



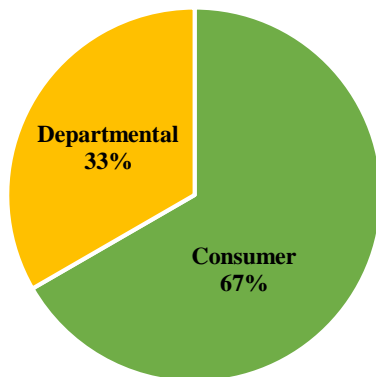
# TEXAS DEPARTMENT OF LICENSING AND REGULATION

## Enforcement Division

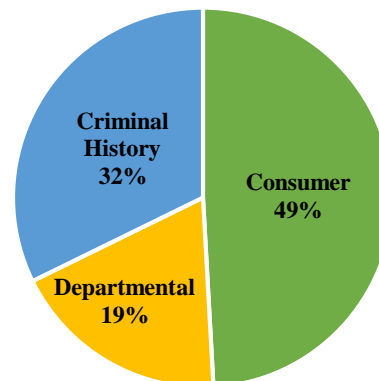
### Industrialized Housing and Buildings (IHB)

Key Statistics	IHB Fiscal Year 2019	TDLR Fiscal Year 2019
Number of Licensees	887	832,593
Complaints Received	44	37,043
Cases Opened	23	10,902
Cases Closed	15	10,113
Average Time to Close (days)	292.47	151.96
% of Cases Resolved Within 6 Months	40.0%	68.52%
% of Cases Resulting in Disciplinary Action	6%	21%
Open Cases Pending at End of Fiscal Year	12	4,361
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	0	204
Number of Contested Cases Heard at SOAH	0	92
Formal Case Outcomes	IHB Fiscal Year 2019	TDLR Fiscal Year 2019
Commission Orders	0	51
Default Orders	0	614
Agreed Orders	1	1,254
Average Penalty Assessed on Orders	\$13,500.00	\$2,092.92
Total Penalties Assessed	\$13,500.00	\$3,452,750
Licenses Revoked (Disciplinary)	0	106
Licenses Suspended (Disciplinary)	0	13
Licenses Denied/Suspended/Revoked (Criminal History)	0	358
Cases Heard in District Court	0	1
Informal Case Actions	IHB Fiscal Year 2019	TDLR Fiscal Year 2019
Consumer Restitution	\$0.0	\$324,299
Warning Letters	1	1,500
Other Informal Resolutions	13	6,434
Cease & Desist Orders	0	38

**Source of IHB Cases Opened  
Fiscal Year 2019**



**Source of All Cases Opened  
Fiscal Year 2019**





**TEXAS DEPARTMENT OF LICENSING AND REGULATION**  
*Enforcement Division*

**Top IHB Alleged Violations at Opening**

<b>Fiscal Year 2019</b>	
<b>Alleged Violation at Opening</b>	<b>Count</b>
No registration	9
No timely audit	7
Construction building codes	4
Allowed occupancy when not authorized	1
Altered construction	1
Failed to pay a fee or file a report	1
No monthly report filed	1
No or incomplete site inspection report	1
Not installed/permanent foundation	1

**Top IHB Violations Resulting in Disciplinary Action**

<b>Fiscal Year 2019</b>	
<b>Violation Resulting in Disciplinary Action</b>	<b>Count</b>
Construction building codes	1