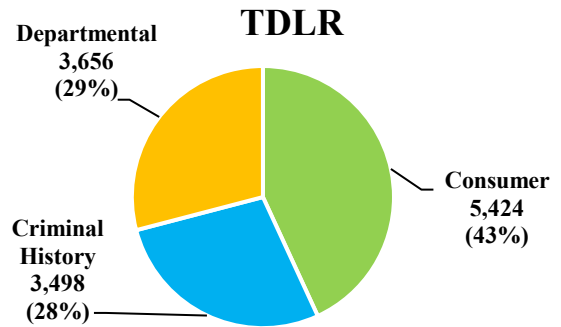
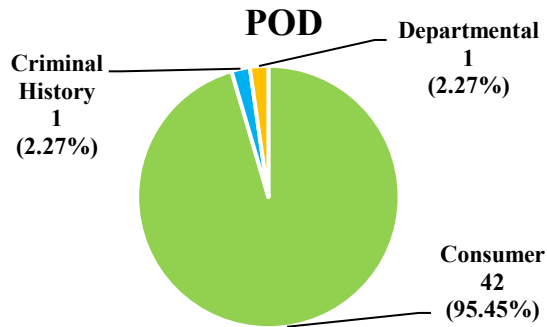


Podiatry (POD)

Key Statistics	POD Fiscal Year 2024	TDLR Fiscal Year 2024
Complaints Received by Source	191	122,942
<i>Consumer complaints</i>	67	13,669
<i>Department initiated complaints</i>	1	3,733
<i>Criminal History Records reviewed for licensure</i>	123	105,540
Cases Opened	44	12,578
<i>Consumer</i>	42	5,424
<i>Departmental</i>	1	3,656
<i>Criminal History</i>	1	3,498
Cases Closed	28	13,449
<i>Consumer</i>	22	5,511
<i>Departmental</i>	3	4,554
<i>Criminal History</i>	3	3,384
Average Time to Close (days)	219.82	199.58
% of Cases Resolved Within 6 Months	57.14%	57.67%
% of Cases Resulting in Disciplinary Action	10.71%	9.56%
% of Cases Not Resulting in Disciplinary Action	89.29%	90.44%
Open Cases Pending at End of Fiscal Year	38	7,433
Cases Referred to SOAH	0	52
Contested Cases Heard at SOAH	0	22
Formal Case Outcomes	POD Fiscal Year 2024	TDLR Fiscal Year 2024
Final Orders	3	1,287
<i>Agreed Orders</i>	2	672
<i>Commission Orders</i>	0	14
<i>Default Orders</i>	1	496
<i>Denied by Operation of Law</i>	0	3
<i>Revocation by Operation of Law</i>	0	100
<i>Suspension by Operation of Law</i>	0	2
Average Penalty Assessed on Orders	\$4,166.67	\$3,205.97
Total Penalties Assessed	\$12,500.00	\$3,792,665.00
Total Penalties Collected	\$6,500.00	\$2,092,876.00
Total Disciplinary Suspensions and Revocations	0	110
<i>Licenses Revoked (Disciplinary)</i>	0	103
<i>Licenses Suspended (Disciplinary)</i>	0	7
Licenses Denied/Suspended/Revoked (Criminal History)	0	176
Restricted Licenses Granted	0	7
Cases Filed in District Court	0	2
Other Case Actions	POD Fiscal Year 2024	TDLR Fiscal Year 2024
Consumer Restitution	\$0.00	\$402,875.87
Warning Letters	2	4,907
Other Cases Closed without Disciplinary Actions	23	7,256
Cease & Desist Orders	0	5
Emergency Orders	0	6

Cases Opened Fiscal Year 2024



POD Alleged Violations at Opening

Fiscal Year 2024	
Alleged Violation at Opening	Count
Gross negligence or malpractice	21
Fraud or deceit in services provided	12
Unprofessional or unethical conduct	8
False, misleading, or deceptive advertisement	3
Criminal history	1
Practiced without a license	1

POD Violations Resulting in Disciplinary Action

Fiscal Year 2024	
Violation Resulting in Disciplinary Action	Count
Unprofessional or unethical conduct	2
Refused or interfered with an inspection or investigation	1
Gross negligence or malpractice	1