

HEARING INSTRUMENT FITTERS AND DISPENSERS LICENSING REPORT January 22, 2020

HEARING INSTRUMENTS FITTERS AND DISPENSERS

	TOTAL FY 2018	TOTAL FY 2019	1ST Quarter FY 2020
New Licenses Issued	66	39	7
Renewed Licenses Issued	252	325	80
Online Renewals	195	168	31
% Renewed Online	77%	52%	39%
Total Population	686	675	656

APPRENTICE PERMIT

	TOTAL FY 2018	TOTAL FY 2019	1ST Quarter FY 2020
New Licenses Issued	34	55	11
Renewed Licenses Issued	4	2	0
Total Population	36	55	54

TEMPORARY TRAINING PERMIT

	TOTAL FY 2018	TOTAL FY 2019	1ST Quarter FY 2020
New Licenses Issued	100	120	22
Renewed Licenses Issued	33	30	9
Total Population	112	135	130

Hearing Instrument Fitter and Dispenser Advisory Board

Enforcement Division Staff Report

January 22, 2020

Key Statistics

Shown below are key statistics for the Hearing Instrument Fitter and Dispenser program and for all TDLR programs combined through November of Fiscal Year 2020.

<u>Statistic</u>	<u>HFD</u>	<u>TDLR</u>
• Number of cases opened:	5	2,655
• Number of cases resolved:	2	2,570
• Number of Final Orders:	0	470
• Total amount of penalties assessed:	\$0	\$874,531
• Total amount of penalties collected:	\$0	\$403,443

Shown below are key statistics for the Hearing Instrument Fitter and Dispenser program and for all TDLR programs for Fiscal Year 2019.

<u>Statistic</u>	<u>HFD</u>	<u>TDLR</u>
• Number of cases opened:	20	10,902
• Number of cases resolved:	25	10,113
• Number of Final Orders:	2	1,887
• Total amount of penalties assessed:	\$0	\$3,394,345
• Total amount of penalties collected:	\$0	\$1,731,554

Shown below are key statistics for the Hearing Instrument Fitter and Dispenser program and for all TDLR programs for Fiscal Year 2018.

<u>Statistic</u>	<u>HFD</u>	<u>TDLR</u>
• Number of cases opened:	27	10,585
• Number of cases resolved:	32	9,833
• Number of Final Orders:	1	2,037
• Total amount of penalties assessed:	\$0	\$3,209,055
• Total amount of penalties collected:	\$0	\$1,528,594

HEARING INSTRUMENT FITTERS AND DISPENSERS ADVISORY BOARD WEDNESDAY, JANUARY 22ND, 2020

STATISTICS AND TRENDS PRACTICAL EXAMINATION STATISTICS (AS OF DECEMBER 31ST, 2019)

FY 2020	SEP	OCT*	NOV*	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
PASS	31	13*	12*	56		-		0			-	0					56
FAIL	9	4*	4*	17		-		0			-	0					17
TOTAL	40	17*	16*	73		-		0			-	0					73
RATE	77.5%	76.5%	75.0%	76.7%		%		%			%	%					76.7%

EXAMINATIONS ARE ONLY OFFERED OR ADMINISTERED IN SEPTEMBER, OCTOBER*, NOVEMBER* (Q1), JANUARY (Q2), AND MAY (Q3)

*HOUSTON SESSION WAS POSTPONE FROM SEPTEMBER 21ST – OCTOBER 26TH, 2019.

*ADDITIONAL EXAMINATION DATES WERE ADDED IN DALLAS ON NOVEMBER 16TH, 2019.

FY 2019	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN*	JUL	AUG	Q4*	TOT
PASS	39			39		42		42			43	43	8*			8*	132
FAIL	9			9		9		9			13	13	2*			2*	33
TOTAL	48			48		51		51			56	56	10*			10*	165
RATE	81.3%			81.3%		82.4%		82.4%			76.8%	76.8%	80.0%*			80.0%*	80.0%

EXAMINATIONS ARE ONLY OFFERED OR ADMINISTERED IN SEPTEMBER (Q1), JANUARY (Q2), MAY (Q3), *JUNE (Q4)

*An additional exam date for the practical examination was added to accommodate candidates.

FY 2018	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
PASS	27			27		34		34			35	35					96
FAIL	8			8		5		5			11	11					24
TOTAL	35			35		39		39			46	46					120
RATE	77.1%			77.1%		87.2%		87.2%			76.1%	76.1%					80.0%

EXAMINATIONS ARE ONLY OFFERED OR ADMINISTERED IN SEPTEMBER (Q1), JANUARY (Q2), AND MAY (Q3)

PRACTICAL EXAMINATION PORTION STATISTICS
(AS OF DECEMBER 31ST, 2019)

