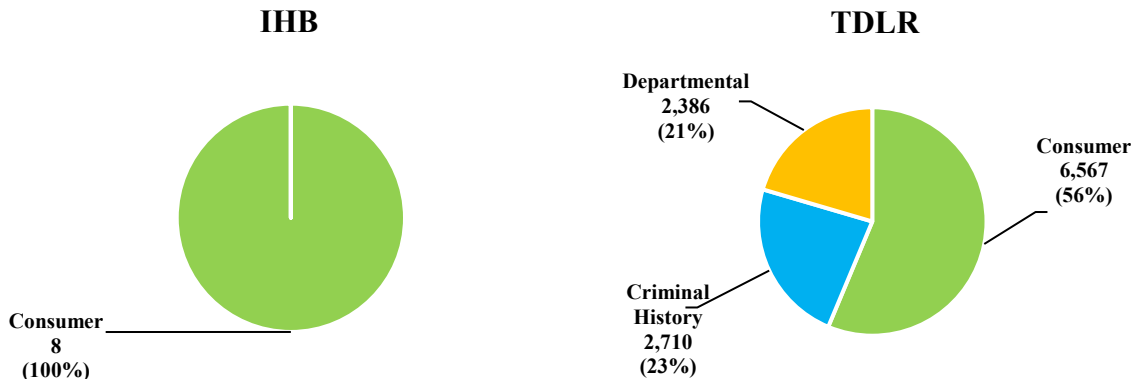


Industrialized Housing and Buildings (IHB)

Key Statistics	IHB Fiscal Year 2022	TDLR Fiscal Year 2022
Total Licensees	805	890,735
Complaints Received by Source	35	64,954
<i>Consumer complaints</i>	35	14,098
<i>Department initiated complaints</i>	0	2,368
<i>Criminal History Records reviewed for licensure</i>	0	48,488
Cases Opened	8	11,663
<i>Consumer</i>	8	6,567
<i>Departmental</i>	0	2,386
<i>Criminal History</i>	0	2,710
Cases Closed	5	11,754
Average Time to Close (days)	877.80	215.79
% of Cases Resolved Within 6 Months	20.00%	57.64%
% of Cases Resulting in Disciplinary Action	20.00%	10.81%
Open Cases Pending at End of Fiscal Year	12	6,540
Cases Referred to the State Office of Administrative Hearings (SOAH)	0	61
Contested Cases Heard at SOAH	0	30
Formal Case Outcomes	IHB Fiscal Year 2022	TDLR Fiscal Year 2022
Final Orders	1	1,160
<i>Commission Orders</i>	0	27
<i>Default Orders</i>	0	384
<i>Agreed Orders</i>	1	749
Average Penalty Assessed on Orders	\$0.00	\$2,231.30
Total Penalties Assessed	\$0.00	\$2,588,310.00
Licenses Revoked (Disciplinary)	0	50
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	0	182
Cases Heard in District Court	0	7
Informal Case Actions	IHB Fiscal Year 2022	TDLR Fiscal Year 2022
Consumer Restitution	\$0.00	\$390,011.62
Warning Letters	0	3,378
Other Informal Resolutions	4	7,108
Cease & Desist Orders	0	17

Cases Opened Fiscal Year 2022



IHB Alleged Violations at Opening

Fiscal Year 2022	
Alleged Violation at Opening	Count
Construction building codes	3
False or misleading or deceptive act	3
No or incomplete site inspection report	2
Not installed or permanent foundation	1
No registration	1

IHB Violations Resulting in Disciplinary Action

Fiscal Year 2022	
Violation Resulting in Disciplinary Action	Count
Construction building codes	1