

**ORTHOTISTS AND PROSTHETISTS
LICENSING REPORT
June 11, 2018**

Licensed Prosthetist/Orthotist

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	3	1	0	5
Renewed Licenses Issued	138	28	22	13
Online Renewals	127	26	19	13
% Renewed Online	92%	93%	86%	100%
Total Population	233	238	238	242

Licensed Prosthetist

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	9	1	3	1
Renewed Licenses Issued	51	8	13	5
Online Renewals	48	6	11	5
% Renewed Online	94%	75%	85%	100%
Total Population	93	91	97	99

Licensed Orthotist

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	13	2	3	5
Renewed Licenses Issued	76	7	6	5
Online Renewals	72	6	5	4
% Renewed Online	95%	86%	83%	80%
Total Population	126	119	123	126

Registered Prosthetist/Orthotist Student

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	30	1	1	23
Renewed Licenses Issued	3	0	2	0
Online Renewals	0	0	0	0
% Renewed Online	0	0	0	0
Total Population	64	62	63	81

Registered Prosthetist Student

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	4	0	1	1
Renewed Licenses Issued	4	0	1	1
Online Renewals	0	0	0	0
% Renewed Online	0	0	0	0
Total Population	19	14	16	17

Registered Orthotist Student

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	4	0	0	0
Renewed Licenses Issued	0	0	1	1
Online Renewals	0	0	0	0
% Renewed Online	0	0	0	0
Total Population	16	13	9	9

Temporary Prosthetist/Orthotist

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	0	0	0	1
Renewed Licenses Issued	0	0	0	0
Online Renewals	0	0	0	0
% Renewed Online	0	0	0	0
Total Population	1	0	0	1

Temporary Prosthetist

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	0	0	0	0
Renewed Licenses Issued	0	0	0	0
Online Renewals	0	0	0	0
% Renewed Online	0	0	0	0
Total Population	0	0	0	0

Temporary Orthotist

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	0	0	0	1
Renewed Licenses Issued	0	0	0	0
Online Renewals	0	0	0	0
% Renewed Online	0	0	0	0
Total Population	1	0	0	1

Registered Prosthetist/Orthotist Technician

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	1	0	0	0
Renewed Licenses Issued	6	0	0	0
Online Renewals	2	0	0	0
% Renewed Online	33%	0	0	0
Total Population	9	8	8	8

Registered Prosthetist Technician

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	0	0	0	0
Renewed Licenses Issued	4	0	0	0
Online Renewals	2	0	0	0
% Renewed Online	50%	0	0	0
Total Population	5	5	5	5

Registered Orthotist Technician

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	0	0	0	0
Renewed Licenses Issued	1	0	1	0
Online Renewals	1	0	0	0
% Renewed Online	100%	0	0	0
Total Population	2	2	2	2

Licensed Prosthetist/Orthotist Assistant

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	1	0	1	0
Renewed Licenses Issued	14	0	1	1
Online Renewals	13	0	1	1
% Renewed Online	93%	0	100%	100%
Total Population	25	22	22	22

Licensed Prosthetist Assistant

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	0	0	1	1
Renewed Licenses Issued	4	0	0	1
Online Renewals	4	0	0	1
% Renewed Online	100%	0	0	100%
Total Population	9	9	10	11

Licensed Orthotist Assistant

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	1	0	0	0
Renewed Licenses Issued	16	1	4	0
Online Renewals	12	0	2	0
% Renewed Online	75%	0	50%	0
Total Population	25	25	26	26

Accredited Prosthetic/Orthotic Facility

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	18	1	2	4
Renewed Licenses Issued	81	26	21	14
Online Renewals	0	0	0	0
% Renewed Online	0	0	0	0
Total Population	225	219	217	217

