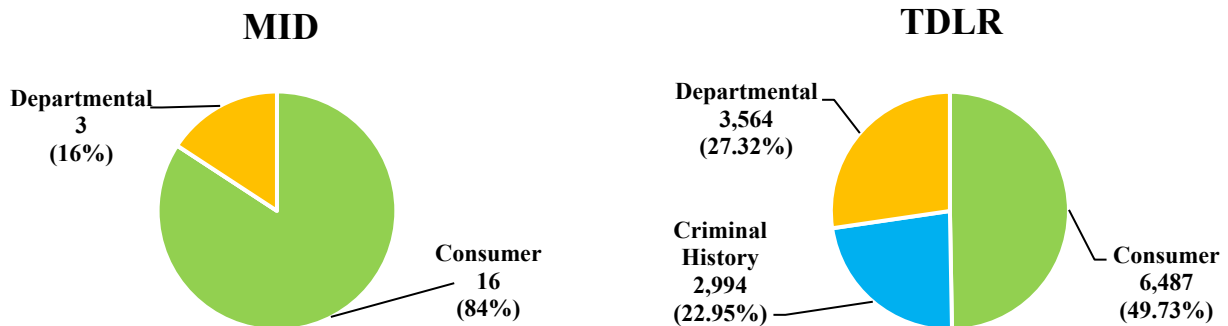


Midwives (MID)

Key Statistics	MID Fiscal Year 2023	TDLR Fiscal Year 2023
Complaints Received by Source	50	111,084
<i>Consumer complaints</i>	16	14,240
<i>Department initiated complaints</i>	3	3,535
<i>Criminal History Records reviewed for licensure</i>	31	93,309
Cases Opened	19	13,045
<i>Consumer</i>	16	6,487
<i>Departmental</i>	3	3,564
<i>Criminal History</i>	0	2,994
Cases Closed	22	11,284
Average Time to Close (days)	176.86	215.01
% of Cases Resolved Within 6 Months	59.09%	55.52%
% of Cases Resulting in Disciplinary Action	9.09%	12.46%
Open Cases Pending at End of Fiscal Year	14	8,304
Cases Referred to the State Office of Administrative Hearings (SOAH)	0	68
Contested Cases Heard at SOAH	0	28
Formal Case Outcomes	MID Fiscal Year 2023	TDLR Fiscal Year 2023
Final Orders	2	1,329
<i>Agreed Orders</i>	2	843
<i>Commission Orders</i>	0	12
<i>Default Orders</i>	0	472
Average Penalty Assessed on Orders	\$937.50	\$2,217.58
Total Penalties Assessed	\$1,875.00	\$2,947,160.00
Total Penalties Collected	\$1,875.00	\$1,451,668.00
Licenses Revoked (Disciplinary)	0	58
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	0	145
Cases Heard in District Court	1	2
Informal Case Actions	MID Fiscal Year 2023	TDLR Fiscal Year 2023
Consumer Restitution	\$0.00	\$272,187.43
Warning Letters	0	2,757
Other Informal Resolutions	20	7,121
Cease & Desist Orders	1	8

Cases Opened Fiscal Year 2023



MID Alleged Violations at Opening

Fiscal Year 2023	
Alleged Violation at Opening	Count
Failed to follow instruction or emergency protocols	6
No, incomplete, or wrong protocols	6
Expired license	6
Unlicensed	3
Transfer violation	1
Unsafe or unclean environment	1
Failed to provide information to client	1
Lack of personal or professional character	1

MID Violations Resulting in Disciplinary Action

Fiscal Year 2023	
Violation Resulting in Disciplinary Action	Count
Expired license	1
Failed to submit records or investigation	1
Failed to assess	1