



Texas Department of Licensing and Regulation  
920 Colorado St.  
Austin, Texas 78701  
Phone: (800) 803-9202

FOR IMMEDIATE RELEASE

January 26, 2023

Tela Mange

Public Information Officer

Texas Department of Licensing and Regulation

512.463.3208

## **TDLR issues Stop-Sale Order against Houston gas station for selling bad diesel fuel**

**AUSTIN** – The Texas Department of Licensing and Regulation (TDLR) has issued a Stop-Sale Order against Tristar Convenience Stores Inc., DBA Handi Stop #108, at 3013 Collingsworth St., in Houston. Under the Stop Order, the Handi Stop must immediately stop selling diesel fuel from any of its devices.

TDLR received two consumer complaints about the quality of fuel they received at the Handi Stop, and the agency initiated an investigation that found the Handi Stop is selling diesel fuel that does not meet the minimum quality standards for diesel fuel.

If the station continues to sell diesel fuel, or if the Stop-Sale tags are removed from the diesel devices before the Order is discharged, the station could face additional administrative penalties, up to \$5,000 per day per violation. The station must show that the diesel fuel it is selling meets state quality standards before it can again make those sales.

The station can continue to sell regular unleaded fuel.

A Stop-Sale Order is one of the most serious orders issued by TDLR and is a last-ditch effort to force compliance with state law by a motor fuels licensee. In most fuel quality cases, the station owner has taken measures to fix the issue and assist affected customers before TDLR receives test results confirming that the station had sold bad fuel. TDLR issued a Stop-Sale Order because the station owner had not taken steps to remediate the fuel quality issues.

### About TDLR

*TDLR provides regulatory oversight for a broad range of occupations, businesses, facilities, and equipment in Texas. The agency protects the health and safety of Texans by ensuring they are served by qualified, licensed professionals. Inspections of individuals, businesses, and equipment are done on a regular basis to safeguard the public. Currently, the agency regulates 37 business and occupational licensing programs with almost 1,000,000 licensees across the state.*

Contact: Tela Mange | Public Information Officer | Texas Department of Licensing & Regulation  
512-463-3208 | [tela.mange@tdlr.texas.gov](mailto:tela.mange@tdlr.texas.gov) | [media.inquiries@tdlr.texas.gov](mailto:media.inquiries@tdlr.texas.gov) | [www.tdlr.texas.gov](http://www.tdlr.texas.gov)  
TDLR Customer Service | (512) 463-6599 | Toll-Free (in Texas) | (800) 803-9202 | Relay Texas-TDD: (800) 735-2989

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Visit TDLR's [website](#) for more information and resources. You can search the [TDLR licensee database](#), and also find [past violations](#) in which a final order was issued against companies or individuals. TDLR's Customer Service line is available anytime between 7 a.m. until 6 p.m., Monday through Friday, at 1-800-803-9202. TDLR representatives are fluent in English, Spanish and Vietnamese.

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Contact: Tela Mange | Public Information Officer | Texas Department of Licensing & Regulation  
512-463-3208 | [tela.mange@tdlr.texas.gov](mailto:tela.mange@tdlr.texas.gov) | [media.inquiries@tdlr.texas.gov](mailto:media.inquiries@tdlr.texas.gov) | [www.tdlr.texas.gov](http://www.tdlr.texas.gov)  
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