



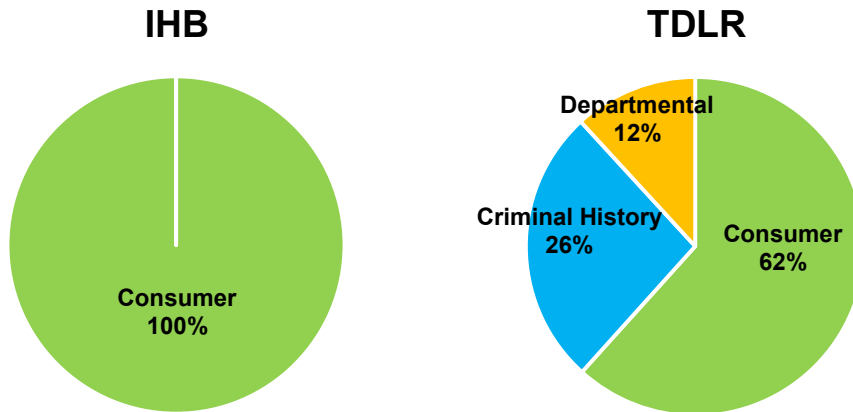
TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Industrialized Housing and Buildings (IHB)

Key Statistics	IHB Fiscal Year 2021	TDLR Fiscal Year 2021
Number of Licensees	865	848,268
Complaints Received	16	32,655
Cases Opened	6	10,121
Cases Closed	8	9,335
Average Time to Close (days)	515.88	209.86
% of Cases Resolved Within 6 Months	25.00%	60.00%
% of Cases Resulting in Disciplinary Action	0.00%	13.41%
Open Cases Pending at End of Fiscal Year	9	6,627
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	0	134
Number of Contested Cases Heard at SOAH	0	67
Formal Case Outcomes	IHB Fiscal Year 2021	TDLR Fiscal Year 2021
Commission Orders	0	44
Default Orders	0	455
Agreed Orders	0	711
Average Penalty Assessed on Orders	\$0.00	\$2,124.56
Total Penalties Assessed	\$0.00	\$2,570,716.00
Licenses Revoked (Disciplinary)	0	103
Licenses Suspended (Disciplinary)	0	8
Licenses Denied/Suspended/Revoked (Criminal History)	0	240
Cases Heard in District Court	0	1
Informal Case Actions	IHB Fiscal Year 2021	TDLR Fiscal Year 2021
Consumer Restitution	\$0.00	\$192,825.53
Warning Letters	0	1,768
Other Informal Resolutions	8	6,208
Cease & Desist Orders	0	19

Source of Cases Opened Fiscal Year 2021





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Enforcement Division

IHB Alleged Violations at Opening

Fiscal Year 2021	
Alleged Violation at Opening	Count
Construction-building codes	3
No registration	3
False, misleading, or deceptive act	1

IHB Violations Resulting in Disciplinary Action

Fiscal Year 2021	
Violation Resulting in Disciplinary Action	Count
There were no violations resulting in Disciplinary Action for Fiscal Year 2021 for the IHB program	N/A