



Texas Department of Licensing and Regulation
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FOR IMMEDIATE RELEASE

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Texas Department of Licensing and Regulation

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TDLR enacts emergency licensure for renewals affected by COVID-19-related backlog

AUSTIN – All Texas Department of Licensing and Regulation (TDLR) licensees with a renewable license that expired between August 1 and November 30 will be considered to hold an emergency license valid for up to 120 days after their expiration date.

The Texas Commission of Licensing and Regulation adopted the emergency rule granting the emergency licenses on November 23.

Current license expiration dates will not change, and any late fees accrued will not be waived. All licenses should still be renewed in accordance with their regular expiration dates. The agency will not mail out printed emergency licenses but will post a list of emergency licenses on the TDLR website (<https://www.tdlr.texas.gov/emergency-licenses/search.htm>).

TDLR staffers have been working both remotely and in the office since the beginning of the COVID-19 pandemic, but two departments within TDLR have had to cease operations multiple times because employees were diagnosed with COVID or had to quarantine because of COVID exposures. As a result, processing of mailed-in paper applications and renewals has fallen at least two months behind.

TDLR strongly encourages licensees to [renew online](#) using a credit card instead of mailing in a paper form and a check whenever possible, as online renewals are automated and processed within a week of receipt.

Applicants for new licenses should check the TDLR website to see whether their license type allows for original applications to be [submitted online](#). If so, they should apply online and submit documents electronically to help speed up the licensing process.

About TDLR

TDLR provides regulatory oversight for a broad range of occupations, businesses, facilities, and equipment in Texas. The agency protects the health and safety of Texans by ensuring they are served by qualified, licensed

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TDLR Customer Service | (512) 463-6599 | Toll-Free (in Texas) | (800) 803-9202 | Relay Texas-TDD: (800) 735-2989

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professionals. Inspections of individuals, businesses, and equipment are done on a regular basis to safeguard the public. Currently, the agency regulates 39 business and occupational licensing programs with more than 1,000,000 licensees across the state.

Visit TDLR's [website](#) for more information and resources. You can search the [TDLR licensee database](#), and also find [past violations](#) in which a final order was issued against companies or individuals. TDLR's Customer Service line is available anytime between 7 a.m. until 6 p.m., Monday through Friday, at 1-800-803-9202. TDLR representatives are fluent in English, Spanish and Vietnamese.

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