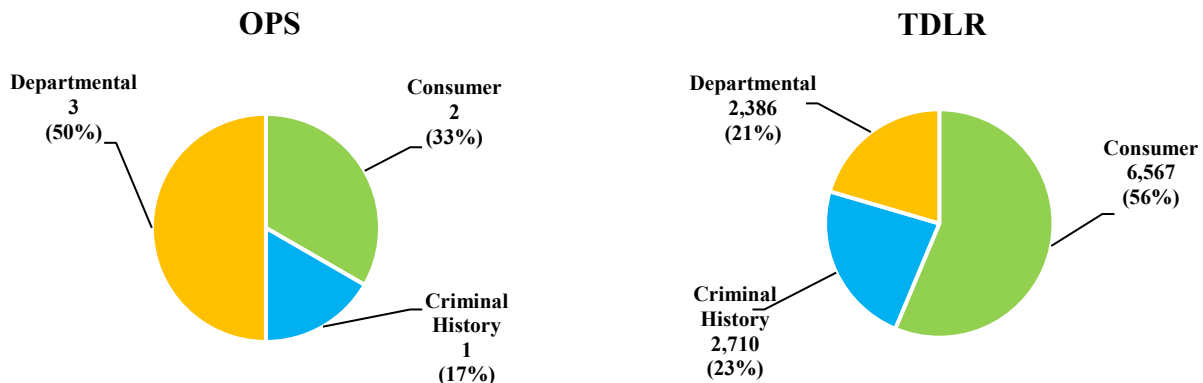


### Orthotists and Prosthetists (OPS)

Key Statistics	OPS Fiscal Year 2022	TDLR Fiscal Year 2022
Total Licensees	922	890,735
<b>Complaints Received by Source</b>	<b>18</b>	<b>64,954</b>
<i>Consumer complaints</i>	2	14,098
<i>Department initiated complaints</i>	3	2,368
<i>Criminal History Records reviewed for licensure</i>	13	48,488
<b>Cases Opened</b>	<b>6</b>	<b>11,663</b>
<i>Consumer</i>	2	6,567
<i>Departmental</i>	3	2,386
<i>Criminal History</i>	1	2,710
<b>Cases Closed</b>	<b>10</b>	<b>11,754</b>
Average Time to Close (days)	127.30	215.79
% of Cases Resolved Within 6 Months	80.00%	57.64%
% of Cases Resulting in Disciplinary Action	30.00%	10.81%
Open Cases Pending at End of Fiscal Year	1	6,540
Cases Referred to the State Office of Administrative Hearings (SOAH)	0	61
Contested Cases Heard at SOAH	0	30
Formal Case Outcomes	OPS Fiscal Year 2022	TDLR Fiscal Year 2022
<b>Final Orders</b>	<b>3</b>	<b>1,160</b>
<i>Commission Orders</i>	0	27
<i>Default Orders</i>	0	384
<i>Agreed Orders</i>	3	749
Average Penalty Assessed on Orders	\$1,250.00	\$2,231.30
<b>Total Penalties Assessed</b>	<b>\$3,750.00</b>	<b>\$2,588,310.00</b>
Licenses Revoked (Disciplinary)	0	50
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	0	182
Cases Heard in District Court	0	7
Informal Case Actions	OPS Fiscal Year 2022	TDLR Fiscal Year 2022
Consumer Restitution	\$0.00	\$390,011.62
Warning Letters	3	3,378
Other Informal Resolutions	4	7,108
Cease & Desist Orders	0	17

### Cases Opened Fiscal Year 2022



### OPS Alleged Violations at Opening

Fiscal Year 2022	
Alleged Violation at Opening	Count
Operating without a license	3
Unprofessional or unethical conduct	1
Criminal history	1
Expired license	1

### OPS Violations Resulting in Disciplinary Action

Fiscal Year 2022	
Violation Resulting in Disciplinary Action	Count
Unprofessional or unethical conduct	2
Employed unlicensed or expired license	1
Fraud or deceit in services provided	1