

HEARING INSTRUMENT FITTERS AND DISPENSERS LICENSING REPORT February 7th, 2019

HEARING INSTRUMENTS FITTERS AND DISPENSERS

	TOTAL FY 2017	TOTAL FY2018	1st Quarter FY2019
New Licenses Issued	52	66	5
Renewed Licenses Issued	324	252	89
Online Renewals	215	195	79
% Renewed Online	66%	77%	89%
Total Population	646	686	680

APPRENTICE PERMIT

	TOTAL FY 2017	TOTAL FY2018	1st Quarter FY2019
New Licenses Issued	55	34	12
Renewed Licenses Issued	7	4	2
Total Population	61	36	43

TEMPORARY TRAINING PERMIT

	TOTAL FY 2017	TOTAL FY2018	1st Quarter FY2019
New Licenses Issued	72	100	35
Renewed Licenses Issued	21	33	4
Total Population	95	112	126

Hearing Instrument Fitter and Dispenser Advisory Board

Enforcement Division Staff Report

February 7, 2019

Case Highlights

- On September 4, 2018, an Agreed Order was signed imposing a voluntary revocation of Respondent's HFD temporary training permit for performing hearing aid fitting and dispensing without being supervised by a licensee. No monetary penalty, only revocation of the permit.

Key Statistics Fiscal Year 2018

Shown below are key statistics for the Hearing Instrument Fitter and Dispenser program and for all TDLR programs for Fiscal Year 2018.

<u>Statistic</u>	<u>HFD</u>	<u>TDLR</u>
• Number of cases opened:	27	10,585
• Number of cases resolved:	32	9,833
• Number of Agreed Orders:	0	1,295
• Total amount of penalties assessed:	\$0	\$3,209,055
• Total amount of penalties collected:	\$0	\$1,528,594

Key Statistics Fiscal Year 2019

Shown below are key statistics for the Hearing Instrument Fitter and Dispenser program and for all TDLR programs combined through October of Fiscal Year 2019.

<u>Statistic</u>	<u>HFD</u>	<u>TDLR</u>
• Number of cases opened:	3	1,831
• Number of cases resolved:	3	1,672
• Number of Agreed Orders:	1	202
• Total amount of penalties assessed:	\$0	\$519,980
• Total amount of penalties collected:	\$0	\$211,030

HEARING INSTRUMENT FITTERS AND DISPENSERS ADVISORY BOARD

FEBRUARY 7TH, 2019

AUDIT ACTIVITIES

The Education and Examination Division has developed and implemented a process for auditing classroom and online Continuing Education Providers. Audit activities will be included in the future reports.

STATISTICS AND TRENDS

PRACTICAL EXAMINATION STATISTICS

(AS OF DECEMBER 31ST, 2018)

FY 2019	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
PASS	39	0	0	39	0	-	-	0	-	-	-	0	-	-	-	0	39
FAIL	9	0	0	9	0	-	-	0	-	-	-	0	-	-	-	0	9
TOTAL	48	0	0	48	0	-	-	0	-	-	-	0	-	-	-	0	48
RATE	81.3%	0.0%	0.0%	81.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	81.3%
Examinations are taken only in September (1 st Quarter) January (2 nd Quarter), and May (3 rd Quarter).																	
FY 2018	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
PASS	27	0	0	27	0	34	0	34	0	0	35	35	0	0	0	0	96
FAIL	8	0	0	8	0	5	0	5	0	0	11	11	0	0	0	0	24
TOTAL	35	0	0	35	0	39	0	39	0	0	46	46	0	0	0	0	120
RATE	77.1%	0.0%	0.0%	77.1%	0.0%	87.2%	0.0%	87.2%	0.0%	0.0%	76.1%	76.1%	0.0%	0.0%	0.0%	0.0%	80.0%
Examinations are taken only in September (1 st Quarter) January (2 nd Quarter), and May (3 rd Quarter).																	
FY 2017	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
PASS						39	0	39	10	0	38	48	0	0	0	0	87
FAIL						6	0	6	1	0	7	8	0	0	0	0	14
TOTAL						45	0	45	11	0	45	56	0	0	0	0	101
RATE						86.7%	0.0%	86.7%	90.9%	0.0%	84.4%	85.7%	0.0%	0.0%	0.0%	0.0%	86.1%

JURISPRUDENCE EXAMINATION STATISTICS

(AS OF DECEMBER 31ST, 2018)

FY 2019	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Jurisprudence Examinations Completed	2	8	5	15	1	-	-	1	-	-	-	0	-	-	-	0	16
FY 2018	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Jurisprudence Examinations Completed	1	7	1	9	1	4	7	12	3	3	5	11	6	3	6	15	47

PRACTICAL EXAMINATION PORTION STATISTICS

(AS OF DECEMBER 31ST, 2018)

FY 2019											
SEPTEMBER – OCTOBER – NOVEMBER				1 ST QUARTER		MARCH – APRIL – MAY				3 RD QUARTER	
EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE		EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE	
Practical – Audiometric Portion	19	7	26	73.08%		Practical – Audiometric Portion	-	-	-	0.0%	
Practical – Ear Impression Portion	20	2	22	90.91%		Practical – Ear Impression Portion	-	-	-	0.0%	
TOTAL	39	9	48	81.25%		TOTAL	-	-	-	0.0%	
DECEMBER – JANUARY – FEBRUARY				2 ND QUARTER		JUNE – JULY – AUGUST				4 TH QUARTER	
EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE		EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE	
Practical – Audiometric Portion	0	0	0	0.0%		Practical – Audiometric Portion	-	-	-	0.0%	
Practical – Ear Impression Portion	0	0	0	0.0%		Practical – Ear Impression Portion	-	-	-	0.0%	
TOTAL						TOTAL					

Examinations are taken only in September (1st Quarter) January (2nd Quarter), and May (3rd Quarter).

