



TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Orthotists and Prosthetists (OPS)

| Key Statistics | OPS Fiscal Year 2021 | TDLR Fiscal Year 2021 |
|--|----------------------|-----------------------|
| Number of Licensees | 925 | 848,268 |
| Complaints Received | 51 | 32,655 |
| Cases Opened | 9 | 10,121 |
| Cases Closed | 11 | 9,335 |
| Average Time to Close (days) | 528.00 | 209.86 |
| % of Cases Resolved Within 6 Months | 27.27% | 60.00% |
| % of Cases Resulting in Disciplinary Action | 18.18% | 13.41% |
| Open Cases Pending at End of Fiscal Year | 5 | 6,627 |
| Number of Cases Referred to the State Office of Administrative Hearings (SOAH) | 0 | 134 |
| Number of Contested Cases Heard at SOAH | 0 | 67 |
| Formal Case Outcomes | OPS Fiscal Year 2021 | TDLR Fiscal Year 2021 |
| Commission Orders | 0 | 44 |
| Default Orders | 0 | 455 |
| Agreed Orders | 3 | 711 |
| Average Penalty Assessed on Orders | \$10,166.67 | \$2,124.56 |
| Total Penalties Assessed | \$30,500.00 | \$2,570,716.00 |
| Licenses Revoked (Disciplinary) | 0 | 103 |
| Licenses Suspended (Disciplinary) | 0 | 8 |
| Licenses Denied/Suspended/Revoked (Criminal History) | 0 | 240 |
| Cases Heard in District Court | 0 | 1 |
| Informal Case Actions | OPS Fiscal Year 2021 | TDLR Fiscal Year 2021 |
| Consumer Restitution | \$0.00 | \$192,825.53 |
| Warning Letters | 0 | 1,768 |
| Other Informal Resolutions | 8 | 6,208 |
| Cease & Desist Orders | 0 | 19 |

Source of Cases Opened Fiscal Year 2021





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OPS Alleged Violations at Opening

| Fiscal Year 2021 | |
|---|--------------|
| Alleged Violation at Opening | Count |
| Unprofessional or unethical conduct | 3 |
| Criminal History | 2 |
| Employed unlicensed or expired license | 2 |
| Lacks honesty, trustworthiness, and integrity | 1 |
| Student without appropriate supervision | 1 |
| Operating without a license | 1 |
| Gross negligence or malpractice | 1 |

OPS Violations Resulting in Disciplinary Action

| Fiscal Year 2021 | |
|--|--------------|
| Violation Resulting in Disciplinary Action | Count |
| Expired License | 1 |
| Fitted prosthetics or orthotist without prescription | 1 |
| Fraud or deceit in services provided | 1 |
| Gross negligence or malpractice | 1 |