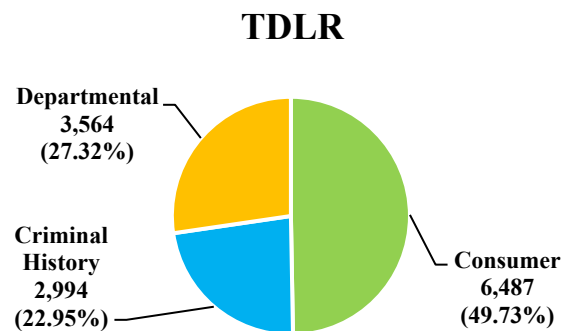
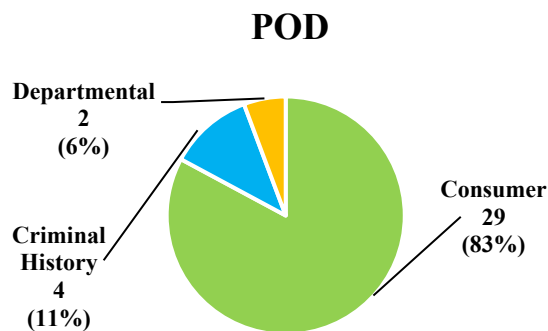


Podiatry (POD)

Key Statistics	POD Fiscal Year 2023	TDLR Fiscal Year 2023
Complaints Received by Source	128	111,084
Consumer complaints	24	14,240
Department initiated complaints	2	3,535
Criminal History Records reviewed for licensure	102	93,309
Cases Opened	35	13,045
Consumer	29	6,487
Departmental	2	3,564
Criminal History	4	2,994
Cases Closed	41	11,284
Average Time to Close (days)	228.17	215.01
% of Cases Resolved Within 6 Months	51.22%	55.52%
% of Cases Resulting in Disciplinary Action	2.44%	12.46%
Open Cases Pending at End of Fiscal Year	22	8,304
Cases Referred to the State Office of Administrative Hearings (SOAH)	2	68
Contested Cases Heard at SOAH	0	28
Formal Case Outcomes	POD Fiscal Year 2023	TDLR Fiscal Year 2023
Final Orders	1	1,329
Agreed Orders	1	843
Commission Orders	0	12
Default Orders	0	472
Average Penalty Assessed on Orders	\$7,500.00	\$2,217.58
Total Penalties Assessed	\$7,500.00	\$2,947,160.00
Total Penalties Collected	\$7,500.00	\$1,451,668.00
Licenses Revoked (Disciplinary)	0	58
Licenses Suspended (Disciplinary)	0	4
Licenses Denied/Suspended/Revoked (Criminal History)	0	145
Cases Heard in District Court	0	2
Informal Case Actions	POD Fiscal Year 2023	TDLR Fiscal Year 2023
Consumer Restitution	\$0.00	\$272,187.43
Warning Letters	0	2,757
Other Informal Resolutions	40	7,121
Cease & Desist Orders	0	8

Cases Opened Fiscal Year 2023



POD Alleged Violations at Opening

Fiscal Year 2023	
Alleged Violation at Opening	Count
Gross negligence or malpractice	19
Unprofessional or unethical conduct	8
Criminal history	4
Fraud or deceit in services provided	3
Expired license	2
False, misleading, or deceptive advertising	1

POD Violations Resulting in Disciplinary Action

Fiscal Year 2023	
Violation Resulting in Disciplinary Action	Count
Gross negligence or malpractice	1