FY 2019					FY 2020				
SEPTEMBER 1 ST QUARTER					SEPTEMBER 1 ST QUARTER				
EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE	EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE
Practical – Audiometric	19	7	26	73.08%	Practical – Audiometric	26	12	38	68.42%
Practical – Ear Impression	20	2	22	90.91%	Practical – Ear Impression	30	5	35	85.71%
TOTAL	39	9	48	81.25%	TOTAL	56	17	73	76.71%
JANUARY 2 ND QUARTER					JANUARY 2 ND QUARTER				
EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE	EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE
Practical – Audiometric	21	6	27	77.78%	Practical – Audiometric	-	-	-	%
Practical – Ear Impression	21	3	24	87.50%	Practical – Ear Impression	-	-	-	%
TOTAL	42	9	51	82.35%	TOTAL	0	0	0	0.0%
MAY 3 RD QUARTER					MAY 3 RD QUARTER				
EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE	EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE
Practical – Audiometric	20	9	29	68.97%	Practical – Audiometric	-	-	-	%
Practical – Ear Impression	23	4	27	85.19%	Practical – Ear Impression	-	-	-	%
TOTAL	43	13	56	76.79%	TOTAL	0	0	0	0.0%
JUNE 4 TH QUARTER					JUNE* 4 TH QUARTER				
EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE	EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE
Practical – Audiometric	5	0	5	100.00%	Practical – Audiometric	-	-	-	%
Practical – Ear Impression	3	2	5	60.00%	Practical – Ear Impression	-	-	-	%
TOTAL	8	2	10	80.00%	TOTAL	0	0	0	0.0%
Examinations are offered or administered only in:					Examinations are offered or administered only in:				
<ul style="list-style-type: none"> September (1st Quarter) January (2nd Quarter) May (3rd Quarter) June (4th Quarter)* 					<ul style="list-style-type: none"> September, October, November (1st Quarter) January (2nd Quarter) May (3rd Quarter) 				

CONTINUING EDUCATION STATISTICS

(AS OF DECEMBER 31, 2019)

FY 2020	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
New Provider Registrations Issued	0	0	0	0	-	-	-	0	-	-	-	0	-	-	-	0	0
Provider Renewal Licenses Issued	0	3	0	3	-	-	-	0	-	-	-	0	-	-	-	0	3
Total Provider License Count (End of Month)	20	21	21	21	-	-	-	0	-	-	-	0	-	-	-	0	21

JANUARY 1 ST – DECEMBER 31 ST , 2020	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOT
Total New Course Approvals Issued	69	-	-	-	-	-	-	-	-	-	-	-	69
Total Course Count (End of Month)	69	-	-	-	-	-	-	-	-	-	-	-	69
*COURSE COUNT RESETS JANUARY 1ST OF EACH CALENDAR YEAR													

FY 2019	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
New Provider Registrations Issued	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	1
Total Provider License Count (End of Month)	23	23	23	23	20	20	19	19	20	20	20	20	19	19	20	20	20

(AS OF DECEMBER 30TH, 2019)

JANUARY 1 ST – DECEMBER 31 ST , 2019	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOT
Total New Course Approvals Issued	208	199	289	160	172	150	135	177	202	133	98	-	1,923
*TOTAL COURSE NUMBERS RESET AT THE END OF EACH CALENDAR YEAR													

JURISPRUDENCE EXAMINATION STATISTICS

(AS OF JANUARY 1, 2020)

FY 2020	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Jurisprudence Examinations Completed	6	4	8	18	-	-	-	0	-	-	-	0	-	-	-	0	62
FY 2019	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Jurisprudence Examinations Completed	2	8	5	15	1	10	6	17	12	9	9	30	6	5	1	12	74

Regulatory Program Management Division Staff Report
Texas Department of Licensing and Regulation
Hearing Instrument Fitters and Dispensers Advisory Board Meeting
January 22, 2020

Hearing Instrument Fitters and Dispensers Program Activities

- Staff has assisted Customer Service with Regulatory Program Management-related emails.
- RPM staff have been working with Bill Implementation Teams to incorporate recent legislation into program rules.
- TDLR Guidance Statement on Senate Bill 1264.

Public Outreach

- Medical and Health Professions Program Specialist, Katie Brice, attended the Texas Hearing Aid Association Convention in Houston, Texas June 21-22, 2019.

Personnel Updates

- Amanda Smith has joined the MHP RPM Group as an Executive Assistant. Amanda has many years of experience in aiding in the regulation of health professions at DSHS.

Medical & Health Professions Section Update

- MHP staff were busy during the last legislative session. Staff reviewed over 50 bills, analyzed the impact of the proposed legislation and served on cost estimate teams for bills that relate to the medical and health profession programs. Staff are currently leading Bill Implementation Teams to implement the requirements of the new laws that were passed.
- MHP has produced and distributed nine issues of the TDLR Health Monitor. The latest issue can be found on the program web page. Links to previous issues can be found under Agency Newsletters on the main TDLR page.
- SB 202 Implementation Report on program transfer and integration was published in December 2019. A link to the report can be found on the TDLR webpage under Agency Reports.
- State Auditor's Office Report on Health-related Programs at the Department of Licensing and Regulation.