

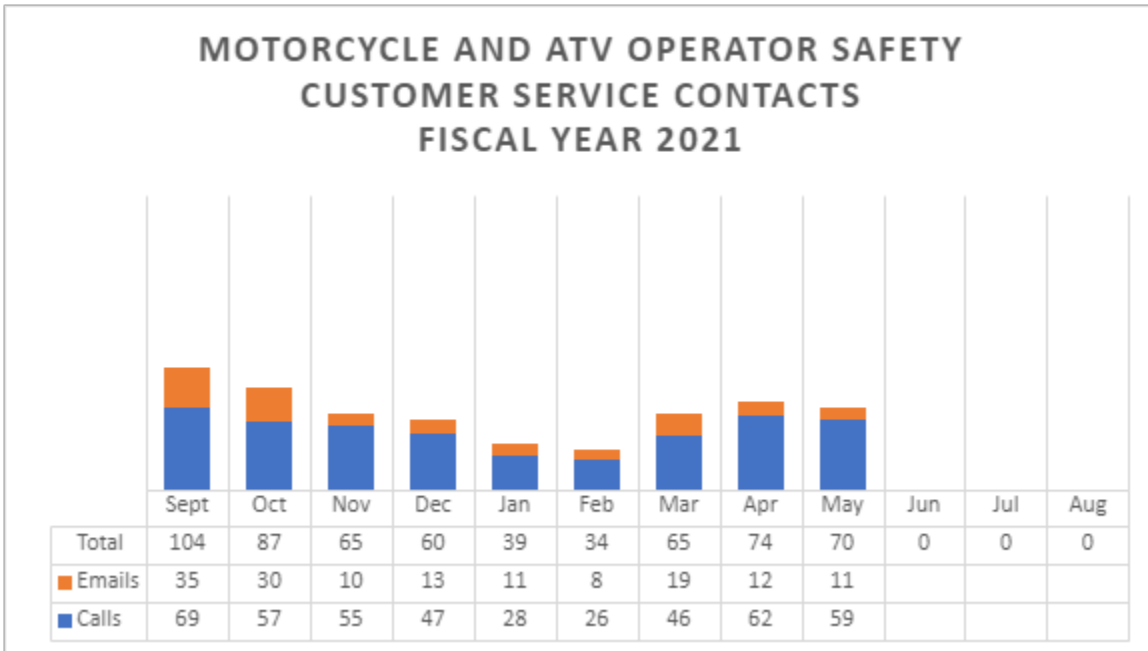


# Customer Service Division

## Staff Report for the Motorcycle Safety Advisory Board Meeting

July 19, 2021

### Statistics





# EDUCATION AND EXAMINATION DIVISION

## Staff Report for Motorcycle Safety Advisory Board - July 19, 2021

### Statistics

#### Motorcycle Schools

As of May 31<sup>st</sup>, 2021

FY 2021	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Total Number New MOT Schools	1	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	2
Total Number MOT Schools	73	73	74	74	74	74	74	74	74	60	*60	60	-	-	-	-	60

\*TDLR no longer regulates military schools with the removal of those schools there are now a total of 60 approved

#### Motorcycle School Renewal

As of May 31<sup>st</sup>, 2021

FY 2021	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
MOT School Renewals per Month	0	0	0	-	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Number MOT Schools Renew	-	-	-	-	-	-	-	-	-	-	*13	13	-	-	-	-	13

\*Schools do not renew until August 2021

\*Schools renewed 60 to 90 days prior to their expiration date.

### Motorcycle Course providers

As of May 31<sup>st</sup>, 2021

FY 2021	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Total Number New MOT CP	0	0	0	0	0	0	0	0	0	0	0	0	-	-	-	-	0
Total Number MOT CP (end of month)	8	8	8	8	7	7	7	7	7	2	2	2	-	-	-	-	2

\*When the program transferred to TDLR there were 8 approved providers. After working closer with the program, it was found that:

- 1 provider is an ATV Provider
- 1 provider is not a licensed school does not issue MSB8 certificates
- 2 providers are track courses only
- 1 provider is an approved police officer training course only
- 1 provider, Harley Davidson offers an already approved curriculum – MSF

### Motorcycle Course Curriculum

As of May 31<sup>st</sup>, 2021

FY 2021	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Total Number NEW MOT Courses Approved	0	0	0	0	0	0	0	0	0	0	0	0	-	-	-	-	0
Total Number MOT Courses (end of month)	56	56	56	56	46	46	46	46	46	46	46	46	-	-	-	-	46

### MOT School Audits

As of June 2021

FY 2021	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Total Number MOT Schools	0	0	0	0	0	0	0	0	0	0	4	4	-	-	-	-	4

