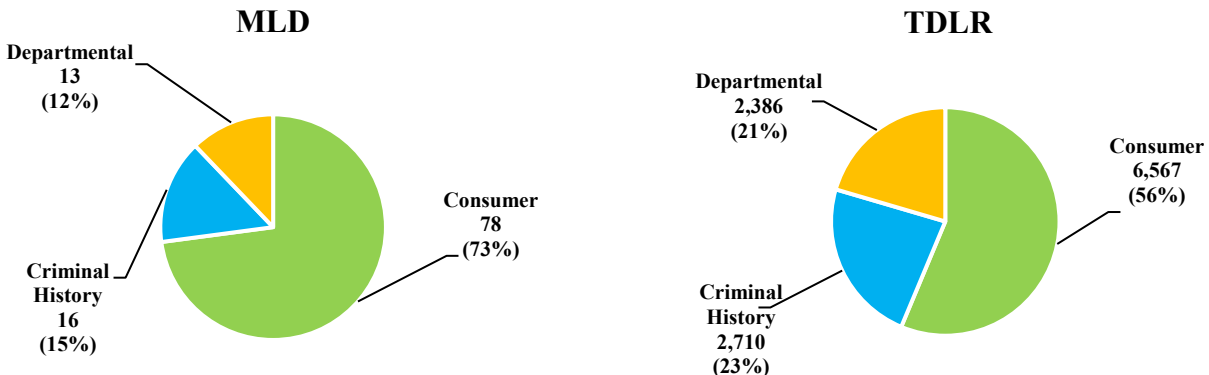


Mold Assessors and Remediators (MLD)

Key Statistics	MLD Fiscal Year 2022	TDLR Fiscal Year 2022
Total Licensees	5,530	890,735
Complaints Received by Source	380	64,954
Consumer complaints	110	14,098
Department initiated complaints	13	2,368
Criminal History Records reviewed for licensure	257	48,488
Cases Opened	107	11,663
Consumer	78	6,567
Departmental	13	2,386
Criminal History	16	2,710
Cases Closed	73	11,754
Average Time to Close (days)	237.18	215.79
% of Cases Resolved Within 6 Months	50.68%	57.64%
% of Cases Resulting in Disciplinary Action	0.00%	10.81%
Open Cases Pending at End of Fiscal Year	76	6,540
Cases Referred to the State Office of Administrative Hearings (SOAH)	0	61
Contested Cases Heard at SOAH	0	30
Formal Case Outcomes	MLD Fiscal Year 2022	TDLR Fiscal Year 2022
Final Orders	0	1,160
Commission Orders	0	27
Default Orders	0	384
Agreed Orders	0	749
Average Penalty Assessed on Orders	\$0.00	\$2,231.30
Total Penalties Assessed	\$0.00	\$2,588,310.00
Licenses Revoked (Disciplinary)	0	50
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	0	182
Cases Heard in District Court	0	7
Informal Case Actions	MLD Fiscal Year 2022	TDLR Fiscal Year 2022
Consumer Restitution	\$0.00	\$390,011.62
Warning Letters	13	3,378
Other Informal Resolutions	60	7,108
Cease & Desist Orders	0	17

Cases Opened Fiscal Year 2022



Top 10 MLD Alleged Violations at Opening

Fiscal Year 2022	
Alleged Violation at Opening	Count
Unlicensed	32
Criminal history	16
Violated code of ethics	12
Failed complete remediation protocol	9
Failed to post required signage	8
Failed to pay dishonored check	7
Failed to provide supervision	5
Failed to maintain proper containment	5
Work plan violation	5
Failed to submit amended notification	4

MLD Violations Resulting in Disciplinary Action

Fiscal Year 2022	
Violation Resulting in Disciplinary Action	Count
There were no violations resulting in Disciplinary Action for Fiscal Year 2022 for the MLD program	N/A