FY 2018											
SEPTEMBER – OCTOBER – NOVEMBER				1 ST QUARTER		MARCH – APRIL – MAY				3 RD QUARTER	
EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE		EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE	
Practical – Audiometric Portion	14	5	19	73.68%		Practical – Audiometric Portion	16	8	24	66.67%	
Practical – Ear Impression Portion	13	3	16	81.25%		Practical – Ear Impression Portion	19	3	22	86.36%	
TOTAL	27	8	35	77.14%		TOTAL	35	11	46	76.09%	
DECEMBER – JANUARY – FEBRUARY				2 ND QUARTER		JUNE – JULY – AUGUST				4 TH QUARTER	
EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE		EXAMINATION PORTION	PASS	FAIL	TOTAL	RATE	
Practical – Audiometric Portion	14	5	19	73.68%		Practical – Audiometric Portion	0	0	0	0.0%	
Practical – Ear Impression Portion	20	0	20	100.00%		Practical – Ear Impression Portion	0	0	0	0.0%	
TOTAL	34	5	39	87.18%		TOTAL	0	0	0	0.0%	

Examinations are taken only in September (1st Quarter) January (2nd Quarter), and May (3rd Quarter).

CONTINUING EDUCATION STATISTICS

(AS OF DECEMBER 31ST, 2018)

FY 2019	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
New Provider Licenses Issued	0	0	0	0	0	-	-	0	-	-	-	0	-	-	-	0	0
New Course Approvals	6	5	0	11	131*	-	-	131	-	-	-	0	-	-	-	0	142
Provider License Renewed	2	0	0	2	0	-	-	0	-	-	-	0	-	-	-	0	2
Total Approved Providers	23	23	23	23	20	-	-	20	-	-	-	0	-	-	-	0	20
Total Approved Courses (Per Year)	364	369	369	369	500	-	-	0	-	-	-	0	-	-	-	0	369
*TOTAL COURSE NUMBERS RESET AT THE END OF EACH CALENDAR YEAR																	

FY 2018	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
New Provider Licenses Issued	1	1	0	2	0	0	0	0	0	0	0	0	0	0	0	0	2
New Course Approvals	63	17	17	97	34	1	192	227	34	13	7	54	41	27	9	77	455
Provider License Renewed	1	0	1	2	0	1	1	2	2	4	0	6	2	2	0	4	14
Total Approved Providers	24	25	25	25	25	25	25	25	25	24	24	24	23	24	24	24	24
Total Approved Courses (Per Year)	441	458	475	475	34	35	227	227	261	274	281	281	322	349	358	358	358

Regulatory Program Management Staff Report
Texas Department of Licensing and Regulation
Hearing Instrument Fitters and Dispensers Advisory Board Meeting
February 7, 2019

Hearing Instrument Fitters and Dispensers Program Update

- Staff has conducted standard of care workgroup meetings. Topics covered by the workgroup included review and study of American National Standards Institute (ANSI) standards and rules under 16 Texas Administrative Code (TAC) Chapter 112 regarding audiometric testing and audiometric test rooms.
- Staff worked with the Office of Strategic Communication to review and update the program webpages, which went live on September 28, 2018.
- Staff has participated in other workgroup meetings for Licensing and Education and Examination.
- Staff has assisted Customer Service with Regulatory Program Management-related emails.

Public Outreach

- On June 14-16, 2018, staff attended the Texas Hearing Aid Association's 71st Annual Convention and Trade Show in Dallas, Texas.

Personnel Update

- Heather Muehr has replaced Stephen Mills as Section Manager of the Medical and Health Professions Section.
- Steven Uecker, Program Specialist, has been assigned to be the back-up staff member for this program.

Medical & Health Professions Section Update

- The Medical & Health Professions Section remains focused on maintaining the successful operation of the eleven programs assigned to the section.
- MHP has distributed two issues of *The Health Monitor* newsletter for the medical and health professions programs, since your last meeting. The fourth issue was emailed to subscribers on August 30 and the fifth issue was delivered on December 14. The latest issue can be found on the program web pages. Links to previous issues can be found under Agency Newsletters on the main TDLR page.



To view online electronic magazine version:

Strategic Plan: [https://issuu.com/tdlr/docs/strat_plan_layout - 6-7-18 complete](https://issuu.com/tdlr/docs/strat_plan_layout_-_6-7-18_complete)

Supplemental Schedules: https://issuu.com/tdlr/docs/supplemental_schedules_complete_6-7