



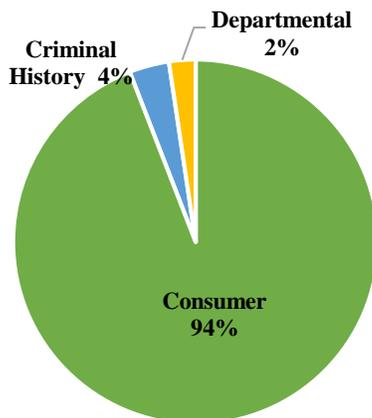
TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

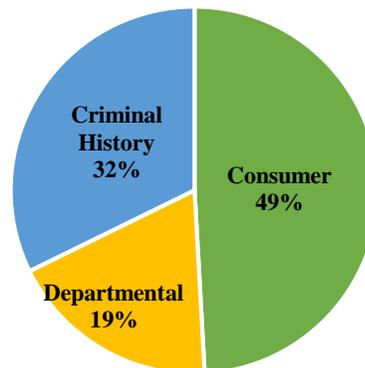
Podiatry (POD)

Key Statistics	POD Fiscal Year 2019	TDLR Fiscal Year 2019
Number of Licensees	1,626	832,593
Complaints Received	173	37,043
Cases Opened	85	10,902
Cases Closed	104	10,113
Average Time to Close (days)	248.13	151.96
% of Cases Resolved Within 6 Months	35.58%	68.52%
% of Cases Resulting in Disciplinary Action	4%	21%
Open Cases Pending at End of Fiscal Year	83	4,361
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	0	204
Number of Contested Cases Heard at SOAH	0	92
Formal Case Outcomes	POD Fiscal Year 2019	TDLR Fiscal Year 2019
Commission Orders	0	51
Default Orders	0	614
Agreed Orders	5	1,254
Average Penalty Assessed on Orders	\$1,625.00	\$2,092.92
Total Penalties Assessed	\$8,125.00	\$3,452,750
Licenses Revoked (Disciplinary)	0	106
Licenses Suspended (Disciplinary)	0	13
Licenses Denied/Suspended/Revoked (Criminal History)	0	358
Cases Heard in District Court	0	1
Informal Case Actions	POD Fiscal Year 2019	TDLR Fiscal Year 2019
Consumer Restitution	\$122.00	\$324,299
Warning Letters	9	1,500
Other Informal Resolutions	90	6,434
Cease & Desist Orders	0	38

**Source of POD Cases Opened
Fiscal Year 2019**



**Source of All Cases Opened
Fiscal Year 2019**





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Top POD Alleged Violations at Opening

Fiscal Year 2019	
Alleged Violation at Opening	Count
Gross negligence or malpractice	38
Unprofessional or unethical conduct	30
Fraud or deceit in services provided	9
Criminal History	3
Sexual misconduct with patient or client	2
Lacks honesty, trustworthiness or integrity	1
False, misleading or deceptive advertising	1
Practicing without a license	1

Top POD Violations Resulting in Disciplinary Action

Fiscal Year 2019	
Violation Resulting in Disciplinary Action	Count
Fraud or deceit in services provided	3
Gross negligence or malpractice	1
Continuing Medical Education violation	1