



Texas Department of Licensing and Regulation
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FOR IMMEDIATE RELEASE

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Texas Department of Licensing and Regulation

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Gas Stations Have Less Than One Month Left To Install TDLR Stickers On Their Pumps

AUSTIN – Gas pumps across Texas must prominently display the Texas Department of Licensing and Regulation (TDLR) consumer information stickers by Dec. 1, 2020.

The stickers have a Texas shape and include information about the amount of state and federal taxes charged for every gallon of fuel sold, as well as a telephone number and a QR code that consumers can use to file a complaint with TDLR regarding the quality or quantity of fuel that was sold. Merchants must also remove the old Texas Department of Agriculture stickers once the TDLR stickers are installed.

“Having the TDLR sticker on the pump will help consumers notify the correct agency and reduce delays if they need to report a suspected credit card skimmer or other issue,” said Brian E. Francis, TDLR executive director.

The Motor Fuel Metering and Quality program was transferred to TDLR in September 2019 and the program completed its transition as of Aug. 31, 2020. The new stickers have been available to merchants since January 2020 and can be ordered [online](#).

About TDLR

TDLR provides regulatory oversight for a broad range of occupations, businesses, facilities, and equipment in Texas. The agency protects the health and safety of Texans by ensuring they are served by qualified, licensed professionals. Inspections of individuals, businesses, and equipment are done on a regular basis to safeguard the public. Currently, the agency regulates 39 business and occupational licensing programs with more than 1,000,000 licensees across the state.

Visit TDLR’s [website](#) for more information and resources. You can search the [TDLR licensee database](#), and also find [past violations](#) in which a final order was issued against companies or individuals. TDLR’s Customer Service line is available anytime between 7 a.m. until 6 p.m., Monday through Friday, at 1-800-803-9202. TDLR representatives are fluent in English, Spanish and Vietnamese.

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TDLR Customer Service | (512) 463-6599 | Toll-Free (in Texas) | (800) 803-9202 | Relay Texas-TDD: (800) 735-2989

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