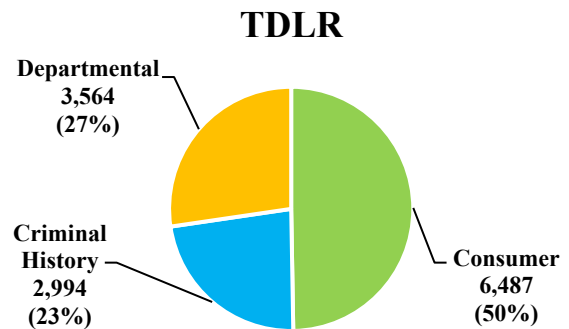
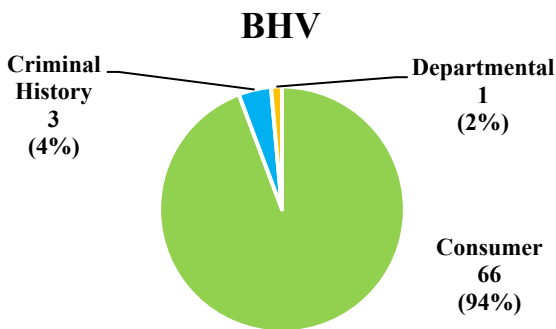


Behavior Analysts (BHV)

Key Statistics	BHV Fiscal Year 2023	TDLR Fiscal Year 2023
Complaints Received by Source	197	111,084
Consumer complaints	74	14,240
Department initiated complaints	1	3,535
Criminal History Records reviewed for licensure	122	93,309
Cases Opened	70	13,045
Consumer	66	6,487
Departmental	1	3,564
Criminal History	3	2,994
Cases Closed	48	11,284
Average Time to Close (days)	102.40	215.01
% of Cases Resolved Within 6 Months	85.42%	55.52%
% of Cases Resulting in Disciplinary Action	0.00%	12.46%
Open Cases Pending at End of Fiscal Year	37	8,304
Cases Referred to the State Office of Administrative Hearings (SOAH)	1	68
Contested Cases Heard at SOAH	1	28
Formal Case Outcomes	BHV Fiscal Year 2023	TDLR Fiscal Year 2023
Final Orders	0	1,329
Agreed Orders	0	843
Commission Orders	0	12
Default Orders	0	472
Average Penalty Assessed on Orders	\$0.00	\$2,217.58
Total Penalties Assessed	\$0.00	\$2,947,160.00
Total Penalties Collected	\$0.00	\$1,451,668.00
Licenses Revoked (Disciplinary)	0	58
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	0	145
Cases Heard in District Court	0	2
Informal Case Actions	BHV Fiscal Year 2023	TDLR Fiscal Year 2023
Consumer Restitution	\$0.00	\$272,187.43
Warning Letters	3	2,757
Other Informal Resolutions	45	7,121
Cease & Desist Orders	0	8

Cases Opened Fiscal Year 2023



Top BHV Alleged Violations at Opening

Fiscal Year 2023	
Alleged Violation at Opening	Count
Code of ethics	63
Unlicensed activity	9
Criminal history	3
Failed to pay dishonored check	1

BHV Violations Resulting in Disciplinary Action

Fiscal Year 2023	
Violation Resulting in Disciplinary Action	Count
There were no violations resulting in Disciplinary Action for Fiscal Year 2023 for the BHV Program	N/A