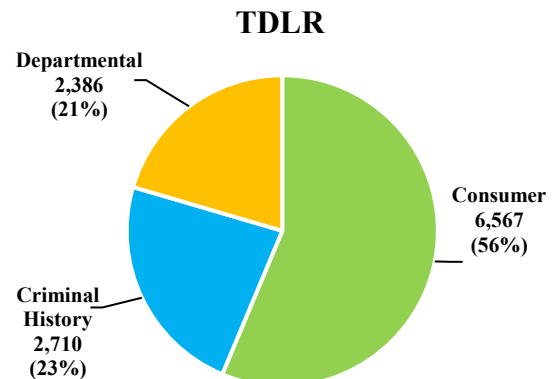
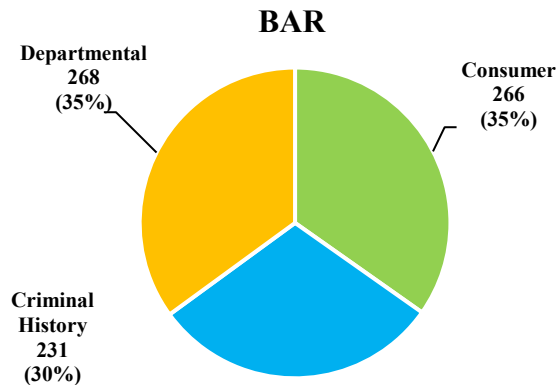


Barbering (BAR)

Key Statistics	BAR Fiscal Year 2022	TDLR Fiscal Year 2022
Total Licensees	39,191	890,735
Complaints Received by Source	2,916	64,954
<i>Consumer complaints</i>	715	14,098
<i>Department initiated complaints</i>	287	2,368
<i>Criminal History Records reviewed for licensure</i>	1,914	48,488
Cases Opened	765	11,663
<i>Consumer</i>	266	6,567
<i>Departmental</i>	268	2,386
<i>Criminal History</i>	231	2,710
Cases Closed	668	11,754
Average Time to Close (days)	147.34	215.79
% of Cases Resolved Within 6 Months	69.16%	57.64%
% of Cases Resulting in Disciplinary Action	11.68%	10.81%
Open Cases Pending at End of Fiscal Year	383	6,540
Cases Referred to the State Office of Administrative Hearings (SOAH)	2	61
Contested Cases Heard at SOAH	2	30
Formal Case Outcomes	BAR Fiscal Year 2022	TDLR Fiscal Year 2022
Final Orders	68	1,160
<i>Commission Orders</i>	1	27
<i>Default Orders</i>	35	384
<i>Agreed Orders</i>	32	749
Average Penalty Assessed on Orders	\$2,605.15	\$2,231.30
Total Penalties Assessed	\$177,150.00	\$2,588,310.00
Licenses Revoked (Disciplinary)	2	50
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	14	182
Cases Heard in District Court	0	7
Informal Case Actions	BAR Fiscal Year 2022	TDLR Fiscal Year 2022
Consumer Restitution	\$225.00	\$390,011.62
Warning Letters	215	3,378
Other Informal Resolutions	373	7,108
Cease & Desist Orders	1	17

Cases Opened Fiscal Year 2022



Top 10 BAR Alleged Violations at Opening

Fiscal Year 2022	
Alleged Violation at Opening	Count
Criminal history	231
No barber license	154
No barber shop license	110
Unlicensed operator works in shop	70
Shop employed unlicensed operator	63
Implements not properly cleaned	28
Failed to withdraw student within 10-days	26
School improperly credited hours	23
Shop license expired	18
Accounting wrong hours to students	17

Top 10 BAR Violations Resulting in Disciplinary Action

Fiscal Year 2022	
Violation Resulting in Disciplinary Action	Count
Shop employing unlicensed operator	25
No barber license	20
Criminal history	14
No barber shop license	9
No disinfectant or diluted or soiled	6
Failed to comply with an order	6
Implements not properly cleaned	5
Accounting wrong hours to students	5
Improperly cleaned floor	4
Failed to cooperate with the Department	4