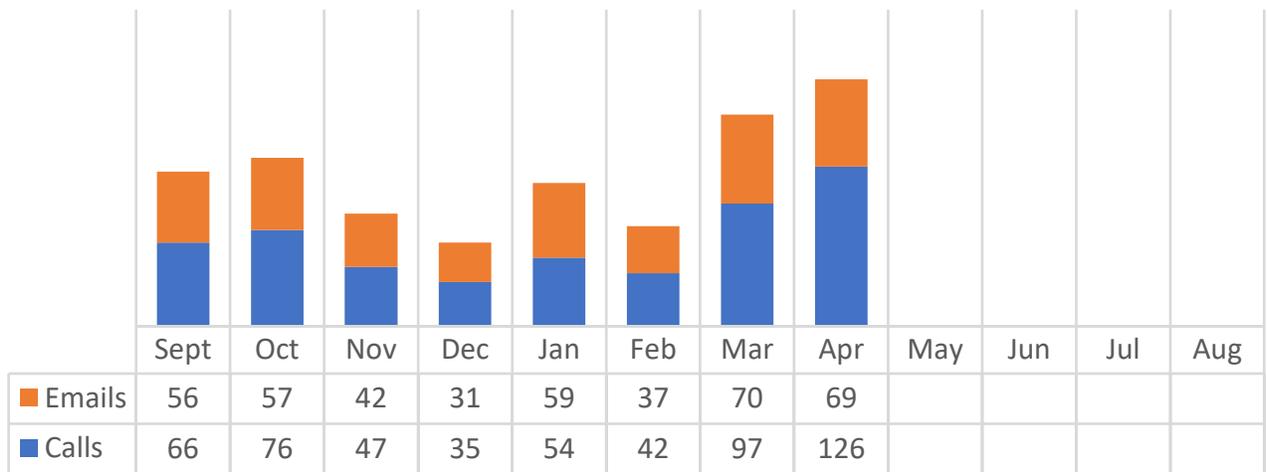
Accredited Prosthetic Facility

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	5	1	1	1
Renewed Licenses Issued	9	4	4	1
Online Renewals	0	0	0	0
% Renewed Online	0	0	0	0
Total Population	28	27	27	28

Accredited Orthotic Facility

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018	March – April 2018
New Licenses Issued	1	3	0	0
Renewed Licenses Issued	6	0	3	1
Online Renewals	0	0	0	0
% Renewed Online	0	0	0	0
Total Population	21	23	22	21

ORTHOTISTS AND PROSTHETISTS CUSTOMER SERVICE CONTACTS FISCAL YEAR 2018



Orthotists and Prosthetists Advisory Board

Enforcement Division Staff Report

June 11, 2018

Case Highlights

This is the last enforcement case file transferred from the Department of State Health Services. On February 20, 2018, an Agreed Order was entered against North Texas Regional Orthotics and Prosthetics assessing an administrative penalty of \$2,250 for unprofessional conduct when the Respondent billed a patient for a clear test socket in November 2015, that the patient never received. The Respondent reimbursed the amounts owed, has complied with the Agreed Order, and paid the penalty in full.

Key Statistics for Fiscal Year 2018

Shown below are key statistics for the Orthotist and Prosthetist program and for all TDLR programs combined through April of Fiscal Year 2018.

<u>Statistic</u>	<u>OPS</u>	<u>TDLR</u>
• Number of cases opened:	11	6,816
• Number of cases resolved:	11	6,180
• Number of Agreed Orders:	3	882
• Total amount of penalties assessed:	\$12,750	\$2,175,560
• Total amount of penalties collected:	\$2,750	\$872,492

**ORTHOTISTS AND PROSTHETISTS ADVISORY BOARD
JUNE 11TH, 2018**

DIVISION UPDATES

EDUCATION AND EXAMINATION STATISTICS AND TRENDS

<u>JURISPRUDENCE EXAMINATION</u>																	
(AS OF APRIL 30TH, 2018)																	
FY-18	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
	1	4	6	11	7	8	3	18	24	10	-	34	-	-	-	0	63
FY-17	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
	0	2	3	5	8	4	1	13	28	3	7	38	4	6	2	12	68

<u>CONTINUING EDUCATION AUDIT</u>																	
(AS OF APRIL 30TH, 2018)																	
FY-18	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
	0	2	2	4	0	0	20	20	15	2	-	17	-	-	-	0	41
FY-17	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
	-	-	-	0	-	-	-	0	-	-	-	0	-	-	-	0	0

Regulatory Program Management Division Staff Report
Texas Department of Licensing and Regulation
Orthotists and Prosthetists Advisory Board Meeting
June 11, 2018

Update and discussion regarding orthotists and prosthetists program activities

- Regulatory Program Management (RPM) Division staff have assisted Customer Service with email responses to applicants and licensees using Dynamics 365, the new customer service software.
- RPM Division staff produced FAQs on assistants and they are now posted on the website.

Public Outreach - Texas Association of Orthotists and Prosthetists (TAOP) & American Academy of Orthotists and Prosthetists, Texas Chapter (TCAAOP)

- Staff attended the TAOP conference on April 13 in Addison, TX, and plan to attend the TCAAOP conference August 10-11, 2018 in Dallas TX.

Medical & Health Professions Section Update

- Section staff continue to provide monthly training and discussion sessions for Licensing and Customer Service staff.
- Section staff have written and produced three issues of the *TDLR Health Monitor*, a quarterly newsletter spotlighting the TDLR Medical & Health Professions programs, and are working on a fourth issue for Fall 2018. Links to read the newsletter online are available on the TDLR website.