## Current Updates

- As of **June 1, 2021**, TDLR will no longer issue MSB-8 Completion Certificates to schools who solely conduct motorcycle courses on **military bases**. TDLR does not have legal authority to regulate these courses because they are conducted by federal actors on federal land. Those schools have the option of creating their own MSB8 certificate or reaching out to their course provider for MSB8 certificates.
- Schools may order Duplicate Course Completion Certificates [Order Motorcycle Training Course Completion Certificates \(texas.gov\)](#). TDLR is exhausting all DPS replacement certificates
- Motorcycle School renewal notices were emailed on June 5, 2021. If you did not receive your renewal notice, a copy can be printed at the TDLR website under the Motorcycle and ATV Operator Safety Program page. [Renew a Motorcycle Safety School License \(texas.gov\)](#)
- First Aid/CPR Certifications: Instructors are not required to submit a copy of their certificate unless they are renewing or applying for their license for the 1<sup>st</sup> time. Before an instructor completes a First Aid/CPR course they need to make sure the course meets the requirements under [98.21\(7\)](#).
- TDLR has adjusted the range approval process to remove a regulatory step and provide a more expedient approval process. **Beginning June 1, 2021** motorcycle schools wanting to add a range must first send the [TDLR Range Application](#) *and all required documents including a diagram and 8 photos* to the curriculum provider for approval. Upon approval by the curriculum provider, the school will send their curriculum provider's approval letter with the range application to TDLR via email: [education@tdlr.texas.gov](mailto:education@tdlr.texas.gov) or by mail: Texas Department of Licensing and Regulation P.O. Box 12157 Austin, Texas 78711. Once TDLR receives the application, we will make the final approval of that range. If you have any questions, about this process, you may email those to [education@tdlr.texas.gov](mailto:education@tdlr.texas.gov).

## Discussion

- MOT Audits

## Enforcement Division

### Staff Report for the Motorcycle Safety Advisory Board

July 19, 2021

#### Personnel Updates:

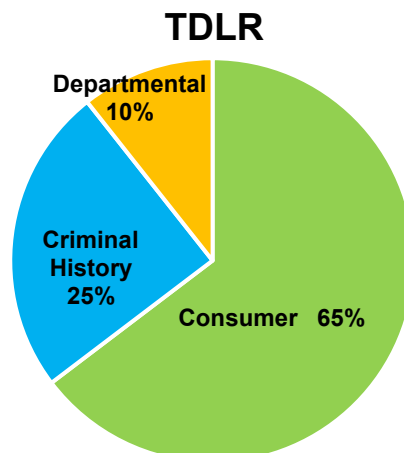
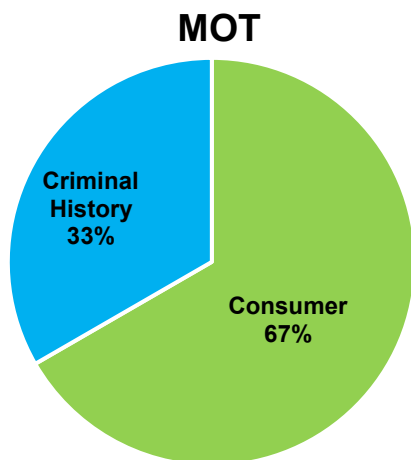
- Three attorneys, Sara McKinney, Rachel Seshan, and Hunter McKinley were hired as Attorney II positions to fill the vacancies created by promotions in the Enforcement Division. These three attorneys will be working our inspections cases and our unlicensed air conditioning and electrical cases. Their hiring's were effective April 15, 2021.

#### Statistics:

Shown below are the Enforcement Performance Measures and key statistics for the Motorcycle and ATV Operator Safety (MOT) program and all TDLR programs combined through May 2021 of **Fiscal Year 2021**:

Key Statistics	MOT	TDLR
Cases opened	3	7,008
Cases closed	1	7,086
Average time to close (days)	18	205
% of cases resolved within 6 months	100.00%	60.29%
% of cases resulting in disciplinary action	0.00%	15.00%
Cases pending at end of May 2021	2	5,772

#### Source of Cases Opened through May of Fiscal Year 2021



<b>Case Outcomes</b>	<b>MOT</b>	<b>TDLR</b>
Commission Orders	0	33
Default Orders	0	405
Agreed Orders	0	600
Penalties Assessed	\$0.00	\$2,248,666.00
Penalties Collected	\$0.00	\$934,851.00
Licenses Revoked (Disciplinary)	0	82
Licenses Suspended	0	7
Licenses Denied/Revoked (Criminal History)	0	194
Cease & Desist Orders	0	17
Informally Resolved	1	5,934

### **MOT Cases closed and reasons through May of Fiscal Year 2021**

<b>Reason Closed</b>	<b>Count</b>
License Granted	1

### **MOT Alleged Violations at Opening through May of Fiscal Year 2021**

<b>Alleged Violation</b>	<b>Count</b>
Criminal History	1
Unlicensed Instructor	1
Instructor under the influence	1

### **Criminal Conviction Guidelines update:**

- The Criminal Conviction Guidelines that the Enforcement workgroup helped developed were adopted by the Commission and published in the Texas Register. They are now effective and being used by our Criminal History team.