



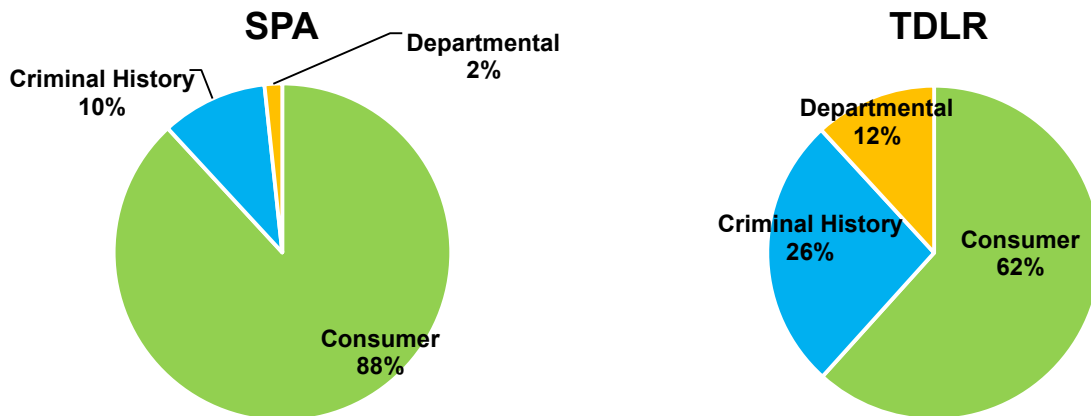
TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Speech-Language Pathologists and Audiologists (SPA)

Key Statistics	SPA Fiscal Year 2021	TDLR Fiscal Year 2021
Number of Licensees	23,487	848,268
Complaints Received	509	32,655
Cases Opened	59	10,121
Cases Closed	74	9,335
Average Time to Close (days)	214.61	209.86
% of Cases Resolved Within 6 Months	44.59%	60.00%
% of Cases Resulting in Disciplinary Action	8.11%	13.41%
Open Cases Pending at End of Fiscal Year	36	6,627
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	2	134
Number of Contested Cases Heard at SOAH	1	67
Formal Case Outcomes	SPA Fiscal Year 2021	TDLR Fiscal Year 2021
Commission Orders	1	44
Default Orders	1	455
Agreed Orders	4	711
Average Penalty Assessed on Orders	\$1,187.50	\$2,124.56
Total Penalties Assessed	\$7,125.00	\$2,570,716.00
Licenses Revoked (Disciplinary)	0	103
Licenses Suspended (Disciplinary)	0	8
Licenses Denied/Suspended/Revoked (Criminal History)	1	240
Cases Heard in District Court	0	1
Informal Case Actions	SPA Fiscal Year 2021	TDLR Fiscal Year 2021
Consumer Restitution	\$0.00	\$192,825.53
Warning Letters	9	1,768
Other Informal Resolutions	59	6,208
Cease & Desist Orders	0	19

Source of Cases Opened Fiscal Year 2021





TEXAS DEPARTMENT OF LICENSING AND REGULATION
Enforcement Division

Top SPA Alleged Violations at Opening

Fiscal Year 2021	
Alleged Violation at Opening	Count
Code of ethics violation	29
Falsified records	12
Billed for services not provided	7
Criminal History	6
Failed to maintain records	5
Practicing without a license	4
Medical evaluation waiver violation	2
Lacks honesty, trustworthiness, and integrity	1
Violation involving supervision	1
Failed to comply with an order	1
Violation of disaster ordinance or order	1

Top SPA Violations Resulting in Disciplinary Action

Fiscal Year 2021	
Violation Resulting in Disciplinary Action	Count
Criminal History	2
Failed to maintain records	2
Failed to comply with an order	1
Falsified records	1