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FOR IMMEDIATE RELEASE

January 13, 2026

TDLR Protects the Public with License Revocations and Lifetime Bans in Massage Therapy Program

Complete online database of revoked licenses and TDLR administrative penalties available

AUSTIN – The Texas Department of Licensing and Regulation (TDLR) maintains a [database of all violations that resulted in administrative orders](#) during the past two years – including penalties and license revocations and suspensions, as well as people who have been issued cease and desist orders because of unlicensed activity.

TDLR cares about consumer health and safety, and the department performs inspection and enforcement activities to ensure that licensees perform services in a safe and competent manner. TDLR urges consumers to check whether service professionals are properly licensed and in good standing with the department.

Most licensees are happy to provide their license number and for many professionals their license should be posted in public view. If they are reluctant to share it with you, you may want to find another service provider who is willing to validate they are licensed.

Please [report unlicensed activity or file a complaint](#) when services by TDLR licensees are not provided in a safe and competent manner. Below, please find a summary of license sanction actions by the department, whose outcome is based upon the specific facts and circumstances of each case.

License revocations:

- A massage establishment license in **Wichita Falls** was revoked because the respondent was operating a sexually oriented business, not a legitimate massage establishment.
- A massage establishment and massage therapist license in **San Antonio** were indefinitely suspended pending the outcome of pending criminal cases involving suspected human trafficking.
- A massage therapist license in **Lubbock** was revoked and an administrative penalty of \$2,500 assessed after the licensee engaged in sexual contact with a client.
- A massage establishment license in **Beaumont** was revoked because the respondent was operating a sexually oriented business, not a legitimate massage establishment.



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- A massage establishment license in **Mansfield** was revoked because the respondent was operating a sexually oriented business, not a legitimate massage establishment.
- A massage establishment license in **Conroe** was revoked because the respondent was operating a sexually oriented business, not a legitimate massage establishment.
- A massage establishment license in **Plano** was revoked because the respondent was operating a sexually oriented business, not a legitimate massage establishment.
- A massage student license in **Pflugerville** was revoked and an administrative penalty of \$2,500 assessed after the licensee engaged in sexual contact with a client.
- A massage establishment license in **Houston** was permanently revoked and the owner assessed a lifelong ban from the massage therapy industry in Texas because TDLR has reason to believe that human trafficking could be happening in the establishment.

About TDLR

TDLR provides regulatory oversight for a broad range of occupations, businesses, facilities, and equipment in Texas, including the Texas Lottery and Charitable Bingo programs. The agency protects the health and safety of Texans by ensuring they are served by qualified, licensed professionals. Inspections of individuals, businesses, and equipment are done on a regular basis to safeguard the public. Currently, the agency regulates 41 business and occupational licensing programs with more than 1,000,000 licensees across the state.

Visit TDLR's [website](#) for more information and resources. You can search the [TDLR licensee database](#), and also find [past violations](#) in which a final order was issued against companies or individuals. TDLR's Customer Service line is available anytime between 8 a.m. until 5 p.m., Monday through Friday, at 1-800-803-9202. TDLR representatives are fluent in English, Spanish and Vietnamese.

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