



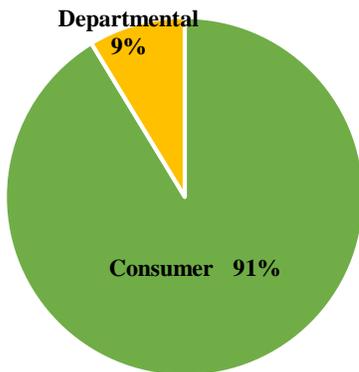
# TEXAS DEPARTMENT OF LICENSING AND REGULATION

## Enforcement Division

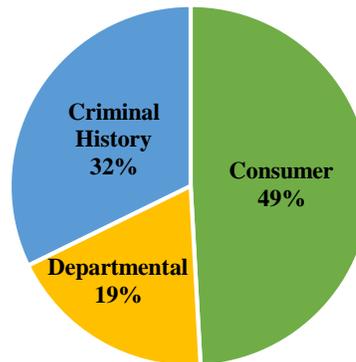
### Midwives (MID)

Key Statistics	MID Fiscal Year 2019	TDLR Fiscal Year 2019
Number of Licensees	313	832,593
Complaints Received	38	37,043
Cases Opened	23	10,902
Cases Closed	27	10,113
Average Time to Close (days)	264.56	151.96
% of Cases Resolved Within 6 Months	55.56%	68.52%
% of Cases Resulting in Disciplinary Action	14%	21%
Open Cases Pending at End of Fiscal Year	12	4,361
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	2	204
Number of Contested Cases Heard at SOAH	0	92
Formal Case Outcomes	MID Fiscal Year 2019	TDLR Fiscal Year 2019
Commission Orders	0	51
Default Orders	1	614
Agreed Orders	3	1,254
Average Penalty Assessed on Orders	\$1,450.00	\$2,092.92
Total Penalties Assessed	\$5,800.00	\$3,452,750
Licenses Revoked (Disciplinary)	0	106
Licenses Suspended (Disciplinary)	0	13
Licenses Denied/Suspended/Revoked (Criminal History)	0	358
Cases Heard in District Court	0	1
Informal Case Actions	MID Fiscal Year 2019	TDLR Fiscal Year 2019
Consumer Restitution	\$0.0	\$324,299
Warning Letters	1	1,500
Other Informal Resolutions	22	6,434
Cease & Desist Orders	0	38

**Source of MID Cases Opened  
Fiscal Year 2019**



**Source of All Cases Opened  
Fiscal Year 2019**





**TEXAS DEPARTMENT OF LICENSING AND REGULATION**  
*Enforcement Division*

**Top MID Alleged Violations at Opening**

<b>Fiscal Year 2019</b>	
<b>Alleged Violation at Opening</b>	<b>Count</b>
Lack of personal or professional character	9
No, incomplete or wrong protocols	8
Failed to maintain prescription standing order	3
Deceived or defrauded the public	2
Failed to submit records/investigation	2
No, incomplete or wrong records	2
Transfer Violation	2
Failed to follow emergency protocol	1
Failed to assess	1
False or fraudulent birth certificate	1
Unlicensed	1

**Top MID Violations Resulting in Disciplinary Action**

<b>Fiscal Year 2019</b>	
<b>Violation Resulting in Disciplinary Action</b>	<b>Count</b>
Failed to maintain prescription standing order	2
No, incomplete or wrong records	1
Failed to submit records/investigation	1