Orthotists & Prosthetists Advisory Board Meeting

Field Inspections Division Report



June 11, 2018

Most Common Violations:

2nd Quarter, Fiscal Year 2018

1. **Failed to prominently display consumer complaint notice sign in facility** — 16 TAC 114.29(f)(5); 16 TAC 114.70(d). All licensees, registrants and accredited facilities, excluding facilities that a licensee visits to treat patients, such as hospitals, nursing homes or patients' homes, shall prominently display a consumer complaint notice or sign in a waiting room or other area where it shall be visible to all patients. Lettering shall be at least one-fourth inch, or font size 30, in height, with contrasting background, containing the department's name, website, mailing address, and telephone number for the purpose of directing complaints to the department regarding a person or facility regulated or requiring regulation under the Act. Script or calligraphy prints are not allowed. The notice shall be worded as specified by the department.
2. **Failed to prominently display the license certificates of practitioners in facility available for public inspection** — 16 TAC 114.29(f)(8). An accredited facility must display the license certificates of its practitioners in a prominent location in the facility where they are available for inspection by the public.
3. **Failed to maintain facility machine use training records documenting staff training for each machine** — 16 TAC 114.29(m)(2). Proper machine use training shall be provided to staff. The facility shall maintain records documenting training, listing the name of the staff person and the date of training for each machine.
4. **Failed to have one person designated facility safety manager to develop, carry out and monitor the facility safety program** — 16 TAC 114.29(e)(3); 16 TAC 114.29(m)(6). An accredited facility must designate at least one person as the safety manager. The safety manager shall develop, carry out, and monitor the safety program for the accredited facility. To change the designation of the safety manager(s), the facility shall notify the department in writing of the name and license number of the safety manager(s), if any, and the effective date of the change within thirty (30) days after the change is effective. The written notice shall be accompanied by the appropriate fee.
5. **Failed to have safety equipment, including safety glasses or goggles and dust masks for persons working in facility** — 16 TAC 114.29(m)(1). Safety equipment, including safety glasses or goggles and dust masks, shall be available to persons working in an accredited facility.
6. **Failed to prominently display facility accreditation certificate in facility available for public inspection** — 16 TAC 114.29(f)(3). An accredited facility must display the

accreditation certificate in a prominent location in the facility where it is available for inspection by the public.

7. **Failed to notify Department of change in the accredited facility designation of the on-site practitioner(s) in charge name and license number within 30 days after the change** — 16 TAC 114.29(e)(1)(C); 16 TAC 114.70(b). To change the designation of the on-site practitioner(s) in charge, the facility shall notify the department in writing of the name and license number of the new on-site practitioner(s) and the effective date of the change within thirty (30) days after the change is effective. The written notice shall be accompanied by the appropriate fee.
8. **Failed to display a visible sign with facility hours of operation and, when appropriate, information regarding temporary closures** — 16 TAC 114.29(f)(9). An accredited facility must display a visible sign with its hours of operation, including: (A) hours of normal business operation, and when appropriate; (B) information regarding temporary closure, including holidays, or for periods during business hours, including specific dates and times of the closure and emergency contact information.
9. **Displayed or carried a copy of a license instead of the original** — 16 TAC 114.21(e)(3). No person shall display or carry a copy of a license instead of the original document.
10. **Failed to publicly display the license certificate in the primary place of employment** — 16 TAC 114.21(e)(1). The license shall be displayed in the primary office or place of employment of the licensee.

Personnel Update

Sharon Hollins joined Field Inspections in the North Region on May 1, 2018. Sharon is a veteran with experience with other state agencies. We are happy to welcome her to our TDLR family.

South Region Manager, Jennifer Harless accepted a new position as TDLR's Strategic Response Coordinator in the RPM division. In her new role, Jennifer will coordinate with TDLR's efforts in combatting human trafficking. Jennifer will also coordinate TDLR's response in emergencies and natural disasters. We look forward to working with Jennifer in her new capacity!

An internal listing for the Field Inspections Region Manager position was posted through May 4, 2018. A new South Region manager will be named before June 1, 2018.

Inspection Statistics

	OPS	
	FY 2018	FY 2017
SEPT	7	
OCT	26	
NOV	2	
QTR 1	35	
DEC	4	
JAN	10	
FEB	8	
QTR 2	22	
MAR	20	9
APR	11	1
MAY		11
QTR 3	31	21
JUNE		27
JUL		9
AUG		2
QTR 4		38
Year to Date/ Year End	88	59

OPS Inspections began 03/17.