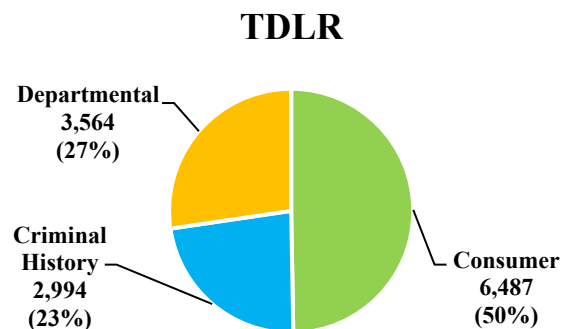
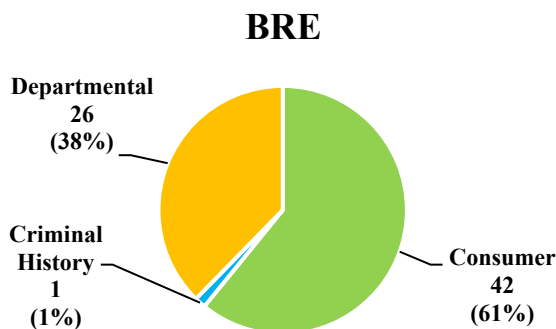


### Licensed Breeders (BRE)

Key Statistics	BRE Fiscal Year 2023	TDLR Fiscal Year 2023
<b>Complaints Received by Source</b>	<b>266</b>	<b>111,084</b>
Consumer complaints	234	14,240
Department initiated complaints	26	3,535
Criminal History Records reviewed for licensure	6	93,309
<b>Cases Opened</b>	<b>69</b>	<b>13,045</b>
Consumer	42	6,487
Departmental	26	3,564
Criminal History	1	2,994
<b>Cases Closed</b>	<b>112</b>	<b>11,284</b>
Average Time to Close (days)	332.91	215.01
% of Cases Resolved Within 6 Months	22.32%	55.52%
% of Cases Resulting in Disciplinary Action	1.79%	12.46%
Open Cases Pending at End of Fiscal Year	45	8,304
Cases Referred to the State Office of Administrative Hearings (SOAH)	0	68
Contested Cases Heard at SOAH	0	28
Formal Case Outcomes	BRE Fiscal Year 2023	TDLR Fiscal Year 2023
<b>Final Orders</b>	<b>4</b>	<b>1,329</b>
Agreed Orders	4	843
Commission Orders	0	12
Default Orders	0	472
Average Penalty Assessed on Orders	\$1,262.50	\$2,217.58
<b>Total Penalties Assessed</b>	<b>\$5,050.00</b>	<b>\$2,947,160.00</b>
<b>Total Penalties Collected</b>	<b>\$2,800.00</b>	<b>\$1,451,668.00</b>
Licenses Revoked (Disciplinary)	0	58
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	0	145
Cases Heard in District Court	0	2
Informal Case Actions	BRE Fiscal Year 2023	TDLR Fiscal Year 2023
Consumer Restitution	\$0.00	\$272,187.43
Warning Letters	18	2,757
Other Informal Resolutions	90	7,121
Cease & Desist Orders	0	8

### Cases Opened Fiscal Year 2023



**Top BRE Alleged Violations at Opening**

<b>Fiscal Year 2023</b>	
<b>Alleged Violation at Opening</b>	<b>Count</b>
Unlicensed breeder	35
Primary enclosure built wrong or was not maintained	12
No routine or preventative healthcare	10
Failed to have animal examined yearly	10
Failed to properly clean primary enclosure	7
Failed to submit annual inventory	7
Expired breeder license	6
Failed to provide basic grooming	6
No or incomplete, or wrong protocol records	4
Insufficient or no ventilation	3
Food or water receptacle violation	3
Failed to collect or remove waste etcetera	3

**BRE Violations Resulting in Disciplinary Action**

<b>Fiscal Year 2023</b>	
<b>Violation Resulting in Disciplinary Action</b>	<b>Count</b>
No or incomplete, or wrong protocol records	1
Unlicensed breeder	1