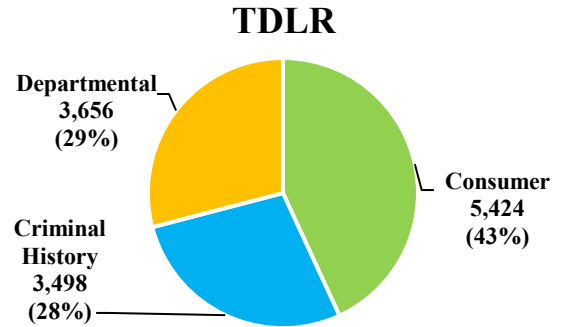
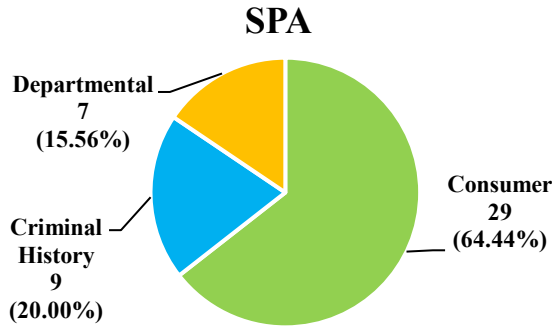


Speech-Language Pathologists and Audiologists (SPA)

Key Statistics	SPA Fiscal Year 2024	TDLR Fiscal Year 2024
Complaints Received by Source	1,384	122,942
<i>Consumer complaints</i>	54	13,669
<i>Department initiated complaints</i>	8	3,733
<i>Criminal History Records reviewed for licensure</i>	1,322	105,540
Cases Opened	45	12,578
<i>Consumer</i>	29	5,424
<i>Departmental</i>	7	3,656
<i>Criminal History</i>	9	3,498
Cases Closed	46	13,449
<i>Consumer</i>	36	5,511
<i>Departmental</i>	2	4,554
<i>Criminal History</i>	8	3,384
Average Time to Close (days)	171.09	199.58
% of Cases Resolved Within 6 Months	63.04%	57.67%
% of Cases Resulting in Disciplinary Action	19.57%	9.56%
% of Cases Not Resulting in Disciplinary Action	80.43%	90.44%
Open Cases Pending at End of Fiscal Year	35	7,433
Cases Referred to SOAH	0	52
Contested Cases Heard at SOAH	0	22
Formal Case Outcomes	SPA Fiscal Year 2024	TDLR Fiscal Year 2024
Final Orders	9	1,287
<i>Agreed Orders</i>	8	672
<i>Commission Orders</i>	0	14
<i>Default Orders</i>	1	496
<i>Denied by Operation of Law</i>	0	3
<i>Revocation by Operation of Law</i>	0	100
<i>Suspension by Operation of Law</i>	0	2
Average Penalty Assessed on Orders	\$1,577.78	\$3,205.97
Total Penalties Assessed	\$14,200.00	\$3,792,665.00
Total Penalties Collected	\$7,000.00	\$2,092,876.00
Total Disciplinary Suspensions and Revocations	1	110
<i>Licenses Revoked (Disciplinary)</i>	0	103
<i>Licenses Suspended (Disciplinary)</i>	1	7
Licenses Denied/Suspended/Revoked (Criminal History)	0	176
Restricted Licenses Granted	0	7
Cases Filed in District Court	0	2
Other Case Actions	SPA Fiscal Year 2024	TDLR Fiscal Year 2024
Consumer Restitution	\$0.00	\$402,875.87
Warning Letters	5	4,907
Other Cases Closed without Disciplinary Actions	32	7,256
Cease & Desist Orders	0	5
Emergency Orders	0	6

Cases Opened Fiscal Year 2024



SPA Alleged Violations at Opening

Fiscal Year 2024	
Alleged Violation at Opening	Count
Code of ethics violation	24
Criminal history	9
Billed for services not provided	9
Failed to pay dishonored check	4
Violation involving supervision	3
Falsified records	1

SPA Violations Resulting in Disciplinary Action

Fiscal Year 2024	
Violation Resulting in Disciplinary Action	Count
Billed for services not provided	4
Failed to maintain records	2
Practiced without a license	1
Code of ethics violation	1