1,768
Other Informal Resolutions	362	6,208
Cease & Desist Orders	3	19

**Source of Cases Opened Fiscal Year 2021**





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**Top 10 BAR Alleged Violations at Opening**

<b>Fiscal Year 2021</b>	
<b>Alleged Violation at Opening</b>	<b>Count</b>
Criminal History	238
No barber license	113
No barber shop license	78
Shop employing unlicensed operator	60
Unlicensed operator works in shop	26
Implements not properly cleaned	17
Accounting wrong hours to students	16
Advertised as barber when not	15
Shop license expired	14
Salon or school not clean or good repair	13

**Top 10 BAR Violations Resulting in Disciplinary Action**

<b>Fiscal Year 2021</b>	
<b>Violation Resulting in Disciplinary Action</b>	<b>Count</b>
No barber license	49
Shop employing unlicensed operator	35
Criminal History	27
No barber shop license	16
Failed to cooperate with department	12
Failed to comply with an order	10
No disinfectant or diluted or soiled	7
Implements not properly cleaned	4
Salon or school not clean or in good repair	3
Did not have suitable plumbing	3