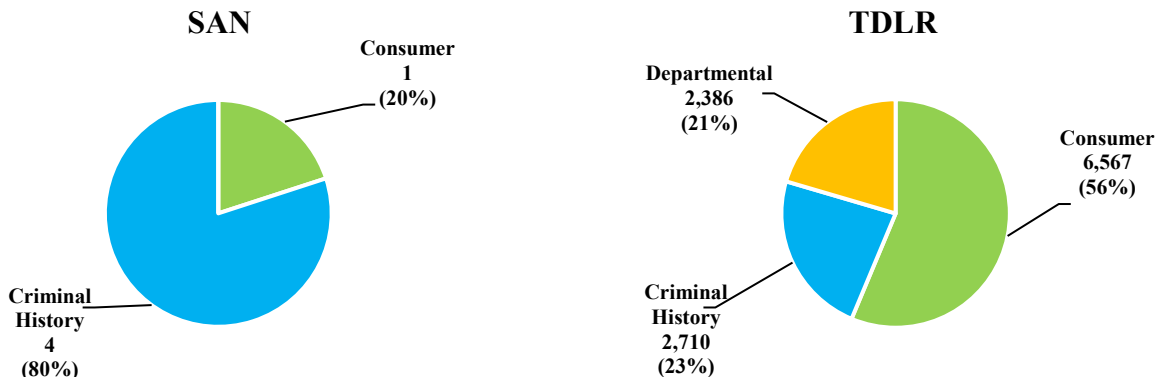


Sanitarians (SAN)

Key Statistics	SAN Fiscal Year 2022	TDLR Fiscal Year 2022
Total Licensees	1,307	890,735
Complaints Received by Source	72	64,954
Consumer complaints	2	14,098
Department initiated complaints	0	2,368
Criminal History Records reviewed for licensure	70	48,488
Cases Opened	5	11,663
Consumer	1	6,567
Departmental	0	2,386
Criminal History	4	2,710
Cases Closed	6	11,754
Average Time to Close (days)	134.00	215.79
% of Cases Resolved Within 6 Months	66.67%	57.64%
% of Cases Resulting in Disciplinary Action	0.00%	10.81%
Open Cases Pending at End of Fiscal Year	1	6,540
Cases Referred to the State Office of Administrative Hearings (SOAH)	0	61
Contested Cases Heard at SOAH	0	30
Formal Case Outcomes	SAN Fiscal Year 2022	TDLR Fiscal Year 2022
Final Orders	0	1,160
Commission Orders	0	27
Default Orders	0	384
Agreed Orders	0	749
Average Penalty Assessed on Orders	\$0.00	\$2,231.30
Total Penalties Assessed	\$0.00	\$2,588,310.00
Licenses Revoked (Disciplinary)	0	50
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	0	182
Cases Heard in District Court	0	7
Informal Case Actions	SAN Fiscal Year 2022	TDLR Fiscal Year 2022
Consumer Restitution	\$0.00	\$390,011.62
Warning Letters	1	3,378
Other Informal Resolutions	5	7,108
Cease & Desist Orders	0	17

Cases Opened Fiscal Year 2022



Top SAN Alleged Violations at Opening

Fiscal Year 2022	
Alleged Violation at Opening	Count
Criminal history	4
Unprofessional conduct	1

SAN Violations Resulting in Disciplinary Action

Fiscal Year 2022	
Violation Resulting in Disciplinary Action	Count
There were no violations resulting in Disciplinary Action for Fiscal Year 2022 for the SAN program	N/A