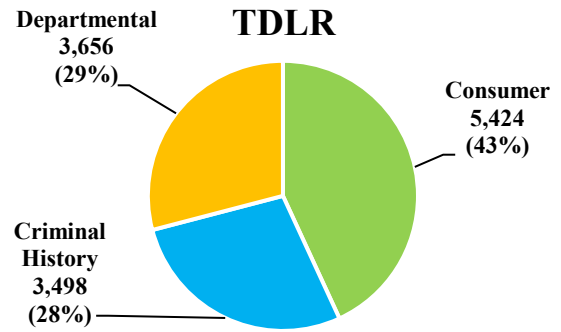
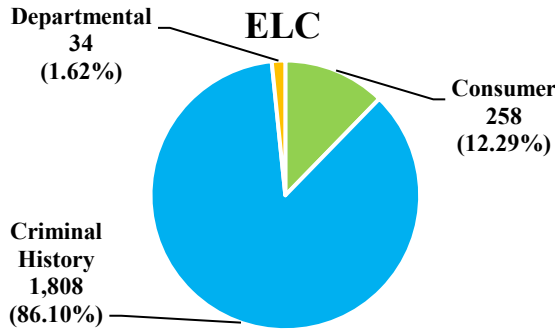


## Electricians (ELC)

Key Statistics	ELC Fiscal Year 2024	TDLR Fiscal Year 2024
<b>Complaints Received by Source</b>	<b>54,696</b>	<b>122,942</b>
<i>Consumer complaints</i>	889	13,669
<i>Department initiated complaints</i>	35	3,733
<i>Criminal History Records reviewed for licensure</i>	53,772	105,540
<b>Cases Opened</b>	<b>2,100</b>	<b>12,578</b>
<i>Consumer</i>	258	5,424
<i>Departmental</i>	34	3,656
<i>Criminal History</i>	1,808	3,498
<b>Cases Closed</b>	<b>2,124</b>	<b>13,449</b>
<i>Consumer</i>	302	5,511
<i>Departmental</i>	42	4,554
<i>Criminal History</i>	1,780	3,384
<b>Average Time to Close (days)</b>	<b>139.04</b>	<b>199.58</b>
% of Cases Resolved Within 6 Months	73.40%	57.67%
% of Cases Resulting in Disciplinary Action	7.30%	9.56%
% of Cases Not Resulting in Disciplinary Action	92.70%	90.44%
<b>Open Cases Pending at End of Fiscal Year</b>	<b>899</b>	<b>7,433</b>
Cases Referred to SOAH	10	52
Contested Cases Heard at SOAH	6	22
Formal Case Outcomes	ELC Fiscal Year 2024	TDLR Fiscal Year 2024
<b>Final Orders</b>	<b>155</b>	<b>1,287</b>
<i>Agreed Orders</i>	30	672
<i>Commission Orders</i>	5	14
<i>Default Orders</i>	67	496
<i>Denied by Operation of Law</i>	2	3
<i>Revocation by Operation of Law</i>	51	100
<i>Suspension by Operation of Law</i>	0	2
Average Penalty Assessed on Orders	\$2,093.14	\$3,205.97
<b>Total Penalties Assessed</b>	<b>\$213,500.00</b>	<b>\$3,792,665.00</b>
<b>Total Penalties Collected</b>	<b>\$41,000.00</b>	<b>\$2,092,876.00</b>
<b>Total Disciplinary Suspensions and Revocations</b>	<b>6</b>	<b>110</b>
<i>Licenses Revoked (Disciplinary)</i>	6	103
<i>Licenses Suspended (Disciplinary)</i>	0	7
Licenses Denied/Suspended/Revoked (Criminal History)	86	176
Restricted Licenses Granted	7	7
Cases Filed in District Court	1	2
Other Case Actions	ELC Fiscal Year 2024	TDLR Fiscal Year 2024
Consumer Restitution	\$3,440.00	\$402,875.87
Warning Letters	80	4,907
Other Cases Closed without Disciplinary Actions	1,889	7,256
Cease & Desist Orders	0	5
Emergency Orders	0	6

### Cases Opened Fiscal Year 2024



### Top ELC Alleged Violations at Opening

Fiscal Year 2024	
Alleged Violation at Opening	Count
Criminal history	1,809
Contracted without license	114
Evaded responsibility to client	91
Dishonesty, misrepresentation, or fraud	55
Performed in violation of code	43
Failed to pay dishonored check	16
Unlicensed electrical work	14
Performed in violation of local ordinance	10
Failed to comply with an order	9
Performed in violation of NEC	7

### ELC Violations Resulting in Disciplinary Action

Fiscal Year 2024	
Violation Resulting in Disciplinary Action	Count
Criminal history	92
Contracted without license	49
Evaded responsibility to client	3
Failed to comply with an order	2
Dishonesty, misrepresentation, or fraud	2
Failed to pay dishonored check	2
Gave false information on application	1
Refused or interfered with inspection or investigation	1
Leased license to another	1
Failed to ensure licensed work	1
Used another's license	1
Obtained a license by fraud	1
Performed in negligent manner	1
Unlicensed electrical work	1