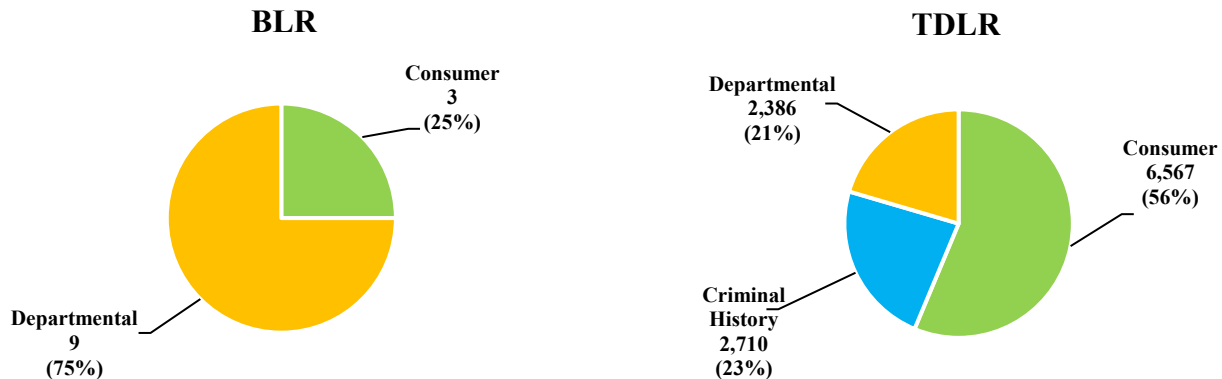


Boilers and Boiler Safety (BLR)

Key Statistics	BLR Fiscal Year 2022	TDLR Fiscal Year 2022
Total Licensees	53,115	890,735
Complaints Received by Source	17	64,954
<i>Consumer complaints</i>	5	14,098
<i>Department initiated complaints</i>	9	2,368
<i>Criminal History Records reviewed for licensure</i>	3	48,488
Cases Opened	12	11,663
<i>Consumer</i>	3	6,567
<i>Departmental</i>	9	2,386
<i>Criminal History</i>	0	2,710
Cases Closed	14	11,754
Average Time to Close (days)	508.50	215.79
% of Cases Resolved Within 6 Months	50.00%	57.64%
% of Cases Resulting in Disciplinary Action	28.57%	10.81%
Open Cases Pending at End of Fiscal Year	6	6,540
Cases Referred to the State Office of Administrative Hearings (SOAH)	0	61
Contested Cases Heard at SOAH	0	30
Formal Case Outcomes	BLR Fiscal Year 2022	TDLR Fiscal Year 2022
Final Orders	4	1,160
<i>Commission Orders</i>	0	27
<i>Default Orders</i>	0	384
<i>Agreed Orders</i>	4	749
Average Penalty Assessed on Orders	\$66,000.00	\$2,231.30
Total Penalties Assessed	\$264,000.00	\$2,588,310.00
Licenses Revoked (Disciplinary)	0	50
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	0	182
Cases Heard in District Court	0	7
Informal Case Actions	BLR Fiscal Year 2022	TDLR Fiscal Year 2022
Consumer Restitution	\$0.00	\$390,011.62
Warning Letters	2	3,378
Other Informal Resolutions	8	7,108
Cease & Desist Orders	0	17

Cases Opened Fiscal Year 2022



BLR Alleged Violations at Opening

Fiscal Year 2022	
Alleged Violation at Opening	Count
Operated without certificate	11
Operated unregistered boiler	4
Boiler in unsafe condition	4
Failed to file extension within 3-days of expiration	3
Failed to prepare for inspection	1
Failed to follow code	1
Failed to pay inspection fee	1
Failed to have an inspection	1

BLR Violations Resulting in Disciplinary Action

Fiscal Year 2022	
Violation Resulting in Disciplinary Action	Count
Operated without certificate	4
Failed to file extension within 3-days of expiration	3